

WARRANTY PROCEDURE

PLEASE FOLLOW THE STEPS BELOW:

1. Customer must contact Rugged for an Return Merchandise Authorization (RMA) number. This number will be the same as your original invoice number.
2. The RMA number must be clearly written on the outside of the package.
3. Customer contact information and shipping information must be provided in the box.
4. Return the item to:

Rugged WARRANTY
22466 Toronado Ridge In.
Porter, Tx 77365
5. Customer pays for return shipping.
6. Upon receipt of the package, Rugged will inspect the item to confirm it meets all requirements for warranty and immediately contact you for any additional information.
7. Rugged will immediately pay to have a warranty part returned to the customer.