

How Kreo Solutions can proactively reduce and prevent business service disruption

It's NOT about toolsets, it's about providing core capabilities through efficient methods.

The Problem:

With rapid advances in technology, organizations face daily challenges to stay current. Traditionally, most of the technology was housed in the corporate Data Center; it was manageable and reachable by internal means. Recent years have seen a shift to virtual platforms, cloud and other services. As well, Web Services, Automation, Machine Learning, Analytics, IoT, Cloud, Big Data, API readiness and seamless third-party integrations have taken a toll for an organization to be able to provision services on demand.



Several of our clients understood that they had to upgrade and adapt to new technologies. They also realized that it was a daunting task, presenting a considerable risk of disruption of services as well as cost.

The Solution: People, Process and Technology

Kreo Solutions' approach to supporting clients is based on understanding the client's environment, applications and business services, and how all interoperate. What is the reliance or dependencies to be able to bring a complex system into a cohesive and comprehensive Business Service, that can not only perform at the speed of light, but also seamlessly render content wherever needed.

Second, People, the Culture and the shift that must be undertaken in order to satisfy the demand while sustaining your business and bottom line.

Third, what are the processes, standards and governance considerations?

Armed with a deep analysis of these factors, Kreo Solutions was able to recommend technologies to meet the clients' needs while minimizing cost. As well, Kreo Solutions updated the clients' process efficiency by introducing best practices, including optimizing processes, standards and governance.

Outcome:

The results have allowed our clients to consolidate and streamline as much as possible to get rid of unnecessary overlap, as well as ensuring that once you are ready to jump into new technology and approach, that you have covered all of the bases to help reduce costs, the toolset footprint and so forth; this way not only end-users will be better served at the end of the day, but also your services will not suffer too much saturation for trying to send too much data and information across the wire, plus it will be more manageable, so one can really focus on the "core capability" required, instead of just another toolset.

This model has been replicated within several of our client systems, resulting in smooth transitions and translating into valuable and meaningful business improvement.