

# RETURN POLICY

## STANDARD POLICY & FEES

Items may be returned up to 60 Days from Receipt. Items must be in new condition and never installed. All items will be returned for their full purchase value less 6% Credit Card Transaction Fees.

### ADDITIONAL RETURN FEES

The following circumstances impact Rugged Standard Return Policy and incur additional fees:

If custom length fabrication has started or been completed, a 20% Re-Stocking Fee will be charged instead of the 6% Credit Card Transaction Fees.

If the order has shipped, initial shipping costs will not be returned and customer is responsible for return shipping (both packaging and payment) to the address provided by Rugged.

Items must be in new condition, never installed, and un-damaged. If not, items may not be returned.