

Privacy Policy

Last updated: 7/01/2026

This Privacy Policy explains how **High Quality Cleaners of KJ** and **The Cleaners Store of KJ** collects, uses, and protects information in connection with our websites, services, and communications, including SMS text messaging programs.

1. Information We Collect

We may collect the following types of information:

- Contact information, such as your name, company name, mailing address, email address, and phone numbers.
- Account and service information, such as services you purchase, configuration details, and support history.
- Communications data, such as emails, tickets, and SMS messages exchanged with us.
- Technical information, such as IP address, browser type, device information, and basic log data when you visit our websites or use our services.

2. How We Use Your Information

We use the information we collect for purposes including:

- Providing, operating, and supporting our products and services;
- Communicating with you about your account, services, support tickets, and scheduled work;
- Sending SMS messages related to service, support, and account notifications;
- Responding to inquiries and providing customer support;
- Improving and securing our services and internal operations; and
- Complying with legal obligations and enforcing our agreements.

3. SMS and Phone Communications

If you provide a mobile number and consent to receive SMS messages, we will use your number to send you text messages as described in our SMS Terms & Conditions.

You can opt out of SMS at any time by following the instructions in those messages (for example, replying **STOP**). Even if you opt out of SMS, we may still contact you by phone or email when necessary to service your account or respond to active issues.

4. Legal Basis (where applicable)

Where required by law, we rely on your consent, performance of a contract, our legitimate interests in providing services, and/or legal obligations as the basis for processing your information.

5. How We Share Information

SMS and Customer Contact Data

High Quality Cleaners of KJ Inc. does **not** sell, rent, or share customers' mobile numbers or SMS opt-in data with any third parties for marketing or promotional purposes.

Information collected for the purpose of delivering text messages or service alerts is used only to support your account and provide requested communications. We do not sell or share this information, including text messaging consent, with data brokers or advertisers.

We do not sell your personal information. We may share information with:

- Service providers and vendors who help us deliver our services (such as carriers, software providers, hosting providers, technical support vendors, or other service providers), subject to appropriate confidentiality and security obligations;
- Business partners involved in delivering or supporting services you purchase from us;
- Authorities or third parties when required by law, legal process, or to protect our rights, property, or safety or that of others; and
- Successors in the event of a merger, acquisition, sale, or other business transaction involving **High Quality Cleaners of KJ Inc.**

6. Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect your information from unauthorized access, use, or disclosure. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

7. Data Retention

We retain information for as long as needed to provide services, maintain business records, resolve disputes, and meet legal or regulatory obligations. Retention periods may vary depending on the type of data and applicable requirements.

8. Your Choices

You may:

- Update or correct certain account information by contacting us.
- Opt out of SMS messaging as described in our SMS Terms & Conditions.

- Request that we limit or stop certain communications, subject to our need to communicate about active services and legal obligations.

9. Third-Party Sites and Services

Our websites and communications may contain links to third-party websites or services. We are not responsible for the privacy practices of those third parties. We encourage you to review their privacy policies.

10. Children's Privacy

Our services are directed to businesses and adult individuals. We do not knowingly collect personal information from children under 13. If you believe we have done so, please contact us so we can delete the information.

11. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will update the "Last updated" date at the top of this page. Your continued use of our websites or services after changes are posted constitutes acceptance of the updated Policy.

12. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us:

Company Name: High Quality Cleaners of KJ Inc.

Email: Info@Cleanersinkj.com

Phone: 845-774-7837

Mailing Address: 53 Forest Rd. Unit 103 Monroe, NY 10950
