

## June 25, 2020 - 10AM Bidders Conference

### Questions from Bidders

Q: Is a customer portal a requirement or a preference from ACSD?

**A: Customer portal is a preference, but ideal. Many people have questions about bills. It would be good to provide a cost estimate for a system with a customer portal and one without a customer portal.**

Q: What percentage of the meters are filled with dirt?

**A: The commercial meters are not filled with dirt and are easily accessible. Around 20 out of the 155 residential meters are filled with dirt. (10-15%)**

Q: Is there a location to spoil material?

**A: Yes, the amount of dirt removed from residential meter boxes will be minimal.**

Q: Are ACSD assets limited to booster pumps, a storage tank, and wells?

**A: Yes, it is just the water system the utility owns.**

Q: In order to keep costs low, is it possible to drill through existing plastic lids instead of replacing them with concrete boxes?

**A: Yes, 85-90% are plastic boxes. However, some are located on the road so concrete boxes are necessary. Meter box type, B12 is used for most residential meters and B24 is used for meter at school/church/state park. Please refer to pictures as well.**

Q: Is there a location to store materials and stage out of?

**A: At District office. Depending on the material, they can be stored in the building or in the shed. Could be limited, so look into bringing a container.**

### Follow Up Questions

Q: Does the Utility have available warehouse space for product storage?

**A: Limited, look into bringing a container.**

Q: Can the Utility provide current specifications of existing meter boxes and lids (both plastic and concrete/metal), and percentage of each?

**A: Exact specs are unavailable, however roughly 85-90% are plastic, the remaining 10-15% are concrete boxes.**

Q: Does the Utility have an existing meter reading system? If so, what type of system and what is the model of current endpoints?

**A: Just manual, handwritten**

Q: It is our understanding that the Utility has three commercial water meters, one school meter, and one state park meter. What type of water meters does the Utility prefer at each location? The RFP describes using turbo, compound, and fire service meter types.

**A: To clarify, ACSD has 155 residential meters and 3 commercial meters (total 158). The 3 commercial meters include one 4" meter for the State Park, one 2" meter for the school, and one 2" for the community center/church.**

**Compound water meters would be typically used, but the ACSD would be interested to compare the cost of that to other meters (high performance, etc)**

Q: Regarding the three commercial meters, the RFP states these are 2" and 3". How many are 2" verses 3"?

**A: See above.**

Q: Page 24 of the RFP discusses field tools and hand-helds. This section states, "an additional ten units are required for system maintenance by ACSD employees." Does the Utility prefer these ten units to be for meter reading services or field troubleshooting purposes?

**A: ACSD always likes to have 5-10 meters available as backups in case one goes out.**

Q: There is currently a cell tower on the church parcel. How tall is it, and what is it currently used for? Can the tower be used for the AMI system?

**A: Information regarding that tower is inaccessible. Please assume new tower is required.**