

ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 
 DATE MAILED Jun 11, 2018
 Page

 www.sdge.com
 1-800-336-SDGE (7343) English

 1-800-311-SDGE (7343) Español
 1-877-889-SDGE (7343) TTY

 M-F, 7am-8pm, Sat, 7am-6pm
 24 Hour Emergency Service

#### Account Summary

Previous Balance			\$3,939.58
Payment Received	04/25/18	THANK YOU	- 34.35
Payment Received	05/01/18	THANK YOU	- 3,939.58
Credit Balance			- \$34.35
Current Charges			+ 1,849.70
Total Amount Due			\$1,815.35

.7% Delayed Payment Charge Due If Paid After Jul 7, 2018.

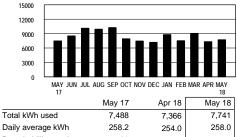
Summary of Current Charges		(See page 2 for details)	
	Billing Period	Usage	Amount(\$)
Electric	Apr 16, 2018 - May 16, 2018	7,741 kWh	1,849.70
Total Charges th	is Month		\$1,849.70

#### **Regulatory Notices**

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

DATE DUE	Jun 27, 2018
AMOUNT DUE	\$1,815.35

Electric Usage History (Total kWh used)



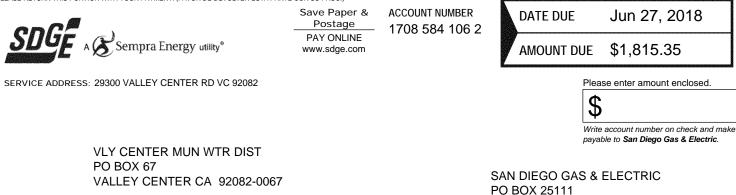
Daily average kWh	258.2	254.0		258.0
Days in billing cycle	29	29		30
Change in daily average		+	1.6%	
Change in daily average f		-	0.1%	
Max monthly demand	25.8	25.9		23.5

See Time of Use - Electricity information on page 3.

SANTA ANA CA 92799-5111

CY 12

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



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**Electric Service** 

**Detail of Current Charges** 

ACCOUNT NUMBER 1708 584 106 2 DATE DUE Jun 27, 2018

#### DATE MAILED Jun 11, 2018 Page 2 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

Other Important Phone Numbers (
For emergencies and to report outages, please call 24 hours a day, 7 days a week
To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm <b>8-1-1</b>
Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at https://myaccount.sdge.com

Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online.

Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com

**Pay by Phone:** Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay.

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

Rate: TOU Plus	- AD-TOU-Commei	rcial C	limate Zone: Inland		
Billing Period: 4/	16/18 - 5/16/18	Total Days: 30			
Meter Number: 0	6555640	(Next schedule	d read date Jun 18, 2018)	Cycle: 12	
Meter Constant: 4	0.000	Billing Voltage Leve	el: Secondary		
Circuit: 0907	Block: 153A				
Total Usage: 7,	741 (Usage based	d on interval data)			
ELECTRIC C	HARGES			Amo	ount(\$)
Customer Ch	arge			6	6.50
Electricity De	livery (Details be	low) 7,74'	l kWh		
WINTER USAGE	On-Peak	Semi-Peak	Off-Peak		
kWh used	754	3,592	3,395		
Rate/kWh	\$.00498	\$.00498	\$.00498		
Charge	\$3.75	+ \$17.89	+ \$16.91	_= 3	8.55
There was a ra	ange This Billing P te change on day 17 , and the remaining	7 of your Billing Pei	riod. Therefore, your charges ate 2.	s for the first 16 da	ays

	20.0 100 × 000.01	010.01
DWR Bond Charge	7,741 kWh x \$.00549	42.50
Electricity Generation (Details below)	7,741 kWh	

WINTER USAGE	On-Peak		Semi-Peak		Off-Peak		
kWh used	754		3,592		3,395		
Rate/kWh	\$.12400		\$.10534		\$.09399		
Charge	\$93.50	+	\$378.38	+	\$319.10	=	790.98
Capacity Res	servation Demand			18.4 kW x S	\$3.15		57.96
				Tota	Electric	Charges	\$1,843.43

(Continued on next page)



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Jun 27, 2018 DATE MAILED Jun 11, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	42.50 x 1.10%	.47
State Surcharge Tax 7,	741 kWh x \$.000290	2.24
State Regulatory Fee 7,	741 kWh x \$.000460	3.56
Total Taxes & Fees on E	lectric Charges	\$6.27

Total Electric Service \$1,849.70

Total Current Charges \$1,849.70

#### Breakdown of Electric Charges Period: 04/16 - 05/16

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	848.94
DWR Bond Charge	42.50
Transmission	188.77
Distribution	614.36
Public Purpose Programs	80.74
Nuclear Decommissioning	39
Competition Transition Charge	11.61
Local Generation Charge	56.51
Reliability Services	.39
Total Electric Costs	\$1,843.43

#### Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	754	5pm-8pm weekdays
Semi-Peak	3,592	6am-5pm & 8pm-10pm weekdays
Off-Peak	3,395	10pm-6am weekdays, plus Sat/Sun/Holidays
Total	7,741	



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

#### **Account Summary**

Previous Balance Payment Received	06/13/18	\$1,815.35 + 34.35
Past Due Balance		\$1,849.70
Current Charges		+ 2,171.66
<b>Total Amount Due</b>		\$4,021.36

Please disregard past due balance if already paid. Please pay current charges by Jul 25, 2018.

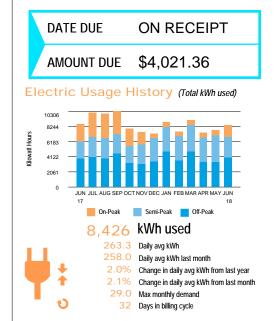
.7% Delayed Payment Charge Due If Paid After Aug 5, 2018.

Summary of Current Charges		(See page 2 for details)	
	Billing Period	Usage	Amount(\$)
Electric	May 16, 2018 - Jun 17, 2018	8,426 kWh	2,171.66
Total Charges thi	s Month		\$2,171.66

Seasonal Rate Change This Billing Period: Seasonal rates changed from Winter to Summer.

#### **Regulatory Notices**

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURNTHIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



VALLEY CENTER CA 92082-0067

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111

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ACCOUNT NUMBER 1708 584 106 2 DATE DUE ON RECEIPT

#### **A**

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

M-F, 7am-8pm, Sat, 7am-6pm

**Important Phone Numbers** 

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

## **Detail of Current Charges**

Customer Charge		Amount(\$) 66.50
ELECTRIC CHARGES		
Total Usage: 8,426 (Usage based	l on interval data)	
Circuit: 0907 Block: 153A		
Meter Constant: 40.000	Billing Voltage Level: Secondary	
Meter Number: 06555640	(Next scheduled read date Jul 18, 2018)	Cycle: 12
Billing Period: 5/16/18 - 6/17/18	Total Days: 32	
Rate: TOU Plus - AD-TOU-Commerce	cial Climate Zone: Inland	
Electric Service		

Customer Ch	large						06.50
Electricity De	elivery (Details	below)	3,651 kW	/h			
WINTER USAGE	On-Peak	Sen	ni-Peak		Off-Peak		
kWh used	294	1,5	63		1,794		
Rate/kWh	\$.00498	\$.0	0498		\$.00498		
15 Day Charge	\$1.46	+ \$7.	78	+	\$8.93	=	18.17
Electricity De	livery (Details	below)	4,775 kW	/h			
SUMMER USAGE	On-Peak	Sen	ni-Peak		Off-Peak		
kWh used	1,369	1,2	28		2,178		
Rate/kWh	\$.00498	\$.0	0498		\$.00498		
17 Day Charge	\$6.82	+ \$6.	12	+	\$10.85	=	23.79
-							
Rate Ch	ange This Billing	Period.					
There was a ra	te change on day , and the remain	, 16 of your	•		erefore, your chai	rges for the	first 15 days
Winter Maxir	num Demand		29.0 kV	V x \$	36.04 x 15/32		489.92
Summer Max	ximum Deman	d	29.0 kV	V x \$	36.04 x 17/32		555.24

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.

8,426 kWh x \$.00549

# **P**

**DWR Bond Charge** 

#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### .....

Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit  $\ensuremath{\mathsf{sdge.com/locations}}$  .

#### By Mail:

46.25

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



sdge.com

# Breakdown of Current Charges The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.



#### Period: 05/16 - 06/17

#### Electric Charges

Electricity Generation	\$964.96
Transmission	\$251.93
Distribution	\$739.64
Nuclear Decommissioning	-\$.42
Competition Transition Charge	\$12.62
Local Generation Charge	\$61.51
Reliability Services	\$.46

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$87.88
DWR Bond Charge	\$46.25
Other	\$6.83
Total Current Charges	\$2,171.66

#### Detail of Current Charges - Continued

WINTER USAGE	On-Peak	Semi-Peak	Off-Peak		
kWh used	294	1,563	1,794		
Rate/kWh	\$.12400	\$.10534	\$.09399		
15 Day Charge	\$36.46	+ \$164.65	+ \$168.62	_	369.73
5 0	·	•			000.10
5 0	eneration (Deta	•			000.10
Electricity Ge	eneration (Deta	nils below) 4,775   Semi-Peak	kWh Off-Peak		000.10
Electricity Ge	eneration (Deta	ails below) 4,775	kWh		000.10
Electricity Ge	eneration (Deta	nils below) 4,775   Semi-Peak	kWh Off-Peak		000.10

**Rate Change This Billing Period:** There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 17 days were at Rate 2.

Capacity Reservation Demand Capacity Reservation Demand	18.4 kW x \$ 18.4 kW x \$		27.17 30.79
	Total	Electric Charges	\$2,164.83
TAXES & FEES ON ELECTRIC	CHARGES		Amount (\$)
Franchise Fees on Electric Energy	gy Supplied by Others	46.25 x 1.10%	.51

Franchise Fees on Electric Energy Supp	blied by Others 46.25 x 1.10%	.51
State Surcharge Tax	8,426 kWh x \$.000290	2.44
State Regulatory Fee	8,426 kWh x \$.000460	3.88
Total Taxes	s & Fees on Electric Charges	\$6.83

Total Electric Service \$2,171.66

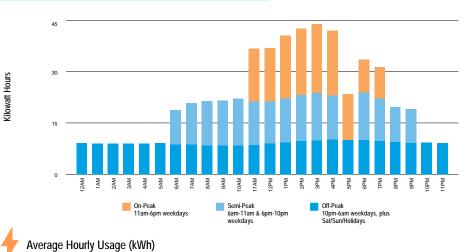
Total Current Charges \$2,171.66



# Your Electricity Dashboard

Period: 05/16 - 06/17

## Average Hourly Electric Usage



# Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 29.0 kW on June 14, 2018 from 4:00pm to 5:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	294	5pm-8pm weekdays
Semi-Peak	1,563	6am-5pm & 8pm-10pm weekdays
Off-Peak	1,794	10pm-6am weekdays, plus Sat/Sun/Holidays
Total	3,651	
Summer	kWh	Jun 1 - Oct 31
Summer On-Peak	kWh 1,369	
-		
On-Peak	1,369	11am-6pm weekdays 6am-11am & 6pm-10pm weekdays



ACCOUNT NUMBER 1708 584 106 2 DATE DUE ON RECEIPT

#### suge.c

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee

charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling *1-800-411-SDGE (7343)* or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email:

consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

#### Account Summary

Previous Balance Payment Received	\$4,021.36 00
Past Due Balance	\$4,021.36
Current Charges	+ 2,609.76
Total Amount Due	\$6,631.12

Please disregard past due balance if already paid. Please pay current charges by Aug 26, 2018.

.7% Delayed Payment Charge Due If Paid After Aug 26, 2018.

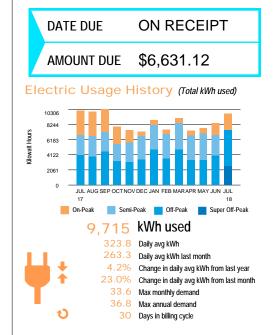
#### Summary of Current Charges

(See page 2 for details)

	Billing Period	Usage	Amount(\$)
Electric	Jun 17, 2018 - Jul 17, 2018	9,715 kWh	2,609.76
<b>Total Charges</b>	this Month		\$2,609.76

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURNTHIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



VALLEY CENTER CA 92082-0067

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111 CY 12



ACCOUNT NUMBER 1708 584 106 2 DATE DUE ON RECEIPT

## <u>س</u>

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

**Important Phone Numbers** 

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party vendor, call.....1-800-386-0067

#### **Detail of Current Charges**

Electric Service		
Rate: TOU Plus - AL-TOU-Commerci	al Climate Zone: Inland	
Billing Period: 6/17/18 - 7/17/18	Total Days: 30	
Meter Number: 06555640	(Next scheduled read date Aug 16, 2018)	Cycle: 12
Meter Constant: 40.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 9,715 (Usage based	on interval data )	
ELECTRIC CHARGES		Amount(\$)
Time of Use Customer Charge		152.93

kWh used 94			Off-Peak		Super Off-Peak		
Will used U	49		2,090		960		
Rate/kWh \$	.00498		\$.00498		\$.00498		
13 Day Charge \$	4.73	+	\$10.41	+	\$4.78	=	19.92
	,321		2,776		1,619		
<u> </u>	n-Peak ,321		Off-Peak 2,776		Super Off-Peak 1,619		
Rate/kWh \$	.00497		\$.00497		\$.00497		
17 Day Charge \$	6.57	+	\$13.80	+	\$8.05	=	28.42

were at Rate 1, and the remaining 17 days were at Rate 2. Summer On-Peak Demand 25.6 kW x \$16.63 x 13/30 184.48 Summer On-Peak Demand 25.6 kW x \$16.48 x 17/30 239.07 Summer Non-Coincident Demand 33.6 kW x \$21.09 x 13/30 307.07 Summer Non-Coincident Demand 33.6 kW x \$21.00 x 17/30 399.84

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.

9,715 kWh x \$.00549



**DWR Bond Charge** 

#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

53.33

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



#### By Mail:

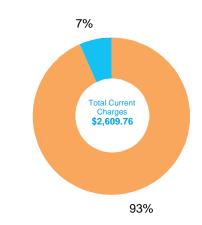
Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Detail of Current Charges - Continued

sdge.com

# Breakdown of Current Charges The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.



#### Period: 06/17 - 07/17

#### Electric Charges

Electricity Generation	\$1,216.82
Transmission	\$315.84
Distribution	\$819.35
Nuclear Decommissioning	-\$.49
Competition Transition Charge	\$14.58
Local Generation Charge	\$70.92
Reliability Services	\$.54

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$110.99
DWR Bond Charge	\$53.33
Other	\$7.88
Total Current Charges	\$2,609.76

		0110	0 0		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	949	2,090	960		
Rate/kWh	\$.13237	\$.11071	\$.08366		
13 Day Charge	\$125.62	+ \$231.38	+ \$80.31	=	437.31
Electricity Ge	eneration (Deta	nils below) 5,716 k	Wh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	1,321	2,776	1,619		
Rate/kWh	\$.13234	\$.11068	\$.08366		
17 Day Charge	\$174.82	+ \$307.25	+ \$135.45	=	617.52
Capacity Res	servation Dema	ind 18.4	kW x \$4.98		91.63
CPP Period			Wh x \$2.19873		70.36
			Total Electric Ch	narges \$	2,601.88
TAXES & FE	ES ON ELECT	RIC CHARGES	Total Electric Ch	narges \$	2,601.88 Amount (\$)
		TRIC CHARGES			
Franchise Fe	es on Electric I			0%	Amount (\$)
Franchise Fe State Surcha	es on Electric I rge Tax		Others 53.33 x 1.1	0% 00290	Amount (\$) .59
	es on Electric I rge Tax tory Fee	Energy Supplied by C	Others 53.33 x 1.1 9,715 kWh x \$.0	0% 00290 00460	Amount (\$) .59 2.82

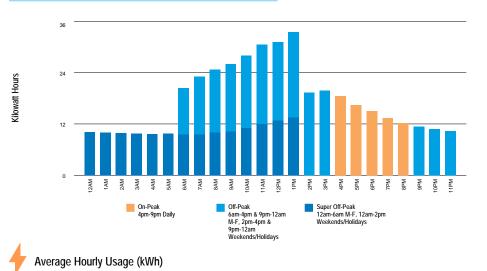
Total Current Charges \$2,609.76



# Your Electricity Dashboard

Period: 06/17 - 07/17

## Average Hourly Electric Usage



#### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

#### 34.2 kW on July 06, 2018 from 1:00pm to 2:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	2,270	4pm-9pm Daily
Off-Peak	4,866	6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays
Super Off	2 579	12am-6am M-F, 12am-2pm Weekends/Holidays
Total	9,715	
Critical Peak		
Critical Peak	32	2pm-6pm Event
Critical Peak	32	2pm-6pm Event



ACCOUNT NUMBER 1708 584 106 2 DATE DUE ON RECEIPT

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

#### City of San Diego Franchise Fee Differential - A fee

charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

> State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email:

consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at sdge.com.

#### Account Summary

Previous Balance			\$6,631.12
Payment Received	08/09/18	THANK YOU	- 4,021.36
Payment Received	08/22/18	THANK YOU	- 2,609.76
Current Charges			+ 3,103.42
Total Amount Due			\$3,103.42

.7% Delayed Payment Charge Due If Paid After Sep 24, 2018.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Jul 17, 2018 - Aug 15, 2018	10,126 kWh	3,103.42
Total Charges this Month			\$3,103.42

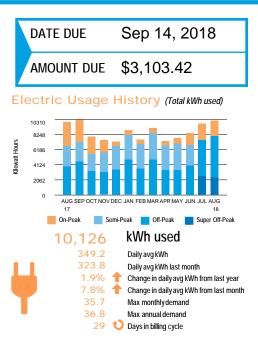
#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

DATE MAILED Aug 29, 2018 sdge.com



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)



CY 12



**Electric Service** 

ACCOUNT NUMBER 1708 584 106 2 DATE DUE Sep 14, 2018

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

## **Detail of Current Charges**

Electric 3	Service				
Rate: TOU Plus	s - AL-TOU-Commer	cial Clim	ate Zone: Inland		
Billing Period: 7/	/17/18 - 8/15/18	Total Days: 29			
Meter Number: 0	6555640	(Next scheduled	read date Sep 17, 2018)	Cycle:	12
Meter Constant: 4	40.000	Billing Voltage Level:	Secondary		
Circuit: 0907	Block: 153A				
Total Usage: 10	),126 (Usage bas	ed on interval data)			
ELECTRIC (	CHARGES				Amount(\$)
Time of Use	Customer Charge	9			163.02
Electricity De	elivery <i>(Details be</i>	low) 10,126	i kWh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	2,139	5,617	2,370		
Rate/kWh	\$.00497	\$.00497	\$.00497		
Charge	\$10.63	+ \$27.92	+ \$11.78	=	50.33
Summer On-	-Peak Demand	33.1	kW x \$16.48		545.49
Summer Nor	n-Coincident Dem	and 35.7	kW x \$21.00		749.70
DWR Bond (	Charge	10,126 k	Wh x \$.00549		55.59
Electricity G	eneration (Details	<i>below)</i> 10,126	6 kWh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	2,139	5,617	2,370		
Rate/kWh	\$.13234	\$.11068	\$.08366		
Charge	\$283.08	+ \$621.69	+ \$198.27	=	1,103.04
Capacity Re	servation Demand	d 18.4	kW x \$4.98		91.63
CPP Period		153 k	Wh x \$2.19873		336.41
			Total Electric Cha	arges \$	53,095.21
			(Contil	nued on	next page)
					, 0 ,

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

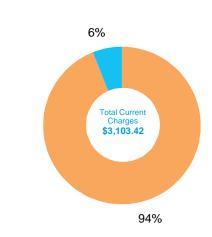


#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

## Electric Charges

Electricity Generation	\$1,531.08
Transmission	\$354.77
Distribution	\$941.88
Nuclear Decommissioning	-\$.51
Competition Transition Charge	\$15.20
Local Generation Charge	\$73.92
Reliability Services	\$.56

#### 🛞 Other Charges & Credits (Electric)

Public Purpose Programs	\$122.72
DWR Bond Charge	\$55.59
Other	\$8.21
Total Current Charges	\$3,103.42

#### Detail of Current Charges - Continued

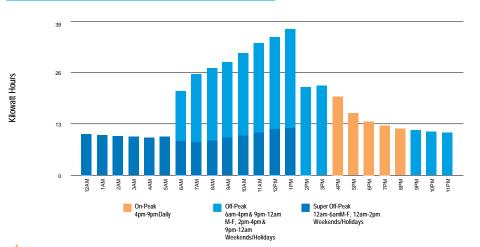
TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	55.59 x 1.10%	.61
State Surcharge Tax 10	,126 kWh x \$.000290	2.94
State Regulatory Fee 10	,126 kWh x \$.000460	4.66
Total Taxes & Fees on	Electric Charges	\$8.21

Total Electric Service \$3,103.42

Total Current Charges \$3,103.42



# Your Electricity Dashboard \*Charts may not display if usage data is unavailable Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

#### 36.6 kW on July 24, 2018 from 1:00pm to 2:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	2,139	4pm-9pm Daily
Off-Peak	5,617	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	2,370	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	10,126	,

Critical Peak		
Critical Peak	153	2pm-6pm Event
Critical Peak	153	2pm-6pm Event



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Sep 14, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

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#### Franchise Fees for Electric Energy Supplied by Others -

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kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

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State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

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If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

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Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



Account Summary

09/18/18

**Previous Balance** 

Payment Received

Electric

ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

THANK YOU

DATE MAILED Sep 28, 2018 sdge.com

Page 1 of 5

CY 12

#### Sign up to go Paperless

DATE DUE

AMOUNT DUE



\$3,103.42

- 3,103.42

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Oct 16, 2018

\$2.473.00

#### **Current Charges** +2,473.00**Total Amount Due** \$2.473.00 Electric Usage History (Total kWh used) 10310 .7% Delayed Payment Charge Due If Paid After Oct 26, 2018. 824 Kilowatt Hours 4124 Summary of Current Charges (See page 2 for details) 206 Billing Period Usage Amount(\$) 17 Aug 15, 2018 - Sep 16, 2018 9,491 kWh 2,473.00 On-Peak Semi-Peak Off-Peak Super Off-Peak **Total Charges this Month** \$2,473.00 9.491 kWh used Daily avg kWh 349.2 Daily avg kWh last month **Regulatory Notices** Change in daily avg kWh from last year 7.9% 15.1% Change in daily avg kWh from last month All customers are required to pay a Competition Transition Charge as part of the charges above, 30.6 Max monthly demand including those who choose an electric service provider other than SDG&E. Max annual demand 32 Days in billing cycle PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.) Save Paper & ACCOUNT NUMBER Oct 16, 2018 DATE DUE Postage 1708 584 106 2 PAY ONLINE sdge.com AMOUNT DUE \$2,473.00 Sempra Energy utility SERVICE ADDRESS: 29300 VALLEY CENTER RD VC 92082 Please enter amount enclosed. \$ Write account number on check and make payable to San Diego Gas & Electric. VLY CENTER MUN WTR DIST PO BOX 67 SAN DIEGO GAS & ELECTRIC VALLEY CENTER CA 92082-0067 PO BOX 25111 SANTA ANA CA 92799-5111 2 2 00000170858410600002473000000247300



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Oct 16, 2018

## **Detail of Current Charges**

ount(\$)
3.02

Electricity De	livery (Details	below) 9	9,491 kWh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	1,998	4,966	2,527		
Rate/kWh	\$.00497	\$.00497	\$.00497		
Charge	\$9.93	+ \$24.68	+ \$12.56	=	47.17
Summer On-	Peak Demand		26.9 kW × \$16.48		443.31
	-Coincident De	emand	30.6 kW x \$21.00		642.60
DWR Bond C	Charge	9	,491 kWh x \$.00549		52.11
Electricity Generation (Details below) 9,491 kWh					
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	1,998	4,966	2,527		
Rate/kWh	\$.13234	\$.11068	\$.08366		
Charge	\$264.42	+ \$549.64	+ \$211.41	=	1,025.47
Capacity Res	ervation Dema	nd	18.4 kW x \$4.98		91.63

Important Phone Numbers

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

M-F, 7am-8pm, Sat, 7am-6pm

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



(Continued on next page)

Total Electric Charges \$2,465.31

#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

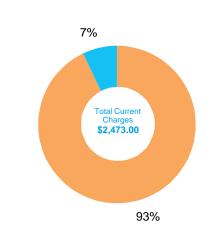
To find the nearest location and hours of operation, visit  $\mbox{sdge.com/locations}$  .

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

## Electric Charges

Electricity Generation	\$1,117.10
Transmission	\$286.46
Distribution	\$811.06
Nuclear Decommissioning	-\$.47
Competition Transition Charge	\$14.23
Local Generation Charge	\$69.28
Reliability Services	\$.50

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$115.04
DWR Bond Charge	\$52.11
Other	\$7.69
Total Current Charges	\$2,473.00

#### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by	Others 52.11 x 1.10%	.57
State Surcharge Tax	9,491 kWh x \$.000290	2.75
State Regulatory Fee	9,491 kWh x \$.000460	4.37
Total Taxes & Fe	es on Electric Charges	\$7.69

Total Electric Service \$2,473.00

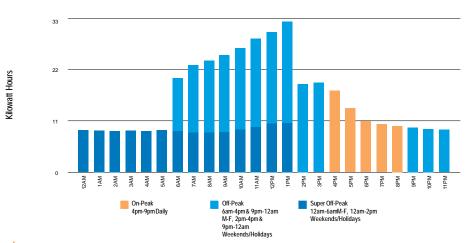
Total Current Charges \$2,473.00



# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 30.6 kW on September 13, 2018 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	1,998	4pm-9pm Daily
Off-Peak	4,966	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	2,527	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	9,491	



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Oct 16, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

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DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

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Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

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State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED Oct 30, 2018 sdge.com

#### Sign up to go Paperless

DATE DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Nov 15, 2018

#### AMOUNT DUE \$2,103.89 Electric Usage History (Total kWh used) 10130 810 Kilowatt Hours 607 4052 (See page 2 for details) 202 17 On-Peak Semi-Peak Off-Peak Super Off-Peak kWh used s this Month 7.847 Daily avg kWh Daily avg kWh last month 1.5% Change in daily avg kWh from last year 8.8% Change in daily avg kWh from last month Max monthly demand Max annual demand U Days in billing cycle 29 PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.) Save Paper & ACCOUNT NUMBER Nov 15, 2018 DATE DUE Postage 1708 584 106 2 PAY ONLINE sdge.com AMOUNT DUE \$2,103.89 Sempra Energy utility SERVICE ADDRESS: 29300 VALLEY CENTER RD VC 92082 Please enter amount enclosed. \$ Write account number on check and make payable to San Diego Gas & Electric. VLY CENTER MUN WTR DIST PO BOX 67 SAN DIEGO GAS & ELECTRIC VALLEY CENTER CA 92082-0067 PO BOX 25111 SANTA ANA CA 92799-5111

#### **Account Summary**

Previous Balance			\$2.473.00
r romodo Balañoo			φ=, Π 0.00
Payment Received	10/17/18	THANK YOU	- 2,473.00
Current Charges			+ 2,103.89
Total Amount Due			\$2,103,89
I otal Amount Due			φ2,103.09

.7% Delayed Payment Charge Due If Paid After Nov 25, 2018.

#### Summary of Current Charges

<b>J</b>	<u>j</u>		(***   **9* = *** ******)
	Billing Period	Usage	Amount(\$)
Electric	Sep 16, 2018 - Oct 15, 2018	7,847 kWh	2,103.89
<b>Total Charges</b>	this Month		\$2,103.89

**Regulatory Notices** 

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



**Electric Service** 

ACCOUNT NUMBER 1708 584 106 2 DATE DUE Nov 15, 2018

# Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

## **Detail of Current Charges**

Electric s	service				
Rate: TOU Plus	- AL-TOU-Commer	cial Clim	ate Zone: Inland		
Billing Period: 9/	16/18 - 10/15/18	Total Days: 29			
Meter Number: 0	6555640	(Next scheduled	read date Nov 15, 2018)	Cycle: 12	
Meter Constant: 4	40.000	Billing Voltage Level:	Secondary		
Circuit: 0907	Block: 153A		,		
Total Usage: 7,8		d on interval data)			
ELECTRIC (		,			Amount(\$)
	Customer Charge	9			163.02
			14/1		
-	elivery (Details be				
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used Rate/kWh	1,623 \$.00497	4,160 \$.00497	2,064 \$.00497		
Charge	\$8.06	+ \$20.68	+ \$10.26	=	39.00
onarge	<u>40.00</u>	τ ψ20.00	φτο.20	_	00.00
	Peak Demand	-	kW x \$16.48		430.13
Summer Nor	n-Coincident Dem	and 28.2	kW x \$21.00		592.20
DWR Bond (	Charge	7,847 k	Wh x \$.00549		43.08
Electricity G	eneration (Details	<i>below)</i> 3,930	‹Wh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	840	2,076	1,014		
Rate/kWh	\$.13234	\$.11068	\$.08366		
14 Day Charge	<u>\$111.17</u>	+ \$229.77	+ \$84.83	_=	425.77
Electricity G	eneration (Details	<i>below)</i> 3,917	κWh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	783	2,084	1,050		
Rate/kWh	\$.10172	\$.08526	\$.06287		
15 Day Charge	\$79.65	+ \$177.68	+ \$66.01	_=	323.34
			Contin	nund on na	vt page
			Contir	nued on ne	sti page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

#### Need help paying your bill?

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#### Credit/Debit:

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#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



#### By Mail:

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#### Detail of Current Charges - Continued

#### V

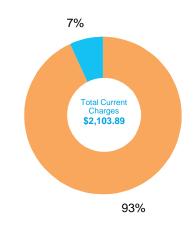
**W** Rate Change This Billing Period: There was a rate change on day 15 of your Billing Period. Therefore, your charges for the first 14 days were at Rate 1, and the remaining 15 days were at Rate 2.

Capacity Reservation Demand Capacity Reservation Demand	18.4 kW x \$4.98 x 14/29 18.4 kW x \$3.86 x 15/29	44.24 36.74
	Total Electric Charges	
TAXES & FEES ON ELECTRIC CHARGE	S	Amount (\$)
Franchise Fees on Electric Energy Supplie	ed by Others 43.08 x 1.10%	.48
State Surcharge Tax	7,847 kWh x \$.000290	2.28
State Regulatory Fee	7,847 kWh x \$.000460	3.61
Total Taxes &	& Fees on Electric Charges	\$6.37

Total Electric Service \$2,103.89

Total Current Charges \$2,103.89

#### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 09/16 - 10/15

Public Purpose Programs

#### Electric Charges

Electricity Generation	\$830.09
Transmission	\$282.65
Distribution	\$777.46
Nuclear Decommissioning	-\$.40
Competition Transition Charge	\$11.80
Local Generation Charge	\$57.28
Reliability Services	\$.45

#### (\*) Other Charges & Credits (Electric)

DWR Bond Charge	\$43.08
Other	\$6.37
Total Current Charges	\$2,103.89

\$95.11

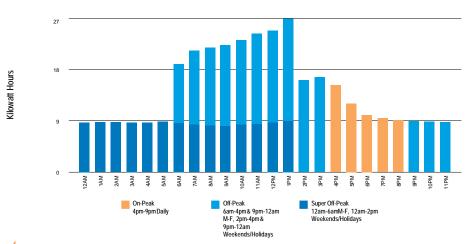


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

## Period: 09/16 - 10/15

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

#### 28.2 kW on September 18, 2018 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	1,623	4pm-9pm Daily
Off-Peak	4,160	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	2,064	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	7,847	



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Nov 15, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

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Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



Ø

ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at

DATE MAILED Nov 29, 2018 sdge.com

Page 1 of 5

CY 12

#### Sign up to go Paperless

DATE DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Dec 15, 2018

You may have rasdge.com.	ate options. Please call us at 1-80	0-336-7343(SDGE) or vis	it our website at	DATE DUE	Dec 15, 2018
Account Su	mmary			AMOUNT DUE	\$1,760.71
Previous Balance Payment Received Current Charges	11/14/18	THANK YOU	\$2,103.89 - 2,103.89 + 1,760.71	Electric Usage	History (Total kWh used)
Fotal Amount Due	1		\$1,760.71	8104 6078	
7% Delayed Paym	ent Charge Due If Paid After	Dec 25, 2018.		4052	MAR APR MAY JUN JUL AUG SEP OCT NOV
Summary of	Current Charges		(See page 2 for details)	17 On-Peak S	18 emi-Peak Off-Peak Super Off-Peak
	Billing Period	Usage	Amount(\$)	7,700	kWh used
Electric	Oct 15, 2018 - Nov 14, 201	18 7,700 kWh	1,760.71	256.7 270.6	Daily avg kWh Daily avg kWh last month
Fotal Charges this	s Month		\$1,760.71	0.3% 5.1%	Change in daily avg kWh from last year Change in daily avg kWh from last monl
	Change This Billing Period: ed from Summer to Winter.			21.1 36.6	Max monthly demand Max annual demand O Days in billing cycle
Regulatory Notice	es				
	e required to pay a Competition T	ransition Charge as part o	f the charges above		
	FOR YOUR RECORDS. (FAVOR DE GUARDAR E ON WITH YOUR PAYMENT. (FAVOR DE DEVOLV	ER ESTA PARTE CON SU PAGO.)			
SDGE		Save Paper & Postage PAY ONLINE	ACCOUNT NUMBER	DATE DUE	Dec 15, 2018
A Sempra Energy utilit	у*	sdge.com		AMOUNT DUE	\$1,760.71
SERVICE ADDRESS:	29300 VALLEY CENTER RD VC 92	2082		Plea	ase enter amount enclosed.
				\$	
					e account number on check and ma
	VLY CENTER MUN WTR D	ICT		paya	able to San Diego Gas & Electric.
	PO BOX 67				
	VALLEY CENTER CA 9208	32-0067		SAN DIEGO GAS & PO BOX 25111 SANTA ANA CA 92	



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Dec 15, 2018

#### sdge.com

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

## **Detail of Current Charges**

Electric Service		
Rate: TOU Plus - AL-TOU-Commerc	ial Climate Zone: Inland	
Billing Period: 10/15/18 - 11/14/18	Total Days: 30	
Meter Number: 06555640	(Next scheduled read date Dec 17, 2018)	Cycle: 12
Meter Constant: 40.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 7,700 (Usage based	l on interval data)	

ELECTRIC CHARGES
Time of Use Customer Charge

kWh used         873         2,215         1,150           Rate/kWh         \$.00497         \$.00497         \$.00497           16 Day Charge         \$4,34         + \$11.01         + \$5.72         =	
• · · · · • • · · · · · · · · ·	
$16 \text{ Day Charge} $ \$4.34 $\pm$ \$11.01 $\pm$ \$5.72 $-$	
$10 \text{ Day charge } \psi 4.04 + \psi 11.01 + \psi 0.12 =$	21.07
kWh used 701 1,656 1,105	
Rate/kWh \$.00497 \$.00497 \$.00497	
14 Day Charge \$3.48 + \$8.23 + \$5.49 =	17.20

Summer On-Peak Demand	20.0 kW x \$16.48 x 16/30	175.79
Winter On-Peak Demand	17.6 kW x \$16.44 x 14/30	135.03
Summer Non-Coincident Demand	21.1 kW x \$21.00 x 16/30	236.32
Winter Non-Coincident Demand	21.1 kW x \$21.00 x 14/30	206.78
DWR Bond Charge	7,700 kWh x \$.00549	42.28

(Continued on next page)

Amount(\$)

163.02

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

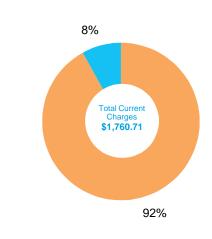
To find the nearest location and hours of operation, visit sdge.com/locations



Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 10/15 - 11/14

Public Purpose Programs

#### Electric Charges

Electricity Generation	\$756.98
Transmission	\$161.47
Distribution	\$632.67
Nuclear Decommissioning	-\$.38
Competition Transition Charge	\$11.56
Local Generation Charge	\$56.21
Reliability Services	\$.35

#### (\*) Other Charges & Credits (Electric)

DWR Bond Charge	\$42.28
Other	\$6.24
Total Current Charges	\$1 760 71

\$93.33

#### Detail of Current Charges - Continued

SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	873	2,215	1,150		
Rate/kWh	\$.10172	\$.08526	\$.06287		
16 Day Charge	\$88.80	+ \$188.85	+ \$72.30	=	349.95
Electricity G	eneration (Deta	ails below) 3.462	(Wh		
•	eneration (Deta				
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
WINTER USAGE kWh used	On-Peak 701	Off-Peak 1,656	Super Off-Peak 1,105		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		

**Rate Change This Billing Period:** There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 14 days were at Rate 2.

Capacity Reservation Demand Capacity Reservation Demand	18.4 kW x \$3.86 x 16/30 18.4 kW x \$4.87 x 14/30	37.88 41.82
	Total Electric Charges	\$1,754.47
TAXES & FEES ON ELECTRIC CHARGE	ES	Amount (\$)
Franchise Fees on Electric Energy Suppli	ed by Others 42.28 x 1.10%	.47
State Surcharge Tax	7,700 kWh x \$.000290	2.23
State Regulatory Fee	7,700 kWh x \$.000460	3.54
Total Taxes of	& Fees on Electric Charges	\$6.24

Total Electric Service \$1,760.71

Total Current Charges \$1,760.71

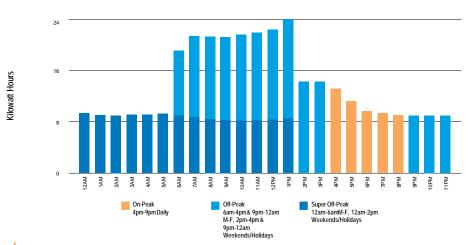


## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Period: 10/15 - 11/14

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 21.1 kW on October 24, 2018 from 1:00pm to 2:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	873	4pm-9pm Daily
Off-Peak	2,215	9pm-12amWeekends/Holidays
Super Off	1,150	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	4,238	
Winter	kWh	Nov 1 - Feb 28
Winter On-Peak	<mark>kWh</mark> 701	Nov 1 - Feb 28 4pm-9pm Daily
	701 1,656	4pm-9pm Daily 6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
On-Peak	701 1,656	4pm-9pm Daily 6am-4pm & 9pm-12amM-F, 2pm-4pm &



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Dec 15, 2018

sdge.com

# ge - This charge is for the Reliability Servers scharges for the energy is required to en

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED Dec 31, 2018 sdge.com

CY 12

Sign up to go Paperless

DATE DUE

AMOUNT DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Electric Usage History (Total kWh used)

Jan 17, 2019

\$1,871.32

### 10130 810 Kilowatt Hours 607 4052 (See page 2 for details) 202 On-Peak Semi-Peak Off-Peak Super Off-Peak kWh used 871.3 8.403 Daily avg kWh Daily avg kWh last month Change in daily avg kWh from last year 2.3% Change in daily avg kWh from last month Max monthly demand Max annual demand 인 Days in billing cycle PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.) Save Paper & ACCOUNT NUMBER Jan 17, 2019 DATE DUE Postage 1708 584 106 2 PAY ONLINE sdge.com AMOUNT DUE \$1,871.32 Sempra Energy utility SERVICE ADDRESS: 29300 VALLEY CENTER RD VC 92082 Please enter amount enclosed. \$ Write account number on check and make payable to San Diego Gas & Electric. VLY CENTER MUN WTR DIST PO BOX 67 SAN DIEGO GAS & ELECTRIC VALLEY CENTER CA 92082-0067 PO BOX 25111 SANTA ANA CA 92799-5111 2 2 80000170858410600001871320000187132

### **Account Summary**

Previous Balance Payment Received Current Charges	12/11/18	THANK YOU	\$1,760.71 - 1,760.71 + 1,871.32
Total Amount Due			\$1,871.32

.7% Delayed Payment Charge Due If Paid After Jan 27, 2019.

### Summary of Current Charges

	<b>J</b>		(1) [1] [1]
	Billing Period	Usage	Amount(\$)
Electric	Nov 14, 2018 - Dec 16, 2018	8,403 kWh	1,871.32
Total Cha	arges this Month		\$1,871.32

### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Jan 17, 2019

### uge.com

## Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

### **Detail of Current Charges**

Electric S	Service				
Rate: TOU Plus	s - AL-TOU-Commerc	ial Clin	nate Zone: Inland		
Billing Period: 1	1/14/18 - 12/16/18	Total Days: 32			
Meter Number: 0	6555640	(Next scheduled	read date Jan 17, 2019)	Cycle: 12	
Meter Constant:	40.000	Billing Voltage Level:	Secondary		
Circuit: 0907	Block: 153A				
Total Usage: 8,	403 (Usage based	l on interval data)			
ELECTRIC	CHARGES				Amount(\$)
Time of Use	Customer Charge				163.02
Electricity D	elivery (Details bel	ow) 8,403	kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	1,625	3,926	2,852		
Rate/kWh	\$.00497	\$.00497	\$.00497		
Charge	\$8.08	+ \$19.51	+ \$14.17	=	41.76
Winter On-P	eak Demand	15.7	kW x \$16.44		258.11
Winter Non-	Coincident Deman	d 22.6	kW x \$21.00		474.60
DWR Bond	Charge	8,403 k	Wh x \$.00549		46.13

Electricity Ge	eneration (Details b	elo	ow) 8,403 kWh				
WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	1,625		3,926		2,852		
Rate/kWh	\$.10862		\$.09640		\$.08285		
Charge	\$176.51	+	\$378.47 +	- :	\$236.29	_=	791.27
Capacity Res	servation Demand		18.4 kW x \$	\$∠	4.87		89.61

 18.4 kW x \$4.87
 89.61

 Total Electric Charges
 \$1,864.50

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### . ..

Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



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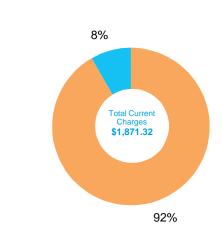
To find the nearest location and hours of operation, visit  $\mbox{sdge.com/locations}$  .

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



## Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Electric Charges

Electricity Generation	\$880.88
Transmission	\$143.45
Distribution	\$618.27
Nuclear Decommissioning	-\$.42
Competition Transition Charge	\$12.60
Local Generation Charge	\$61.34
Reliability Services	\$.40

### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$101.85
DWR Bond Charge	\$46.13
Other	\$6.82
Total Current Charges	\$1,871.32

### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied b	y Others 46.13 x 1.10%	.51
State Surcharge Tax	8,403 kWh x \$.000290	2.44
State Regulatory Fee	8,403 kWh x \$.000460	3.87
Total Taxes & F	ees on Electric Charges	\$6.82

Total Electric Service \$1,871.32

Total Current Charges \$1,871.32



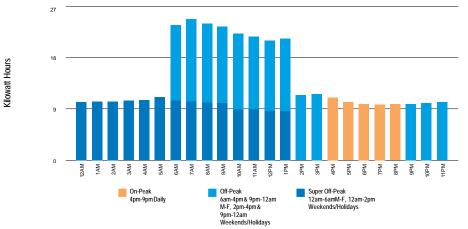
# Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	1,625	4pm-9pm Daily
Off-Peak	3,926	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	2,852	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	8,403	2

## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 22.6 kW on December 03, 2018 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Jan 17, 2019

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Jan 30, 2019 sdge.com

CY 12

#### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

### Account Summary

Previous Balance			\$1,871.32
Payment Received	01/15/19	THANK YOU	- 1,871.32
Current Charges			+ 2,069.28
Total Amount Due			\$2,069.28

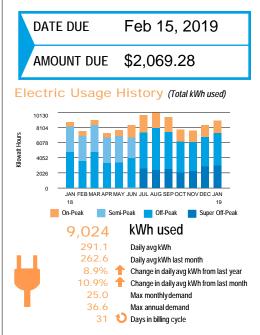
.7% Delayed Payment Charge Due If Paid After Feb 25, 2019.

### Summary of Current Charges

	<b>J</b>		(1) [1] [1]
	Billing Period	Usage	Amount(\$)
Electric	Dec 16, 2018 - Jan 16,	2019 9,024 kWh	2,069.28
<b>Total Cha</b>	rges this Month		\$2,069.28

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 1708 584 106 2 DATE DUE Feb 15, 2019

**Detail of Current Charges** 

Electric Service		
Rate: TOU Plus - AL-TOU-Commerci	al Climate Zone: Inland	
Billing Period: 12/16/18 - 1/16/19	Total Days: 31	
Meter Number: 06555640	(Next scheduled read date Feb 15, 2019)	Cycle: 12
Meter Constant: 40.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 9,024 (Usage based	on interval data)	

#### **ELECTRIC CHARGES** Amount(\$) Time of Use Customer Charge 175.03 Electricity Delivery (Details below) 4,197 kWh WINTER USAGE Super Off-Peak On-Peak Off-Peak kWh used 789 1,990 1,418 \$.00497 Rate/kWh \$.00497 \$.00497 20.86 15 Day Charge \$3.92 + \$9.89 + \$7.05 Electricity Delivery (Details below) 4,827 kWh Super Off-Peak WINTER USAGE On-Peak Off-Peak 871 2,385 kWh used 1,571 Rate/kWh \$.01012 \$.01012 \$.01012 16 Day Charge \$8.81 + \$24.14 + \$15.90 48.85

#### Rate Change This Billing Period:

There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 16 days were at Rate 2.

Winter On-Peak Demand	17.6 kW x \$16.44 x 15/31	140.01
Winter On-Peak Demand	17.6 kW x \$16.98 x 16/31	154.24
Winter Non-Coincident Demand	25.0 kW x \$21.00 x 15/31	254.03
Winter Non-Coincident Demand	25.0 kW x \$21.34 x 16/31	275.35
		00.04
DWR Bond Charge	4,197 kWh x \$.00549	23.04
DWR Bond Charge	4,827 kWh x \$.00503	24.28

(Continued on next page)

2

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations



#### By Mail: Mail your check or money order, along with the payment stub

at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 



### Detail of Current Charges - Continued

WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	789	1,990	1,418		
Rate/kWh	\$.10862	\$.09640	\$.08285		
15 Day Charge	\$85.70	+ \$191.84	+ \$117.48	=	395.02
Electricity C	operation (Date	vila holow) 4 927 l			
Electricity G	eneration <i>(Deta</i>	nils below) 4,827 I	kWh Super Off-Peak		
WINTER USAGE	,	, ,			
,	On-Peak	Off-Peak	Super Off-Peak		

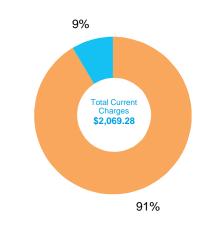
**Rate Change This Billing Period:** There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 16 days were at Rate 2.

DWR Revenue Adjustment		14
Capacity Reservation Demand	18.4 kW x \$4.87 x 15/31	43.36
Capacity Reservation Demand	18.4 kW x \$4.68 x 16/31	44.44
	Total Electric Charges	\$2,061.94
TAXES & FEES ON ELECTRIC CHARC	GES	Amount (\$)
Franchise Fees on Electric Energy Supp	blied by Others 47.18 x 1.10%	.52
State Surcharge Tax	4,197 kWh x \$.000290	1.22
State Surcharge Tax	4,827 kWh x \$.000300	1.45
State Regulatory Fee	9,024 kWh x \$.000460	4.15
Total Taxes	& Fees on Electric Charges	\$7.34

Total Electric Service \$2,069.28

Total Current Charges \$2,069.28

#### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 12/16 - 01/16

### Electric Charges

Electricity Generation	\$946.39
Transmission	\$173.92
Distribution	\$689.82
Nuclear Decommissioning	-\$.35
Competition Transition Charge	\$9.43
Local Generation Charge	\$73.12
Reliability Services	\$.31

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$122.12
DWR Bond Charge	\$47.32
DWR Revenue Adjustment	-\$.14
Other	\$7.34
Total Current Charges	\$2,069.28

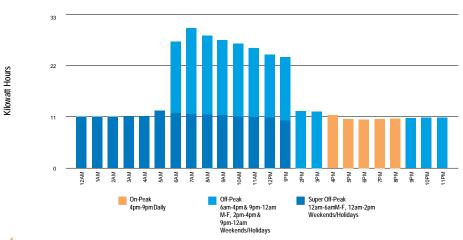


## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Period: 12/16 - 01/16

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

### 25.0 kW on January 02, 2019 from 8:00am to 9:00am

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	1,660	4pm-9pm Daily
Off-Peak	4,375	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	2,989	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	9,024	



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Feb 15, 2019

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

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Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



Account Summary

02/12/19

Billing Period

V

sdge.com.

Electric

**Previous Balance** 

**Current Charges** 

Payment Received

**Total Amount Due** 

**Total Charges this Month** 

Sempra Energy utility

**Regulatory Notices** 

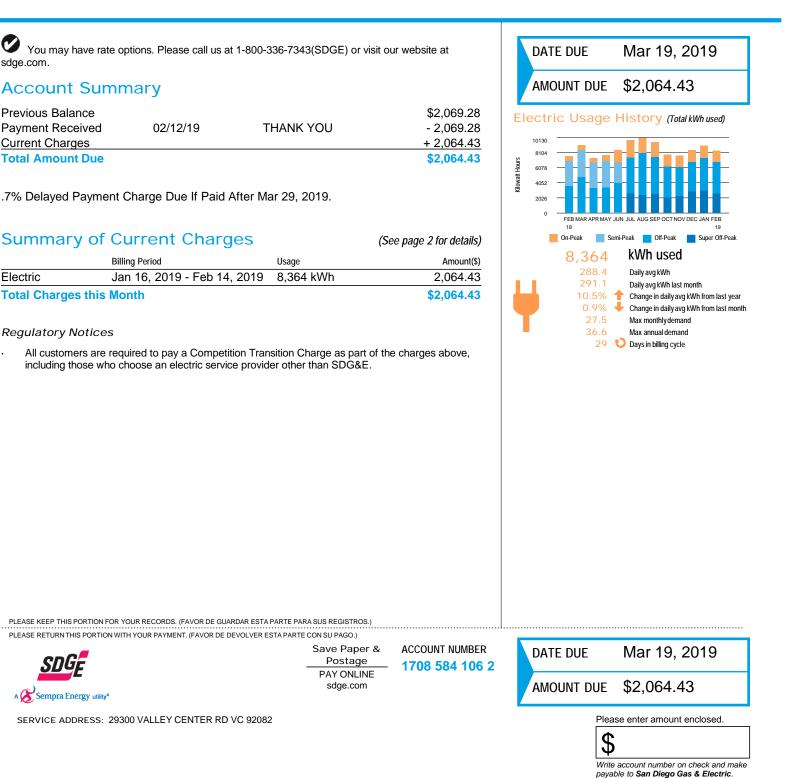
ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED Mar 1, 2019 sdge.com

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



VLY CENTER MUN WTR DIST PO BOX 67 VALLEY CENTER CA 92082-0067

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111

### 2 2 40000170858410600002064430000206443



**Electric Service** 

ACCOUNT NUMBER 1708 584 106 2 DATE DUE Mar 19, 2019

### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

### **Detail of Current Charges**

Rate: TOU Plus	- AL-TOU-Comme	rcial Clim	ate Zone: Inland	
Billing Period: 1/	16/19 - 2/14/19	Total Days: 29		
Meter Number: 06	555640	(Next scheduled	read date Mar 19, 2019)	Cycle: 12
Meter Constant: 4	0.000	Billing Voltage Level:	Secondary	
Circuit: 0907	Block: 153A		-	
Total Usage: 8,3	64 (Usage base	ed on interval data)		
ELECTRIC C	HARGES			Amount(\$)
Time of Use (	Customer Charg	е		186.30
Electricity De	livery (Details be	elow) 8,364	kWh	
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	1,561	4,181	2,622	
Rate/kWh	\$.01012	\$.01012	\$.01012	
Charge	\$15.80	+ \$42.31	+ \$26.53	_= 84.64
Winter On-Pe	eak Demand	15.7	kW x \$16.98	266.59
Winter Non-C	oincident Dema	nd 27.5	kW x \$21.34	586.85
DWR Bond C	harge	8,364 k	Wh x \$.00503	42.07
Electricity Ge	neration (Details	s below) 8,364	kWh	
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	1,561	4,181	2,622	
Rate/kWh	\$.11074	\$.09829	\$.08447	
Charge	\$172.87	+ \$410.95	+ \$221.48	= 805.30
DWR Revenu	le Adjustment			25
<b>a</b> 1. <b>b</b>	ervation Deman	d 18.4	kW x \$4.68	86.11

(Continued on next page)

### Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit  $\ensuremath{\mathsf{sdge.com/locations}}$  .

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



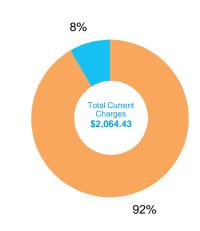
### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied b	oy Others 41.82 x 1.10%	.46
State Surcharge Tax	8,364 kWh x \$.000300	2.51
State Regulatory Fee	8,364 kWh x \$.000460	3.85
Total Taxes & F	ees on Electric Charges	\$6.82

Total Electric Service \$2,064.43

Total Current Charges \$2,064.43

#### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Electric Charges

Electricity Generation	\$891.41
Transmission	\$222.23
Distribution	\$699.65
Nuclear Decommissioning	-\$.25
Competition Transition Charge	\$5.54
Local Generation Charge	\$73.60
Reliability Services	\$.16

#### (\*) Other Charges & Credits (Electric)

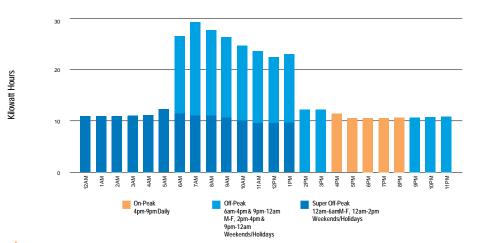
Public Purpose Programs	\$123.45
DWR Bond Charge	\$42.07
DWR Revenue Adjustment	-\$.25
Other	\$6.82
Total Current Charges	\$2,064,43



## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 27.5 kW on February 06, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	1,561	4pm-9pm Daily
Off-Peak	4,181	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	2,622	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	8,364	2



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Mar 19, 2019

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

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State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
ΤΤΥ/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED Apr 1, 2019 sdge.com

CY 12

#### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

### **Account Summary**

Previous Balance Payment Received	03/20/19	THANK YOU	\$2,064.43 - 2,064.43
Current Charges			+ 2,357.88
Total Amount Due			\$2,357.88

.7% Delayed Payment Charge Due If Paid After Apr 27, 2019.

### Summary of Current Charges

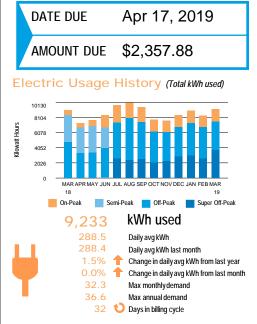
	Billing Period	Usage	Amount(\$)
Electric	Feb 14, 2019 - Mar 18, 2019	9,233 kWh	2,357.88
Total Charge	s this Month		\$2,357,88

#### Time of Use Change This Bill Period:

Time-of-use periods changed for March and April of 2019. See Time-of-use chart for details.

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 1708 584 106 2 DATE DUE Apr 17, 2019

### **Detail of Current Charges**

### **Electric Service**

Rate: TOU Plus - AL-TOU-Commercia	al Climate Zone: Inland
Billing Period: 2/14/19 - 3/18/19	Total Days: 32
Meter Number: 06555640	(Next scheduled read date Apr 18, 2019) Cycle: 12
Meter Constant: 40.000	Billing Voltage Level: Secondary
Circuit: 0907 Block: 153A	
Total Usage: 9,233 (Usage based	on interval data)

### **ELECTRIC CHARGES**

Time of Use Customer Charge						186.30	
Electricity De	elivery (Details	below)	9,233	kWh			
WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	1,713		3,784		3,736		
Rate/kWh	\$.01012		\$.01012		\$.01012		
Charge	\$17.33	+	\$38.30	+	\$37.81	=	93.44

### Time of Use Change This Bill Period:

There was a time of use change on day 15 of your Billing Period. Therefore, your consumption for the first 14 days were aggregated on TOU 1, and the remaining 18 days were aggregated on TOU 2. See time-of-use chart for detail.

### Rate Change This Billing Period:

There was a rate change on day 19 of your Billing Period. Therefore, your charges for the first 18 days were at Rate 1, and the remaining 14 days were at Rate 2.

Winter On-Peak Demand	21.9 kW x \$16.98	371.86
Winter Non-Coincident Demand	32.3 kW x \$21.34	689.28
DWR Bond Charge	9.233 kWh x \$.00503	46.44

**DWR Bond Charge** 

(Continued on next page)

Amount(\$)

### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party vendor, call..... 1-800-386-0067

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person: To find the nearest location and hours of operation, visit

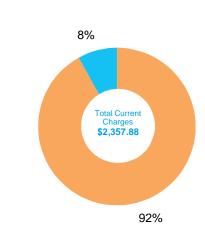
sdge.com/locations.



Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 02/14 - 03/18

### Electric Charges

Electricity Generation	\$963.32
Transmission	\$271.61
Distribution	\$845.72
Nuclear Decommissioning	-\$.28
Competition Transition Charge	\$6.11
Local Generation Charge	\$81.25
Reliability Services	\$.19

### (\*) Other Charges & Credits (Electric)

Public Purpose Programs		\$136.28
DWR Bond Charge		\$46.44
DWR Revenue Adjustment		-\$.28
Other		\$7.52
Total Current Charges	\$2	357.88

### Detail of Current Charges - Continued

	•						
Electricity Ger	neration (Deta	ails belo	<i>w)</i> 9,23	33 kWh			
WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	1,713		3,784		3,736		
Rate/kWh	\$.11074		\$.09829		\$.08447		
Charge	\$189.70	+	\$371.93	+	\$315.58	=	877.21
DWR Revenue	e Adjustment						28
Capacity Rese	ervation Dema	and	18	8.4 kW x \$	4.68		86.11
				Total	Electric C	Charges	\$2,350.36
TAXES & FEE	S ON ELECT		HARGES				Amount (\$)
Franchise Fee	s on Electric	Energy	Supplied b	oy Others	46.16 x 1	.10%	.50
State Surcharg	ge Tax			9,2	233 kWh x \$	.000300	2.77
State Regulato	ory Fee			9,2	233 kWh x \$	.000460	4.25
	T	otal T	axes & F	ees on E	lectric Ch	arges	\$7.52
							** *** **

Total Electric Service \$2,357.88

Total Current Charges \$2,357.88

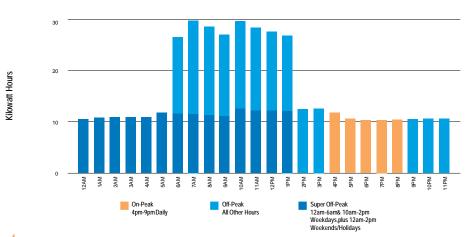


## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Period: 02/14 - 03/18

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 32.3 kW on February 19, 2019 from 8:00am to 9:00am

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	779	4pm-9pm Daily
Off-Peak	2,057	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	1,406	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	4,242	-
Winter	kWh	Mar 1 - Apr 30
Winter On-Peak		Mar 1 - Apr 30 4pm-9pm Daily
		4pm-9pm Daily
On-Peak	934	4pm-9pm Daily



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Apr 17, 2019

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED May 1, 2019 sdge.com

CY 12

#### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

### **Account Summary**

Previous Balance			\$2,357.88
Payment Received	04/16/19	THANK YOU	- 2,357.88
Current Charges			+ 1,374.00
<b>Total Amount Due</b>			\$1,374.00

.7% Delayed Payment Charge Due If Paid After May 27, 2019.

### Summary of Current Charges

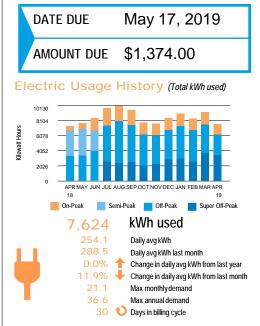
	Billing Period	Usage	Amount(\$)
Electric	Mar 18, 2019 - Apr 17, 20	19 7,624 kWh	1,374.00
Total Char	ges this Month		\$1,374.00

### Time of Use Change This Bill Period:

Time-of-use periods changed for March and April of 2019. See Time-of-use chart for details.

#### **Regulatory Notices**

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PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 1708 584 106 2 DATE DUE May 17, 2019

### **Detail of Current Charges**

Electric S	Service					
Rate: Time of Use - TOU-M-Commercial Climate Zone: Inland						
Billing Period: 3/	/18/19 - 4/17/19	Total Days: 30				
Meter Number: 0		3	read date May 17, 2019)	Cycle: 12	,	
				Cycle. 12	-	
Meter Constant: 4		Billing Voltage Level:	Secondary			
Circuit: 0907	Block: 153A					
Total Usage: 7,	624 (Usage base	d on interval data)				
ELECTRIC (	CHARGES				Amount(\$)	
Customer Ch	narge				101.56	
			1.1.6./1-			
2	elivery (Details be	, .				
WINTER USAGE	<u>On-Peak</u> 1,457	Off-Peak	Super Off-Peak			
kWh used	,	2,702	3,465			
Rate/kWh	\$.08831 \$128.67	\$.08831	\$.08831		673.27	
Charge	\$128.67	+ \$238.61	+ \$305.99	_=	0/3.2/	
Winter Non-0	Coincident Demar	nd 21.1	kW x \$2.22		46.84	
DWR Bond (	DWR Bond Charge         7,624 kWh x \$.00503         38.35					
Electricity G	eneration (Details	<i>below)</i> 7,624	kWh			
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak			
kWh used	1,457	2,702	3,465			
Rate/kWh	\$.07850	\$.06948	\$.05927			
Charge	\$114.37	+ \$187.73	+ \$205.37	_=	507.47	
DWR Reven	ue Adjustment				23	
	•		Total Electric Cha	arges \$1	,367.26	
TAXES & FE	EES ON ELECTR	C CHARGES			Amount (\$)	
Franchise Fe	es on Electric En	ergy Supplied by	Others 38.12 x 1.10	%	.42	
State Surcha		0, 11 ,	7,624 kWh x \$.00	0300	2.29	
State Regula	tory Fee		, .		4.03	
	-	al Taxes & Fee	s on Electric Char	ges	\$6.74	
			Total Electric Se	nuico et	1 274 00	
			TUTAL ELECTRIC SEL	vice \$1	,374.00	

### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

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### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### - - -

Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

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### In Person:

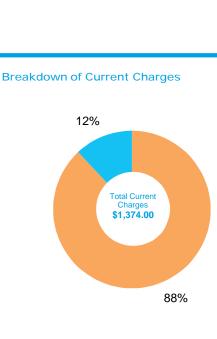
To find the nearest location and hours of operation, visit sdge.com/locations.

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Total Current Charges \$1,374.00



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Electric Charges

Electricity Generation	\$507.47
Transmission	\$184.58
Distribution	\$446.73
Nuclear Decommissioning	-\$.23
Competition Transition Charge	\$5.33
Local Generation Charge	\$65.72
Reliability Services	\$.07
_	

### 🛞 Other Charges & Credits (Electric)

Public Purpose Programs	\$119.47
1 0	
DWR Bond Charge	\$38.35
DWR Revenue Adjustment	-\$.23
Other	\$6.74
Total Current Charges	\$1,374.00



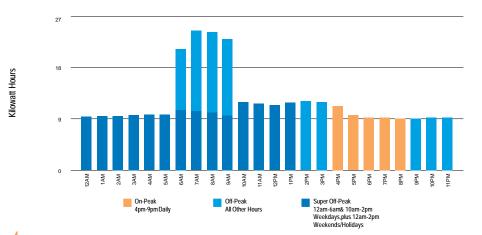
Total

# Winter kWh Mar 1 - Apr 30 On-Peak 1,457 4pm-9pm Daily Off-Peak 2,702 All Other Hours Super Off 3,465 12am-5am& 10am-2pmWeekdays.plus

## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

### 21.1 kW on March 21, 2019 from 10:00am to 11:00am

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 1708 584 106 2 DATE DUE May 17, 2019

sdge.com

#### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

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This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs). Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082 
 DATE MAILED Jun 11, 2018
 Pa

 www.sdge.com
 1-800-336-SDGE (7343) English

 1-800-311-SDGE (7343) Español
 1-877-889-SDGE (7343) TTY

 M-F, 7am-8pm, Sat, 7am-6pm
 24 Hour Emergency Service

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

### Account Summary

Previous Balance			\$301.03
Payment Received	05/01/18	THANK YOU	- 301.03
Current Charges			+ 146.61
<b>Total Amount Due</b>			\$146.61

.7% Delayed Payment Charge Due If Paid After Jul 7, 2018.

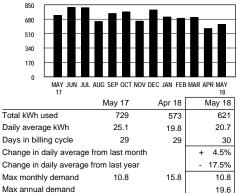
Summary of Current Charges		(See page 2 for details)	
	Billing Period	Usage	Amount(\$)
Electric	Apr 16, 2018 - May 16, 2018	621 kWh	146.61
<b>Total Charges</b>	this Month		\$146.61

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

DATE DUE	Jun 27, 2018
AMOUNT DUE	\$146.61

Electric Usage History (Total kWh used)

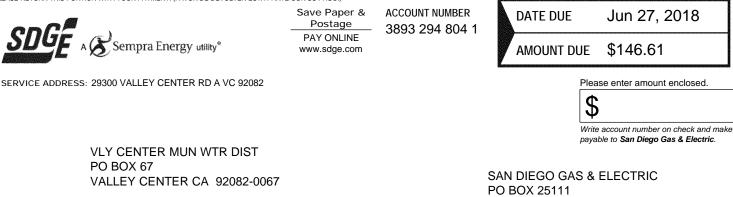


See Time of Use - Electricity information on page 3.

SANTA ANA CA 92799-5111

CY 12

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





ACCOUNT NUMBER 3893 294 804 1 DATE DUE Jun 27, 2018

### DATE MAILED Jun 11, 2018

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

	Other Important Phone Numbers	
	For emergencies and to report outages, please call 24 hours a day, 7 days a week 1-800-611-7343	
	To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm 8-1-1	
Cycle: 12		
	Payment Options \$	
	Online: It's fast, easy and free. Just register or sign into My Account at https://myaccount.sdge.com	
Amount(\$)	Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online.	
16.00	Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com	
	Bey by Dheney Visit youry adre som to aproll. Once	

Pay by Phone: Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay.

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

### **Detail of Current Charges**

Electric Service				
Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland			
Billing Period: 4/16/18 - 5/16/18	Total Days: 30			
Meter Number: 06487406	(Next scheduled read date Jun 18, 2018) Cycle: 12			
Meter Constant: 1.000	Billing Voltage Level: Secondary			
Circuit: 0907 Block: 153A				
Total Usage: 621 (Usage based or	n interval data)			
ELECTRIC CHARGES				
Customer Charge				

Electricity De	elivery (Details below)	621 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	100	521		
Rate/kWh	\$.13736	\$.13736		
Charge	\$13.73	+ \$71.56	_ =	85.29

Ø Rate Change This Billing Period:

There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 14 days were at Rate 2.

DWR Bond Charge		621 kWh x \$.00549	3.41
Electricity Ge	eneration (Details below)	621 kWh	
WINTER USAGE	On-Peak	Off-Peak	

kWh used	100	521	_	
Rate/kWh	\$.07917	\$.06699		
Charge	\$7.91	+ \$34.90	=	42.81
California C	Climate Credit		_	-1.41

Total Electric Charges \$146.10

(Continued on next page)

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ACCOUNT NUMBER 3893 294 804 1 DATE DUE Jun 27, 2018 DATE MAILED Jun 11, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	s 3.41 x 1.10%	.04
State Surcharge Tax	621 kWh x \$.000290	.18
State Regulatory Fee	621 kWh x \$.000460	.29
Total Taxes & Fees on	Electric Charges	\$.51

Total Electric Service \$146.61

Total Current Charges \$146.61

#### Breakdown of Electric Charges Period: 04/16 - 05/16

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	42.81
DWR Bond Charge	3.41
Transmission	13.68
Distribution	74.63
Public Purpose Programs	7.13
Nuclear Decommissioning	03
California Climate Credit	-1.41
Competition Transition Charge	1.04
Local Generation Charge	4.82
Reliability Services	.02
Total Electric Costs	\$146.10

Time of Use - Electricity

Winter	kWh Dec 1 - May 31
On-Peak	100 4pm-9pm Weekdays
Off-Peak	521 All other hours
Total	621



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Jun 27, 2018

DATE MAILED Jun 11, 2018 Page 4 of 4

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others -This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

> State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

> State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

> Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082

DATE MAILED Jun 29, 2018 Page 1 of 4 www.sdge.com 1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY M-F, 7am-8pm, Sat, 7am-6pm 24 Hour Emergency Service

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

### Account Summary

Previous Balance	\$146.61
Payment Received	00
Past Due Balance	\$146.61
Current Charges	+ 188.90
Total Amount Due	\$335.51

Please disregard past due balance if already paid. Please pay current charges by Jul 14, 2018.

.7% Delayed Payment Charge Due If Paid After Jul 27, 2018.

Summary of Current Charges		ges	(See page 2 for details)
	Billing Period	Usage	Amount(\$)
	N. 10 0010 1 1	7 0040 000 114/	100.00

	Billing Period	Usage	Amount(\$)
Electric	May 16, 2018 - Jun 17, 2018	686 kWh	188.90
Total Charges th	nis Month		\$188.90

# Seasonal Rate Change This Billing Period:

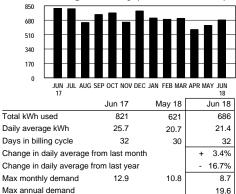
Seasonal rates changed from Winter to Summer.

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above. including those who choose an electric service provider other than SDG&E.

# DATE DUE ON RECEIPT AMOUNT DUE \$335.51

Electric Usage History (Total kWh used)



CY 12

See Time of Use - Electricity information on page 3.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SANTA ANA CA 92799-5111



DATE MAILED Jun 29, 2018 Pag

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www.sdge.com

# 

**Pay by Phone:** Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay.

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

Electric Service

Detail of Current Charges

Rate: Time of Use Plus - TOU-A-P-C	ommercial Climate Zone: Inland	
Billing Period: 5/16/18 - 6/17/18	Total Days: 32	
Meter Number: 06487406	(Next scheduled read date Jul 18, 2018)	Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 686 (Usage based of	n interval data)	

#### ELECTRIC CHARGES

Customer Ch	arge				16.00
Electricity De	livery (Details below)	329 kWh			
WINTER USAGE	On-Peak		Off-Peak		
kWh used	56		273		
Rate/kWh	\$.13736		\$.13736		
15 Day Charge	\$7.69	+	\$37.50	=	45.19
Electricity De	livery (Details below)	357 kWh			
SUMMER USAGE	On-Peak		Off-Peak		
kWh used	54		303		
Rate/kWh	\$.13736		\$.13736		
17 Day Charge	\$7.42	+	\$41.62	=	49.04

### Rate Change This Billing Period:

There was a rate change on day 18 of your Billing Period. Therefore, your charges for the first 17 days were at Rate 1, and the remaining 15 days were at Rate 2.

DWR Bond Charge

686 kWh x \$.00549

3.77

(Continued on next page)

Page 2 of 4



# DATE MAILED Jun 29, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Breakdown of Electric Charges Period: 05/16 - 06/17

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	75.91
DWR Bond Charge	3.77
Transmission	15.11
Distribution	80.78
Public Purpose Programs	7.88
Nuclear Decommissioning	04
California Climate Credit	-1.56
Competition Transition Charge	1.16
Local Generation Charge	5.32
Reliability Services	.02
Total Electric Costs	\$188.35

Time of Use - Electricity Total 686

Winter	kWh	Dec 1 - May 31	
On-Peak	56	4pm-9pm Weekdays	
Off-Peak	273	All other hours	
Total	329		
Summer	kWh	Jun 1 - Oct 31	
On-Peak	54	4pm-9pm Weekdays	
Off-Peak	303	All other hours	
OII-Peak			

#### Detail of Current Charges - Continued

Electricity Ger	neration (Details below)	329 kWh			
WINTER USAGE	On-Peak		Off-Peak	_	
kWh used	56		273		
Rate/kWh	\$.07917		\$.06699		
15 Day Charge	\$4.43	+	\$18.29	_=	22.72
Electricity Ger	neration (Details below)	357 kWh			
SUMMER USAGE	On-Peak		Off-Peak	_	
kWh used	54		303		
Rate/kWh	\$.24899		\$.13114		
17 Day Charge	\$13.45	+	\$39.74	_=	53.19
California Clin	nate Credit				-1.56
		Tot	al Electric Ch	arges	\$188.35
TAXES & FEE	ES ON ELECTRIC CHAR	GES			Amount (\$)
Franchise Fee	s on Electric Energy Sup	plied by Others	3.77 x 1.10%	6	.04
State Surcharg	ge Tax		686 kWh x \$.000	290	.20
State Regulate	bry Fee		686 kWh x \$.000	460	.31
	Total Taxes	s & Fees on E	Electric Charg	es	\$.55
		То	tal Electric Se	ervice	\$188.90

Total Current Charges \$188.90



DATE MAILED Jun 29, 2018 Page 4 of 4

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to delive power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others -This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

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> State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

> Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

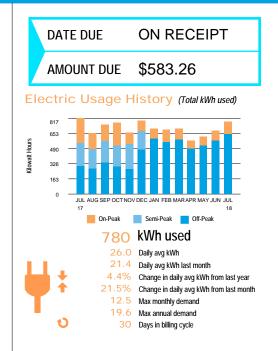
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Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082 DATE MAILED Jul 31, 2018 sdge.com



Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

# Account Summary

Previous Balance	\$335.51
Payment Received	00
Past Due Balance	\$335.51
Current Charges	+ 247.75
Total Amount Due	\$583.26

Please disregard past due balance if already paid. Please pay current charges by Aug 15, 2018.

.7% Delayed Payment Charge Due If Paid After Aug 26, 2018.

## Summary of Current Charges

	Billing Period	Usage	Amount(\$)
Electric	Jun 17, 2018 - Jul 17, 2018	780 kWh	247.75
Total Charges this	Month		\$247.75

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



VLY CENTER MUN WTR DIST PO BOX 67 VALLEY CENTER CA 92082-0067

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

**W**rite account number on check and make payable to **San Diego Gas & Electric** .

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111

**ON RECEIPT** 

\$583.26

Please enter amount enclosed.

CY 12

(See page 2 for details)



# <u>س</u>

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

M-F, 7am-8pm, Sat, 7am-6pm

**Important Phone Numbers** 

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party vendor, call.....1-800-386-0067

# **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-0	Commercial Climate Zone: Inland	
Billing Period: 6/17/18 - 7/17/18	Total Days: 30	
Meter Number: 06487406	(Next scheduled read date Aug 16, 2018)	Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 780 (Usage based of	on interval data)	

ELECTRIC CHARGES Amount(\$) **Customer Charge** 16.00 Electricity Delivery (Details below) 380 kWh SUMMER USAGE On-Peak Off-Peak 83 297 kWh used \$.13736 \$.13736 Rate/kWh 52.20 \$11.40 + \$40.80 13 Day Charge Electricity Delivery (Details below) 400 kWh SUMMER USAGE On-Peak Off-Peak kWh used 52 348 Rate/kWh \$.13710 \$.13710 + \$47.71 54.84 17 Day Charge \$7.13 V Rate Change This Billing Period:

There was a rate change on day 18 of your Billing Period. Therefore, your charges for the first 17 days were at Rate 1, and the remaining 13 days were at Rate 2.

**DWR Bond Charge** 

780 kWh x \$.00549

4.29

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

#### By Mail:

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### Detail of Current Charges - Continued

Electricity Ge	neration (Details below)	380 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	83	297		
Rate/kWh	\$.24899	\$.13114		
13 Day Charge	\$20.67	+ \$38.95	=	59.62
Electricity Ge	neration (Details below)	400 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	52	348		
Rate/kWh	\$.24803	\$.13085		
17 Day Charge	\$12.90	+ \$45.54	=	58.44
California Cli	mate Credit			-1.77
Reduce Your	Use Day Charge	3 kWh x \$1.17000		3.51
		Total Electric C	harges	\$247.13
TAXES & FE	ES ON ELECTRIC CHAR	GES		Amount (\$)
Franchise Fee	es on Electric Energy Sup	plied by Others 4.29 x 1.10	%	.04
State Surchar	ge Tax	780 kWh x \$.00	0290	.23
State Regulat	ory Fee	780 kWh x \$.00	0460	.35
				* * *

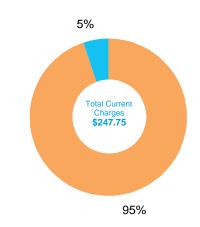
Total Taxes & Fees on Electric Charges \$.62

Total Electric Service \$247.75

Total Current Charges \$247.75

sdge.com

#### Breakdown of Current Charges The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.



### Period: 06/17 - 07/17

# Electric Charges

Electricity Generation	\$121.57
Transmission	\$17.19
Distribution	\$88.91
Nuclear Decommissioning	-\$.04
Competition Transition Charge	\$1.30
Local Generation Charge	\$6.05
Reliability Services	\$.02

# (\*) Other Charges & Credits (Electric)

()
\$9.61
\$4.29
-\$1.77
\$.62
\$247.75

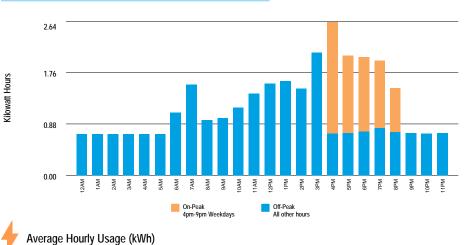


DATE MAILED Jul 31, 2018 sdge.com

# Your Electricity Dashboard

Period: 06/17 - 07/17

# Average Hourly Electric Usage



# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 12.5 kW on June 21, 2018 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	135	4pm-9pm Weekdays
Off-Peak	645	All other hours
Total	780	



sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee

charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

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Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

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DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

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Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



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ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate

Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how

DATE MAILED Aug 29, 2018 sdge.com

CY 12

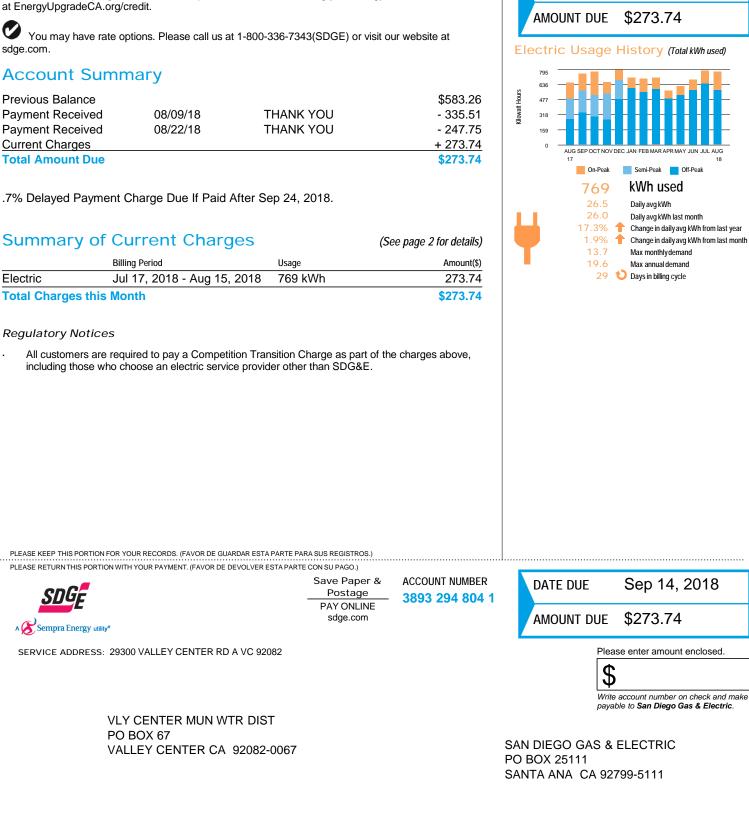
#### Sign up to go Paperless

DATE DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Sep 14, 2018





ACCOUNT NUMBER 3893 294 804 1 DATE DUE Sep 14, 2018

# Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

# **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	commercial Climate Zone: Inland	
Billing Period: 7/17/18 - 8/15/18	Total Days: 29	
Meter Number: 06487406	(Next scheduled read date Sep 17, 2018)	Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 769 (Usage based o	on interval data)	

#### ELECTRIC CHARGES

Electric Convice

Customer Ch	arge			16.00
Electricity De	livery (Details below)	769 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	195	574	_	
Rate/kWh	\$.13710	\$.13710		
Charge	\$26.73	+ \$78.70	_=	105.43
DWR Bond C	Charge	769 kWh x \$.00549		4.22
Electricity Ge	eneration (Details below)	769 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	195	574	_	
Rate/kWh	\$.24803	\$.13085		
Charge	\$48.37	+ \$75.11	_=	123.48
California Cli	mate Credit			-1.75
Reduce Your	Use Day Charge	22 kWh x \$1.17000		25.74
		Total Electric Ch	narges	\$273.12
TAXES & FE	ES ON ELECTRIC CHAR	RGES		Amount (\$)
Franchise Fe	es on Electric Energy Sup	oplied by Others 4.22 x 1.10%	6	.05
State Surcha	rge Tax	769 kWh x \$.000	)290	.22
State Regula	tory Fee	769 kWh x \$.000	)460	.35
	Total Taxe	es & Fees on Electric Charg	jes	\$.62
		Total Electric C		¢070 74

Total Electric Service \$273.74

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### Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### 5 1

Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Amount(\$)

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



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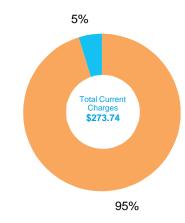
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The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$149.22
Transmission	\$16.95
Distribution	\$87.19
Nuclear Decommissioning	-\$.04
Competition Transition Charge	\$1.27
Local Generation Charge	\$5.97
Reliability Services	\$.03
_	

# (\*\*) Other Charges & Credits (Electric)

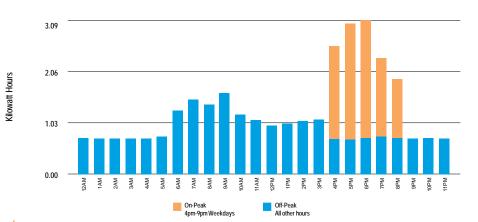
Public Purpose Programs	\$10.06
DWR Bond Charge	\$4.22
California Climate Credit	-\$1.75
Other	\$.62
Total Current Charges	\$273.74



# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

13.7 kW on August 02, 2018 from 5:00pm to 6:00pm

Demand is the highest amount of electricity used at a given point in time.

## Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	195	4pm-9pm Weekdays
Off-Peak	574	All other hours
Total	769	



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Sep 14, 2018

sdge.com

#### Definitions

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State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

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Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

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Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



V

**Previous Balance** 

Current Charges

Electric

Payment Received

**Total Amount Due** 

Sempra Energy utility

ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082

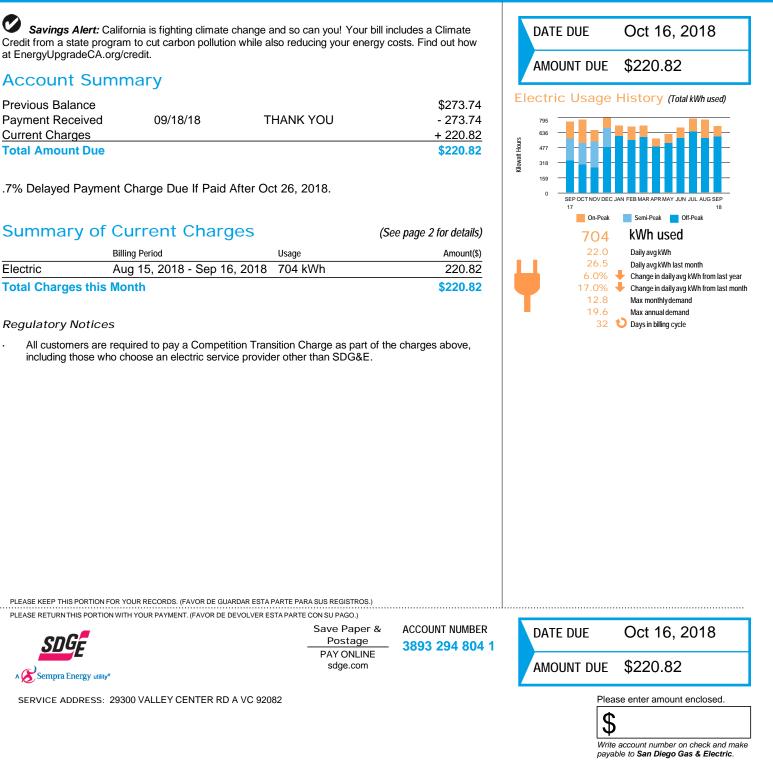
DATE MAILED Sep 28, 2018 sdge.com

Page 1 of 5

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



VLY CENTER MUN WTR DIST PO BOX 67 VALLEY CENTER CA 92082-0067

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Oct 16, 2018

**Important Phone Numbers** 

# **Detail of Current Charges**

Electric Service	
Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland
Billing Period: 8/15/18 - 9/16/18	Total Days: 32
Meter Number: 06487406	(Next scheduled read date Oct 16, 2018) Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary
Circuit: 0907 Block: 153A	

Total Usage: 704 (Usage based on interval data)

ELECTRIC C Customer Ch				Amount(\$) 16.00
Electricity De	livery (Details below)	704 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	114	590		
Rate/kWh	\$.13710	\$.13710		
Charge	\$15.63	+ \$80.89	_=	96.52
DWR Bond C	Charge	704 kWh x \$.00549		3.86
Electricity Ge	eneration (Details below)	704 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	114	590		
Rate/kWh	\$.24803	\$.13085		
Charge	\$28.28	+ \$77.20	_=	105.48
California Clir	mate Credit			-1.60
		Total Electric C	harges	\$220.26
TAXES & FE	ES ON ELECTRIC CHAR	GES		Amount (\$)
Franchise Fe	es on Electric Energy Sup	plied by Others 3.86 x 1.10	%	.04
State Surchai	rge Tax	704 kWh x \$.00	0290	.20
State Regulat	tory Fee	704 kWh x \$.00	0460	.32
	Total Taxe	es & Fees on Electric Char	ges	<b>\$.56</b>
		Total Electric S	Service	\$220.82

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



## **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



# In Person:

To find the nearest location and hours of operation, visit sdge.com/locations



#### Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY M-F, 7am-8pm, Sat, 7am-6pm For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 



(\*) Other Charges & Credits (Electric)

\$9.21

\$3.86

-\$1.60

\$.56

\$220.82

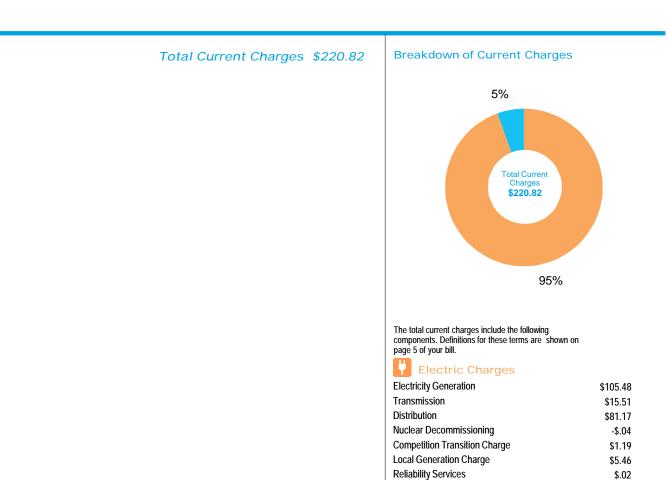
Public Purpose Programs

California Climate Credit

**Total Current Charges** 

**DWR Bond Charge** 

Other



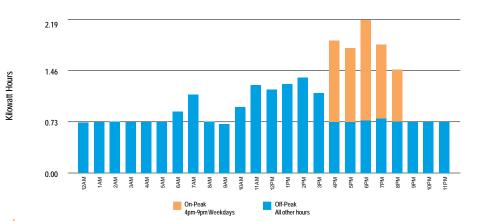


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# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 12.8 kW on August 16, 2018 from 5:00pm to 6:00pm

Demand is the highest amount of electricity used at a given point in time.

## Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	114	4pm-9pm Weekdays
Off-Peak	590	All other hours
Total	704	



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Oct 16, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

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Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



at EnergyUpgradeCA.org/credit.

**Previous Balance** 

Current Charges

Payment Received

**Total Amount Due** 

Account Summary

10/17/18

.7% Delayed Payment Charge Due If Paid After Nov 25, 2018.

Sep 16, 2018 - Oct 15, 2018

Summary of Current Charges

Billing Period

V

ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082

THANK YOU

Usage

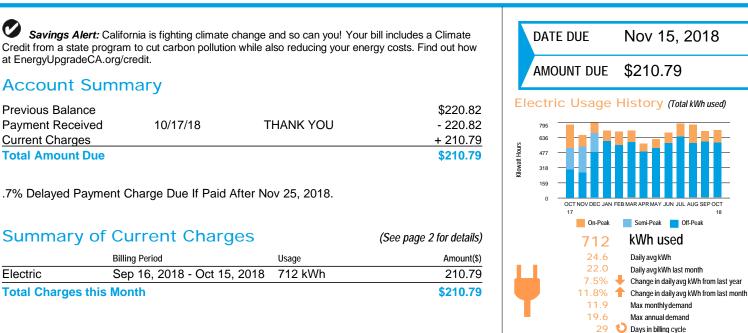
712 kWh

DATE MAILED Oct 30, 2018 sdge.com

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



#### **Regulatory Notices**

**Total Charges this Month** 

Electric

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 3893 294 804 1 DATE DUE Nov 15, 2018

# **Detail of Current Charges**

## **Electric Service**

Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland	
Billing Period: 9/16/18 - 10/15/18	Total Days: 29	
Meter Number: 06487406	(Next scheduled read date Nov 15, 2018)	Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		

Total Usage: 712 (Usage based on interval data)

ELECTRIC C Customer Ch				<u>Amount(\$)</u> 16.00
Electricity De	elivery (Details below)	712 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	132	580		
Rate/kWh	\$.13710	\$.13710		
Charge	\$18.10	+ \$79.52	_=	97.62

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

#### Rate Change This Billing Period:

There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 14 days were at Rate 2.

DWR Bond C	Charge	712 kWh x	\$.00549			3.91
Electricity Ge	eneration (Details below)	330 kWh				
SUMMER USAGE	On-Peak		Off-Peak		_	
kWh used	70		260		-	
Rate/kWh	\$.24803		\$.13085			
14 Day Charge	\$17.36	+	\$34.02		=	51.38
Electricity Ge	eneration (Details below)	382 kWh				
SUMMER USAGE	On-Peak		Off-Peak		_	
kWh used	62		320			
Rate/kWh	\$.18804		\$.09770			
15 Day Charge	\$11.66	+	\$31.26		=	42.92
					-	
				(Continu	ied on n	ext page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Detail of Current Charges - Continued

# Breakdown of Current Charges

California Climate Credit		-1.62
	Total Electric Charges	\$210.21
TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Oth	ers 3.91 x 1.10%	.04
State Surcharge Tax	712 kWh x \$.000290	.21
State Regulatory Fee	712 kWh x \$.000460	.33
Total Taxes & Fees	on Electric Charges	\$.58
	Total Electric Service	\$210.79

Total Current Charges \$210.79

# 6% Total Current Charges \$210.79 94%

The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 09/16 - 10/15

# Electric Charges

Electricity Generation	\$94.30
Transmission	\$15.69
Distribution	\$81.91
Nuclear Decommissioning	-\$.04
Competition Transition Charge	\$1.20
Local Generation Charge	\$5.52
Reliability Services	\$.02

# (\*\*) Other Charges & Credits (Electric)

	- (/
Public Purpose Programs	\$9.32
DWR Bond Charge	\$3.91
California Climate Credit	-\$1.62
Other	\$.58
Total Current Charges	\$210.79

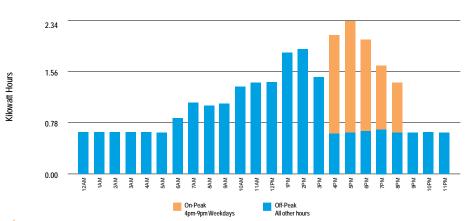


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 09/16 - 10/15

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 11.9 kW on September 20, 2018 from 5:00pm to 6:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	132	4pm-9pm Weekdays
Off-Peak	580	All other hours
Total	712	



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Nov 15, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



Ø

ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate

DATE MAILED Nov 29, 2018 sdge.com

CY 12

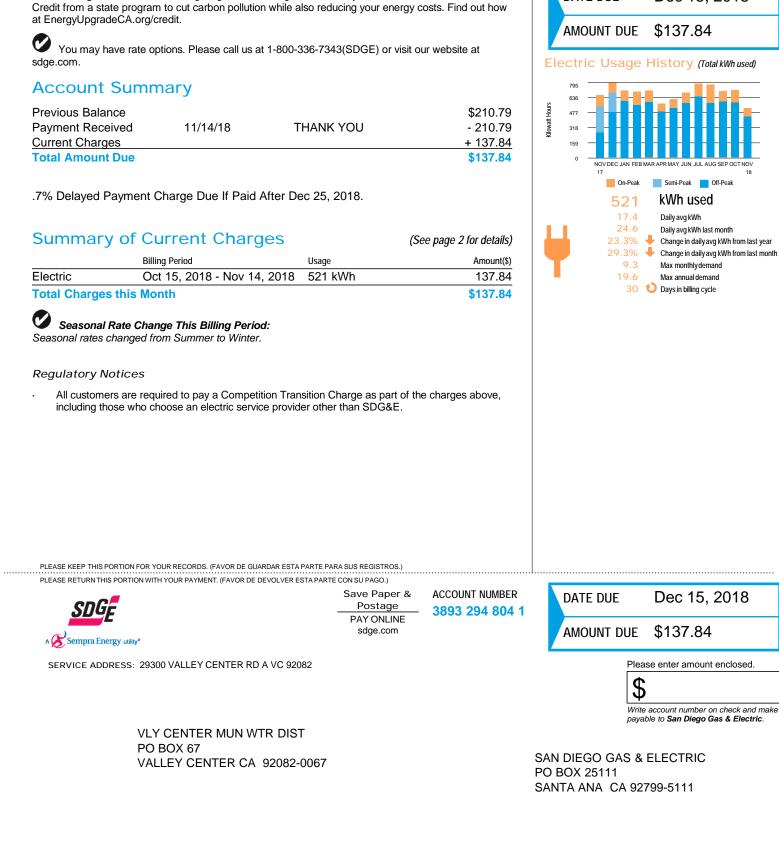
#### Sign up to go Paperless

DATE DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Dec 15, 2018





ACCOUNT NUMBER 3893 294 804 1 DATE DUE Dec 15, 2018

# **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	commercial Climate Zone: Inland	
Billing Period: 10/15/18 - 11/14/18	Total Days: 30	
Meter Number: 06487406	(Next scheduled read date Dec 17, 2018)	Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		

Total Usage: 521 (Usage based on interval data)

Electricity De	elivery (Details below)	280 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	54	226		
Rate/kWh	\$.13710	\$.13710		
16 Day Charge	\$7.40	+ \$30.98	=	38.38
Electricity De	elivery (Details below)	241 kWh		
WINTER USAGE	On-Peak	Off-Peak		
	<u>On-Peak</u> 33	Off-Peak 208		
<i>WINTER USAGE</i> kWh used Rate/kWh				

were at Rate 1, and the remaining 14 days were at Rate 2.

**DWR Bond Charge** 

521 kWh x \$.00549

2.86

(Continued on next page)

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



## **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



## Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



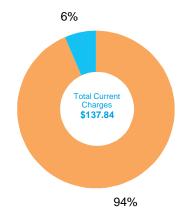
#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.





The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 10/15 - 11/14

## Electric Charges

Electricity Generation	\$48.33
Transmission	\$11.48
Distribution	\$64.22
Nuclear Decommissioning	-\$.02
Competition Transition Charge	\$.86
Local Generation Charge	\$4.04
Reliability Services	\$.02

#### (\*) Other Charges & Credits (Electric)

	· · · ·	
Public Purpose Programs		\$6.82
DWR Bond Charge		\$2.86
California Climate Credit		-\$1.19
Other		\$.42
Total Current Charges		\$137.84

### Detail of Current Charges - Continued

Electricity Ge	eneration (Details below)	280 kWh				
SUMMER USAGE	On-Peak			Off-Peak		
kWh used	54			226		
Rate/kWh	\$.18804			\$.09770		
16 Day Charge	\$10.15		+	\$22.08	=	32.23
Electricity Ge	eneration (Details below)	241 kWh				
WINTER USAGE	On-Peak			Off-Peak		
kWh used	33			208		
Rate/kWh	\$.07710			\$.06520		
14 Day Charge	\$2.54		+	\$13.56	=	16.10
California Cli	mate Credit					-1.19
			То	tal Electric C	harges	\$137.42
TAXES & FE	ES ON ELECTRIC CHAR	GES				Amount (\$)
Franchise Fe	es on Electric Energy Sup	plied by Othe	ers	2.86 x 1.10	)%	.03

Franchise Fees on Electric Energy Supplied by Others 2.86 x 1.10% State Surcharge Tax 521 kWh x \$.000290 .15 State Regulatory Fee 521 kWh x \$.000460 .24 \$.42

Total Taxes & Fees on Electric Charges

Total Electric Service \$137.84

Total Current Charges \$137.84



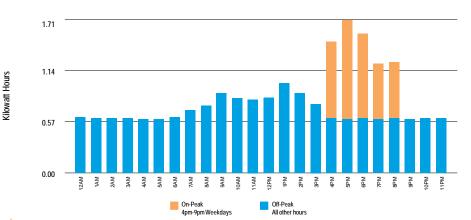
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# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 10/15 - 11/14

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 9.3 kW on October 18, 2018 from 5:00pm to 6:00pm

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31	
On-Peak	54	4pm-9pm Weekdays	
Off-Peak	226	All other hours	
Total	280		
Winter	kWh	Nov 1 - May 31	
Winter On-Peak		Nov 1 - May 31 4pm-9pmWeekdays	
		4pm-9pm Weekdays	



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Dec 15, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

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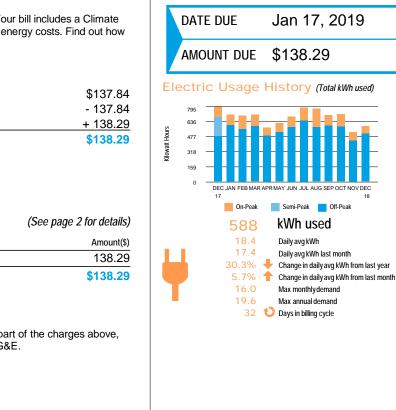
ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082 DATE MAILED Dec 31, 2018 sdge.com

Page 1 of 5

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

# Account Summary

Previous Balance Payment Received	12/11/18	THANK YOU	\$137.84 - 137.84
Current Charges			+ 138.29
Total Amount Due			\$138.29

.7% Delayed Payment Charge Due If Paid After Jan 27, 2019.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Nov 14, 2018 - Dec 16, 2018	588 kWh	138.29
Total Charges t	his Month		\$138.29

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 3893 294 804 1 DATE DUE Jan 17, 2019

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Electric Service	
Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland
Billing Period: 11/14/18 - 12/16/18	Total Days: 32
Meter Number: 06487406	(Next scheduled read date Jan 17, 2019) Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary
Circuit: 0907 Block: 153A	
Total Usage: 588 (Usage based on	n interval data)

Customer Ch	arge			16.00
Electricity De	elivery (Details below)	588 kWh		
WINTER USAGE	On-Peak	Off-Pe	ak	
kWh used	80	508		
Rate/kWh	\$.13710	\$.13	710	
Charge	\$10.97	+ \$69.6	65=	80.62
DWR Bond C	Charge	588 kWh x \$.0054	49	3.23
Electricity Ge	eneration (Details below)	588 kWh		
WINTER USAGE	On-Peak	Off-Pe	ak	
kWh used	80	508		
Rate/kWh	\$.07710	\$.06	520	
Charge	\$6.17	+ \$33.7	=	39.29
California Cli	mate Credit			-1.33
		Total E	lectric Charge	s \$137.81
TAXES & FE	ES ON ELECTRIC CHAP	RGES		Amount (\$)
Franchise Fe	es on Electric Energy Sup	oplied by Others 3	3.23 x 1.10%	.04
State Surcha	rge Tax	588 k	Wh x \$.000290	.17
State Regula	tory Fee	588 k	Wh x \$.000460	.27
	Total Tax	es & Fees on Elec	tric Charges	\$.48
		Total E	Electric Servic	e \$138.29

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



## **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



## Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



#### Credit/Debit:

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### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

#### By Mail:

Amount(\$)

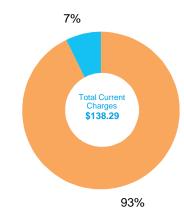
Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Total Current Charges \$138.29

290.00III

Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Electric Charges

Electricity Generation	\$39.29
Transmission	\$12.95
Distribution	\$70.44
Nuclear Decommissioning	-\$.03
Competition Transition Charge	\$.98
Local Generation Charge	\$4.56
Reliability Services	\$.02
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#### (\*) Other Charges & Credits (Electric)

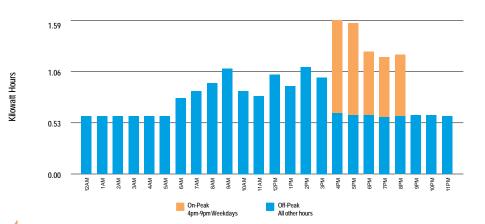
Public Purpose Programs	\$7.70
DWR Bond Charge	\$3.23
California Climate Credit	-\$1.33
Other	\$.48
Total Current Charges	\$138.29



### Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

#### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

#### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

#### 16.0 kW on December 04, 2018 from 9:00am to 10:00am

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	80	4pm-9pm Weekdays
Off-Peak	508	All other hours
Total	588	



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Jan 17, 2019

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

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The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

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Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED Dec 31, 2018 sdge.com

CY 12

Sign up to go Paperless

DATE DUE

AMOUNT DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Electric Usage History (Total kWh used)

Jan 17, 2019

\$1,871.32

#### 10130 810 Kilowatt Hours 607 4052 (See page 2 for details) 202 On-Peak Semi-Peak Off-Peak Super Off-Peak kWh used 871.3 8.403 Daily avg kWh Daily avg kWh last month Change in daily avg kWh from last year 2.3% Change in daily avg kWh from last month Max monthly demand Max annual demand 인 Days in billing cycle PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.) Save Paper & ACCOUNT NUMBER Jan 17, 2019 DATE DUE Postage 1708 584 106 2 PAY ONLINE sdge.com AMOUNT DUE \$1,871.32 Sempra Energy utility SERVICE ADDRESS: 29300 VALLEY CENTER RD VC 92082 Please enter amount enclosed. \$ Write account number on check and make payable to San Diego Gas & Electric. VLY CENTER MUN WTR DIST PO BOX 67 SAN DIEGO GAS & ELECTRIC VALLEY CENTER CA 92082-0067 PO BOX 25111 SANTA ANA CA 92799-5111 2 2 80000170858410600001871320000187132

#### **Account Summary**

Previous Balance Payment Received Current Charges	12/11/18	THANK YOU	\$1,760.71 - 1,760.71 + 1,871.32
Total Amount Due			\$1,871.32

.7% Delayed Payment Charge Due If Paid After Jan 27, 2019.

#### Summary of Current Charges

	<b>J</b>		(1) [1] [1]
	Billing Period	Usage	Amount(\$)
Electric	Nov 14, 2018 - Dec 16, 2018	8,403 kWh	1,871.32
Total Cha	arges this Month		\$1,871.32

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Jan 17, 2019

#### uge.com

### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

#### **Detail of Current Charges**

Electric S	Service				
Rate: TOU Plus	s - AL-TOU-Commerc	ial Clin	nate Zone: Inland		
Billing Period: 1	1/14/18 - 12/16/18	Total Days: 32			
Meter Number: 0	6555640	(Next scheduled	read date Jan 17, 2019)	Cycle: 12	
Meter Constant:	40.000	Billing Voltage Level:	Secondary		
Circuit: 0907	Block: 153A				
Total Usage: 8,	403 (Usage based	l on interval data)			
ELECTRIC	CHARGES				Amount(\$)
Time of Use	Customer Charge				163.02
Electricity D	elivery (Details bel	ow) 8,403	kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	1,625	3,926	2,852		
Rate/kWh	\$.00497	\$.00497	\$.00497		
Charge	\$8.08	+ \$19.51	+ \$14.17	=	41.76
Winter On-P	eak Demand	15.7	kW x \$16.44		258.11
Winter Non-	Coincident Deman	d 22.6	kW x \$21.00		474.60
DWR Bond	Charge	8,403 k	Wh x \$.00549		46.13

Electricity Ge	eneration (Details b	elo	ow) 8,403 kWh				
WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	1,625		3,926		2,852		
Rate/kWh	\$.10862		\$.09640		\$.08285		
Charge	\$176.51	+	\$378.47 +	- :	\$236.29	_=	791.27
Capacity Res	servation Demand		18.4 kW x \$	\$∠	4.87		89.61

 18.4 kW x \$4.87
 89.61

 Total Electric Charges
 \$1,864.50

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### . ..

Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

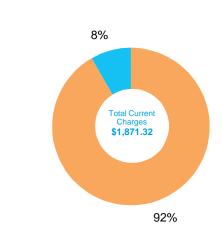
To find the nearest location and hours of operation, visit  $\mbox{sdge.com/locations}$  .

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Electric Charges

Electricity Generation	\$880.88
Transmission	\$143.45
Distribution	\$618.27
Nuclear Decommissioning	-\$.42
Competition Transition Charge	\$12.60
Local Generation Charge	\$61.34
Reliability Services	\$.40

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$101.85
DWR Bond Charge	\$46.13
Other	\$6.82
Total Current Charges	\$1,871.32

#### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied b	y Others 46.13 x 1.10%	.51
State Surcharge Tax	8,403 kWh x \$.000290	2.44
State Regulatory Fee	8,403 kWh x \$.000460	3.87
Total Taxes & F	ees on Electric Charges	\$6.82

Total Electric Service \$1,871.32

Total Current Charges \$1,871.32



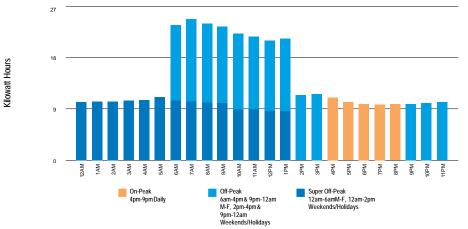
# Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	1,625	4pm-9pm Daily
Off-Peak	3,926	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	2,852	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	8,403	2

# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

#### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 22.6 kW on December 03, 2018 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 1708 584 106 2 DATE DUE Jan 17, 2019

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

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Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

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Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

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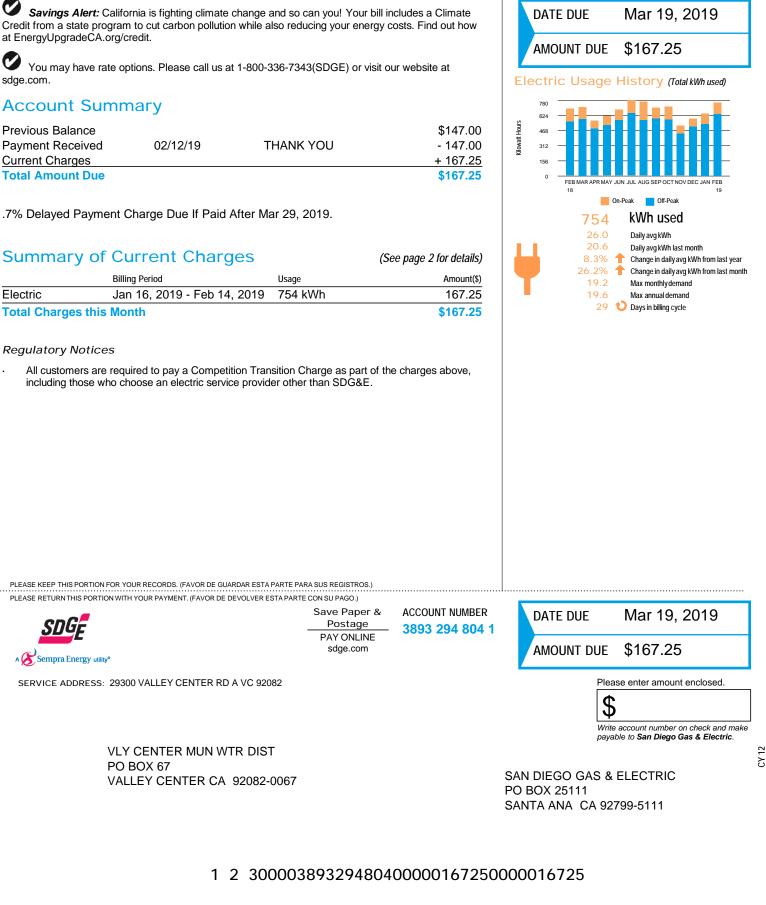


ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082 DATE MAILED Mar 1, 2019 sdge.com

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.





ACCOUNT NUMBER 3893 294 804 1 DATE DUE Mar 19, 2019

#### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

#### **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland	
Billing Period: 1/16/19 - 2/14/19	Total Days: 29	
Meter Number: 06487406	(Next scheduled read date Mar 19, 2019) Cycle:	12
Meter Constant: 1.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		

Total Usage: 754 (Usage based on interval data)

ELECTRIC Customer Cl			Amount 16.0
Electricity D	elivery (Details below)	754 kWh	
WINTER USAGE	On-Peak	Off-Peak	
kWh used	115	639	
Rate/kWh	\$.13812	\$.13812	
Charge	\$15.88	+ \$88.26	= 104.1
DWR Bond	Charge	754 kWh x \$.00503	3.7
Electricity G	eneration (Details below)	754 kWh	
WINTER USAGE	On-Peak	Off-Peak	
kWh used	115	639	
Rate/kWh	\$.06739	\$.05656	
Charge	\$7.75	+ \$36.14	= 43.8
	ue Adjustment		0
California Cl	imate Credit		-1.1
		Total Electric	Charges \$166.6
TAXES & F	EES ON ELECTRIC CHAI	RGES	Amount
Franchise Fe	ees on Electric Energy Su	pplied by Others 3.77 x 1.	.0% .0
State Surcha		754 kWh x \$.	.2 000300
State Regula	•	754 kWh x \$.	.3 000460
	Total Tax	es & Fees on Electric Ch	arges \$.6
		<b>T ( ) ( ) ( )</b>	0 1 00/7 0

Total Electric Service \$167.25

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#### Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### 0.1

Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

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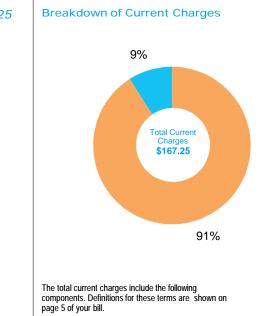


#### In Person: To find the nearest location and hours of operation, visit sdge.com/locations.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



#### . . . . .



Electric Charges

Electricity Generation	\$43.89
Transmission	\$18.25
Distribution	\$83.06
Nuclear Decommissioning	-\$.02
Competition Transition Charge	\$.53
Local Generation Charge	\$6.50
Reliability Services	\$.01

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$11.81
DWR Bond Charge	\$3.79
DWR Revenue Adjustment	-\$.02
California Climate Credit	-\$1.17
Other	\$.62
Total Current Charges	\$167.25

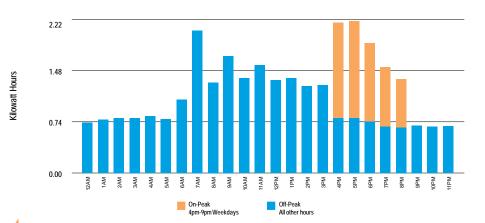
### Total Current Charges \$167.25 Bre



### Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

#### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

#### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

#### 19.2 kW on January 22, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	115	4pm-9pm Weekdays
Off-Peak	639	All other hours
Total	754	



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Mar 19, 2019

sdge.com

#### Definitions

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#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
ΤΤΥ/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



at EnergyUpgradeCA.org/credit.

V

Electric

ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate

Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how

DATE MAILED Apr 1, 2019 sdge.com

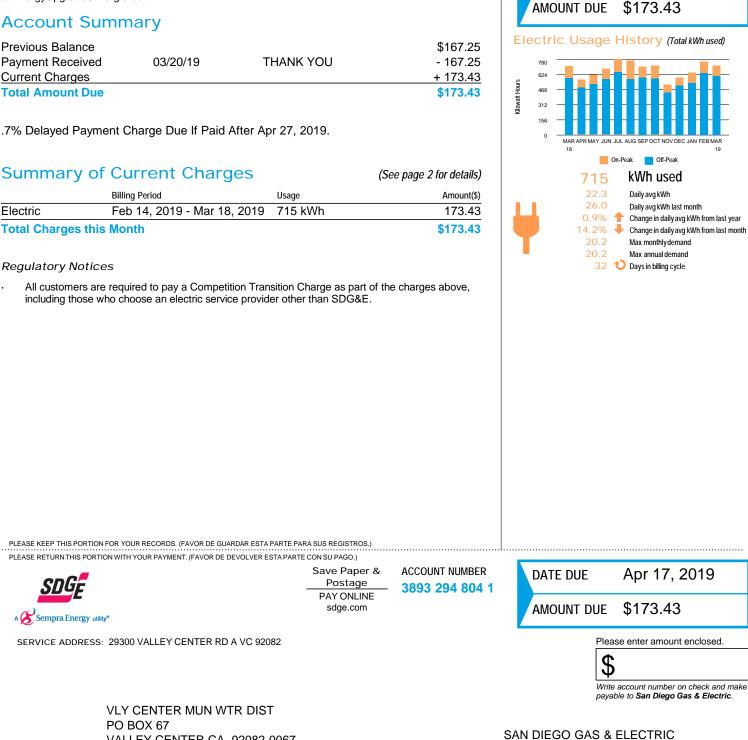
#### Sign up to go Paperless

DATE DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Apr 17, 2019



VALLEY CENTER CA 92082-0067

PO BOX 25111 SANTA ANA CA 92799-5111

#### 1 2 50000389329480400000173430000017343



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Apr 17, 2019

#### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

#### **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P	-Commercial Climate Zone: Inland	
Billing Period: 2/14/19 - 3/18/19	Total Days: 32	
Meter Number: 06487406	(Next scheduled read date Apr 18, 2019)	Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Ucago, 715 (1)sage based	d on interval data)	

Total Usage: 715 (Usage based on interval data)

ELECTRIC CHARGES Customer Charge				<u>Amount(\$)</u> 30.00
Electricity De	elivery (Details below)	715 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	108	607		
Rate/kWh	\$.13812	\$.13812		
Charge	\$14.92	+ \$83.84	=	98.76

#### Rate Change This Billing Period:

There was a rate change on day 19 of your Billing Period. Therefore, your charges for the first 18 days were at Rate 1, and the remaining 14 days were at Rate 2.

DWR Bond Charge		715 kWh x \$.00503		3.60
Electricity Ge	eneration (Details below)	715 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	108	607		
Rate/kWh	\$.06739	\$.05656		
Charge	\$7.28	+ \$34.33	=	41.61
DWR Reven California Cli	ue Adjustment mate Credit			02 -1.11
		Total Electric	Charges	\$172.84

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



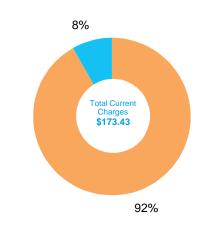
#### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	3.58 x 1.10%	.04
State Surcharge Tax	715 kWh x \$.000300	.22
State Regulatory Fee	715 kWh x \$.000460	.33
Total Taxes & Fees on	Electric Charges	\$.5 <b>9</b>

Total Electric Service \$173.43

Total Current Charges \$173.43

#### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 02/14 - 03/18

#### Electric Charges

	0
Electricity Generation	\$41.61
Transmission	\$17.31
Distribution	\$93.60
Nuclear Decommissionin	g -\$.02
Competition Transition C	harge \$.51
Local Generation Charge	\$6.16

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$11.20
DWR Bond Charge	\$3.60
DWR Revenue Adjustment	-\$.02
California Climate Credit	-\$1.11
Other	\$.59
Total Current Charges	\$173.43

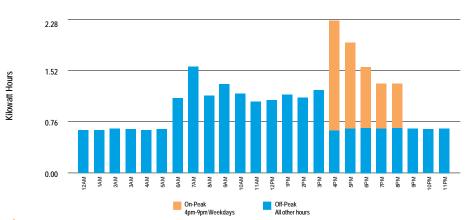


## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Period: 02/14 - 03/18

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

### 20.2 kW on February 19, 2019 from 6:00am to 7:00am

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	108	4pm-9pm Weekdays
Off-Peak	607	All other hours
Total	715	



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Apr 17, 2019

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



V

ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate

Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how

DATE MAILED May 1, 2019 sdge.com

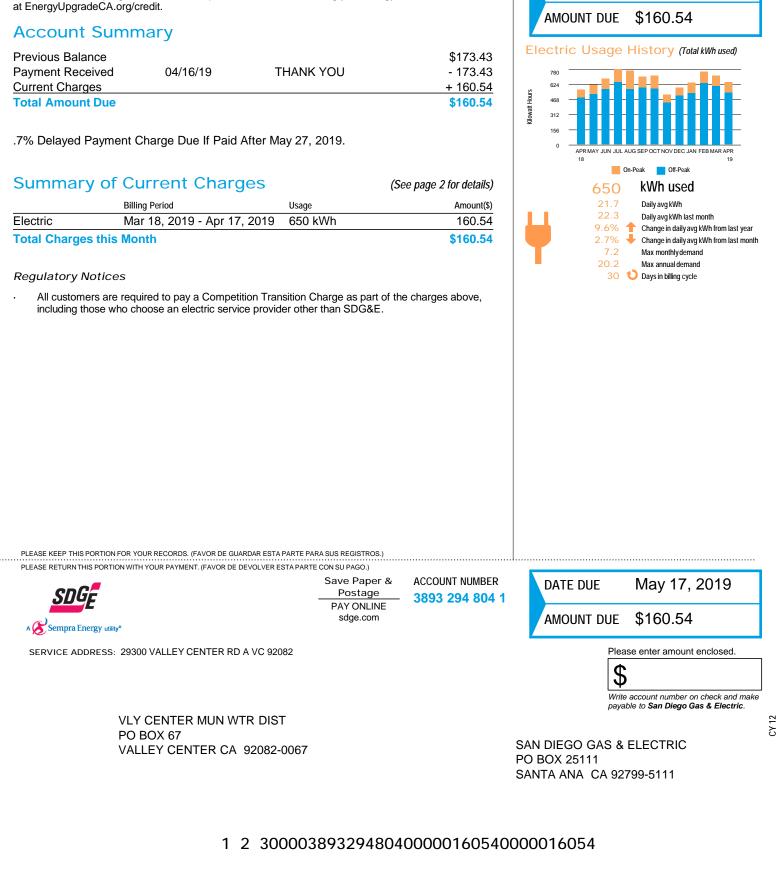
#### Sign up to go Paperless

DATE DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

May 17, 2019





ACCOUNT NUMBER 3893 294 804 1 DATE DUE May 17, 2019

#### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

#### **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	ommercial Climate Zone: Inland	
Billing Period: 3/18/19 - 4/17/19	Total Days: 30	
Meter Number: 06487406	(Next scheduled read date May 17, 2019)	Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		

Total Usage: 650 (Usage based on interval data)

ELECTRIC C				<u>Amount(\$)</u> 30.00
	C C			
Electricity De	elivery (Details below)	650 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	110	540		
Rate/kWh	\$.13812	\$.13812		
Charge	\$15.19	+ \$74.58	=	89.77
DWR Bond (	Charge	650 kWh × \$.00503		3.27
Electricity Ge	eneration (Details below)	650 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	110	540		
Rate/kWh	\$.06739	\$.05656		
Charge	\$7.41	+ \$30.54	=	37.95
DWR Reven California Cli	ue Adjustment mate Credit			02 -1.01
		Total Electric	Charges	\$159.96
TAXES & FE	ES ON ELECTRIC CHAR	GES		Amount (\$)
Franchise Fe	es on Electric Energy Sup	plied by Others 3.25 x 1.1	10%	.04
State Surcha		650 kWh x \$.0	000300	.20
State Regula	•			.34
	Total Taxe	es & Fees on Electric Cha	arges	\$.58
		Total Electric	Service	\$160.54

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



\_\_\_\_\_\_

#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



In Person: To find the nearest location and hours of operation, visit sdge.com/locations.

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Total Current Charges \$160.54

Breakdown of Current Charges

8% Total Current Charges \$160.54

> The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Electric Charges

\$37.95
\$15.73
\$87.81
-\$.02
\$.46
\$5.60
\$.01

92%

#### (\*) Other Charges & Credits (Electric)

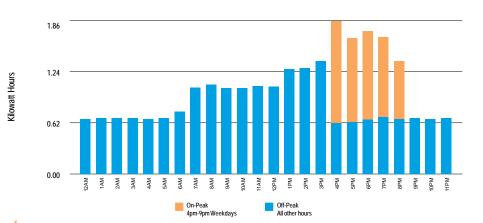
Public Purpose Programs	\$10.18
DWR Bond Charge	\$3.27
DWR Revenue Adjustment	-\$.02
California Climate Credit	
Other	\$.58
Total Current Charges	\$160.54



### Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

#### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

#### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

#### 7.2 kW on April 01, 2019 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	110	4pm-9pm Weekdays
Off-Peak	540	All other hours
Total	650	



ACCOUNT NUMBER 3893 294 804 1 DATE DUE May 17, 2019

sdge.com

#### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

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Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

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Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



at EnergyUpgradeCA.org/credit.

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ACCOUNT NUMBER 3893 294 804 1 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD A VALLEY CENTER, CA 92082

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate

Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how

DATE MAILED May 31, 2019 sdge.com

CY 12

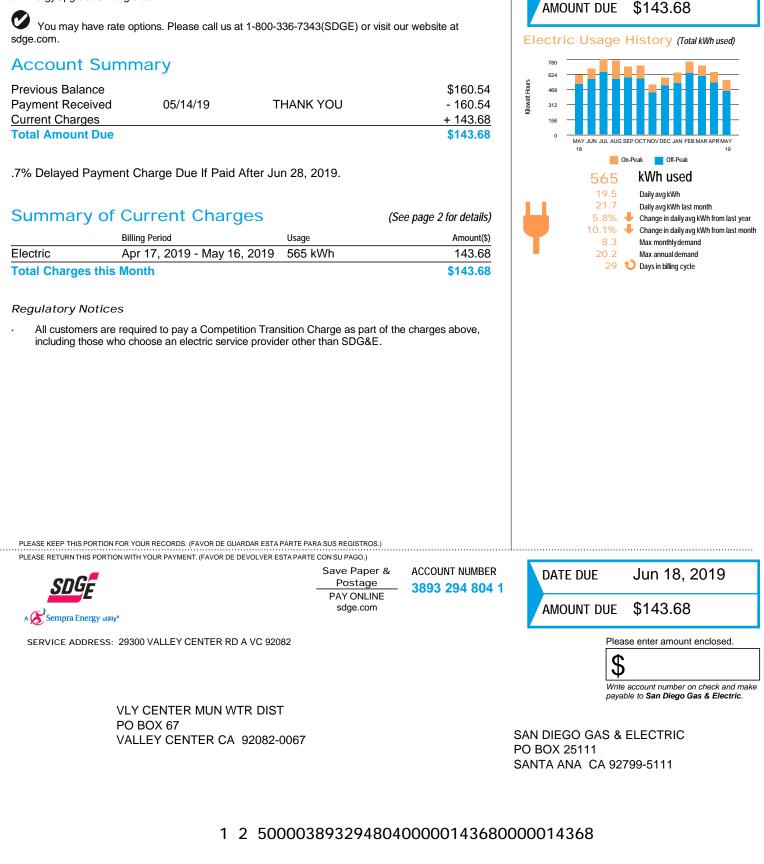
#### Sign up to go Paperless

DATE DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Jun 18, 2019





ACCOUNT NUMBER 3893 294 804 1 DATE DUE Jun 18, 2019

# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party vendor, call..... 1-800-386-0067

#### **Detail of Current Charges**

Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland
Billing Period: 4/17/19 - 5/16/19	Total Days: 29
Meter Number: 06487406	(Next scheduled read date Jun 18, 2019) Cycle: 12
Meter Constant: 1.000	Billing Voltage Level: Secondary
Circuit: 0907 Block: 153A	

Total Usage: 565 (Usage based on interval data)

ELECTRIC C Customer Ch				<u>Amount(\$)</u> 30.00
Electricity De	elivery (Details below)	565 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	111	454		
Rate/kWh	\$.13812	\$.13812		
Charge	\$15.33	+ \$62.70	=	78.03

#### Rate Change This Billing Period:

There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 13 days were at Rate 2.

DWR Bond (	Charge	565 kWh x \$.00503		2.84
Electricity G	eneration (Details below)	565 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	111	454		
Rate/kWh	\$.06739	\$.05656		
Charge	\$7.48	+ \$25.68	=	33.16
DWR Reven California Cli	ue Adjustment imate Credit			02 87
		Total Electric	Charges	\$143.14

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations

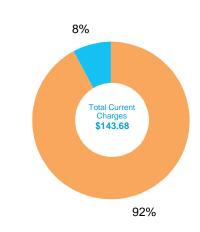


#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 04/17 - 05/16

#### Electric Charges

Electricity Generation	\$33.16
Transmission	\$13.67
Distribution	\$80.25
Nuclear Decommissioning	-\$.02
<b>Competition Transition Charg</b>	e \$.41
Local Generation Charge	\$4.87
_	

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$8.85
DWR Bond Charge	\$2.84
DWR Revenue Adjustment	-\$.02
California Climate Credit	-\$.87
Other	\$.54
Total Current Charges	\$143.68

#### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	2.82 x 1.10%	.04
State Surcharge Tax	565 kWh x \$.000300	.17
State Regulatory Fee	565 kWh x \$.000580	.33
Total Taxes & Fees on	Electric Charges	\$.54

Total Electric Service \$143.68

Total Current Charges \$143.68

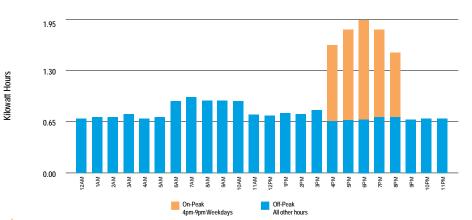


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Period: 04/17 - 05/16

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 8.3 kW on April 18, 2019 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	111	4pm-9pm Weekdays
Off-Peak	454	All other hours
Total	565	



ACCOUNT NUMBER 3893 294 804 1 DATE DUE Jun 18, 2019

sdge.com

#### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling *1-800-411-SDGE (7343)* or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
ΤΤΥ/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 
 DATE MAILED Jun 20, 2018
 Page

 www.sdge.com
 1-800-336-SDGE (7343) English

 1-800-311-SDGE (7343) Español
 1-877-889-SDGE (7343) TTY

 M-F, 7am-8pm, Sat, 7am-6pm
 24 Hour Emergency Service

#### Account Summary

Previous Balance			\$2,820.83
Payment Received	05/01/18	THANK YOU	- 2,820.83
Current Charges			+ 1,262.56
Total Amount Due			\$1,262.56

.7% Delayed Payment Charge Due If Paid After Jul 16, 2018.

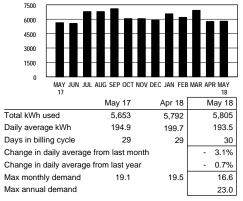
Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Apr 16, 2018 - May 16, 2018	5,805 kWh	1,262.56
Total Charges th	nis Month		\$1,262.56

#### Regulatory Notices

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E. 
 DATE DUE
 Jul 6, 2018

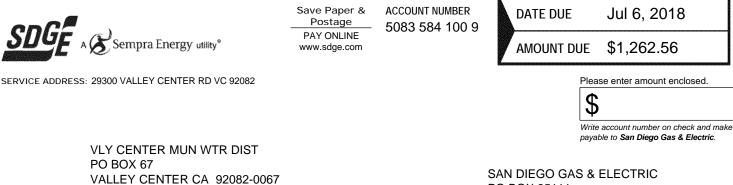
 AMOUNT DUE
 \$1,262.56

Electric Usage History (Total kWh used)



See Time of Use - Electricity information on page 3.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111

### $9 \hspace{0.1in} 2 \hspace{0.1in} 70000508358410000001262560000126256$



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Jul 6, 2018

DATE MAILED Jun 20, 2018

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

			Other Important Phone Numbers
			For emergencies and to report outages, please call 24 hours a day, 7 days a week <b>1-800-611-7343</b>
			To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm 8-1-1
8, 2018)	Cycle: 12		
			Payment Options \$
			Online: It's fast, easy and free. Just register or sign into My Account at https://myaccount.sdge.com
		Amount(\$)	Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online.
		30.00	Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com
(	_		Pay by Phone: Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

#### **Detail of Current Charges**

Rate: Time of Use Plus - TOU-A-P-C	ommercial Climate Zone: Inland	
Billing Period: 4/16/18 - 5/16/18	Total Days: 30	
Meter Number: 06563123	(Next scheduled read date Jun 18, 2018)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 5,805 (Usage based	on interval data)	
ELECTRIC CHARGES		Amo
Customer Charge		30

Electricity De	livery (Details below)	5,805 kWh		
WINTER USAGE	On-Peak	Off-Po	eak	
kWh used	800	5,00	5	
Rate/kWh	\$.13736	\$.13	3736	
Charge	\$109.89	+ \$687	7.49 =	797.38

Ø Rate Change This Billing Period:

Charge

There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 14 days were at Rate 2.

DWR Bond Charge		5,805 kWh x \$.00549	31.87
Electricity Ge	neration (Details below)	5,805 kWh	
WINTER USAGE	On-Peak	Off-Peak	
kWh used	800	5,005	
Rate/kWh	\$.07917	\$.06699	

\$.07917 \$.06699 \$63.33 + \$335.28 398.61 =

Total Electric Charges \$1,257.86

(Continued on next page)

Page 2 of 4



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Jul 6, 2018 DATE MAILED Jun 20, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by	Others 31.87 x 1.10%	.35
State Surcharge Tax	5,805 kWh x \$.000290	1.68
State Regulatory Fee	5,805 kWh x \$.000460	2.67
Total Taxes & Fee	s on Electric Charges	\$4.70

Total Electric Service \$1,262.56

Total Current Charges \$1,262.56

#### Breakdown of Electric Charges Period: 04/16 - 05/16

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	398.61
DWR Bond Charge	31.87
Transmission	127.88
Distribution	578.16
Public Purpose Programs	66.69
Nuclear Decommissioning	29
Competition Transition Charge	9.66
Local Generation Charge	45.05
Reliability Services	.23
Total Electric Costs	\$1,257.86

Time of Use - Electricity

Winter	kWh	Dec 1 - May 31
On-Peak	800	4pm-9pm Weekdays
Off-Peak	5,005	All other hours
Total	5,805	



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Jul 6, 2018

DATE MAILED Jun 20, 2018 Page 4 of 4

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to delive power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others -This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

> State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

> State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

> Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 
 DATE MAILED Jun 29, 2018
 Pag

 www.sdge.com
 1-800-336-SDGE (7343) English

 1-800-311-SDGE (7343) Español
 1-877-889-SDGE (7343) TTY

 M-F, 7am-8pm, Sat, 7am-6pm
 24 Hour Emergency Service

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#### Account Summary

Previous Balance	\$1,262.56
Payment Received	00
Past Due Balance	\$1,262.56
Current Charges	+ 1,688.00
Total Amount Due	\$2,950.56

Please disregard past due balance if already paid. Please pay current charges by Jul 14, 2018.

.7% Delayed Payment Charge Due If Paid After Jul 27, 2018.

Summary of Current Charges		(See page 2 for details)	
	Billing Period	Usage	Amount(\$)
Electric	May 16, 2018 - Jun 17, 2018	6,256 kWh	1,628.84
Unmetered	Apr 17, 2018 - Jun 18, 2018	225 kWh	59.16
Total Charges thi	s Month		\$1,688.00

Seasonal Rate Change This Billing Period: Seasonal rates changed from Winter to Summer.

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

DATE DUE	DATE DUE ON RECEIPT		
AMOUNT DUE \$2,950.56			
Electric Usage H	History (T	otal kW	/h used)
6000			
4500 — — —	▋▋₿₿	▋▋₿	
3000 — — — —			
1500 — — —			
JUN JUL AUG S 17	SEP OCT NOV DEC	JAN FEB MAR	APR MAY JUN 18
	Jun 17	May 18	Jun 18
Total kWh used	5,572	5,805	6,256
Daily average kWh	174.1	193.5	195.5
Days in billing cycle	32	30	32
Change in daily average from last month		+ 1.0%	
Change in daily average from last year		+ 12.3%	
Max monthly demand	18.5	16.6	21.8
Max annual demand			23.0

See Time of Use - Electricity information on page 3.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

	Save Paper & Postage	ACCOUNT NUMBER 5083 584 100 9	DATE DUE	ON RECEIPT
SDGE A Sempra Energy utility®	PAY ONLINE www.sdge.com		AMOUNT DUE	\$2,950.56
SERVICE ADDRESS: 29300 VALLEY CENTER RD VC 92082				ease enter amount enclosed.
				rite account number on check and make yable to <b>San Diego Gas &amp; Electric</b> .
VLY CENTER MUN WTR DIST PO BOX 67 VALLEY CENTER CA 92082-0067			SAN DIEGO GAS PO BOX 25111	& ELECTRIC

CY 12

PO BOX 25111 SANTA ANA CA 92799-5111

## 9 2 00000508358410000001688000000295056



ACCOUNT NUMBER 5083 584 100 9 DATE DUE ON RECEIPT DATE MAILED Jun 29, 2018 Pag

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Other Important Phone Numbers For emergencies and to report outages, please call 24 hours a day, 7 days a week ...... **1-800-611-7343** To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm ..... 8-1-1 Cycle: 12 Payment Options \$ Online: It's fast, easy and free. Just register or sign into My Account at https://myaccount.sdge.com Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online. Amount(\$) Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com

**Pay by Phone:** Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay.

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

 Electric Service

 Rate: Time of Use Plus - TOU-A-P-Commercial Climate Zone: Inland

 Billing Period:
 5/16/18 - 6/17/18
 Total Days: 32

 Meter Number:
 06563123
 (Next scheduled read date Jul 18, 2018)
 C

 Meter Constant:
 20.000
 Billing Voltage Level: Secondary
 C

 Circuit:
 0907
 Block:
 153A

Total Usage: 6,256 (Usage based on interval data)

Detail of Current Charges

#### ELECTRIC CHARGES

Customer Ch	arge			30.00
Electricity De	livery (Details below)	2,764 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	326	2,438		
Rate/kWh	\$.13736	\$.13736		
15 Day Charge	\$44.78	+ \$334.88	=	379.66
Electricity De	livery (Details below)	3,492 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	450	3,042		
Rate/kWh	\$.13736	\$.13736		
17 Day Charge	\$61.81	+ \$417.85	=	479.66

#### Rate Change This Billing Period:

There was a rate change on day 18 of your Billing Period. Therefore, your charges for the first 17 days were at Rate 1, and the remaining 15 days were at Rate 2.

DWR Bond Charge

6,256 kWh x \$.00549

34.34

(Continued on next page)

Page 2 of 4



ACCOUNT NUMBER 5083 584 100 9 DATE DUE ON RECEIPT DATE MAILED Jun 29, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

Breakdown	of Electric Cha	raes
	ber: 06563123	iges
Period: 05/		
		a tha "Electric
	tric charges shown il ion include the follow	
	ions for these terms	
page 4 of you		
Electricity Ge	neration	700.11
DWR Bond C	Charge	34.34
Transmission		137.82
Distribution		620.75
Public Purpos	se Programs	71.88
Nuclear Deco	mmissioning	31
Competition 7	Fransition Charge	10.38
Local Genera	tion Charge	48.55
Reliability Ser	vices	.25
Total Electric	c Costs	\$1,623.77
Time of Us	e - Electricity	
Total	6,256	
Winter	kWh Dec 1 - I	May 31
On-Peak	326 4pm-9pm Wee	
Off-Peak	2,438 All other hours	;
Total	2,764	
Summer	<b>kWh</b> Jun 1 - C	
On-Peak	450 4pm-9pm Wee	
Off-Peak _	3,042 All other hours	i
Total	3,492	
Breakdown	of Electric Cha	rges
Unmetered	l	
Period: 04/	17 - 06/18	
The total elec	tric charges shown i	n the "Electric
	on include the follow	
nents. Definiti	ions for these terms	are shown on
page 4 of you	r bill.	
Electricity Gel	neration	17.15
DWR Bond C	Charge	1.24
Transmission	0	2.83
Distribution		35.75
Public Purpos	se Programs	.43
Nuclear Deco	0	02
	Fransition Charge	.03
Local Genera	0	1.57
Total Electric		\$58.98
		φ50.50

#### Detail of Current Charges - Continued

Electricity Ge	eneration (Details below)	2,764 kWh		
WINTER USAGE	On-Peak		Off-Peak	
kWh used	326		2,438	
Rate/kWh	\$.07917		\$.06699	
15 Day Charge	\$25.81	+	\$163.32 =	189.13
Electricity Ge	eneration (Details below)	3,492 kWh		
SUMMER USAGE	On-Peak		Off-Peak	
kWh used	450		3,042	
Rate/kWh	\$.24899		\$.13114	- /
17 Day Charge	<u>\$112.05</u>	+	\$398.93 =	510.98
		Total	Electric Charge	s \$1,623.77
TAXES & FI	EES ON ELECTRIC CHAR	GES		Amount (\$)
Franchise Fe	ees on Electric Energy Sup	plied by Others	34.34 x 1.10%	.38
State Surcha	arge Tax	6,	256 kWh x \$.00029	0 1.81
State Regula	atory Fee	6,	256 kWh x \$.00046	0 2.88
	Total Taxes	& Fees on E	lectric Charges	\$5.07
		Tota	l Electric Servic	e \$1,628.84
Electric S	Service			
Rate: OL1-Corr	nmercial	(Next sched	duled read date Jul 18,	2018)
Billing Period: 4	/17/18 - 6/18/18 Total Day	vs: 62 Cycle: 1	2	
	our circuit is currently not subject or circuit is currently not subject to chang		е.	
ELECTRIC	CHARGES			Amount(\$)
Electric Usa	ne	225 kWh		
	en High Sodium Vapor Lan		1 x \$19.64	40.59
DWR Bond	Charge			1.24
Electricity Ge	eneration			17.15
		Тс	otal Electric Cha	rges \$58.98
TAXES & FI	EES ON ELECTRIC CHAR	GES		Amount (\$)
Franchise Fe	ees on Electric Energy Sup	plied by Others	1.24 x 1.10%	.01
State Surcha	arge Tax		225 kWh x \$.00029	0.07
State Regula	atory Fee		225 kWh x \$.00046	0.10
		s & Fees on E	Electric Charges	\$.18

Total Electric Service \$59.16

Total Current Charges \$1,688.00



ACCOUNT NUMBER 5083 584 100 9 DATE DUE ON RECEIPT

DATE MAILED Jun 29, 2018

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to delive power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others -This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

> State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

> State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

> Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 1708 584 106 2 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

#### **Account Summary**

Previous Balance Payment Received	06/13/18	\$1,815.35 + 34.35
Past Due Balance		\$1,849.70
Current Charges		+ 2,171.66
<b>Total Amount Due</b>		\$4,021.36

Please disregard past due balance if already paid. Please pay current charges by Jul 25, 2018.

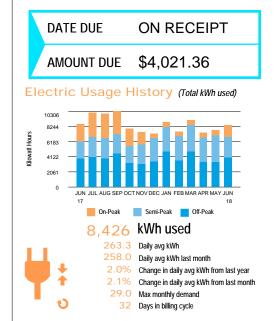
.7% Delayed Payment Charge Due If Paid After Aug 5, 2018.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	May 16, 2018 - Jun 17, 2018	8,426 kWh	2,171.66
Total Charges thi	s Month		\$2,171.66

Seasonal Rate Change This Billing Period: Seasonal rates changed from Winter to Summer.

#### **Regulatory Notices**

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURNTHIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



VALLEY CENTER CA 92082-0067

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111

## $2 \ 2 \ 00000170858410600002171660000402136$



ACCOUNT NUMBER 1708 584 106 2 DATE DUE ON RECEIPT

## **A**

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

M-F, 7am-8pm, Sat, 7am-6pm

**Important Phone Numbers** 

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

## **Detail of Current Charges**

Customer Charge		Amount(\$) 66.50
ELECTRIC CHARGES		
Total Usage: 8,426 (Usage based	l on interval data)	
Circuit: 0907 Block: 153A		
Meter Constant: 40.000	Billing Voltage Level: Secondary	
Meter Number: 06555640	(Next scheduled read date Jul 18, 2018)	Cycle: 12
Billing Period: 5/16/18 - 6/17/18	Total Days: 32	
Rate: TOU Plus - AD-TOU-Commerce	cial Climate Zone: Inland	
Electric Service		

Customer Ch	large						06.50
Electricity De	elivery (Details	below)	3,651 kW	/h			
WINTER USAGE	On-Peak	Sen	ni-Peak		Off-Peak		
kWh used	294	1,5	63		1,794		
Rate/kWh	\$.00498	\$.0	0498		\$.00498		
15 Day Charge	\$1.46	+ \$7.	78	+	\$8.93	=	18.17
Electricity De	livery (Details	below)	4,775 kW	/h			
SUMMER USAGE	On-Peak	Sen	ni-Peak		Off-Peak		
kWh used	1,369	1,2	28		2,178		
Rate/kWh	\$.00498	\$.0	0498		\$.00498		
17 Day Charge	\$6.82	+ \$6.	12	+	\$10.85	=	23.79
-							
Rate Ch	ange This Billing	Period.					
There was a ra	te change on day , and the remain	, 16 of your	•		erefore, your chai	rges for the	first 15 days
Winter Maxir	num Demand		29.0 kV	V x \$	36.04 x 15/32		489.92
Summer Max	ximum Deman	d	29.0 kV	√ x \$	36.04 x 17/32		555.24

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.

8,426 kWh x \$.00549

# **P**

**DWR Bond Charge** 

#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### .....

Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit  $\ensuremath{\mathsf{sdge.com/locations}}$  .

#### By Mail:

46.25

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



sdge.com

# Breakdown of Current Charges The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.



#### Period: 05/16 - 06/17

#### Electric Charges

Electricity Generation	\$964.96
Transmission	\$251.93
Distribution	\$739.64
Nuclear Decommissioning	-\$.42
Competition Transition Charge	\$12.62
Local Generation Charge	\$61.51
Reliability Services	\$.46

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$87.88
DWR Bond Charge	\$46.25
Other	\$6.83
Total Current Charges	\$2,171.66

#### Detail of Current Charges - Continued

WINTER USAGE	On-Peak	Semi-Peak	Off-Peak		
kWh used	294	1,563	1,794		
Rate/kWh	\$.12400	\$.10534	\$.09399		
15 Day Charge	\$36.46	+ \$164.65	+ \$168.62	_	369.73
5 0	·	•			000.10
5 0	eneration (Deta	•			000.10
Electricity Ge	eneration (Deta	nils below) 4,775   Semi-Peak	kWh Off-Peak		000.10
Electricity Ge	eneration (Deta	ails below) 4,775	kWh		000.10
Electricity Ge	eneration (Deta	nils below) 4,775   Semi-Peak	kWh Off-Peak		000.10

**Rate Change This Billing Period:** There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 17 days were at Rate 2.

Capacity Reservation Demand Capacity Reservation Demand	18.4 kW x \$ 18.4 kW x \$		27.17 30.79
	Total	Electric Charges	\$2,164.83
TAXES & FEES ON ELECTRIC	CHARGES		Amount (\$)
Franchise Fees on Electric Energy	gy Supplied by Others	46.25 x 1.10%	.51

Franchise Fees on Electric Energy Supp	blied by Others 46.25 x 1.10%	.51
State Surcharge Tax	8,426 kWh x \$.000290	2.44
State Regulatory Fee	8,426 kWh x \$.000460	3.88
Total Taxes	s & Fees on Electric Charges	\$6.83

Total Electric Service \$2,171.66

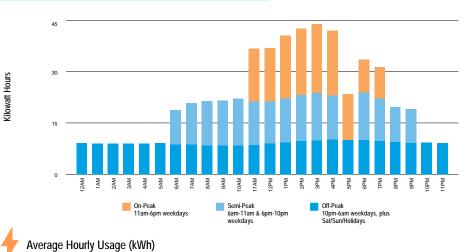
Total Current Charges \$2,171.66



# Your Electricity Dashboard

Period: 05/16 - 06/17

## Average Hourly Electric Usage



## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 29.0 kW on June 14, 2018 from 4:00pm to 5:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	294	5pm-8pm weekdays
Semi-Peak	1,563	6am-5pm & 8pm-10pm weekdays
Off-Peak	1,794	10pm-6am weekdays, plus Sat/Sun/Holidays
Total	3,651	
Summer	kWh	Jun 1 - Oct 31
Summer On-Peak	kWh 1,369	
-		
On-Peak	1,369	11am-6pm weekdays 6am-11am & 6pm-10pm weekdays



ACCOUNT NUMBER 1708 584 106 2 DATE DUE ON RECEIPT

#### suge.c

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email:

consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at sdge.com.

## Account Summary

Previous Balance			\$5,066.66
Payment Received	08/09/18	THANK YOU	- 2,950.56
Payment Received	08/22/18	THANK YOU	- 2,116.10
Current Charges			+ 2,604.79
Total Amount Due			\$2,604.79

.7% Delayed Payment Charge Due If Paid After Sep 24, 2018.

Summary c	of Current Charges		(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Jul 17, 2018 - Aug 15, 2018	7,410 kWh	2,576.14
Unmetered	Jul 18, 2018 - Aug 16, 2018	109 kWh	28.65
<b>Total Charges th</b>	is Month		\$2,604.79

#### **Regulatory Notices**

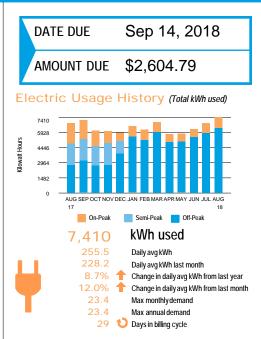
All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

DATE MAILED Aug 29, 2018 sdge.com

Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 5083 584 100 9 DATE DUE Sep 14, 2018

#### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

#### **Detail of Current Charges**

ommercial Climate Zone: Inland	
Total Days: 29	
(Next scheduled read date Sep 17, 2018) Cy	cle: 12
Billing Voltage Level: Secondary	
on interval data)	
	Amount(\$)
	30.00
T 410 kWb	
-	
+ \$870.45 =	1,015.91
· · · · · · · · · · · · · · · · · · ·	
7,410 kWh x \$.00549	40.68
<i>below)</i> 7,410 kWh	
Off-Peak	
6,349	
\$.13085	
+ \$830.77 =	1,093.93
333 kWh x \$1.17000	389.61
333 kWh x \$1.17000 Total Electric Charge	
• • • • • • • • • • • • • • • • • • • •	
Total Electric Charge	s \$2,570.13
Total Electric Charges	s \$2,570.13 Amount (\$) .45
Total Electric Charges           CHARGES         rgy Supplied by Others         40.68 x 1.10%           7,410 kWh x \$.000290         7,410 kWh x \$.000460	s \$2,570.13 <u>Amount (\$)</u> .45 2.15
Total Electric Charges CCHARGES rgy Supplied by Others 40.68 x 1.10% 7,410 kWh x \$.000290	s \$2,570.13 <u>Amount (\$)</u> .45 2.15
Total Electric Charges           CHARGES         rgy Supplied by Others         40.68 x 1.10%           7,410 kWh x \$.000290         7,410 kWh x \$.000460	s \$2,570.13 <u>Amount (\$)</u> .45 2.15 3.41 \$6.01
	(Next scheduled read date Sep 17, 2018)       Cy         Billing Voltage Level: Secondary       on interval data)         ow)       7,410 kWh         000000000000000000000000000000000000

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



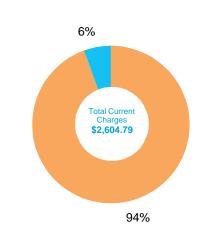
#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Sep 14, 2018

Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

## Meter Number: 06563123

## Electric Charges

Electricity Generation	\$1,483.54
Transmission	\$163.24
Distribution	\$715.95
Nuclear Decommissioning	-\$.37
Competition Transition Charge	\$12.30
Local Generation Charge	\$57.50
Reliability Services	\$.29

#### (\*\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$97.00
DWR Bond Charge	\$40.68
Other	\$6.01

## Unmetered

\$8.30
\$1.37
\$17.14
-\$.01
\$.01
\$.76

## (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$.39
DWR Bond Charge	\$.60
Other	\$.09
Total Current Charges	\$2,604.79

#### Detail of Current Charges - Continued

#### Electric Service

Rate: OL1-Commercial (Next scheduled read date Sep 17, 2018)	
Billing Period: 7/18/18 - 8/16/18 Total Days: 29 Cycle: 12	
Your circuit is currently not subject to rotating outage. However, this is subject to change without notice.	
ELECTRIC CHARGES	Amount(\$)
Electric Usage 109 kWh	
30,000 Lumen High Sodium Vapor Lamps - Class A 1 x \$19.66	19.66
DWR Bond Charge	.60
Electricity Generation	8.30
Total Electric Charges	\$28.56
TAXES & FEES ON ELECTRIC CHARGES	Amount (\$)
Franchise Fees on Electric Energy Supplied by Others .60 x 1.10%	.01
State Surcharge Tax 109 kWh x \$.000290	.03
State Regulatory Fee 109 kWh x \$.000460	.05
Total Taxes & Fees on Electric Charges	\$.09

Total Electric Service \$28.65

Total Current Charges \$2,604.79



# Meter Number: 06563123

meter	- un		0000	0120	
Time	of	Use	- El	lectr	icity

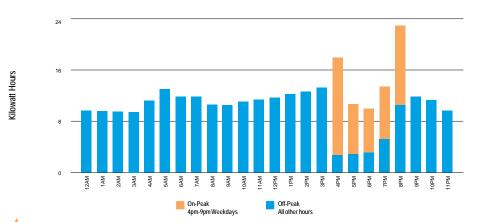
Summer	kWh	Jun 1 - Oct 31
On-Peak	1,061	4pm-9pm Weekdays
Off-Peak	6,349	All other hours
Total	7,410	

# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

## Meter Number: 06563123

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 23.4 kW on July 24, 2018 from 2:00pm to 3:00pm

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Sep 14, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Sep 28, 2018 sdge.com

CY 12

Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

## Account Summary

Previous Balance Payment Received	09/18/18	THANK YOU	\$2,604.79 - 2.604.79
Current Charges	00,10,10		+ 2,144.51
<b>Total Amount Due</b>			\$2,144.51

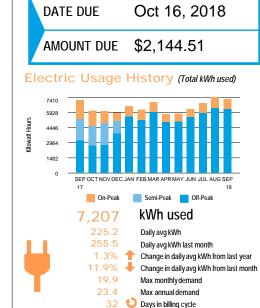
.7% Delayed Payment Charge Due If Paid After Oct 26, 2018.

## Summary of Current Charges

		0	 ,
	Billing Period	Usage	Amount(\$)
Electric	Aug 15, 2018 - S	ep 16, 2018 7,207 kWh	2,115.86
Unmetered	Aug 16, 2018 - S	ep 17, 2018 109 kWh	28.65
Total Charge	s this Month		\$ 2,144.51

Regulatory Notices

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



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PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

SDGF	Save Paper & Postage	ACCOUNT NUMBER 5083 584 100 9	DATE DUE	Oct 16, 2018
A Sempra Energy utility*	PAY ONLINE sdge.com		AMOUNT DUE	\$2,144.51
SERVICE ADDRESS: 29300 VALLEY CENTER RD VC 92082				ease enter amount enclosed.
VLY CENTER MUN WTR DIST PO BOX 67 VALLEY CENTER CA 92082-0067			SAN DIEGO GAS PO BOX 25111 SANTA ANA CA 9	& ELECTRIC



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Oct 16, 2018

# Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

## **Detail of Current Charges**

ELECTRIC CHARGES		Amount(\$)
Total Usage: 7,207 (Usage based	on interval data)	
Circuit: 0907 Block: 153A		
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Meter Number: 06563123	(Next scheduled read date Oct 16, 2018)	Cycle: 12
Billing Period: 8/15/18 - 9/16/18	Total Days: 32	
Rate: Time of Use Plus - TOU-A-P-C	ommercial Climate Zone: Inland	
Electric Service		

	harge			30.00
Electricity De	elivery (Details below)	7,207 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	933	6,274		
Rate/kWh	\$.13710	\$.13710		
Charge	\$127.91	+ \$860.17	=	988.08
DWR Bond (	Charge eneration <i>(Details below)</i>	7,207 kWh x \$.00549 7,207 kWh		39.57
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	933	6,274		
Rate/kWh	\$.24803	\$.13085		
	\$231.41	+ \$820.95	=	1,052.36

TAXES & FEES ON ELECTRIC CHARGES	5	Amount (\$)
Franchise Fees on Electric Energy Supplied	d by Others 39.57 x 1.10%	.44
State Surcharge Tax	7,207 kWh x \$.000290	2.09
State Regulatory Fee	7,207 kWh x \$.000460	3.32
Total Taxes &	Fees on Electric Charges	\$5.85

Total Electric Service \$2,115.86

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

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Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person: To find the nearest location and hours of ope

To find the nearest location and hours of operation, visit  $\ensuremath{\mathsf{sdge.com/locations}}$  .



#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Oct 16, 2018

#### Detail of Current Charges - Continued

#### Electric Service

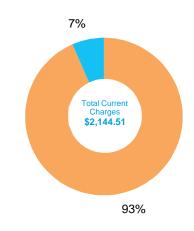
Rate: OL1-Commercial (Next scheduled read date Oct 16, 2018) Total Days: 32 Billing Period: 8/16/18 - 9/17/18 Cycle: 12 Your circuit is currently not subject to rotating outage. However, this is subject to change without notice. ELECTRIC CHARGES Amount(\$) 109 kWh Electric Usage 30,000 Lumen High Sodium Vapor Lamps - Class A 1 x \$19.66 19.66 **DWR Bond Charge** .60 **Electricity Generation** 8.30 Total Electric Charges \$28.56 **TAXES & FEES ON ELECTRIC CHARGES** Amount (\$) Franchise Fees on Electric Energy Supplied by Others .60 x 1.10% .01 State Surcharge Tax 109 kWh x \$.000290 .03 State Regulatory Fee 109 kWh x \$.000460 .05

Total Taxes & Fees on Electric Charges \$.09

Total Electric Service \$28.65

Total Current Charges \$2,144.51

#### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

## Meter Number: 06563123

## Electric Charges

Electricity Generation	\$1,052.36
Transmission	\$158.77
Distribution	\$697.15
Nuclear Decommissioning	-\$.36
Competition Transition Charge	\$11.96
Local Generation Charge	\$55.93
Reliability Services	\$.29

#### Other Charges & Credits (Electric)

Public Purpose Programs	\$94.34
DWR Bond Charge	\$39.57
Other	\$5.85

#### Unmetered

Electric Charges	
Electricity Generation	\$8.30
Transmission	\$1.37
Distribution	\$17.14
Nuclear Decommissioning	-\$.01
Competition Transition Charge	\$.01
Local Generation Charge	\$.76

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$.39
DWR Bond Charge	\$.60
Other	\$.09
Total Current Charges	\$2,144.51



Meter Number: 06563123 Time of Use - Electricity

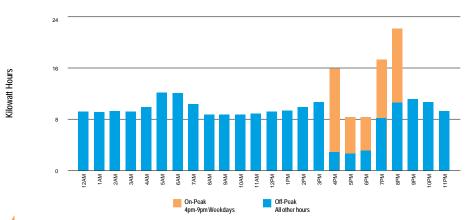
Summer	kWh	Jun 1 - Oct 31
On-Peak	933	4pm-9pm Weekdays
Off-Peak	6,274	All other hours
Total	7,207	

## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

## Meter Number: 06563123

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 19.9 kW on August 22, 2018 from 4:00pm to 5:00pm

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Oct 16, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

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Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

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State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Oct 30, 2018 sdge.com

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

## Nov 15, 2018 DATE DUE AMOUNT DUE \$1,929.26 Electric Usage History (Total kWh used) 7410 592 Kilowatt Hours 296 (See page 2 for details) 148 On-Peak Semi-Peak Off-Peal kWh used 6,861 Daily avg kWh Daily avg kWh last month Change in daily avg kWh from last year Change in daily avg kWh from last month Max monthly demand 23.4 Max annual demand 1 Days in billing cycle

#### Account Summary

Previous Balance			\$2,144.51
Payment Received	10/17/18	THANK YOU	- 2,144.51
Fayment Received	10/17/10	THANK TOU	- 2,144.31
Current Charges			+ 1,929.26
Total Amount Due			\$1,929.26

.7% Delayed Payment Charge Due If Paid After Nov 25, 2018.

## Summary of Current Charges

Summary	or our onarges		(See page 2 101 details)
	Billing Period	Usage	Amount(\$)
Electric	Sep 16, 2018 - Oct 15, 2018	6,861 kWh	1,901.75
Unmetered	Sep 17, 2018 - Oct 16, 2018	109 kWh	27.51
Total Charges t	his Month		\$1,929.26

**Regulatory Notices** 

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 5083 584 100 9 DATE DUE Nov 15, 2018

#### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

## **Detail of Current Charges**

Electri	ic Service	
	0 001 1100	

Rate: Time of Use Plus - TOU-A-P-C	ommercial Climate Zone: Inland	
Billing Period: 9/16/18 - 10/15/18	Total Days: 29	
Meter Number: 06563123	(Next scheduled read date Nov 15, 2018)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 6,861 (Usage based	on interval data)	

ELECTRIC CHARGES

Customer Ch	large			30.00
Electricity De	elivery (Details below)	6,861 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	1,025	5,836		
Rate/kWh	\$.13710	\$.13710		
Charge	\$140.53	+ \$800.12	=	940.65

#### Rate Change This Billing Period:

There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 14 days were at Rate 2.

DWR Bond C	harge	6,861 kWh x \$.0054	49		37.67
Electricity Ge	neration (Details below)	3,373 kWh			
SUMMER USAGE	On-Peak	Off-Pe	ak		
kWh used	490	2,88	3	-	
Rate/kWh	\$.24803	\$.13	085		
14 Day Charge	\$121.53	+ \$377	.24	=	498.77
Electricity Ge	neration (Details below)	3,488 kWh			
SUMMER USAGE	On-Peak	Off-Pe	ak	_	
kWh used	535	2,95	3		
Rate/kWh	\$.18804	\$.09	770		
15 Day Charge	\$100.60	+ \$288	8.51	=	389.11
			Contin	ued on ne	vt page)
			Continu		ki paye)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



## Mobile:

SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

#### Ne For

Need help paying your bill? For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit  $\mbox{sdge.com/locations}$  .

#### By Mail:

Amount(\$)

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



#### Breakdown of Current Charges \_ ٦



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Meter Number: 06563123 Period: 09/16 - 10/15

#### Electric Charges

Electricity Generation	\$887.88
Transmission	\$151.14
Distribution	\$665.12
Nuclear Decommissioning	-\$.34
Competition Transition Charge	\$11.41
Local Generation Charge	\$53.24
Reliability Services	\$.28

#### 🛞 Other Charges & Credits (Electric)

	· · · · · · · · · · · · · · · · · · ·
Public Purpose Programs	\$89.80
DWR Bond Charge	\$37.67
Other	\$5.55

#### Unmetered

Period: 09/17 - 10/16

#### Electric Charges

Electricity Generation	\$7.16
Transmission	\$1.37
Distribution	\$17.14
Nuclear Decommissioning	-\$.01
Competition Transition Charge	\$.01
Local Generation Charge	\$.76

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$.39
DWR Bond Charge	\$.60
Other	\$.09
Total Current Charges	\$1,929.26

#### Detail of Current Charges - Continued

	Total Electric Charges	\$1,896.20
TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by	Others 37.67 x 1.10%	.41
State Surcharge Tax	6,861 kWh x \$.000290	1.99
State Regulatory Fee	6,861 kWh x \$.000460	3.15
Total Taxes & Fee	es on Electric Charges	\$5.55

Total Electric Service \$1,901.75

#### **Electric Service**

Rate: OL1-Commercial	(Next sch	eduled read date Nov 15, 2	018)
Billing Period: 9/17/18 - 10/16/18	Total Days: 29 Cycle:	12	
	not subject to rotating outa to change without notice.		
ELECTRIC CHARGES			Amount(\$)
Electric Usage 30,000 Lumen High Sodium Va	109 kWh apor Lamps - Class A	1 x \$19.66	19.66

**DWR Bond Charge** 

**Electricity Generation** 

Total Electric Charges \$27.42

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	.60 x 1.10%	.01
State Surcharge Tax	109 kWh x \$.000290	.03
State Regulatory Fee	109 kWh x \$.000460	.05
		<b>*</b> • • •

Total Taxes & Fees on Electric Charges \$.09

Total Electric Service \$27.51

.60

7.16

Total Current Charges \$1,929.26



## ble Meter Number: 06563123 Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	1,025	4pm-9pm Weekdays
Off-Peak	5,836	All other hours
Total	6.861	

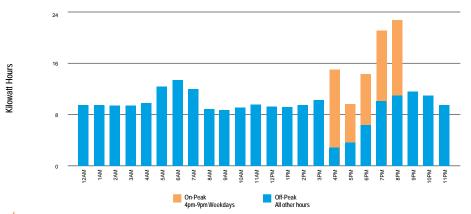
## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

#### Meter Number: 06563123

Period: 09/16 - 10/15

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 20.0 kW on October 02, 2018 from 9:00am to 10:00am

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Nov 15, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

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Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Nov 29, 2018 sdge.com

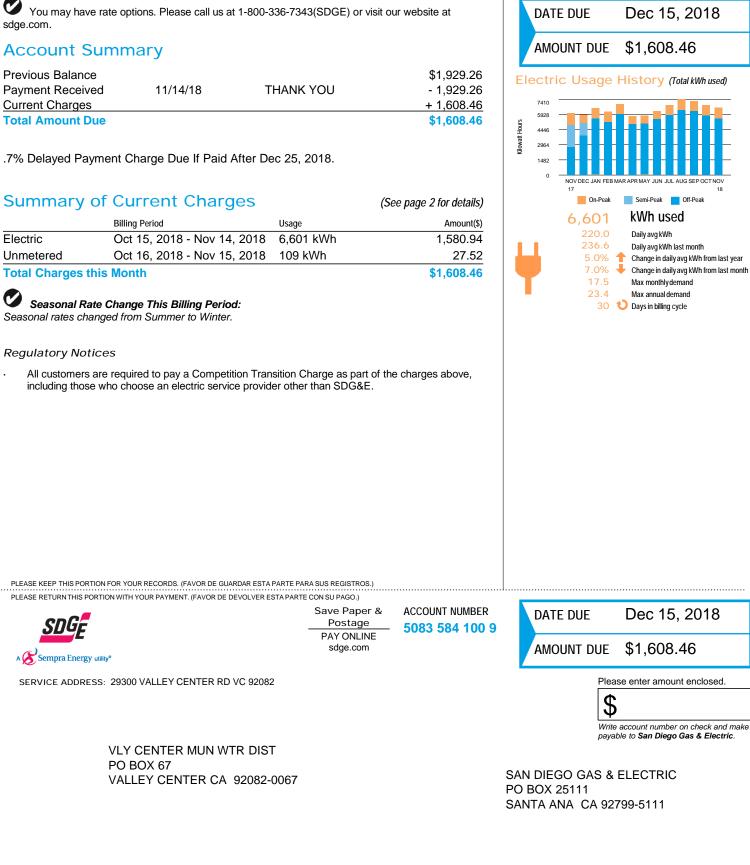
Page 1 of 5

CY 12

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.





ACCOUNT NUMBER 5083 584 100 9 DATE DUE Dec 15, 2018

## **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	Commercial Climate Zone: Inland	
Billing Period: 10/15/18 - 11/14/18	Total Days: 30	
Meter Number: 06563123	(Next scheduled read date Dec 17, 2018)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 6,601 (Usage based	d on interval data)	

#### **ELECTRIC CHARGES**

Customer Ch	arge			30.00
Electricity De	livery (Details below)	3,590 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	571	3,019		
Rate/kWh	\$.13710	\$.13710		
16 Day Charge	\$78.28	+ \$413.90	=	492.18
Electricity De	elivery (Details below)	3,011 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	480	2,531		
Rate/kWh	\$.13710	\$.13710		
14 Day Charge	\$65.81	+ \$347.00	=	412.81
•				
💟 Rate Cha	ange This Billing Period:			
There was a ra	te change on day 17 of your	Billing Period. Therefore, your char	ges for the	first 16 days
were at Rate 1	, and the remaining 14 days	were at Rate 2.		
DWR Bond C	Charge	6,601 kWh x \$.00549		36.24

**Important Phone Numbers** 

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



(Continued on next page)

#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

#### By Mail:

Amount(\$)

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



#### Detail of Current Charges - Continued

Electricity Ge	eneration (Details below)	3,590 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	571	3,019		
Rate/kWh	\$.18804	\$.09770		
16 Day Charge	\$107.37	+ \$294.96	=	402.33
Electricity Ge	eneration (Details below)	3,011 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	480	2,531		
Rate/kWh	\$.07710	\$.06520		
14 Day Charge	\$37.01	+ \$165.02	=	202.03
		Total Electric Ch	narges	\$1,575.59

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by C	thers 36.24 x 1.10%	.40
State Surcharge Tax	6,601 kWh x \$.000290	1.91
State Regulatory Fee	6,601 kWh x \$.000460	3.04
Total Taxes & Fees	s on Electric Charges	\$5.35

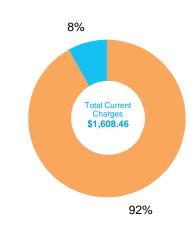
#### Total Electric Service \$1,580.94

Electric Service		
Rate: OL1-Commercial (Next sche	eduled read date Dec 17, 2018)	
Billing Period: 10/16/18 - 11/15/18 Total Days: 30 Cycle: 1	12	
Your circuit is currently not subject to rotating outage However, this is subject to change without notice.	ge.	
ELECTRIC CHARGES		Amount(\$)
Electric Usage 109 kWh		
30,000 Lumen High Sodium Vapor Lamps - Class A	1 x \$19.66	19.66
DWR Bond Charge		.60
Electricity Generation		7.17
Т	otal Electric Charges	\$27.43
TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	.60 x 1.10%	.01
State Surcharge Tax	109 kWh x \$.000290	.03
State Regulatory Fee	109 kWh x \$.000460	.05
Total Taxes & Fees on	Electric Charges	\$.09

Total Electric Service \$27.52

Total Current Charges \$1,608.46

#### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Meter Number: 06563123 Period: 10/15 - 11/14

#### Electric Charges

Electricity Generation	\$604.36
Transmission	\$145.42
Distribution	\$641.05
Nuclear Decommissioning	-\$.33
Competition Transition Charge	\$10.96
Local Generation Charge	\$51.23
Reliability Services	\$.26

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$86.40
DWR Bond Charge	\$36.24
Other	\$5.35

#### Unmetered

Period: 10/16 - 11/15

#### Electric Charges

Electricity Generation	\$7.17
Transmission	\$1.38
Distribution	\$17.14
Nuclear Decommissioning	-\$.02
Local Generation Charge	\$.76

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$.40
DWR Bond Charge	\$.60
Other	\$.09
Total Current Charges	\$1,608.46



# Meter Number: 06563123

Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31	
On-Peak	571	4pm-9pm Weekdays	
Off-Peak	3,019	All other hours	
Total	3,590		
Winter	kWh	Nov 1 - May 31	
Winter On-Peak		Nov 1 - May 31 4pm-9pmWeekdays	
		· · · · · · · · · · · · · · · · · · ·	

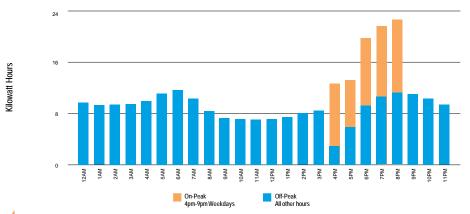
# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

Meter Number: 06563123

Period: 10/15 - 11/14

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 17.5 kW on October 18, 2018 from 6:00am to 7:00am

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Dec 15, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

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DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

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Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

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#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

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If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Dec 31, 2018 sdge.com

CY 12

Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

### Account Summary

Previous Balance Payment Received	12/11/18	THANK YOU	\$1,608.46 - 1.608.46
Current Charges	12/11/10		+ 1,604.26
Total Amount Due			\$1,604.26

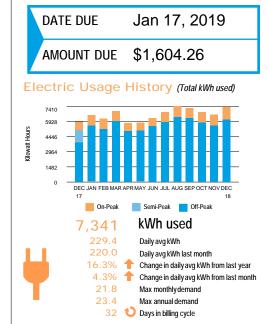
.7% Delayed Payment Charge Due If Paid After Jan 27, 2019.

### Summary of Current Charges

· · · · · · · · · · · · · · · · · · ·			( 1.5
	Billing Period	Usage	Amount(\$)
Electric	Nov 14, 2018 - Dec 16, 2018	7,341 kWh	1,575.80
Unmetered	Nov 15, 2018 - Dec 17, 2018	109 kWh	28.46
Total Charges	this Month		\$1,604.26

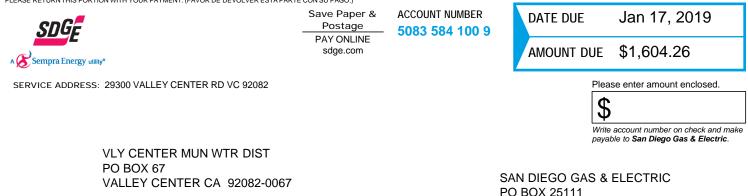
Regulatory Notices

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SANTA ANA CA 92799-5111



### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party vendor, call..... 1-800-386-0067

## **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	Commercial Climate Zone: Inland	
Billing Period: 11/14/18 - 12/16/18	Total Days: 32	
Meter Number: 06563123	(Next scheduled read date Jan 17, 2019)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 7,341 (Usage based	l on interval data)	
ELECTRIC CHARGES		Amount(\$)
Customer Charge		30.00

	laige			00.00
Electricity D	elivery (Details below)	7,341 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	1,215	6,126		
Rate/kWh	\$.13710	\$.13710		
Charge	\$166.58	+ \$839.87	=	1,006.45
DWR Bond	Charge	7,341 kWh x \$.00549		40.30
Electricity G	eneration (Details below)	7,341 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	1,215	6,126		
Rate/kWh	\$.07710	\$.06520		
Charge	\$93.68	+ \$399.42	=	493.10
		Total Electric Cl	narges	\$1,569.85
TAXES & F	EES ON ELECTRIC CHA	RGES		Amount (\$)

		Amount (#)
Franchise Fees on Electric Energy Supplied by Othe	ers 40.30 x 1.10%	.44
State Surcharge Tax	7,341 kWh x \$.000290	2.13
State Regulatory Fee	7,341 kWh x \$.000460	3.38
Total Taxes & Fees o	n Electric Charges	\$5.95

Total Electric Service \$1,575.80

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person: To find the nearest location and hours of operation, visit

sdge.com/locations.

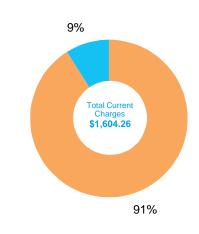


### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

## Meter Number: 06563123

## Electric Charges

Electricity Generation	\$493.10
Transmission	\$161.73
Distribution	\$709.55
Nuclear Decommissioning	-\$.37
Competition Transition Charge	\$12.18
Local Generation Charge	\$56.97
Reliability Services	\$.30

### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$96.09
DWR Bond Charge	\$40.30
Other	\$5.95

## Unmetered

Electric Charges	
Electricity Generation	\$8.11
Transmission	\$1.37
Distribution	\$17.14
Nuclear Decommissioning	-\$.01
Competition Transition Charge	\$.01
Local Generation Charge	\$.76

### (\*) Other Charges & Credits (Electric)

Public Purpose Programs		\$.39
DWR Bond Charge		\$.60
Other		\$.09
Total Current Charges	\$1,0	504.26

### Detail of Current Charges - Continued

### **Electric Service**

Rate: OL1-Commercial (Next sche	duled read date Jan 17, 2019)	
Billing Period: 11/15/18 - 12/17/18 Total Days: 32 Cycle: 1	2	
Your circuit is currently not subject to rotating outage However, this is subject to change without notice.	ge.	
ELECTRIC CHARGES		Amount(\$)
Electric Usage 109 kWh		
30,000 Lumen High Sodium Vapor Lamps - Class A	1 x \$19.66	19.66
DWR Bond Charge		.60
Electricity Generation		8.11
Т	otal Electric Charges	\$28.37
TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	.60 x 1.10%	.01
State Surcharge Tax	109 kWh x \$.000290	.03
State Regulatory Fee	109 kWh x \$.000460	.05
Total Taxes & Fees on	Electric Charges	\$.09

Total Electric Service \$28.46

Total Current Charges \$1,604.26

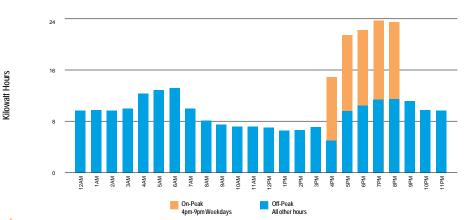


Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

## Meter Number: 06563123

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 21.8 kW on December 10, 2018 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

### Meter Number: 06563123 Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	1,215	4pm-9pm Weekdays
Off-Peak	6,126	All other hours
Total	7,341	



sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Jan 30, 2019 sdge.com

CY 12

### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

### Account Summary

Previous Balance	01/15/19	THANK YOU	\$1,604.26
Payment Received Current Charges	01/15/19	THANK YOU	- 1,604.26 + 1.665.08
Total Amount Due			\$1,665.08

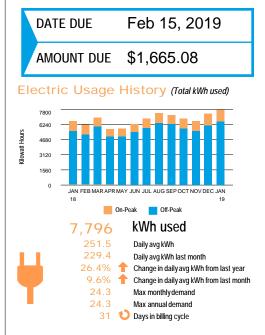
.7% Delayed Payment Charge Due If Paid After Feb 25, 2019.

### Summary of Current Charges

		(	
	Billing Period	Usage	Amount(\$)
Electric	Dec 16, 2018 - Jan 16, 2019	7,796 kWh	1,636.76
Unmetered	Dec 17, 2018 - Jan 17, 2019	109 kWh	28.32
Total Charges this Month			\$1,665.08

Regulatory Notices

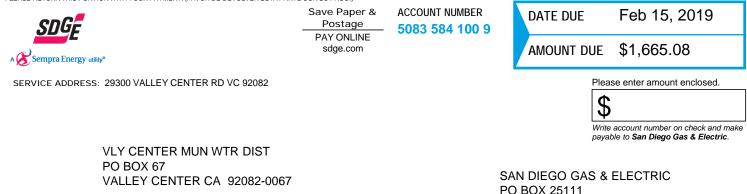
 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



SANTA ANA CA 92799-5111

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

## **Detail of Current Charges**

LIECTIC J	ervice	
Rate: Time of U	se Plus - TOU-A-P-C	ommercial Climate Zone: Inland
Billing Period: 12	/16/18 - 1/16/19	Total Days: 31
Meter Number: 06	563123	(Next scheduled read date Feb 15, 2019) Cycle: 12
Meter Constant: 2	0.000	Billing Voltage Level: Secondary
Circuit: 0907	Block: 153A	5 5 7
Total Usage: 7,7		on interval data)
ELECTRIC C		
		Amount(\$)
There was a ra		<b>iod:</b> of your Billing Period. Therefore, your charges for the first 14 days 7 days were at Rate 2.
Customer Ch	arge	30.00
Electricity De	livery (Details bel	<i>w)</i> 3,658 kWh
WINTER USAGE	On-Peak	Off-Peak
kWh used	590	3,068
Rate/kWh	\$.13710	\$.13710
15 Day Charge	\$80.89	+ \$420.62 = 501.51
Electricity De	livery (Details bel	<i>w)</i> 4,138 kWh
WINTER USAGE	On-Peak	Off-Peak
	651	3,487
kWh used		<b>*</b> 40040
kWh used Rate/kWh	\$.13812	\$.13812 + \$481.62 = 571.54

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



### . ..

Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



Mail your check or money order, along with the payment stub

at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Meter Number: 06563123 Period: 12/16 - 01/16

## Electric Charges

	<u> </u>	
Electricity Generation		\$486.61
Transmission		\$180.77
Distribution		\$736.65
Nuclear Decor	nmissioning	-\$.30
Competition Tr	ansition Charge	\$8.97
Local Generati	on Charge	\$64.06
Reliability Serv	rices	\$.18

### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$112.72
DWR Bond Charge	\$40.89
DWR Revenue Adjustment	-\$.12
Other	\$6.33

## Unmetered

## Period: 12/17 - 01/17

### Electric Charges

\$7.95
\$1.50
\$17.00
\$.01
\$.83

### (\*)Other Charges & Credits (Electric)

Public Purpose Programs	\$.37
DWR Bond Charge	\$.57
Other	\$.09
Total Current Charges	\$1,665.08

### Detail of Current Charges - Continued

	0			
Electricity G	eneration (Details below)	3,658 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	590	3,068		
Rate/kWh	\$.07710	\$.06520		
15 Day Charge	\$45.49	+ \$200.03	=	245.52
Electricity G	eneration (Details below)	4,138 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	651	3,487		
Rate/kWh	\$.06739	\$.05656		
16 Day Charge	\$43.87	+ \$197.22	=	241.09
DWR Reven	ue Adjustment			12
		Total Electric C	harges	\$1,630.43
TAXES & FE	EES ON ELECTRIC CHAR	GES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others 40.77 x 1.10% .45				
State Surcharge Tax		3,658 kWh x \$.	000290	1.06
State Surcharge Tax		4,138 kWh x \$.	000300	1.24
State Regulatory Fee		7,796 kWh x \$.	000460	3.58
-				

### Total Taxes & Fees on Electric Charges \$6.33

### Total Electric Service \$1,636.76

### **Electric Service**

Rate: OL1-Commercial (Next scheduled read date Feb 15, 2019)				
Billing Period: 12/17/18 - 1/17/19 Total Days: 31 Cycle: 12				
Your circuit is currently not subject to rotating outage. However, this is subject to change without notice.				
ELECTRIC CHARGES		Amount(\$)		
Electric Usage 109 kWh				
30,000 Lumen High Sodium Vapor Lamps - Class A	1 x \$19.66 14/31 Days	8.88		
30,000 Lumen High Sodium Vapor Lamps - Class A	1 x \$19.74 17/31 Days	10.83		
DWR Bond Charge		.57		
Electricity Generation		7.95		
1	Total Electric Charges	\$28.23		
TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)		
Franchise Fees on Electric Energy Supplied by Others	s .57 x 1.10%	.01		
State Surcharge Tax		.03		
State Regulatory Fee	109 kWh x \$.000460	.05		
Total Taxes & Fees on		\$.09		

Total Taxes & Fees on Electric Charges

Total Electric Service \$28.32

Total Current Charges \$1,665.08



Time of Use - Electricity

# Meter Number: 06563123

Winter	<b>kWh</b> Nov 1 - May 31
On-Peak	1,241 4pm-9pm Weekdays
Off-Peak	6,555 All other hours
Total	7 796

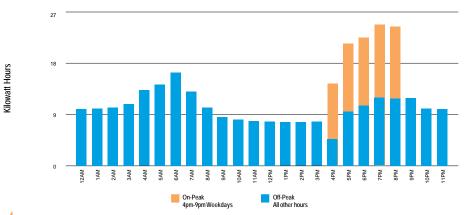
## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

Meter Number: 06563123

Period: 12/16 - 01/16

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 24.3 kW on January 15, 2019 from 6:00am to 7:00am

Demand is the highest amount of electricity used at a given point in time.



sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

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State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at sdge.com.

## Account Summary

Previous Balance			\$1,665.08
Payment Received	02/12/19	THANK YOU	- 1,665.08
Current Charges			+ 1,452.00
Total Amount Due			<b>\$1,452.00</b>

.7% Delayed Payment Charge Due If Paid After Mar 29, 2019.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Jan 16, 2019 - Feb 14, 2019	6,891 kWh	1,423.80
Unmetered	Jan 17, 2019 - Feb 15, 2019	109 kWh	28.20
Total Charges this Month			\$1,452.00

### **Regulatory Notices**

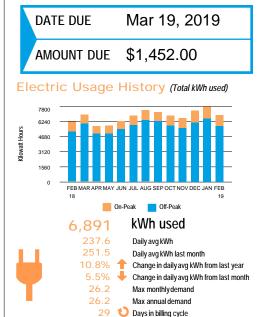
All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

DATE MAILED Mar 1, 2019 sdge.com

### Sign up to go Paperless



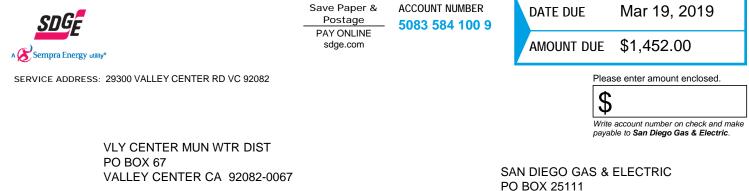
Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



SANTA ANA CA 92799-5111

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





## **Detail of Current Charges**

Electric Service			
Rate: Time of Use Plus - TOU-A-P-Commercial Climate Zone: Inland			
Billing Period: 1/16/19 - 2/14/19	Total Days: 29		
Meter Number: 06563123	(Next scheduled read date Mar 19, 2019) Cycle: 12		
Meter Constant: 20.000	Billing Voltage Level: Secondary		
Circuit: 0907 Block: 153A			
Total Usage: 6,891 (Usage based on interval data)			

### ELECTRIC CHARGES

Customer Charge			30.00
Electricity Delivery (Details below)	6,891 kWh		
WINTER USAGE On-Peak	Off-Peak		
kWh used 1,126	5,765	_	
Rate/kWh \$.13812	\$.13812		
Charge \$155.52	+ \$796.26	_=	951.78
DWR Bond Charge	6,891 kWh × \$.00503		34.66
Electricity Generation (Details below)	6,891 kWh		
WINTER USAGE On-Peak	Off-Peak	_	
kWh used 1,126	5,765		
Rate/kWh \$.06739	\$.05656		
Charge \$75.88	+ \$326.07	_=	401.95
DWR Revenue Adjustment			21
	Total Electric Char	rges	\$1,418.18
TAXES & FEES ON ELECTRIC CHAR	GES		Amount (\$)
Franchise Fees on Electric Energy Sup	plied by Others 34.45 x 1.10%	<i>6</i>	.38
State Surcharge Tax	6,891 kWh x \$.000	300	2.07
State Regulatory Fee	6,891 kWh x \$.000	460	3.17
Total Taxes	s & Fees on Electric Charge	es	\$5.62
Total Electric Service \$1,423.80			
	(Continu	ued o	n next page)

### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



.....I

### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

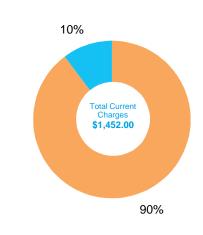
### By Mail:

Amount(\$)

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

## Meter Number: 06563123

## Electric Charges

\$401.95
\$166.83
\$642.89
-\$.21
\$4.82
\$59.40
\$.07

### (\*\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$107.98
DWR Bond Charge	\$34.66
DWR Revenue Adjustment	-\$.21
Other	\$5.62

### Unmetered

### Electric Charges

Electricity Generation	\$7.83
Transmission	\$1.60
Distribution	\$16.89
Competition Transition Charge	\$.01
Local Generation Charge	\$.90

### (\*\*) Other Charges & Credits (Electric)

Public Purpose Programs		\$.34
DWR Bond Charge		\$.54
Other		\$.09
Total Current Charg	ges \$1,4	152.00

### Detail of Current Charges - Continued

### Electric Service

Rate: OL1-Commercial (Next scheduled read date Mar 19, 2019)	
Billing Period: 1/17/19 - 2/15/19 Total Days: 29 Cycle: 12	
Your circuit is currently not subject to rotating outage. However, this is subject to change without notice.	
ELECTRIC CHARGES	Amount(\$)
Electric Usage 109 kWh	
30,000 Lumen High Sodium Vapor Lamps - Class A 1 x \$19.74	19.74
DWR Bond Charge	.54
Electricity Generation	7.83
Total Electric Charges	\$28.11
TAXES & FEES ON ELECTRIC CHARGES	Amount (\$)
Franchise Fees on Electric Energy Supplied by Others .54 x 1.10%	.01
State Surcharge Tax 109 kWh x \$.000300	.03
State Regulatory Fee 109 kWh x \$.000460	.05
Total Taxes & Fees on Electric Charges	\$.09

Total Electric Service \$28.20

Total Current Charges \$1,452.00



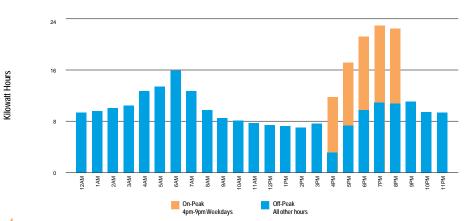
DATE MAILED Mar 1, 2019 sdge.com

## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

## Meter Number: 06563123

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 26.2 kW on February 08, 2019 from 6:00am to 7:00am

Demand is the highest amount of electricity used at a given point in time.

### Meter Number: 06563123 Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	1,126	4pm-9pm Weekdays
Off-Peak	5,765	All other hours
Total	6,891	



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### Definitions

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Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Apr 1, 2019 sdge.com

CY 12

### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

### Account Summary

Previous Balance Payment Received	03/20/19	THANK YOU	\$1,452.00 - 1,452.00
Current Charges			+ 1,536.41
Total Amount Due			\$1,536.41

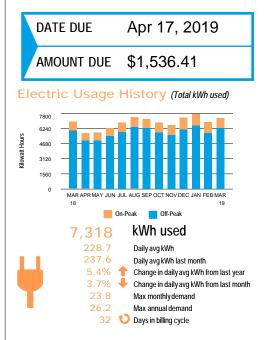
.7% Delayed Payment Charge Due If Paid After Apr 27, 2019.

### Summary of Current Charges

<b>J</b>	<b>J</b>		( 1.5
	Billing Period	Usage	Amount(\$)
Electric	Feb 14, 2019 - Mar 18, 2019	7,318 kWh	1,508.21
Unmetered	Feb 15, 2019 - Mar 19, 2019	109 kWh	28.20
<b>Total Charges</b>	this Month		\$1,536.41

Regulatory Notices

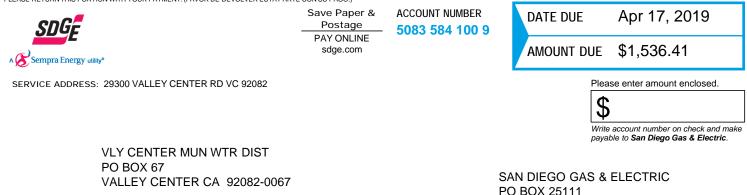
 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



SANTA ANA CA 92799-5111

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party vendor, call..... 1-800-386-0067

## **Detail of Current Charges**

Electric Service			
Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland		
Billing Period: 2/14/19 - 3/18/19	Total Days: 32		
Meter Number: 06563123	(Next scheduled read date Apr 18, 2019)	Cycle: 12	
Meter Constant: 20.000	Billing Voltage Level: Secondary		
Circuit: 0907 Block: 153A			
Total Usage: 7,318 (Usage based on interval data)			
ELECTRIC CHARGES Amou			

	5			
Electricity De	elivery (Details below)	7,318 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	1,012	6,306		
Rate/kWh	\$.13812	\$.13812		
Charge	\$139.78	+ \$870.99	=	1,010.77

### Rate Change This Billing Period:

**Customer Charge** 

There was a rate change on day 19 of your Billing Period. Therefore, your charges for the first 18 days were at Rate 1, and the remaining 14 days were at Rate 2.

DWR Bond Charge		7,318 kWh x \$.00503		36.81
Electricity G	eneration (Details below)	7,318 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	1,012	6,306		
Rate/kWh	\$.06739	\$.05656		
Charge	\$68.20	+ \$356.67	=	424.87
DWR Reven	ue Adjustment			22
Total Electric Charges \$1,50			\$1,502.23	

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations

### By Mail:

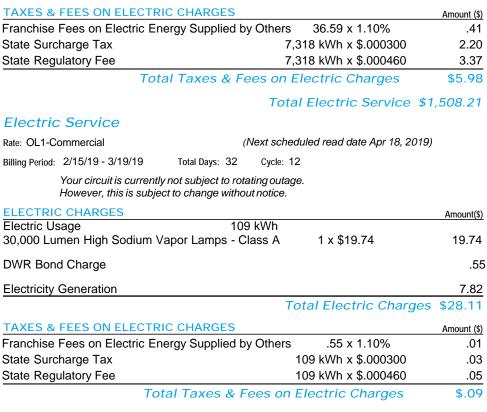
30.00

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Detail of Current Charges - Continued

# **Breakdown of Current Charges**



Total Electric Service \$28.20

Total Current Charges \$1,536.41



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Meter Number: 06563123 Period: 02/14 - 03/18

### Electric Charges

Electricity Generation	\$424.87
Transmission	\$177.17
Distribution	\$680.86
Nuclear Decommissioning	-\$.22
Competition Transition Charge	\$5.13
Local Generation Charge	\$63.08
Reliability Services	\$.07

### (\*) Other Charges & Credits (Electric)

	Liootino)	
Public Purpose Programs \$114		
DWR Bond Charge	\$36.81	
DWR Revenue Adjustment	-\$.22	
Other	\$5.98	
Unmetered		

### Period: 02/15 - 03/19

### Electric Charges

Electricity Generation	\$7.82
Transmission	\$1.60
Distribution	\$16.89
Competition Transition Charge	\$.01
Local Generation Charge	\$.90

### Other Charges & Credits (Electric)

Public Purpose Programs	\$.34
DWR Bond Charge	\$.55
Other	\$.09
Total Current Charges	\$1,536.41

\$1,536.41



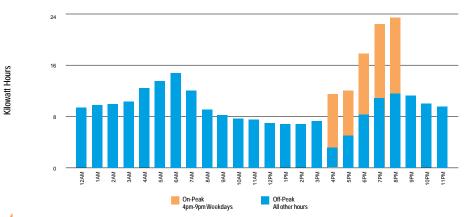
# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

## Meter Number: 06563123

Period: 02/14 - 03/18

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 23.8 kW on March 11, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

### Meter Number: 06563123 Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	1,012	4pm-9pm Weekdays
Off-Peak	6,306	All other hours
Total	7,318	



sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

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Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED May 1, 2019 sdge.com

CY 12

### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

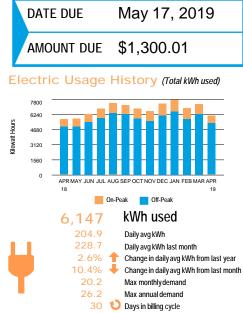
### Account Summary **Previous Balance** \$1,536.41 Payment Received 04/16/19 THANK YOU - 1,536.41 **Current Charges** + 1,300.01 **Total Amount Due** \$1.300.01 .7% Delayed Payment Charge Due If Paid After May 27, 2019.

Summary of Current Charges

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Mar 18, 2019 - Apr 17, 2019	6,147 kWh	1,271.80
Unmetered	Mar 19, 2019 - Apr 18, 2019	109 kWh	28.21
<b>Total Charges th</b>	\$1,300.01		

**Regulatory Notices** 

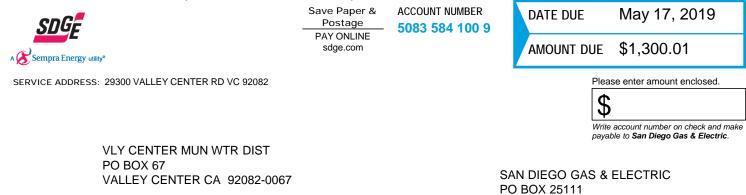
All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



SANTA ANA CA 92799-5111

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

## **Detail of Current Charges**

Electric S	Service				
Rate: Time of L	lse Plus - TOU-A-P-	Commercial Climate Zone:	Inland		
Billing Period: 3/	18/19 - 4/17/19	Total Days: 30			
Meter Number: 0	6563123	(Next scheduled read date	e May 17, 2019)	Cycle: 12	
Meter Constant: 2	20.000	Billing Voltage Level: Second	ary		
Circuit: 0907	Block: 153A				
Total Usage: 6,	147 (Usage base	ed on interval data)			
ELECTRIC (	CHARGES				Amount(\$)
Customer Ch	narge				30.00
Electricity De	elivery (Details be	<i>elow)</i> 6,147 kWh			
WINTER USAGE	On-Peak		Off-Peak	_	
kWh used	825		5,322		
Rate/kWh	\$.13812		\$.13812		

Rate/Run	ψ.1001Z		ψ.10012		
Charge	\$113.95	+	\$735.07	_ =	849.02
DWR Bond Charge		6,147 kWh x \$	6.00503		30.92
	-				
Electricity Gei	neration (Details below)	6,147 kWh			
WINTER USAGE	On-Peak		Off-Peak	_	
kWh used	825		5,322		
Rate/kWh	\$.06739		\$.05656		
Charge	\$55.60	+	\$301.01	_=	356.61
DWR Revenue Adjustment			18		
		Tota	l Electric Chai	ges	\$1,266.37
TAXES & FE	ES ON ELECTRIC CHAR	GES			Amount (\$)
Franchise Fee	es on Electric Energy Sup	plied by Others	30.74 x 1.10%	, 0	.34
State Surchar	ge Tax	6,	147 kWh x \$.000	300	1.84
State Regulate	ory Fee				3.25
	Total Taxe	s & Fees on l	Electric Charge	es	\$5.43
		Tota	al Electric Serv	vice	\$1,271.80

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



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Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



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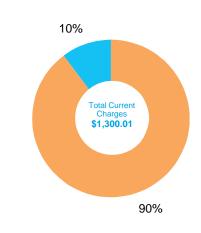


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### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

## Meter Number: 06563123

## Electric Charges

\$356.61
\$148.82
\$576.72
-\$.18
\$4.28
\$52.99
\$.06

### (\*\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$96.33
DWR Bond Charge	\$30.92
DWR Revenue Adjustment	-\$.18
Other	\$5.43

### Unmetered

### Electric Charges

Electricity Generation	\$7.82
Transmission	\$1.60
Distribution	\$16.89
Competition Transition Charge	\$.01
Local Generation Charge	\$.90

### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$.34
DWR Bond Charge	\$.55
Other	\$.10
Total Current Charges	\$1,300.01

### Detail of Current Charges - Continued

### Electric Service

Rate: OL1-Co	ommercial	(Next sc	heduled read date May 17, 2019	)
Billing Period:	3/19/19 - 4/18/19	Total Days: 30 Cycle	: 12	
		rently not subject to rotating ou ubject to change without notice	5	
ELECTRIC	CHARGES			Amount(\$)
Electric Us	sage	109 kWh		
30,000 Lui	men High Sodiu	m Vapor Lamps - Class A	1 x \$19.74	19.74
DWR Bond	d Charge			.55
Electricity	Generation			7.82
			Total Electric Charges	\$28.11
TAXES &	FEES ON ELEC	CTRIC CHARGES		Amount (\$)
Franchise	Fees on Electric	c Energy Supplied by Othe	rs .55 x 1.10%	.01
State Surc	harge Tax		109 kWh x \$.000300	.03
State Regu	ulatory Fee			.06
		Total Taxes & Fees o	n Electric Charges	\$.10

Total Electric Service \$28.21

Total Current Charges \$1,300.01

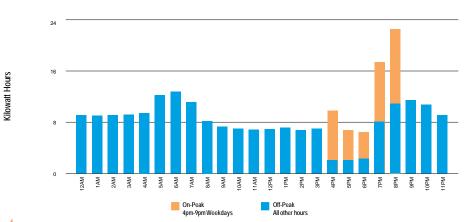


## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

## Meter Number: 06563123

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

## 20.2 kW on March 27, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

### Meter Number: 06563123 Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	825	4pm-9pm Weekdays
Off-Peak	5,322	All other hours
Total	6,147	



sdge.com

### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

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Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



at EnergyUpgradeCA.org/credit.

**Previous Balance** 

Current Charges

Payment Received

**Total Amount Due** 

Account Summary

V

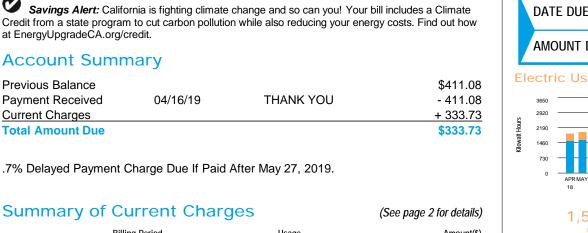
ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082

DATE MAILED May 1, 2019 sdge.com

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Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



## Summary of Current Charges

04/16/19

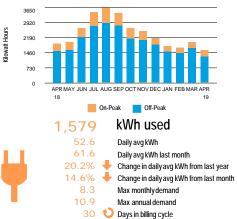
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	Billing Period	Usage	Amount(\$)
Electric	Mar 18, 2019 - Apr 17, 2019	1,579 kWh	333.73
Total Charges thi	s Month		\$333.73

### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

### DATE DUE May 17, 2019 AMOUNT DUE \$333.73 Electric Usage History (Total kWh used)



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 2328 406 062 9 DATE DUE May 17, 2019

## **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

## **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	Commercial Climate Zone: Inland	
Billing Period: 3/18/19 - 4/17/19	Total Days: 30	
Meter Number: 06561254	(Next scheduled read date May 17, 2019)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 1,579 (Usage based	l on interval data)	
ELECTRIC CHARGES		Amount(\$)
Customer Charge		16.00

Customer Or	large				10.00
Electricity D	elivery (Details below)	1,579 kWh			
WINTER USAGE	On-Peak		Off-Peak		
kWh used	324		1,255		
Rate/kWh	\$.13812		\$.13812		
Charge	\$44.75	+	\$173.34	=	218.09
DWR Bond	Charge	1,579 kWh x \$	6.00503		7.94
Electricity G	eneration (Details below)	1,579 kWh			
WINTER USAGE	On-Peak		Off-Peak		
kWh used	324		1,255		
Rate/kWh	\$.06739		\$.05656		
Charge	\$21.83	+	\$70.98	=	92.81
	ue Adjustment				05
California Ci	imate Credit			~	-2.45
		10	tal Electric (	Charges	\$332.34
TAXES & FI	EES ON ELECTRIC CHAP	RGES			Amount (\$)
Franchise Fe	ees on Electric Energy Sup	oplied by Others	7.89 x 1.1	0%	.09
State Surcha	arge Tax	1,	579 kWh x \$.0	00300	.47
State Regula	atory Fee				.83
	Total Taxe	es & Fees on E	Electric Chai	rges	\$1.39
		То	tal Electric	Service	\$333.73

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



.....

### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



## In Person:

To find the nearest location and hours of operation, visit sdge.com/locations



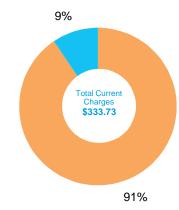
### Mail your check or money order, along with the payment stub

at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



 Total Current Charges \$333.73
 Breakdown of Current Charges

 9%



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

## Electric Charges

Electricity Generation	\$92.81
Transmission	\$38.22
Distribution	\$156.44
Nuclear Decommissioning	-\$.05
Competition Transition Charge	\$1.11
Local Generation Charge	\$13.61
Reliability Services	\$.01

## 🛞 Other Charges & Credits (Electric)

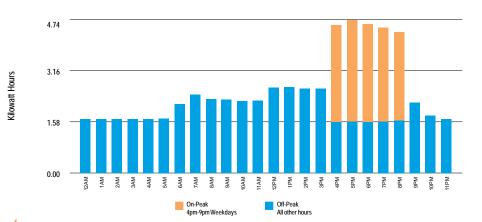
Public Purpose Programs	\$24.75
DWR Bond Charge	\$7.94
DWR Revenue Adjustment	-\$.05
California Climate Credit	-\$2.45
Other	\$1.39
Total Current Charges	\$333.73



# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

## 8.3 kW on April 08, 2019 from 12:00pm to 1:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	324	4pm-9pm Weekdays
Off-Peak	1,255	All other hours
Total	1,579	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE May 17, 2019

sdge.com

### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

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Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs). Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 5083 584 100 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED May 31, 2019 sdge.com

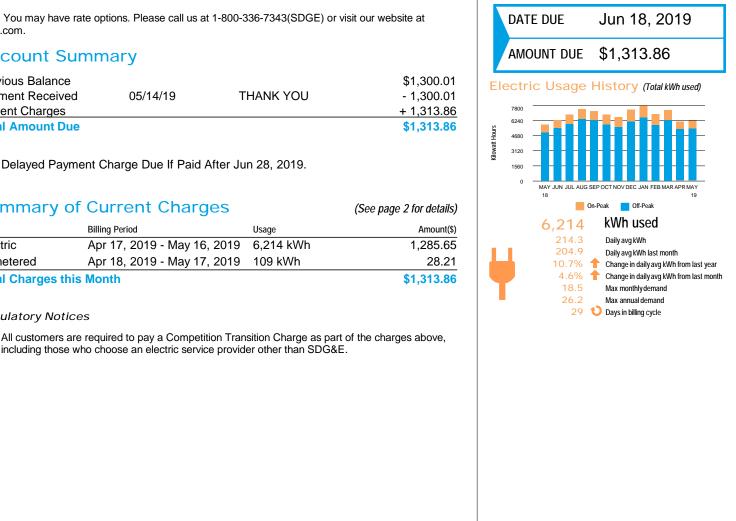
Page 1 of 5

CY 12

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



SANTA ANA CA 92799-5111

sdge.com.

# Account Summary

V

Previous Balance			\$1,300.01
Payment Received	05/14/19	THANK YOU	- 1,300.01
Current Charges			+ 1,313.86
Total Amount Due			\$1,313.86

.7% Delayed Payment Charge Due If Paid After Jun 28, 2019.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Apr 17, 2019 - May 16, 2019	6,214 kWh	1,285.65
Unmetered	Apr 18, 2019 - May 17, 2019	109 kWh	28.21
Total Charges t	his Month		\$1,313.86

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 5083 584 100 9 DATE DUE Jun 18, 2019

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

## **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland	
Billing Period: 4/17/19 - 5/16/19	Total Days: 29	
Meter Number: 06563123	(Next scheduled read date Jun 18, 2019)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 6,214 (Usage based	on interval data)	
ELECTRIC CHARGES		

	-			
Electricity De	livery (Details below)	6,214 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	832	5,382		
Rate/kWh	\$.13812	\$.13812		
Charge	\$114.92	+ \$743.36	_=	858.28

#### Rate Change This Billing Period:

**Customer Charge** 

There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 13 days were at Rate 2.

DWR Bond (	Charge	6,214 kWh x \$.00503		31.26
Electricity G	eneration (Details below)	6,214 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	832	5,382		
Rate/kWh	\$.06739	\$.05656		
Charge	\$56.07	+ \$304.40	=	360.47
DWR Reven	ue Adjustment			18
		Total Electric Cl	harges	\$1,279.83

(Continued on next page)

Amount(\$)

30.00

# Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

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#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Detail of Current Charges - Continued

**TAXES & FEES ON ELECTRIC CHARGES** 

# **Breakdown of Current Charges**

Amount (\$)

.34

1.87

3.61

.55

7.82

.01

.03

.06



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Meter Number: 06563123 Period: 04/17 - 05/16

#### Electric Charges

Electricity Generation	\$360.47
Transmission	\$150.44
Distribution	\$582.67
Nuclear Decommissioning	-\$.18
Competition Transition Charge	\$4.36
Local Generation Charge	\$53.56
Reliability Services	\$.05

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$97.38
DWR Bond Charge	\$31.26
DWR Revenue Adjustment	-\$.18
Other	\$5.82

#### Unmetered Period: 04/18 - 05/17

#### Electric Charges

Electricity Generation	\$7.82
Transmission	\$1.60
Distribution	\$16.89
Competition Transition Charge	\$.01
Local Generation Charge	\$.90

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$.34
DWR Bond Charge	\$.55
Other	\$.10
Total Current Charges	\$1,313.86

#### Franchise Fees on Electric Energy Supplied by Others 31.08 x 1.10% State Surcharge Tax 6,214 kWh x \$.000300 State Regulatory Fee 6,214 kWh x \$.000580 Total Taxes & Fees on Electric Charges \$5.82 Total Electric Service \$1,285.65 **Electric Service** Rate: OL1-Commercial (Next scheduled read date Jun 18, 2019) Billing Period: 4/18/19 - 5/17/19 Total Days: 29 Cycle: 12 Your circuit is currently not subject to rotating outage. However, this is subject to change without notice. ELECTRIC CHARGES Amount(\$) 109 kWh Electric Usage 30,000 Lumen High Sodium Vapor Lamps - Class A 1 x \$19.74 19.74 **DWR Bond Charge Electricity Generation** Total Electric Charges \$28.11 **TAXES & FEES ON ELECTRIC CHARGES** Amount (\$) Franchise Fees on Electric Energy Supplied by Others .55 x 1.10% State Surcharge Tax 109 kWh x \$.000300 State Regulatory Fee 109 kWh x \$.000580 Total Taxes & Fees on Electric Charges \$.10

Total Electric Service \$28.21

Total Current Charges \$1,313.86



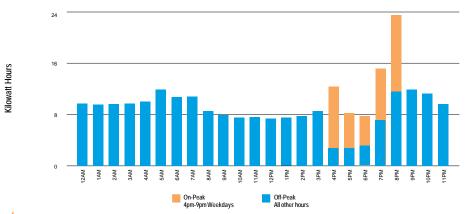
# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

## Meter Number: 06563123

Period: 04/17 - 05/16

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

## 18.5 kW on May 07, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

#### Meter Number: 06563123 Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	832	4pm-9pm Weekdays
Off-Peak	5,382	All other hours
Total	6,214	



ACCOUNT NUMBER 5083 584 100 9 DATE DUE Jun 18, 2019

sdge.com

#### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

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Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

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Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED Jun 11, 2018 Page 1 of 4 www.sdge.com 1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY M-F, 7am-8pm, Sat, 7am-6pm 24 Hour Emergency Service

## Account Summary

Previous Balance			\$3,196.49
Payment Received	05/01/18	THANK YOU	- 3,196.49
Current Charges			+ 1,238.92
<b>Total Amount Due</b>			\$1,238.92

.7% Delayed Payment Charge Due If Paid After Jul 7, 2018.

Total Charges this Month			\$1,238,92
Electric	Apr 16, 2018 - May 16, 2018	3,015 kWh	1,238.92
	Billing Period	Usage	Amount(\$)
Summary of Current Charges		(See page 2 for details)	

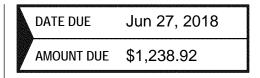
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#### Time of Use Change This Bill Period:

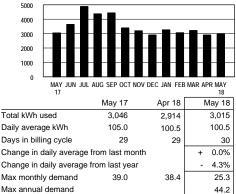
Time-of-use periods changed for March and April of 2018. See Time-of-use chart for details.

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



Electric Usage History (Total kWh used)



See Time of Use - Electricity information on page 3.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

VALLEY CENTER CA 92082-0067

PO BOX 67



CY 12

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Jun 27, 2018

#### DATE MAILED Jun 11, 2018

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

### Other Important Phone Numbers For emergencies and to report outages, please call 24 hours a day, 7 days a week ...... **1-800-611-7343** To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm ..... 8-1-1

#### Payment Options \$

Online: It's fast, easy and free. Just register or sign into My Account at https://myaccount.sdge.com

Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online.

Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com

Pay by Phone: Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

## **Detail of Current Charges**

Electric	Service
LICCUIC	JUNICE

Rate: Time of Use - AL-TOU-Comme	rcial Climate Zone: Inland	
Billing Period: 4/16/18 - 5/16/18	Total Days: 30	
Meter Number: 06680472	(Next scheduled read date Jun 18, 2018)	Cycle: 12
Meter Constant: 80.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 3,015 (Usage based	on interval data)	
ELECTRIC CHARGES		Amount(\$)
Time of Use Customer Charge		139.73

Electricity De	elivery (Details	below)	3,015	kWh			
WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	536		1,621		858		
Rate/kWh	\$.00498		\$.00498		\$.00498		
Charge	\$2.67	+	\$8.07	+	\$4.27	=	15.0

#### Time of Use Change This Bill Period:

There was a time of use change on day 15 of your Billing Period. Therefore, your consumption for the first 14 days were aggregated on TOU 1, and the remaining 16 days were aggregated on TOU 2. See time-of-use chart for detail.

# Rate Change This Billing Period:

There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 14 days were at Rate 2.

Winter On-Peak Demand	14.4 kW x \$16.61	239.18
Winter Non-Coincident Demand	25.3 kW x \$21.09	533.57
DWR Bond Charge	3,015 kWh x \$.00549	16.55

(Continued on next page)

Page 2 of 4



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Jun 27, 2018 DATE MAILED Jun 11, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

Breakdown of Electric Charges Period: 04/16 - 05/16

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	292.44
DWR Bond Charge	16.55
Transmission	266.46
Distribution	602.92
Public Purpose Programs	31.45
Nuclear Decommissioning	15
Competition Transition Charge	4.49
Local Generation Charge	22.01
Reliability Services	.31
Total Electric Costs	\$1,236.48

Time of Use - Electricity

Winter	kWh	Mar 1 - Apr 30
On-Peak	239	4pm-9pm Daily
Off-Peak	564	All Other Hours
Super Off	523	12am-6am & 10am-2pm Weekdays, plus 12am-2pm Weekends/Holidays
Total	1,326	
Winter	kWh	May 1 - May 31
On-Peak	297	4pm-9pm Daily
Off-Peak	1,057	6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays
	335	12am-6am M-F, 12am-2pm
Super Off		Weekends/Holidays

#### Detail of Current Charges - Continued

Electricity Ger	neration (Details	<i>below)</i> 3,015 I	κWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	536	1,621	858		
Rate/kWh	\$.11123	\$.09872	\$.08484		
Charge	\$59.62	+ \$160.03	+ \$72.79	=	292.44
Winter Genera	ation Demand	14.4	kW x \$.00		.00
			Total Electric Cha	arges s	\$1,236.48
TAXES & FEE	S ON ELECTRI	C CHARGES			Amount (\$)
Franchise Fee	s on Electric Ene	ergy Supplied by 0	Others 16.55 x 1.10	0%	.18
State Surcharg	ge Tax		3,015 kWh x \$.00	00290	.87
State Regulato	ory Fee		3,015 kWh x \$.00	00460	1.39
	Total	Taxes & Fees	s on Electric Charg	ges	\$2.44

Total Electric Service \$1,238.92

Total Current Charges \$1,238.92



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Jun 27, 2018

DATE MAILED Jun 11, 2018 Page 4 of 4

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#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to delive power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others -This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

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Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

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#### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED Jun 29, 2018 www.sdge.com 1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY M-F, 7am-8pm, Sat, 7am-6pm 24 Hour Emergency Service

## Account Summary

Previous Balance	\$1,238.92
Payment Received	00
Past Due Balance	\$1,238.92
Current Charges	+ 1,323.48
Total Amount Due	\$2,562.40

Please disregard past due balance if already paid. Please pay current charges by Jul 14, 2018.

.7% Delayed Payment Charge Due If Paid After Jul 27, 2018.

Summary	of Current Charges	Billing Period Usage	
	Billing Period	Usage	Amount(\$)
Electric	May 16, 2018 - Jun 17, 2018	3,127 kWh	1,323.48
Total Charges	this Month		\$1,323.48

**Total Charges this Month** 

Seasonal Rate Change This Billing Period:

Seasonal rates changed from Winter to Summer.

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

À	DATE DUE	ON RECEIPT	
/	AMOUNT D	UE \$2,562.40	
Ele	5	e History <i>(Total kWh u</i>	sed)
	4000		

3000 2000 1000 0				
	JUN JUL AUG 17	SEP OCT NOV DEC	) JAN FEB MAR	APR MAY JUN 18
		Jun 17	May 18	Jun 18
Total kWh ι	ised	3,656	3,015	3,127
Daily average	ge kWh	114.3	100.5	97.7
Days in billing cycle		32	30	32
Change in daily average from last month			- 2.8%	
Change in daily average from last		from last year		- 14.5%
Max monthly demand		25.0	25.3	21.4
Max annual	demand			44.2

See Time of Use - Electricity information on page 3.

PO BOX 25111

SANTA ANA CA 92799-5111

CY 12

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



VALLEY CENTER CA 92082-0067



#### DATE MAILED Jun 29, 2018 Page 2 of 4

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

# Other Important Phone Numbers For emergencies and to report outages, please call 24 hours a day, 7 days a week ...... **1-800-611-7343** To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm ..... 8-1-1

#### Payment Options \$

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Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com

Pay by Phone: Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

Detail of Current Charges

Electric Service		
Rate: Time of Use - AL-TOU-Commen	rcial Climate Zone: Inland	
Billing Period: 5/16/18 - 6/17/18	Total Days: 32	
Meter Number: 06680472	(Next scheduled read date Jul 18, 2018)	Cycle: 12
Meter Constant: 80.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 3,127 (Usage based of	on interval data)	
ELECTRIC CHARGES		Ame

Time of Use Customer Charge		139.73
Electricity Delivery (Details below)	1,300 kWh	

WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	222		784		294		
Rate/kWh	\$.00498		\$.00498		\$.00498		
15 Day Charge	\$1.11	+	\$3.90	+	\$1.46	=	6.47
Electricity Del	livery <i>(Details</i> On-Peak	below)	1,827 Off-Peak	kWh	Super Off-Peak		
kWh used	390		1,135		302		
Rate/kWh	\$.00498		\$.00498		\$.00498		
17 Day Charge	\$1.94	+	\$5.65	+	\$1.50	=	9.09

#### Rate Change This Billing Period:

There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 17 days were at Rate 2.

Winter On-Peak Demand	11.8 kW x \$16.61 x 15/32	91.87
Summer On-Peak Demand	17.6 kW x \$16.63 x 17/32	155.49
Winter Non-Coincident Demand	22.1 kW x \$21.09 x 15/32	218.48
Summer Non-Coincident Demand	22.1 kW x \$21.09 x 17/32	247.61
		47.47
DWR Bond Charge	3,127 kWh x \$.00549	17.17

(Continued on next page)

ter Constant: 80	0.000	Billing Voltage Level	I: Secondary		
cuit: 0907	Block: 153A				
al Usage: 3,12	27 (Usage based	on interval data)			
	HARGES				Amount(\$)
me of Use C	Customer Charge				139.73
ectricity Del	ivery (Details bel	<i>ow)</i> 1,300	) kWh		
ITER USAGE	On-Peak	Off-Peak	Super Off-Peak		
h used	222	784	294		
e/kWh	\$.00498	\$.00498	\$.00498		
Day Charge	\$1.11	+ \$3.90	+ \$1.46	=	6.47
ectricity Del	ivery (Details bel	ow) 1,827	' kWh		
MMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
h used	390	1,135	302		
e/kWh	\$.00498	\$.00498	\$.00498		
Day Charge	\$1.94	+ \$5.65	+ \$1.50	=	9.09



#### DATE MAILED Jun 29, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

Breakdown of Electric Charges Period: 05/16 - 06/17

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	435.03
DWR Bond Charge	17.17
Transmission	245.65
Distribution	562.83
Public Purpose Programs	32.62
Nuclear Decommissioning	16
Competition Transition Charge	4.68
Local Generation Charge	22.83
Reliability Services	.29
Total Electric Costs	\$1,320.94

Time of Use - Electricity Total 3,127

Winter	kWh	May 1 - May 31
On-Peak	222	4pm-9pm Daily
Off-Peak	784	6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays
Super Off	294	12am-6am M-F, 12am-2pm Weekends/Holidays
Total	1,300	
Summer	kWh	Jun 1 - Oct 31
On-Peak	390	4pm-9pm Daily
Off-Peak	1,135	6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays
Super Off	302	12am-6am M-F, 12am-2pm Weekends/Holidays
Total	1,827	-

#### Detail of Current Charges - Continued

Electricity Generation (Details below) 1,300 kWh					
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	222	784	294		
Rate/kWh	\$.11123	\$.09872	\$.08484		
15 Day Charge	\$24.69	+ \$77.40	+ \$24.94	=	127.03
Electricity Generation (Details below) 1,827 kWh					
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	390	1,135	302		
Rate/kWh	\$.13425	\$.11243	\$.08366		
17 Day Charge	\$52.36	+ \$127.61	+ \$25.27	=	205.24

# Rate Change This Billing Period:

There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 17 days were at Rate 2.

Winter Generation Demand	11.8 kW x \$.00 x 15/32	.00
Summer Generation Demand	17.6 kW x \$10.99 x 17/32	102.76
	Total Electric Charges	\$1,320.94
TAXES & FEES ON ELECTRIC CHARGE	S	Amount (\$)
Franchise Fees on Electric Energy Supplie	ed by Others 17.17 x 1.10%	.19
State Surcharge Tax	3,127 kWh x \$.000290	.91
State Regulatory Fee	3,127 kWh x \$.000460	1.44
Total Taxes &	Fees on Electric Charges	\$2.54

Total Electric Service \$1,323.48

Total Current Charges \$1,323.48



DATE MAILED Jun 29, 2018 Page 4 of 4

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

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this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

## Account Summary

Previous Balance Payment Received	\$2,562.40 00
Past Due Balance	\$2,562.40
Current Charges	+ 1,822.58
Total Amount Due	\$4,384.98

Please disregard past due balance if already paid. Please pay current charges by Aug 15, 2018.

.7% Delayed Payment Charge Due If Paid After Aug 26, 2018.

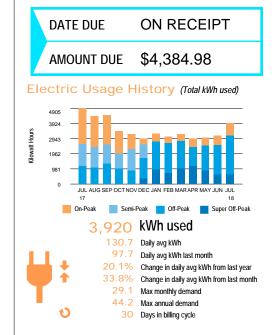
## Summary of Current Charges

(See page 2 for details)

	Billing Period	Usage	Amount(\$)
Electric	Jun 17, 2018 - Jul 17, 2018	3,920 kWh	1,822.58
<b>Total Charges</b>	this Month		\$1,822.58

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

VALLEY CENTER CA 92082-0067

PO BOX 67



CY 12

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111



#### ge.com

## 7

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

**Important Phone Numbers** 

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

# **Detail of Current Charges**

Electric Service			
Rate: Time of Use - AL-TOU-Commer	cial Climate Zone: Inland		
Billing Period: 6/17/18 - 7/17/18	Total Days: 30		
Meter Number: 06680472	(Next scheduled read date Aug 16, 2018)	Cycle: 12	
Meter Constant: 80.000	Billing Voltage Level: Secondary		
Circuit: 0907 Block: 153A			
Total Usage: 3,920 (Usage based	on interval data)		
ELECTRIC CHARGES			Amount(\$)

Electricity Deli	ivery (Details	below)	1,558	kWh			
SUMMER USAGE	On-Peak	,	Off-Peak		Super Off-Peak		
kWh used	319		1,012		227		
Rate/kWh	\$.00498		\$.00498		\$.00498		
13 Day Charge	\$1.59	+	\$5.04	+	\$1.13	=	7.76
<i>SUMMER USAGE</i> kWh used	<u>On-Peak</u> 464		Off-Peak 1,526		Super Off-Peak 372		
	-						
Rate/kWh	\$.00497		\$.00497		\$.00497		
17 Day Charge	\$2.31	+	\$7.58	+	\$1.85	=	11.74

Summer On-Peak Demand	20.8 kW x \$16.63 x 13/30	149.89
Summer On-Peak Demand	20.8 kW x \$16.48 x 17/30	194.24
Summer Non-Coincident Demand	29.1 kW x \$21.09 x 13/30	265.94
Summer Non-Coincident Demand	29.1 kW x \$21.00 x 17/30	346.29
	<b>-</b>	
DWR Bond Charge	3,920 kWh × \$.00549	21.52

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### . ..

Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit  $\ensuremath{\mathsf{sdge.com/locations}}$  .

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Detail of Current Charges - Continued

sdge.com

# Breakdown of Current Charges The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.



#### Period: 06/17 - 07/17

# Electric Charges

Electricity Generation	\$669.10
Transmission	\$345.56
Distribution	\$703.71
Nuclear Decommissioning	-\$.20
Competition Transition Charge	\$5.86
Local Generation Charge	\$28.61
Reliability Services	\$.37

#### Other Charges & Credits (Electric) ~

Public Purpose Programs	\$44.88
DWR Bond Charge	\$21.52
Other	\$3.17
Total Current Charges	\$1,822.58

Electricity Ger	neration (Deta	ails below) 1,558	kWh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	319	1,012	227		
Rate/kWh	\$.13425	\$.11243	\$.08366		
13 Day Charge	\$42.83	+ \$113.78	+ \$18.99	=	175.60
Electricity Ger	neration (Deta	ails below) 2,362	kWh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	464	1,526	372		
Rate/kWh	\$.13421	\$.11239	\$.08366		
17 Day Charge	\$62.27	+ \$171.51	+ \$31.12	=	264.90
Summer Gen	eration Dema	nd 20.8	3 kW x \$10.99		228.60
			Total Electric (	Charges \$	\$1,819.41
TAXES & FE	ES ON ELEC	TRIC CHARGES			Amount (\$)
Franchise Fee	es on Electric	Energy Supplied by	Others 21.52 x 1	.10%	.23
State Surchar	ge Tax		3,920 kWh x \$	.000290	1.13
State Regulat	ory Fee		3,920 kWh x \$	.000460	1.81
	Т	otal Taxes & Fee	es on Electric Ch	narges	\$3.17

Total Electric Service \$1,822.58

Total Current Charges \$1,822.58

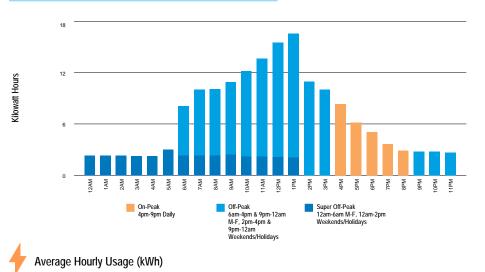


DATE MAILED Jul 31, 2018 sdge.com

# Your Electricity Dashboard

Period: 06/17 - 07/17

# **Average Hourly Electric Usage**



# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

## 29.1 kW on July 09, 2018 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	783	4pm-9pm Daily
Off-Peak	2,538	6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays
Super Off	599	12am-6am M-F, 12am-2pm Weekends/Holidays
Total	3,920	



#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee

charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

> State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email:

consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

V You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at sdge.com.

## Account Summary

Previous Balance			\$4,384.98
Payment Received	08/09/18	THANK YOU	- 2,562.40
Payment Received	08/22/18	THANK YOU	- 1,822.58
Current Charges			+ 1,891.91
Total Amount Due			\$1,891.91

.7% Delayed Payment Charge Due If Paid After Sep 24, 2018.

Summary	of	Current	Charges	

	Billing Period	Usage	Amount(\$)
Electric	Jul 17, 2018 - Aug 15, 2018	4,219 kWh	1,891.91
Total Charges	s this Month		\$1,891.91

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

DATE MAILED Aug 29, 2018 sdge.com

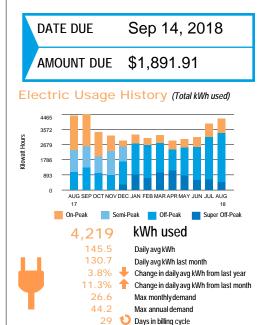
CY 12

#### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



29

SANTA ANA CA 92799-5111

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.) Save Paper & ACCOUNT NUMBER Sep 14, 2018 DATE DUE Postage 2833 584 108 3 PAY ONLINE sdge.com AMOUNT DUE \$1,891.91 Sempra Energy utility SERVICE ADDRESS: 29300 VALLEY CENTER RD VC 92082 Please enter amount enclosed. \$ Write account number on check and make payable to San Diego Gas & Electric. VLY CENTER MUN WTR DIST PO BOX 67 SAN DIEGO GAS & ELECTRIC VALLEY CENTER CA 92082-0067 PO BOX 25111

3 2 70000283358410800001891910000189191



**Electric Service** 

ACCOUNT NUMBER 2833 584 108 3 DATE DUE Sep 14, 2018

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Electric S	lse - AL-TOU-Comm	orcial Clim	ate Zone: Inland		
			ale zone. Innaniu		
Billing Period: 7/	17/18 - 8/15/18	Total Days: 29			
Meter Number: 0	6680472	(Next scheduled i	read date Sep 17, 2018)	Cycle: 1	2
Meter Constant: 8	30.000	Billing Voltage Level:	Secondary		
Circuit: 0907	Block: 153A				
Total Usage: 4,2	219 (Usage based	l on interval data)			
ELECTRIC O	CHARGES				Amount(\$)
Time of Use	Customer Charge				163.02
Electricity De	elivery (Details bel	ow) 4,219 k	‹Wh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	865	2,898	456		
Rate/kWh	\$.00497	\$.00497	\$.00497		
Charge	\$4.30	+ \$14.40	+ \$2.27	_=	20.97
Summer On-	Peak Demand	23.4	kW x \$16.48		385.63
	n-Coincident Dema	-	kW x \$21.00		558.60
DWR Bond (	Charge	4,219 k	Wh x \$.00549		23.16
2	eneration (Details	<i>,</i>			
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	865	2,898	456		
Rate/kWh	\$.13421	\$.11239	\$.08366		
Charge	\$116.09	+ \$325.71	+ \$38.15	_=	479.95
Summer Ger	neration Demand	23.4	kW x \$10.99		257.17
			Total Electric Cha	rges \$	1,888.50

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

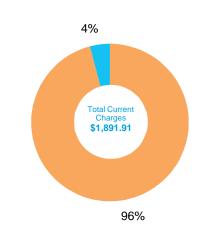
To find the nearest location and hours of operation, visit sdge.com/locations

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$737.12
Transmission	\$316.95
Distribution	\$722.88
Nuclear Decommissioning	-\$.21
Competition Transition Charge	\$6.31
Local Generation Charge	\$30.80
Reliability Services	\$.36

## (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$51.13
DWR Bond Charge	\$23.16
Other	\$3.41
Total Current Charges	\$1,891.91

#### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGE	S	Amount (\$)
Franchise Fees on Electric Energy Supplie	d by Others 23.16 x 1.10%	.25
State Surcharge Tax	4,219 kWh x \$.000290	1.22
State Regulatory Fee	4,219 kWh x \$.000460	1.94
Total Taxes &	Fees on Electric Charges	\$3.41

Total Electric Service \$1,891.91

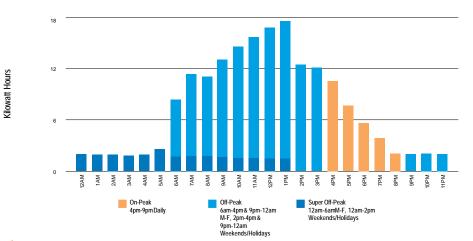
Total Current Charges \$1,891.91



# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 26.6 kW on July 24, 2018 from 2:00pm to 3:00pm

Demand is the highest amount of electricity used at a given point in time.

## Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	865	4pm-9pm Daily
Off-Peak	2,898	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	456	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	4,219	



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Sep 14, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

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Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Oct 30, 2018 sdge.com

#### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

## Account Summary

Previous Balance Payment Received	10/17/18	THANK YOU	\$1,506.58 - 1,506.58
Current Charges	10/17/10		+ 1,324.68
Total Amount Due			\$1,324.68

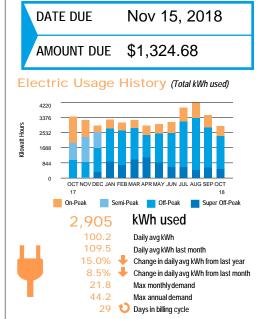
.7% Delayed Payment Charge Due If Paid After Nov 25, 2018.

## Summary of Current Charges

	5	5	• •	5	,
	Billing Period	Usage			Amount(\$)
Electric	Sep 16, 2018 - Oc	ot 15, 2018 2,905 kWh		1	,324.68
<b>Total Charg</b>	es this Month			\$1	,324.68

**Regulatory Notices** 

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



SANTA ANA CA 92799-5111

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.) Save Paper & ACCOUNT NUMBER Nov 15, 2018 DATE DUE Postage 2833 584 108 3 PAY ONLINE sdge.com AMOUNT DUE \$1,324.68 A K Sempra Energy utility SERVICE ADDRESS: 29300 VALLEY CENTER RD VC 92082 Please enter amount enclosed. \$ Write account number on check and make payable to San Diego Gas & Electric. VLY CENTER MUN WTR DIST PO BOX 67 SAN DIEGO GAS & ELECTRIC VALLEY CENTER CA 92082-0067 PO BOX 25111

# 3 2 70000283358410800001324680000132468



**Electric Service** 

ACCOUNT NUMBER 2833 584 108 3 DATE DUE Nov 15, 2018

#### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

## **Detail of Current Charges**

Electric s	Service				
Rate: Time of L	lse - AL-TOU-Comm	nercial Clin	nate Zone: Inland		
Billing Period: 9/	/16/18 - 10/15/18	Total Days: 29			
Meter Number: 0	6680472	(Next scheduled	read date Nov 15, 2018)	Cycle: 12	
Meter Constant: 8	30.000	Billing Voltage Level:	Secondary		
Circuit: 0907	Block: 153A	5 5	, , , , , , , , , , , , , , , , , , ,		
Total Usage: 2,	905 (Usage base	d on interval data)			
ELECTRIC (	CHARGES				Amount(\$)
Time of Use	Customer Charge	)			163.02
		(a) 0.005			
	elivery (Details be	,			
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	571	1,848	486		
Rate/kWh	\$.00497	\$.00497	\$.00497		4 4 40
Charge	\$2.84	+ \$9.18	+ \$2.41	_=	14.43
Summer On-	-Peak Demand	14.4	kW x \$16.48		237.31
Summer Nor	n-Coincident Dem	and 22.1	kW x \$21.00		464.10
DWR Bond (	Charge	2,905	(Wh x \$.00549		15.95
Electricity G	eneration (Details	below) 1,450	kWh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	296	918	236		
Rate/kWh	\$.13421	\$.11239	\$.08366		
14 Day Charge	\$39.73	+ \$103.17	+ \$19.74	_=	162.64
14 Day Charge	459.75	+			
	eneration (Details		kWh		
			kWh Super Off-Peak		
Electricity G	eneration (Details	<i>below)</i> 1,455			
Electricity G	eneration (Details On-Peak	below) 1,455 Off-Peak	Super Off-Peak	_	

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

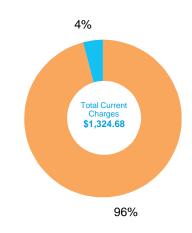
To find the nearest location and hours of operation, visit sdge.com/locations.

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 09/16 - 10/15

### Electric Charges

Electricity Generation	\$427.51
Transmission	\$259.89
Distribution	\$558.08
Nuclear Decommissioning	-\$.14
Competition Transition Charge	\$4.32
Local Generation Charge	\$21.21
Reliability Services	\$.29

#### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$35.21
DWR Bond Charge	\$15.95
Other	\$2.36
Total Current Charges	\$1,324.68

#### Detail of Current Charges - Continued

**Rate Change This Billing Period:** There was a rate change on day 15 of your Billing Period. Therefore, your charges for the first 14 days were at Rate 1, and the remaining 15 days were at Rate 2.

Summer Generation Demand Summer Generation Demand	14.4 kW x \$10.99 x 14/29 14.4 kW x \$8.51 x 15/29	76.40 63.38
	Total Electric Charges	\$1,322.32
TAXES & FEES ON ELECTRIC CHARGE	S	Amount (\$)
Franchise Fees on Electric Energy Supplie	d by Others 15.95 x 1.10%	.18
State Surcharge Tax	2,905 kWh x \$.000290	.84
State Regulatory Fee	2,905 kWh x \$.000460	1.34
Total Taxes 8	& Fees on Electric Charges	\$2.36

Total Electric Service \$1,324.68

Total Current Charges \$1,324.68

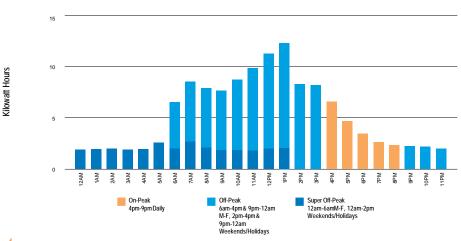


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 09/16 - 10/15

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 21.8 kW on September 27, 2018 from 2:00pm to 3:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	571	4pm-9pm Daily
Off-Peak	1,848	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	486	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	2,905	•



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Nov 15, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



**Account Summary** 

sdge.com.

ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at

DATE MAILED Nov 29, 2018 sdge.com

Page 1 of 5

CY 12

#### Sign up to go Paperless

DATE DUE

AMOUNT DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Dec 15, 2018

\$1,224.06

Previous Balance			\$1,324.68	Electric Usage History (Total kWh used)
Payment Received	11/14/18	THANK YOU	- 1,324.68	Electric Usage History (Idarkwinused)
Current Charges			+ 1,224.06	4220
Total Amount Due			\$1,224.06	3376 2532
.7% Delayed Paymo	ent Charge Due If Paid After	Dec 25, 2018.		
Summary of	Current Charges		(See page 2 for details)	17 18 On-Peak Semi-Peak Off-Peak Super Off-Peak
	Billing Period	Usage	Amount(\$)	2,687 kWh used
Electric	Oct 15, 2018 - Nov 14, 201		1,224.06	89.6 Daily avg kWh
		2,007 КМП	\$1,224.06	100.2 Daily avg kWh last month
Total Charges this	WONTH		\$1,224.00	19.4% Change in daily avg kWh from last yea 10.6% Change in daily avg kWh from last mor
				26.6 Max monthly demand
Seasonal Rate	Change This Billing Period:			44.2 Max annual demand
Seasonal rates chang	ed from Summer to Winter.			30 V Days in billing cycle
Regulatory Notice	25			
<ul> <li>All customers are</li> </ul>	required to pay a Competition T	ransition Charge as par	t of the charges above.	
including those w	ho choose an electric service pro	vider other than SDG&F	Ξ.	
-				
PLEASE KEEP THIS PORTION	FOR YOUR RECORDS. (FAVOR DE GUARDAR E	STA PARTE PARA SUS REGISTRO	S.)	
	ON WITH YOUR PAYMENT. (FAVOR DE DEVOLV			
		Save Pape	er & ACCOUNT NUMBER	DATE DUE Dec 15, 2018
SUB-		Postage	_	DATE DUE DEC 13, 2016
SDOF		PAY ONLIN	2033 304 100 3	
		sdge.com		AMOUNT DUE \$1,224.06
A 发 Sempra Energy utility	٩	-		<b>4</b> , <b>2</b> , <b>2</b> , <b>2</b> , <b>1</b> , <b>2</b> , <b>2</b> , <b>1</b> , <b>0</b> , <b>1</b>
SERVICE ADDRESS	29300 VALLEY CENTER RD VC 92	2082		Please enter amount enclosed.
JERVICE ADDRESS:	2000 VALLET GENTER RD VC 92	-002		
				\$
				Ψ
				Write account number on check and ma
				payable to San Diego Gas & Electric.
	VLY CENTER MUN WTR D	151		
	PO BOX 67			
	VALLEY CENTER CA 9208	32-0067		SAN DIEGO GAS & ELECTRIC
				PO BOX 25111
				SANTA ANA CA 92799-5111
	321	00002833584	10800001224060	)000122406



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Dec 15, 2018

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

### **Detail of Current Charges**

Electric Service				
Rate: Time of Use - AL-TOU-Comm	ercial Climate Zone: Inland			
Billing Period: 10/15/18 - 11/14/18	Total Days: 30			
Meter Number: 06680472	(Next scheduled read date Dec 17, 2018)	Cycle: 12		
Meter Constant: 80.000	Billing Voltage Level: Secondary			
Circuit: 0907 Block: 153A				
Total Usage: 2,687 (Usage based on interval data)				

#### **ELECTRIC CHARGES**

Time of Use	Customer Cha	rge					163.02
Electricity De	elivery (Details	below)	1,55 <sup>-</sup>	l kWh			
SUMMER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	282		995		274		
Rate/kWh	\$.00497		\$.00497		\$.00497		
16 Day Charge	\$1.40	+	\$4.95	+	\$1.36	=	7.71
Electricity De	elivery (Details On-Peak	below)	1,136 Off-Peak	3 kWh	Super Off-Peak		
kWh used	189		708		239		
Rate/kWh	\$.00497		\$.00497		\$.00497		
14 Day Charge	\$.94	+	\$3.52	+	\$1.19	=	5.65
There was a ra	<b>ange This Billing</b> ate change on da I, and the remain	y 17 of y	our Billing Pe		refore, your char	ges for the	first 16 days
Summer On-	-Peak Demand		11.	2 kW x \$	516.48 x 16/30		98.44

Winter On-Peak Demand 10.6 kW x \$16.44 x 14/30 81.32 Summer Non-Coincident Demand 26.6 kW x \$21.00 x 16/30 297.92 Winter Non-Coincident Demand 26.6 kW x \$21.00 x 14/30 260.68 **DWR Bond Charge** 2,687 kWh x \$.00549 14.75

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations



Amount(\$)

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 10/15 - 11/14

Public Purpose Programs

### Electric Charges

Electricity Generation	\$292.40
Transmission	\$298.65
Distribution	\$559.69
Nuclear Decommissioning	-\$.14
Competition Transition Charge	\$4.05
Local Generation Charge	\$19.61
Reliability Services	\$.31

### (\*) Other Charges & Credits (Electric)

DWR Bond Charge	\$14.75
Other	\$2.17
Total Current Charges	\$1,224.06

\$32.57

#### Detail of Current Charges - Continued

SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	282	995	274		
Rate/kWh	\$.10360	\$.08697	\$.06287		
16 Day Charge	\$29.22	+ \$86.54	+ \$17.23	=	132.99
5 0	<u> </u>	•	, <u> </u>		102.00
Electricity G	eneration (Deta	ails below) 1,136	kWh		102.00
Electricity Go	eneration (Deta	ails below) 1,136   Off-Peak	kWh Super Off-Peak		102.00
Electricity G	eneration (Deta	ails below) 1,136	kWh		102.00
Electricity Go	eneration (Deta	ails below) 1,136   Off-Peak	kWh Super Off-Peak		102.00

**Rate Change This Billing Period:** There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 14 days were at Rate 2.

Summer Generation Demand Winter Generation Demand	11.2 kW x \$8.51 x 16/30 10.6 kW x \$.00 x 14/30	50.83 .00
	Total Electric Charges	\$1,221.89
TAXES & FEES ON ELECTRIC CHARGE	S	Amount (\$)
Franchise Fees on Electric Energy Supplie	ed by Others 14.75 x 1.10%	.16
State Surcharge Tax	2,687 kWh x \$.000290	.78
State Regulatory Fee	2,687 kWh x \$.000460	1.23
Total Taxes &	& Fees on Electric Charges	\$2.17

Total Electric Service \$1,224.06

Total Current Charges \$1,224.06

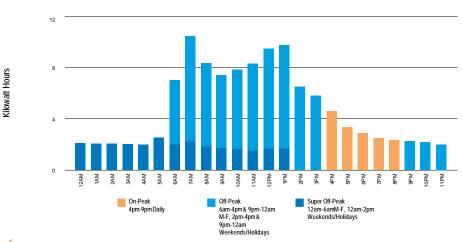


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 10/15 - 11/14

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 26.6 kW on November 13, 2018 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	282	4pm-9pm Daily
Off-Peak	995	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	274	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	1,551	-
Winter	kWh	Nov 1 - Feb 28
Winter On-Peak		Nov 1 - Feb 28 4pm-9pm Daily
On-Peak	189	4pm-9pm Daily 6am-4pm & 9pm-12amM-F, 2pm-4pm &



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Dec 15, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Dec 31, 2018 sdge.com

Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

# Account Summary

Previous Balance			\$1,224.06
Payment Received	12/11/18	THANK YOU	- 1,224.06
Current Charges			+ 1,398.94
Total Amount Due			\$1,398.94

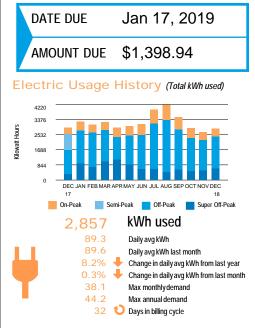
.7% Delayed Payment Charge Due If Paid After Jan 27, 2019.

# Summary of Current Charges

	·	0	. 15	
	Billing Period	Usage		Amount(\$)
Electric	Nov 14, 2018 - Dec	: 16, 2018 2,857 kWh		1,398.94
<b>Total Charges</b>	s this Month			\$1,398.94

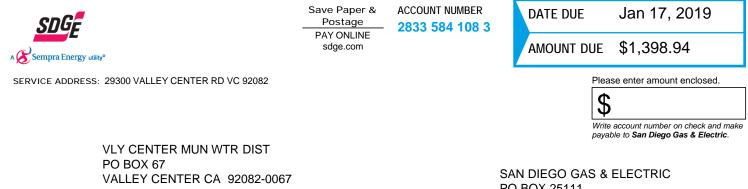
### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111 CY 12



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Jan 17, 2019

# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Electric S	Service				
Rate: Time of L	Jse - AL-TOU-Comm	ercial Clim	ate Zone: Inland		
Billing Period: 1	1/14/18 - 12/16/18	Total Days: 32			
Meter Number: 0	6680472	(Next scheduled	read date Jan 17, 2019)	Cycle: 12	
Meter Constant:	80.000	Billing Voltage Level:	Secondary		
Circuit: 0907	Block: 153A				
Total Usage: 2,	857 (Usage based	d on interval data)			
ELECTRIC	CHARGES				Amount(\$)
Time of Use	Customer Charge				163.02
Electricity D	elivery (Details bel	'ow) 2,857	kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	429	1,797	631		
Rate/kWh	\$.00497	\$.00497	\$.00497		
Charge	\$2.13	+ \$8.93	+ \$3.14	_=	14.20
Winter On-P	eak Demand	8.0	kW x \$16.44		131.52
Winter Non-	Coincident Deman	d 38.1	kW x \$21.00		800.10

DWR Bond C	harge		2,85	7 kWh x S	6.00549		15.68
Electricity Ge	neration (Deta	ails belo	ow) 2,85	7 kWh			
WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	429		1,797		631		
Rate/kWh	\$.10862		\$.09640		\$.08285		
Charge	\$46.60	+	\$173.23	+	\$52.28	=	272.11

8.0 kW x \$.00 Total Electric Charges \$1,396.63

(Continued on next page)

# Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



Winter Generation Demand

# Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



# Credit/Debit:

.00

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



# In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$272.11
Transmission	\$421.95
Distribution	\$626.82
Nuclear Decommissioning	-\$.14
Competition Transition Charge	\$4.28
Local Generation Charge	\$20.86
Reliability Services	\$.44

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$34.63
DWR Bond Charge	\$15.68
Other	\$2.31
Total Current Charges	\$1,398.94

## Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGE	S	Amount (\$)
Franchise Fees on Electric Energy Supplie	ed by Others 15.68 x 1.10%	.17
State Surcharge Tax	2,857 kWh x \$.000290	.83
State Regulatory Fee	2,857 kWh x \$.000460	1.31
Total Taxes &	& Fees on Electric Charges	\$2.31

Total Electric Service \$1,398.94

Total Current Charges \$1,398.94



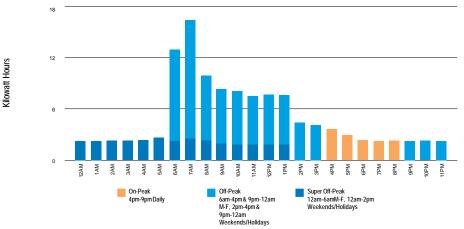
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Winter	kWh	Nov 1 - Feb 28
On-Peak	429	4pm-9pm Daily
Off-Peak	1,797	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	631	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	2,857	-

# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 38.1 kW on December 10, 2018 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Jan 17, 2019

sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Jan 30, 2019 sdge.com

## Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

# Account Summary

Previous Balance	0.1/1.5/1.0		\$1,398.94
Payment Received	01/15/19	THANK YOU	- 1,398.94
Current Charges			+ 1,780.19
Total Amount Due			\$1,780.19

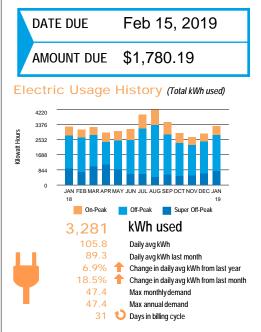
.7% Delayed Payment Charge Due If Paid After Feb 25, 2019.

# Summary of Current Charges

	Billing Pe	riod	Usage	Amount(\$)
Electric	Dec 16	6, 2018 - Jan 16, 2019	9 3,281 kWh	1,780.19
Total Char	aes this Month			\$ 1.780.19

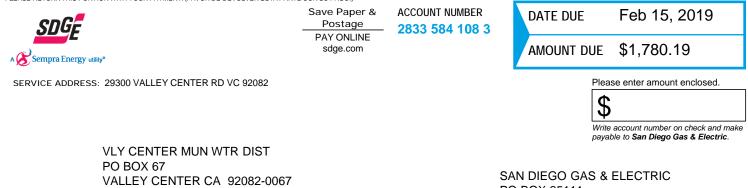
**Regulatory Notices** 

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



PO BOX 25111 SANTA ANA CA 92799-5111 CY 12



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Feb 15, 2019

#### sdge.com

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Electric Service		
Rate: Time of Use - AL-TOU-Comme	ercial Climate Zone: Inland	
Billing Period: 12/16/18 - 1/16/19	Total Days: 31	
Meter Number: 06680472	(Next scheduled read date Feb 15, 2019)	Cycle: 12
Meter Constant: 80.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 3,281 (Usage based	l on interval data)	

#### **ELECTRIC CHARGES** Time of Use Customer Charge

WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	231		881		376		
Rate/kWh	\$.00497		\$.00497		\$.00497		
15 Day Charge	\$1.15	+	\$4.38	+	\$1.87	=	7.40
WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	263		1.144		386		
			\$.01012		\$.01012		
Rate/kWh	\$.01012				\$3.91		18.15

Rate Change This Billing Period: There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 16 days were at Rate 2.

Winter On-Peak Demand	14.4 kW x \$16.44 x 15/31	114.55
Winter On-Peak Demand	14.4 kW x \$16.98 x 16/31	126.20
Winter Non-Coincident Demand	47.4 kW x \$21.00 x 15/31	481.65
Winter Non-Coincident Demand	47.4 kW x \$21.34 x 16/31	522.07
DWR Bond Charge	1.488 kWh × \$.00549	8.17
DWR Donu Charge	, +	0.17
DWR Bond Charge	1,793 kWh x \$.00503	9.02

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



## Credit/Debit:

.....

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



# In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



Amount(\$)

175.03

# Mail your check or money order, along with the payment stub

at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges 4%

Total Current Charges **\$1,780.19** 

96%

The total current charges include the following
components. Definitions for these terms are shown on
page 5 of your bill.

# Period: 12/16 - 01/16

# Electric Charges

Electricity Generation	\$315.34
Transmission	\$535.94
Distribution	\$834.37
Nuclear Decommissioning	-\$.12
Competition Transition Charge	\$3.41
Local Generation Charge	\$26.64
Reliability Services	\$.30

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$44.51
DWR Bond Charge	\$17.19
DWR Revenue Adjustment	-\$.05
Other	\$2.66
Total Current Charges	\$1,780.19

# Detail of Current Charges - Continued

WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	231	881	376		
Rate/kWh	\$.10862	\$.09640	\$.08285		
15 Day Charge	\$25.09	+ \$84.93	+ \$31.15	=	141.17
Electricity G	eneration (Deta	ails below) 1,793	3 kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	263	1,144	386		
Rate/kWh	\$.11074	\$.09829	\$.08447		
16 Day Charge	\$29.12	+ \$112.44	+ \$32.61	=	174.17
DWR Reven	ue Adjustment				05
	eration Demand	14.	.4 kW x \$.00		.00
			Total Electric Ch	narges \$	51,777.53
TAXES & FI	EES ON ELECT	RIC CHARGES			Amount (\$)
		TRIC CHARGES Energy Supplied by	y Others 17.14 x 1.1	0%	Amount (\$) .19
	ees on Electric		y Others 17.14 x 1.1 1,488 kWh x \$.0		
Franchise Fe	ees on Electric l arge Tax			00290	.19
Franchise Fe State Surcha	ees on Electric l arge Tax arge Tax		1,488 kWh x \$.0	00290 00300	.19 .43
Franchise Fe State Surcha State Surcha	ees on Electric I arge Tax arge Tax atory Fee	Energy Supplied by	1,488 kWh x \$.0 1,793 kWh x \$.0	00290 00300 00460	.19 .43 .54

Total Electric Service \$1,780.19

Total Current Charges \$1,780.19

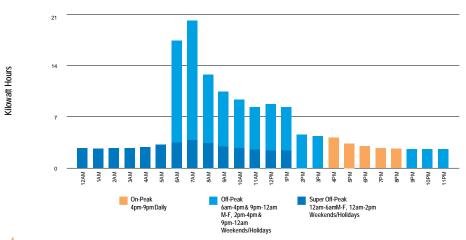


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 12/16 - 01/16

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 47.4 kW on January 04, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	494	4pm-9pm Daily
Off-Peak	2,025	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	762	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	3,281	



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Feb 15, 2019

sdge.com

# Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082 DATE MAILED Mar 1, 2019 sdge.com

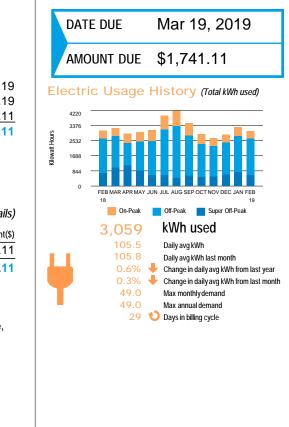
Page 1 of 5

CY 12

# Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



sdge.com.

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at

# Account Summary

V

Previous Balance			\$1,780.19
Payment Received	02/12/19	THANK YOU	- 1,780.19
Current Charges			+ 1,741.11
Total Amount Due			\$1,741.11

.7% Delayed Payment Charge Due If Paid After Mar 29, 2019.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Jan 16, 2019 - Feb 14, 2019	3,059 kWh	1,741.11
Total Charges th	his Month		\$1,741.11

#### **Regulatory Notices**

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 2833 584 108 3 DATE DUE Mar 19, 2019

# **Detail of Current Charges**

Electric Service		
Rate: Time of Use - AL-TOU-Comme	ercial Climate Zone: Inland	
Billing Period: 1/16/19 - 2/14/19	Total Days: 29	
Meter Number: 06680472	(Next scheduled read date Mar 19, 2019)	Cycle: 12
Meter Constant: 80.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 3,059 (Usage based	on interval data)	
ELECTRIC CHARGES		Amount(\$)
Time of Use Customer Charge		186.30

Electricity Del	ivery <i>(Details be</i>	low)	3,059 kWh	I		
WINTER USAGE	On-Peak	(	Off-Peak	Super Off-Peak		
kWh used	427	2	2,010	622		
Rate/kWh	\$.01012	5	\$.01012	\$.01012		
Charge	\$4.32	+ (	\$20.34	+ \$6.29	=	30.95
Winter On-Pe	ak Demand		9.6 kW	x \$16.98		163.01
Winter Non-C	oincident Demar	nd	49.0 kW	x \$21.34		1,045.66
DWR Bond Charge 3,059 kWh x \$.00503				15.39		
Electricity Ger	neration (Details	belov	<i>w)</i> 3,059 kWh	I		
WINTER USAGE	On-Peak	(	Off-Peak	Super Off-Peak		
kWh used	427	2	2,010	622		
Rate/kWh	\$.11074	5	\$.09829	\$.08447		
Charge	\$47.29	+ \$	\$197.56	+ \$52.54	=	297.39
DWR Revenu	e Adjustment					09
Winter Genera	ation Demand		9.6 kW	x \$.00		.00
Total Electric Charges \$1,738.61						

(Continued on next page)

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



## Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



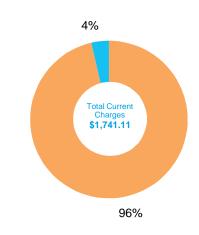
## Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by	Others 15.30 x 1.10%	.17
State Surcharge Tax	3,059 kWh x \$.000300	.92
State Regulatory Fee	3,059 kWh x \$.000460	1.41
Total Taxes & Fee	es on Electric Charges	\$2.50

Total Electric Service \$1,741.11

Total Current Charges \$1,741.11

### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$297.39
Transmission	\$559.31
Distribution	\$792.55
Nuclear Decommissioning	-\$.09
Competition Transition Charge	\$2.02
Local Generation Charge	\$26.92
Reliability Services	\$.06

# 🛞 Other Charges & Credits (Electric)

Public Purpose Programs	\$45.15
DWR Bond Charge	\$15.39
DWR Revenue Adjustment	-\$.09
Other	\$2.50
Total Current Charges	\$1,741.11



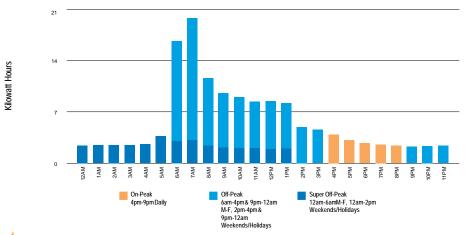
Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	427	4pm-9pm Daily
Off-Peak	2,010	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	622	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	3,059	,

# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 49.0 kW on February 11, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Mar 19, 2019

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
ΤΤΥ/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED Apr 1, 2019 sdge.com

Page 1 of 5

CY 12

# Sign up to go Paperless



. . . . . .

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

#### Account Summary **Previous Balance** \$1,741.11 Payment Received 03/20/19 THANK YOU - 1,741.11 **Current Charges** + 1,861.71 **Total Amount Due** \$1.861.71 .7% Delayed Payment Charge Due If Paid After Apr 27, 2019.

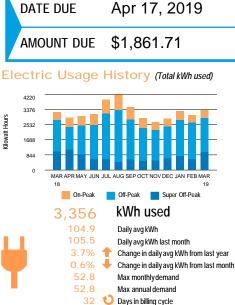
many of Current Charges

Summary	of current charges		(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Feb 14, 2019 - Mar 18, 2019	3,356 kWh	1,861.71
<b>Total Charges</b>	this Month		\$1.861.71

**V** Time of Use Change This Bill Period: Time-of-use periods changed for March and April of 2019. See Time-of-use chart for details.

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



SANTA ANA CA 92799-5111

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 2833 584 108 3 DATE DUE Apr 17, 2019

### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Flectri	ic Service	
LIECUI	C Service	

Rate: Time of Use - AL-TOU-Comme	climate Zone: Inland	
Billing Period: 2/14/19 - 3/18/19	Total Days: 32	
Meter Number: 06680472	(Next scheduled read date Apr 18, 2019)	Cycle: 12
Meter Constant: 80.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 3,356 (Usage based	on interval data)	

## **ELECTRIC CHARGES**

Time of Use Customer Charge

Electricity De	elivery (Details	<i>below)</i> 3,356 k	Wh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	467	1,899	990		
Rate/kWh	\$.01012	\$.01012	\$.01012		
Charge	\$4.73	+ \$19.22	+ \$10.02	=	33.97

# Time of Use Change This Bill Period:

There was a time of use change on day 15 of your Billing Period. Therefore, your consumption for the first 14 days were aggregated on TOU 1, and the remaining 18 days were aggregated on TOU 2. See time-of-use chart for detail.

# Rate Change This Billing Period:

There was a rate change on day 19 of your Billing Period. Therefore, your charges for the first 18 days were at Rate 1, and the remaining 14 days were at Rate 2.

Winter On-Peak Demand	10.2 kW x \$16.98	173.19
Winter Non-Coincident Demand	52.8 kW x \$21.34	1,126.75
DWR Bond Charge	3,356 kWh x \$.00503	16.89

**DWR Bond Charge** 

(Continued on next page)

Amount(\$)

186.30

# Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



# Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



# Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person: To find the nearest location and hours of operation, visit sdge.com/locations.



#### By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to

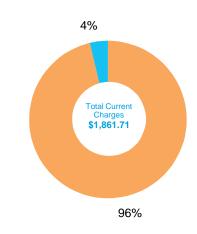
SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Apr 17, 2019

# ige.com

# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Period: 02/14 - 03/18

# Electric Charges

Electricity Generation	\$321.99
Transmission	\$601.71
Distribution	\$837.23
Nuclear Decommissioning	-\$.10
Competition Transition Charge	\$2.25
Local Generation Charge	\$29.53
Reliability Services	\$.06

# (\*) Other Charges & Credits (Electric)

- Other onlarges a broar	
Public Purpose Programs	\$49.53
DWR Bond Charge	\$16.89
DWR Revenue Adjustment	-\$.10
Other	\$2.72
Total Current Charges	\$1,861.71

## Detail of Current Charges - Continued

	0			
Electricity G	eneration (Deta	ails below) 3,35	6 kWh	
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	467	1,899	990	-
Rate/kWh	\$.11074	\$.09829	\$.08447	
Charge	\$51.72	+ \$186.65	+ \$83.62	_= 321.99
DWR Reven	ue Adjustment			10
Winter Gene	ration Demand	10	.2 kW x \$.00	.00
			Total Electric Char	ges \$1,858.99
TAXES & FE	EES ON ELEC	TRIC CHARGES		Amount (\$)
Franchise Fe	es on Electric	Energy Supplied by	y Others 16.79 x 1.10%	6.18
State Surcha	arge Tax		3,356 kWh x \$.000	300 1.00
State Regula	atory Fee		3,356 kWh x \$.000	460 1.54
	Т	otal Taxes & Fe	ees on Electric Charg	es \$2.72
			-	

Total Electric Service \$1,861.71

Total Current Charges \$1,861.71

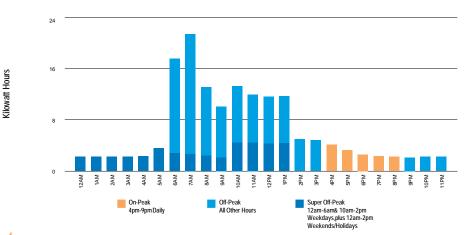


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 02/14 - 03/18

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 52.8 kW on February 19, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	223	4pm-9pm Daily
Off-Peak	1,105	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	345	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	1,673	
Winter	kWh	Mar 1 - Apr 30
Winter On-Peak		Mar 1 - Apr 30 4pm-9pm Daily
	244	
On-Peak	244	4pm-9pm Daily



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Apr 17, 2019

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
ТТҮ/VCO/НСО	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



Account Summary

**Previous Balance** 

**Current Charges** 

Payment Received

**Total Amount Due** 

ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

DATE MAILED May 1, 2019 sdge.com

# Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

#### DATE DUE May 17, 2019 \$1,861.71 THANK YOU - 1,861.71 AMOUNT DUE \$614.11 + 614.11 \$614.11 4220 .7% Delayed Payment Charge Due If Paid After May 27, 2019. 3376 Kilowatt Hours 253 any of Current Charges

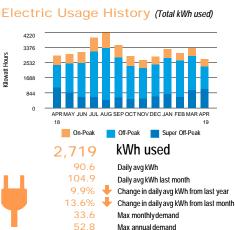
Summary of Current Charges			(See page 2 for details)	
	Billing Period	Usage	Amount(\$)	
Electric	Mar 18, 2019 - Apr 17, 2019	2,719 kWh	614.11	
Total Charges t	his Month		\$614.11	

**V** Time of Use Change This Bill Period: Time-of-use periods changed for March and April of 2019. See Time-of-use chart for details.

04/16/19

### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



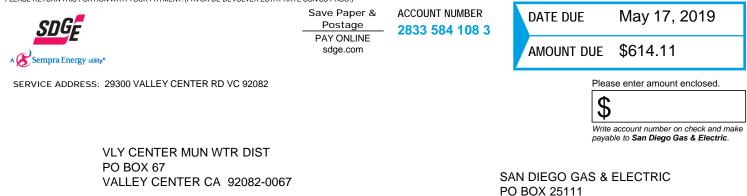
1 Days in billing cycle

SANTA ANA CA 92799-5111

CY 12

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





ACCOUNT NUMBER 2833 584 108 3 DATE DUE May 17, 2019

# Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

# **Detail of Current Charges**

Electric S	Service				
Rate: Time of L	Jse - TOU-M-Com	mercial Clim	nate Zone: Inland		
Billing Period: 3	/18/19 - 4/17/19	Total Days: 30			
Meter Number: 0	6680472	(Next scheduled	read date May 17, 2019)	Cycle: 1	2
Meter Constant:	80.000	Billing Voltage Level:			
Circuit: 0907	Block: 153A	5	, , , , , , , , , , , , , , , , , , ,		
Total Usage: 2,		sed on interval data)			
5 .					
ELECTRIC (					Amount(\$) 101.56
Customer Cl	narge				101.00
Electricity D	elivery (Details l	<i>below)</i> 2,719	kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	420	1,235	1,064		
Rate/kWh	\$.08831	\$.08831	\$.08831		
Charge	\$37.09	+ \$109.06	+ \$93.96	_=	240.11
Winter Non-	Coincident Dem	and 33.6	kW x \$2.22		74.59
DWR Bond	Charge	2,719 k	Wh x \$.00503		13.68
Electricity G	eneration (Deta	ils below) 2,719	kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	420	1,235	1,064		
Rate/kWh	\$.07850	\$.06948	\$.05927		
Charge	\$32.97	+ \$85.81	+ \$63.06	_=	181.84
DWR Reven	ue Adjustment				08
			Total Electric Cl	harges	\$611.70
TAXES & FI	EES ON ELECT	RIC CHARGES			Amount (\$)
Franchise Fe	ees on Electric E	Energy Supplied by (	Others 13.60 x 1.10	%	.15
State Surcha	arge Tax		2,719 kWh x \$.00	0300	.82
State Regula	atory Fee				1.44
	Тс	otal Taxes & Fee	es on Electric Charg	ges	\$2.41
			Total Electric S	ervice	\$614.11

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



## Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



## Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person: To find the nearest location and hours of

To find the nearest location and hours of operation, visit  $\ensuremath{\mathsf{sdge.com/locations}}$  .



#### By Mail: Mail your chock or more

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



 Total Current Charges \$614.11
 Breakdown of Current Charges

 10%



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$181.84
Transmission	\$65.83
Distribution	\$282.54
Nuclear Decommissioning	-\$.08
Competition Transition Charge	\$1.91
Local Generation Charge	\$23.44
Reliability Services	\$.02

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$42.60
DWR Bond Charge	\$13.68
DWR Revenue Adjustment	-\$.08
Other	\$2.41
Total Current Charges	\$614.11



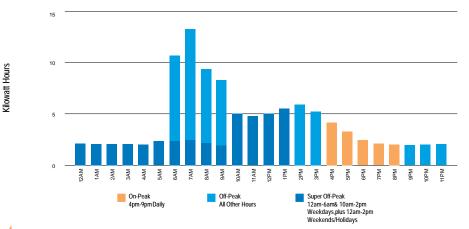
Time of Use - Electricity

Winter	kWh	Mar 1 - Apr 30
On-Peak	420	4pm-9pm Daily
Off-Peak	1,235	All Other Hours
Super Off	1,064	12am-6am& 10am-2pmWeekdays,plus 12am-2pmWeekends/Holidays
Total	2,719	

# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 33.6 kW on March 25, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 2833 584 108 3 DATE DUE May 17, 2019

sdge.com

### Definitions

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TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
ΤΤΥ/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

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Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 2833 584 108 3 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD VALLEY CENTER, CA 92082

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at sdge.com.

# Account Summary

Previous Balance			\$614.11
Payment Received	05/14/19	THANK YOU	- 614.11
Current Charges			+ 572.51
Total Amount Due			\$572.51

.7% Delayed Payment Charge Due If Paid After Jun 28, 2019.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Apr 17, 2019 - May 16, 2019	2,525 kWh	572.51
Total Charges th	is Month		\$572-51

Time of Use Change This Bill Period:

Time-of-use periods changed for March and April of 2019. See Time-of-use chart for details.

### **Regulatory Notices**

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

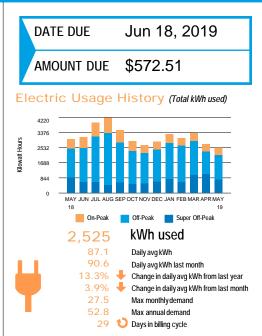
DATE MAILED May 31, 2019 sdge.com

Page 1 of 5

# Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 2833 584 108 3 DATE DUE Jun 18, 2019

# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party vendor, call..... 1-800-386-0067

# **Detail of Current Charges**

		-	
Flor	stric	Servi	ice
LICC		JUIN	CC

Rate: Time of Use - TOU-M-Commer	cial Climate Zone: Inland	
Billing Period: 4/17/19 - 5/16/19	Total Days: 29	
Meter Number: 06680472	(Next scheduled read date Jun 18, 2019) Cy	cle: 12
Meter Constant: 80.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
- · · · · · · · · · · · · · · · · · · ·	and the term of the term	

Total Usage: 2,525 (Usage based on interval data)

ELECTRIC C					<u>Amount(\$)</u> 101.56
Electricity De	elivery (Details	below) 2,525	kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	436	1,360	729		
Rate/kWh	\$.08831	\$.08831	\$.08831		
Charge	\$38.51	+ \$120.11	+ \$64.38	=	223.00

# Time of Use Change This Bill Period:

There was a time of use change on day 14 of your Billing Period. Therefore, your consumption for the first 13 days were aggregated on TOU 1, and the remaining 16 days were aggregated on TOU 2. See time-of-use chart for detail.

#### Rate Change This Billing Period:

There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 13 days were at Rate 2.

Winter Non-C	Coincident Den	nand	27.	5 kW x \$	\$2.22		61.05
DWR Bond C	Charge		2,525	kWh x \$	6.00503		12.70
Electricity Ge	eneration (Deta	ails belo	ow) 2,52	5 kWh			
WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	436		1,360		729		
Rate/kWh	\$.07850		\$.06948		\$.05927		
Charge	\$34.22	+	\$94.49	+	\$43.21	=	171.92

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



## Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



## Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



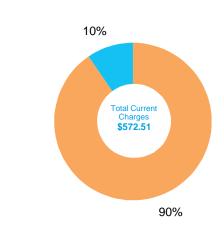
#### In Person: To find the nearest location and hours of operation, visit sdge.com/locations

#### By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to

SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Period: 04/17 - 05/16

# Electric Charges

Electricity Generation	\$171.92
Transmission	\$61.14
Distribution	\$261.41
Nuclear Decommissioning	-\$.08
Competition Transition Charge	\$1.78
Local Generation Charge	\$21.77
Reliability Services	\$.01

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs		\$39.58
DWR Bond Charge		\$12.70
DWR Revenue Adjustment		-\$.08
Other		\$2.36
Total Current Cha	rges	\$572.51

Detail of Current Charges - Continued			
DWR Revenue Adjustment			08
	Tota	al Electric Charges	\$570.15
TAXES & FEES ON ELECTRIC CHARGES			Amount (\$)
Franchise Fees on Electric Energy Supplied by C	Others	12.62 x 1.10%	.13
State Surcharge Tax	2,5	25 kWh x \$.000300	.76
State Regulatory Fee	2,5	25 kWh x \$.000580	1.47
Total Taxes & Fee	s on E	lectric Charges	\$2.36

Total Electric Service \$572.51

Total Current Charges \$572.51

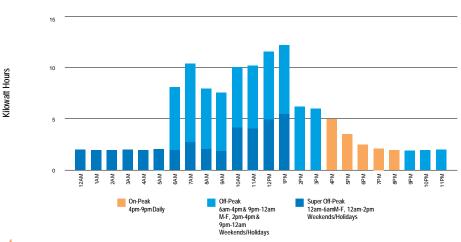


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 04/17 - 05/16

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 27.5 kW on April 22, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Winter	kWh	Mar 1 - Apr 30
On-Peak	204	4pm-9pm Daily
Off-Peak	482	All Other Hours
Super Off	481	12am-6am& 10am-2pmWeekdays,plus 12am-2pmWeekends/Holidays
Total	1,167	
Winter	kWh	May 1 - May 31
Winter On-Peak		May 1 - May 31 4pm-9pmDaily
On-Peak	232	4pm-9pm Daily 6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays



ACCOUNT NUMBER 2833 584 108 3 DATE DUE Jun 18, 2019

sdge.com

#### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs). Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082 

 DATE MAILED Jun 11, 2018
 Page 1 of 4

 www.sdge.com
 1-800-336-SDGE (7343) English

 1-800-311-SDGE (7343) Español
 1-877-889-SDGE (7343) TTY

 M-F, 7am-8pm, Sat, 7am-6pm
 24 Hour Emergency Service

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

#### Account Summary

Previous Balance			\$847.03
Payment Received	05/01/18	THANK YOU	- 847.03
Current Charges			+ 427.78
<b>Total Amount Due</b>			\$427.78

.7% Delayed Payment Charge Due If Paid After Jul 7, 2018.

Summary o	f Current Charges		(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Apr 16, 2018 - May 16, 2018	1,954 kWh	427.78
Total Charges th	is Month		\$427.78

#### **Regulatory Notices**

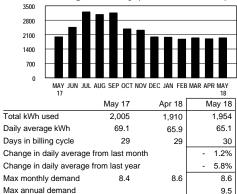
SER

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

 DATE DUE
 Jun 27, 2018

 AMOUNT DUE
 \$427.78

Electric Usage History (Total kWh used)



See Time of Use - Electricity information on page 3.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

	Save Paper & Postage	ACCOUNT NUMBER 2328 406 062 9	DATE DUE	Jun 27, 2018
	PAY ONLINE www.sdge.com		AMOUNT DUE	\$427.78
RVICE ADDRESS: 29300 VALLEY CENTER RD D VC 92082			Wr	r ite account number on check and mak
VLY CENTER MUN WTR DIST PO BOX 67 VALLEY CENTER CA 92082-0067			SAN DIEGO GAS 8	vable to San Diego Gas & Electric. & ELECTRIC

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111 CY 12



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Jun 27, 2018

DATE MAILED Jun 11, 2018

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Other Important Phone Numbers For emergencies and to report outages, please call 24 hours a day, 7 days a week ...... **1-800-611-7343** To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm ..... 8-1-1 Payment Options \$ Online: It's fast, easy and free. Just register or sign into My Account at https://myaccount.sdge.com Home banking: If you pay bills online through your bank, check with them to see if you can receive your bill online. unt(\$) Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com 6.00 4 05 4 1.3 4/1 Pay by Phone: Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date. By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111 ATM/Debit/Credit Card or Electronic Check: You can

use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

#### **Detail of Current Charges**

Electric	Service	

Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland	
Billing Period: 4/16/18 - 5/16/18	Total Days: 30	
Meter Number: 06561254	(Next scheduled read date Jun 18, 2018) Cycle	: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 1,954 (Usage based of	on interval data)	
ELECTRIC CHARGES		Amou
Customer Charge		16
Flastricity Delivery (Details hale		

Electricity De	livery (Details below)	1,954 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	380	1,574		
Rate/kWh	\$.13736	\$.13736		
Charge	\$52.20	+ \$216.20	=	268.40

Rate Change This Billing Period:

There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 14 days were at Rate 2.

DWR Bond C	Charge	1,954 kWh x \$.00549		10.73
Electricity Ge	eneration (Details below)	1,954 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	380	1,574		
Rate/kWh	\$.07917	\$.06699		
Charge	\$30.08	+ \$105.44	=	135.52
California Cli	mate Credit			-4.44

Total Electric Charges \$426.21

(Continued on next page)

Page 2 of 4



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Jun 27, 2018 DATE MAILED Jun 11, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES	6	Amount (\$)
Franchise Fees on Electric Energy Supplie	d by Others 10.73 x 1.10%	.12
State Surcharge Tax	1,954 kWh x \$.000290	.56
State Regulatory Fee	1,954 kWh x \$.000460	.89
Total Taxes &	Fees on Electric Charges	\$1.57

Total Electric Service \$427.78

Total Current Charges \$427.78

#### Breakdown of Electric Charges Period: 04/16 - 05/16

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	135.52
DWR Bond Charge	10.73
Transmission	43.04
Distribution	200.51
Public Purpose Programs	22.46
Nuclear Decommissioning	10
California Climate Credit	-4.44
Competition Transition Charge	3.23
Local Generation Charge	15.17
Reliability Services	.09
Total Electric Costs	\$426.21

Time of Use - Electricity

Winter	kWh	Dec 1 - May 31
On-Peak	380	4pm-9pm Weekdays
Off-Peak	1,574	All other hours
Total	1,954	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Jun 27, 2018

DATE MAILED Jun 11, 2018 Page 4 of 4

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to delive power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others -This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

> State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

> State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

> Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082 
 DATE MAILED Jun 29, 2018
 Page

 www.sdge.com
 1-800-336-SDGE (7343) English

 1-800-311-SDGE (7343) Español
 1-877-889-SDGE (7343) TTY

 M-F, 7am-8pm, Sat, 7am-6pm
 24 Hour Emergency Service

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

#### Account Summary

Previous Balance	\$427.78
Payment Received	00
Past Due Balance	\$427.78
Current Charges	+ 708.88
Total Amount Due	\$1,136.66

Please disregard past due balance if already paid. Please pay current charges by Jul 14, 2018.

.7% Delayed Payment Charge Due If Paid After Jul 27, 2018.

#### Summary of Current Charges

	Billing Period	Usage	Amount(\$)
Electric	May 16, 2018 - Jun 17, 2018	2,656 kWh	708.88
Total Charges this	s Month		\$708.88

#### Seasonal Rate Change This Billing Period:

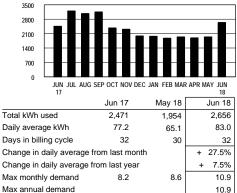
Seasonal rates changed from Winter to Summer.

#### **Regulatory Notices**

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

## DATE DUE ON RECEIPT AMOUNT DUE \$1,136.66

Electric Usage History (Total kWh used)

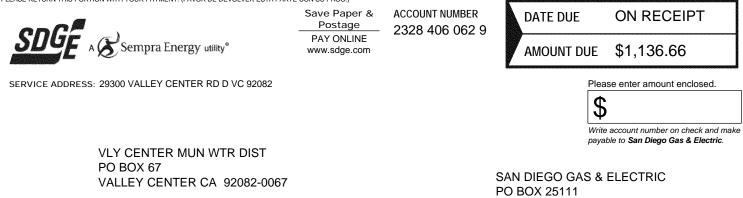


See Time of Use - Electricity information on page 3.

SANTA ANA CA 92799-5111

CY 12

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



(See page 2 for details)



Climate Zone: Inland

DATE MAILED Jun 29, 2018 Page 2 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### 

Automatic Pay: Have your payment automatically deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com

**Pay by Phone:** Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay.

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

Billing Period:5/16/18 - 6/17/18Total Days:32Meter Number:06561254(Next scheduled read date Jul 18, 2018)Meter Constant:20.000Billing Voltage Level:Secondary

Circuit: 0907 Block: 153A Total Usage: 2,656 (Usage based on interval data)

Detail of Current Charges

Rate: Time of Use Plus - TOU-A-P-Commercial

#### ELECTRIC CHARGES

**Electric Service** 

Customer Ch	arge			16.00
Electricity De	livery (Details below)	1,053 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	170	883		
Rate/kWh	\$.13736	\$.13736		
15 Day Charge	\$23.35	+ \$121.29	=	144.64
Electricity De	livery (Details below)	1,603 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	293	1,310		
Rate/kWh	\$.13736	\$.13736		
17 Day Charge	\$40.25	+ \$179.94	=	220.19

#### Rate Change This Billing Period:

There was a rate change on day 18 of your Billing Period. Therefore, your charges for the first 17 days were at Rate 1, and the remaining 15 days were at Rate 2.

**DWR Bond Charge** 

2,656 kWh x \$.00549

14.58

(Continued on next page)



#### DATE MAILED Jun 29, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

Breakdown of Electric Charges Period: 05/16 - 06/17

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Electricity Generation	317.35
DWR Bond Charge	14.58
Transmission	58.51
Distribution	266.80
Public Purpose Programs	30.52
Nuclear Decommissioning	13
California Climate Credit	-6.03
Competition Transition Charge	4.41
Local Generation Charge	20.61
Reliability Services	.11
Total Electric Costs	\$706.73

Time of Use - Electricity Total 2,656

Winter	kWh	Dec 1 - May 31	
On-Peak	170	4pm-9pm Weekdays	
Off-Peak	883	All other hours	
Total	1,053		
Summer	kWh	Jun 1 - Oct 31	
On-Peak	293	4pm-9pm Weekdays	
0″ D	1.310	All other hours	
Off-Peak			

#### Detail of Current Charges - Continued

Electricity Ge	neration (Details below)	1,053 kWh			
WINTER USAGE	On-Peak	0	)ff-Peak	_	
kWh used	170	8	83		
Rate/kWh	\$.07917	\$	.06699		
15 Day Charge	\$13.46	+ \$	59.15	=	72.61
Electricity Ge	neration (Details below)	1,603 kWh			
SUMMER USAGE	On-Peak	0	)ff-Peak	_	
kWh used	293	1	,310		
Rate/kWh	\$.24899	\$	.13114		
17 Day Charge	\$72.95	+ \$	5171.79	=	244.74
California Cli	mate Credit				-6.03
		Total	l Electric Cha	arges	\$706.73
TAXES & FE	ES ON ELECTRIC CHAR	GES			Amount (\$)
Franchise Fe	es on Electric Energy Sup	plied by Others	14.58 x 1.10%	)	.16
State Surcha	rge Tax	2,65	6 kWh x \$.000	290	.77
State Regulat	ory Fee	2,65	6 kWh x \$.000	460	1.22
	Total Taxes	& Fees on Ele	ctric Charge	S	\$2.15
		Tota	al Electric Se	rvice	\$708.88

Total Current Charges \$708.88



DATE MAILED Jun 29, 2018

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

www.sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

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Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to delive power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others -This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

> State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

> State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

> Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

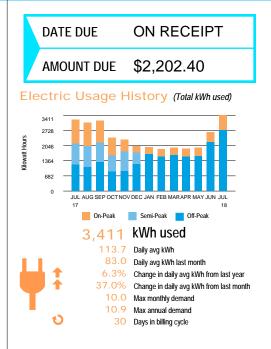
The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082 DATE MAILED Jul 31, 2018 sdge.com



Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

#### Account Summary

Previous Balance	\$1,136.66
Payment Received	00
Past Due Balance	\$1,136.66
Current Charges	+ 1,065.74
Total Amount Due	\$2,202.40

Please disregard past due balance if already paid. Please pay current charges by Aug 15, 2018.

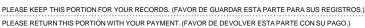
.7% Delayed Payment Charge Due If Paid After Aug 26, 2018.

#### Summary of Current Charges

	Billing Period	Usage	Amount(\$)
Electric	Jun 17, 2018 - Jul 17, 2018	3,411 kWh	1,065.74
<b>Total Charges this</b>	Month		\$1,065.74

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



Save Paper & ACCOUNT NUMBER ON RECEIPT DATE DUE Postage 2328 406 062 9 PAY ONLINE sdge.com AMOUNT DUE \$2,202.40 Sempra Energy utility SERVICE ADDRESS: 29300 VALLEY CENTER RD D VC 92082 Please enter amount enclosed. \$ Write account number on check and make payable to San Diego Gas & Electric. VLY CENTER MUN WTR DIST PO BOX 67

(See page 2 for details)

VALLEY CENTER CA 92082-0067

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111

#### 9 2 60000232840606200001065740000220240



#### 

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

**Important Phone Numbers** 

M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party vendor, call.....1-800-386-0067

Detail	of	Current	Charges
Dottan	<u> </u>	ounone	on a goo

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	Commercial Climate Zone: Inland	
Billing Period: 6/17/18 - 7/17/18	Total Days: 30	
Meter Number: 06561254	(Next scheduled read date Aug 16, 2018)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 3,411 (Usage based	l on interval data)	
ELECTRIC CHARGES		Amount(\$)
Customer Charge		16.00
Electricity Delivery (Details bel	<i>ow)</i> 1,360 kWh	
SUMMED USAGE On Deak	Off-Peak	

SUMMER USAGE	On-Peak		Off-Peak		
kWh used	288		1,072		
Rate/kWh	\$.13736		\$.13736		
13 Day Charge	\$39.56	+	\$147.25	=	186.81
Electricity De	elivery (Details below)	2,051 kWh			
SUMMER USAGE	On-Peak		Off-Peak		
kWh used	376		1,675		
Rate/kWh	\$.13710		\$.13710		
17 Day Charge	\$51.55	+	\$229.64	=	281.19

There was a rate change on day 18 of your Billing Period. Therefore, your charges for the first 17 days were at Rate 1, and the remaining 13 days were at Rate 2.

**DWR Bond Charge** 

3,411 kWh x \$.00549

18.73

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### Mobile:

SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



#### sdge.com

# Breakdown of Current Charges The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.



#### Period: 06/17 - 07/17

#### Electric Charges

Electricity Generation	\$568.01
Transmission	\$75.14
Distribution	\$334.29
Nuclear Decommissioning	-\$.17
Competition Transition Charge	\$5.65
Local Generation Charge	\$26.47
Reliability Services	\$.14

#### Other Charges & Credits (Electric)

Public Purpose Programs	\$42.48
DWR Bond Charge	\$18.73
California Climate Credit	-\$7.75
Other	\$2.75
Total Current Charges	\$1,065.74

Detail of Current Charges - Continued

Electricity Ge	neration (Details below)	1,360 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	288	1,072		
Rate/kWh	\$.24899	\$.13114		
13 Day Charge	\$71.71	+ \$140.58	=	212.29
Electricity Ge	neration (Details below)	2,051 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	376	1,675		
Rate/kWh	\$.24803	\$.13085		
17 Day Charge	\$93.26	+ \$219.17	=	312.43
California Clir	mate Credit			-7.75
Reduce Your	Use Day Charge	37 kWh x \$1.17000		43.29
		Total Electric Ch	narges	\$1,062.99
TAXES & FE	ES ON ELECTRIC CHAR	GES		Amount (\$)
Franchise Fee	es on Electric Energy Sup	plied by Others 18.73 x 1.1	0%	.20
State Surchar	ge Tax	3,411 kWh x \$.0	00290	.98
State Regulat	ory Fee	3,411 kWh x \$.0	00460	1.57

Total Taxes & Fees on Electric Charges \$2.75

Total Electric Service \$1,065.74

Total Current Charges \$1,065.74

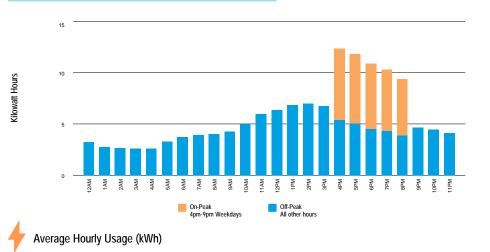


DATE MAILED Jul 31, 2018 sdge.com

## Your Electricity Dashboard

Period: 06/17 - 07/17

#### **Average Hourly Electric Usage**



#### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

#### 10.0 kW on July 06, 2018 from 1:00pm to 2:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	664	4pm-9pm Weekdays
Off-Peak	2,747	All other hours
Total	3,411	



sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

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Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email:

consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082 DATE MAILED Aug 29, 2018 sdge.com

CY 12

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at sdge.com.

#### Account Summary

Previous Balance			\$2,202.40
Payment Received	08/09/18	THANK YOU	- 1,136.66
Payment Received	08/22/18	THANK YOU	- 1,065.74
Current Charges			+ 1,306.59
Total Amount Due			\$1,306.59

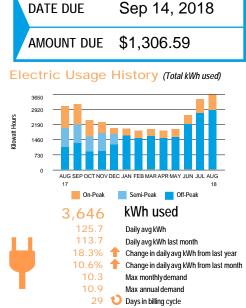
.7% Delayed Payment Charge Due If Paid After Sep 24, 2018.

#### Summary of Current Charges

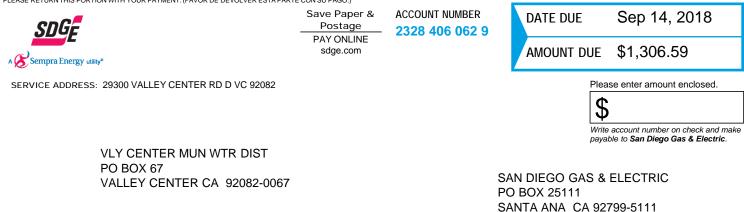
	Billing Period	Usage	Amount(\$)
Electric	Jul 17, 2018 - Aug 15, 2018	3,646 kWh	1,306.59
<b>Total Charges</b>	this Month		\$1,306.59

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURNTHIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



(See page 2 for details)



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Sep 14, 2018

#### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

#### **Detail of Current Charges**

ervice				
e Plus - TOU-A-P	-Commercial	Climate Zone: Inland		
7/18 - 8/15/18	Total Days: 29			
561254	(Next schedule	ed read date Sep 17, 2018)	Cycle: 1	2
0.000	Billing Voltage Lev	vel: Secondary		
Block: 153A				
46 (Usage base	ed on interval data	)		
HARGES				Amount(\$)
arge				16.00
livery (Details be	<i>elow)</i> 3,64	6 kWh		
On-Peak		Off-Peak		
764		2,882		
\$.13710		\$.13710		
\$104.74		+ \$395.12	=	499.86
	se Plus - TOU-A-P 7/18 - 8/15/18 561254 0.000 Block: 153A 46 ( <i>Usage base</i> HARGES arge livery ( <i>Details be</i> <u>On-Peak</u> 764	se Plus - TOU-A-P-Commercial ( 7/18 - 8/15/18 Total Days: 29 561254 (Next schedule 0.000 Billing Voltage Lev Block: 153A 46 (Usage based on interval data) HARGES arge livery (Details below) 3,64 <u>On-Peak</u> 764	se Plus - TOU-A-P-Commercial Climate Zone: Inland 7/18 - 8/15/18 Total Days: 29 561254 (Next scheduled read date Sep 17, 2018) 0.000 Billing Voltage Level: Secondary Block: 153A 46 (Usage based on interval data) HARGES arge livery (Details below) 3,646 kWh <u>On-Peak Off-Peak</u> 764 2,882	se Plus - TOU-A-P-Commercial Climate Zone: Inland 7/18 - 8/15/18 Total Days: 29 561254 (Next scheduled read date Sep 17, 2018) Cycle: 1 0.000 Billing Voltage Level: Secondary Block: 153A 46 (Usage based on interval data) HARGES arge livery (Details below) 3,646 kWh <u>On-Peak Off-Peak</u> 764 2,882

DWR Bond C	harge	3,646 kWh x \$	6.00549		20.02
Electricity Ge	neration (Details below)	3,646 kWh			
SUMMER USAGE	On-Peak		Off-Peak		
kWh used	764		2,882		
Rate/kWh	\$.24803		\$.13085		
Charge	\$189.49	+	\$377.11	=	566.60
California Clin	nate Credit				-8.28
Reduce Your	Use Day Charge	179 kWh x \$	51.17000		209.43
		Tota	l Electric Ch	arges	\$1,303.63
TAXES & FE	ES ON ELECTRIC CHAR	GES			Amount (\$)
Franchise Fee	es on Electric Energy Sup	plied by Others	20.02 x 1.10	0%	.22
State Surchar	ge Tax	3,	646 kWh x \$.00	00290	1.06
State Regulat	ory Fee	3,	646 kWh x \$.00	00460	1.68
	Total Taxe	es & Fees on E	Electric Char	ges	\$2.96
		Tota	I Electric Se	ervice	\$1,306.59

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



.....I.

#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.

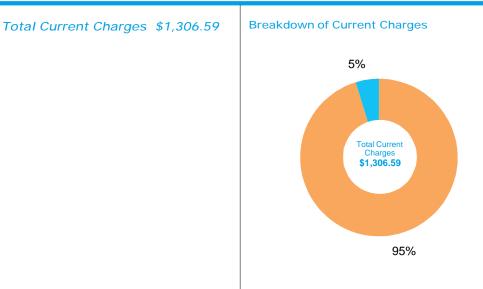


In Person: To find the nearest location and hours of operation, visit sdge.com/locations.

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.





The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

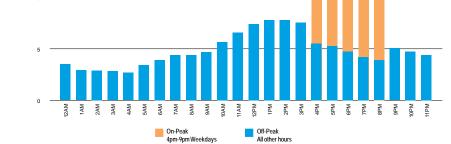
#### Electric Charges

Electricity Generation	\$776.03
Transmission	\$80.32
Distribution	\$353.51
Nuclear Decommissioning	-\$.18
Competition Transition Charge	\$6.04
Local Generation Charge	\$28.29
Reliability Services	\$.15
_	

#### (\*\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$47.73
DWR Bond Charge	\$20.02
California Climate Credit	-\$8.28
Other	\$2.96
Total Current Charges	\$1,306.59





For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

#### **Highest Usage Hour**

Kilowatt Hours

Highest Usage Hour (Demand) this month:

Your Electricity Dashboard \*Charts may not display if usage data is unavailable

Average Hourly Electric Usage

#### 10.3 kW on August 06, 2018 from 1:00pm to 2:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	764	4pm-9pm Weekdays
Off-Peak	2,882	All other hours
Total	3,646	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Sep 14, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082 DATE MAILED Sep 28, 2018 sdge.com

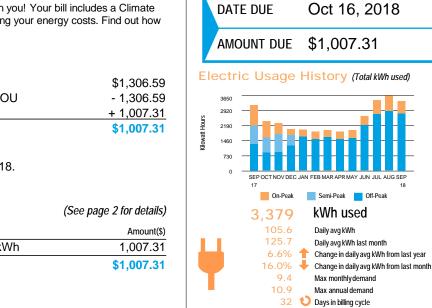
Page 1 of 5

CY 12

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

#### Account Summary

Previous Balance			\$1,306.59
Payment Received	09/18/18	THANK YOU	- 1,306.59
Current Charges			+ 1,007.31
<b>Total Amount Due</b>			\$1,007.31

.7% Delayed Payment Charge Due If Paid After Oct 26, 2018.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Aug 15, 2018 - Sep 16, 2018	3,379 kWh	1,007.31
<b>Total Charges this</b>	\$1,007.31		

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 2328 406 062 9 DATE DUE Oct 16, 2018

## Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

Detail	of	Current	Charges
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Electric S	Service			
Rate: Time of U	lse Plus - TOU-A-P-C	Commercial Climate Zone: Inland		
Billing Period: 8/	15/18 - 9/16/18	Total Days: 32		
Meter Number: 0	6561254	(Next scheduled read date Oct 16, 2018)	Cycle	e: 12
Meter Constant: 2	20.000	Billing Voltage Level: Secondary	-	
Circuit: 0907	Block: 153A	<u> </u>		
		d on interval data)		
Total Usage: 3,3	579 (Usage based	u on interval dataj		
ELECTRIC C				Amount(\$)
Customer Ch	arge			16.00
Electricity De	elivery (Details bel	<i>ow)</i> 3,379 kWh		
SUMMER USAGE	On-Peak	Off-Peak	_	
kWh used	617	2,762		
Rate/kWh	\$.13710	\$.13710		
Charge	\$84.59	+ \$378.67	_ =	463.26
DWR Bond (	Charge	3,379 kWh x \$.00549		18.55
Electricity Ge	eneration (Details	<i>below)</i> 3.379 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	617	2,762	-	
Rate/kWh	\$.24803	\$.13085		
Charge	\$153.03	+ \$361.41	_ =	514.44
California Cli	mate Credit			-7.67
		Total Electric Char	ges	\$1,004.58
TAXES & FE	ES ON ELECTRI	C CHARGES		Amount (\$)
Franchise Fe	es on Electric Ene	ergy Supplied by Others 18.55 x 1.10%	5	.20
State Surcha	rge Tax	3,379 kWh x \$.000	290	.98
State Regula	tory Fee	3,379 kWh x \$.000	460	1.55
	Tota	al Taxes & Fees on Electric Charge	es	\$2.73
		Total Electric Serv	/ice	\$1,007.31

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



#### Credit/Debit:

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Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

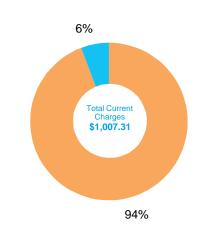
#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.





Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Electric Charges

Electricity Generation	\$514.44
Transmission	\$74.44
Distribution	\$328.80
Nuclear Decommissioning	-\$.17
Competition Transition Charge	\$5.61
Local Generation Charge	\$26.22
Reliability Services	\$.13

#### (\*\*) Other Charges & Credits (Electric)

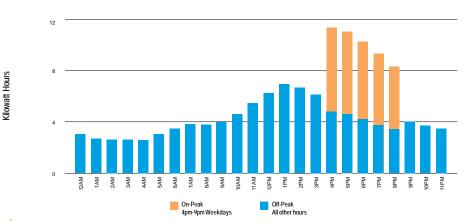
Public Purpose Programs	\$44.23
DWR Bond Charge	\$18.55
California Climate Credit	-\$7.67
Other	\$2.73
Total Current Charges	\$1,007.31



## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 9.4 kW on August 21, 2018 from 2:00pm to 3:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	617	4pm-9pm Weekdays
Off-Peak	2,762	All other hours
Total	3,379	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Oct 16, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

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State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

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Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



**Total Amount Due** 

ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082

DATE MAILED Oct 30, 2018 sdge.com

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

	n to cut carbon pollutio	change and so can you! Your bi n while also reducing your energ		
Account Summ	nary			
Previous Balance Payment Received Current Charges	10/17/18	THANK YOU	\$1,007.31 - 1,007.31 + 746.97	E

.7% Delayed Payment Charge Due If Paid After Nov 25, 2018.

Summary	of	Current	Charges
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(See page 2 for details)

\$746.97

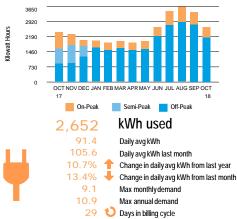
	Billing Period	Usage	Amount(\$)
Electric	Sep 16, 2018 - Oct 15, 2018	2,652 kWh	746.97
Total Charges this	s Month		\$746.97

#### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

Nov 15, 2018 DATE DUE AMOUNT DUE \$746.97

#### Electric Usage History (Total kWh used)



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 2328 406 062 9 DATE DUE Nov 15, 2018

#### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

#### **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland	
Billing Period: 9/16/18 - 10/15/18	Total Days: 29	
Meter Number: 06561254	(Next scheduled read date Nov 15, 2018)	Cycle:
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 2,652 (Usage based	on interval data)	

 ELECTRIC CHARGES

 Customer Charge

 Electricity Delivery (Details below)

 2,652 kWh

SUMMER USAGE	On-Peak	Off-Peak	_	
kWh used	504	2,148		
Rate/kWh	\$.13710	\$.13710		
Charge	\$69.10	+ \$294.50	=	363.60

#### Rate Change This Billing Period:

There was a rate change on day 16 of your Billing Period. Therefore, your charges for the first 15 days were at Rate 1, and the remaining 14 days were at Rate 2.

DWR Bond Charge		2,652 kWh x \$.00549		14.56
Electricity Ge	eneration (Details below)	1,359 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	261	1,098		
Rate/kWh	\$.24803	\$.13085		
14 Day Charge	\$64.74	+ \$143.67	=	208.41
Electricity Ge	eneration (Details below)	1,293 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	243	1,050		
Rate/kWh	\$.18804	\$.09770		
15 Day Charge	\$45.69	+ \$102.59	=	148.28
			(Continued or	n next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



#### .....

Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



12

Amount(\$)

16.00

#### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

To find the nearest location and hours of operation, visit  $\mbox{sdge.com/locations}$  .

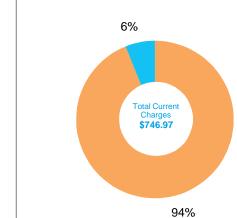


#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



## Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

#### Period: 09/16 - 10/15

#### Electric Charges

Electricity Generation	\$356.69
Transmission	\$58.42
Distribution	\$261.49
Nuclear Decommissioning	-\$.13
Competition Transition Charge	\$4.43
Local Generation Charge	\$20.58
Reliability Services	\$.10

#### (\*) Other Charges & Credits (Electric)

ethor offarges a oroan.	e (Electric)
Public Purpose Programs	\$34.71
DWR Bond Charge	\$14.56
California Climate Credit	-\$6.02
Other	\$2.14
Total Current Charges	\$746.97

California Climate Credit			-6.02
	Tota	al Electric Charges	
TAXES & FEES ON ELECTRIC CHARGES			Amount (\$)
Franchise Fees on Electric Energy Supplied by	Others	14.56 x 1.10%	.16
State Surcharge Tax	2,6	52 kWh x \$.000290	.76
State Regulatory Fee	2,6	52 kWh x \$.000460	1.22
Total Taxes & Fee	s on F	lectric Charges	\$2.14

Total Electric Service \$746.97

Total Current Charges \$746.97

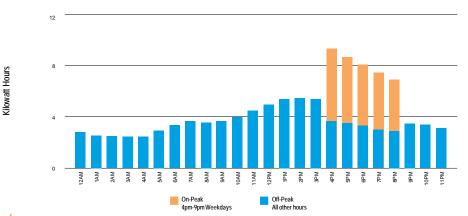


## Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Period: 09/16 - 10/15

## Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

## Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 9.1 kW on September 18, 2018 from 2:00pm to 3:00pm

Demand is the highest amount of electricity used at a given point in time.

#### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	504	4pm-9pm Weekdays
Off-Peak	2,148	All other hours
Total	2,652	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Nov 15, 2018

sdge.com

#### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

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State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

#### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082

DATE MAILED Nov 29, 2018 sdge.com

#### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Savings Alert. Credit from a state p at EnergyUpgradeC/	r California is fighting climate rogram to cut carbon pollutio A.org/credit.	change and so can you! \ n while also reducing your	Your bill includes a Climate energy costs. Find out how	DATE DUE	Dec 15, 2018 E \$606.19
You may have sdge.com.	rate options. Please call us a	at 1-800-336-7343(SDGE)	or visit our website at		ge History (Total kWh used)
Account Su	ummary			3650	
Previous Balance Payment Receive Current Charges Total Amount Du	d 11/14/18	THANK YOU	\$746.97 - 746.97 <u>+ 606.19</u> <b>\$606.19</b>	1460	
	nent Charge Due If Paid	After Dec 25, 2018.		NOVDEC JAN 17 0n-1 2,50 83	7 kWh used
Summary o	of Current Charg	jes	(See page 2 for details)	91	. 4 Daily avg kWh last month
<u> </u>	Billing Period	Usage	Amount(\$)	8.5	Change in daily avg kWh from last month .6 Max monthly demand
Electric	Oct 15, 2018 - Nov 14	, 2018 2,507 kWh	606.19	10	.9 Max annual demand
Total Charges th	is Month		\$606.19		30 🔱 Days in billing cycle
Seasonal rates char Regulatory Notic All customers a	e Change This Billing Perio aged from Summer to Winter. ces re required to pay a Competi who choose an electric servio	: ition Transition Charge as			
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ACCOUNT NUMBER 2328 406 062 9 DATE DUE Dec 15, 2018

#### cugoreen

### Detail of Current Charges

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	Commercial Climate Zone: Inland	
Billing Period: 10/15/18 - 11/14/18	Total Days: 30	
Meter Number: 06561254	(Next scheduled read date Dec 17, 2018)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 2,507 (Usage based	d on interval data)	

#### ELECTRIC CHARGES

Customer Ch	harge			16.00
Electricity De	elivery (Details below)	1,408 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	278	1,130		
Rate/kWh	\$.13710	\$.13710		
16 Day Charge	\$38.11	+ \$154.92	=	193.03
Electricity De	elivery (Details below)	1,099 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	170	929		
Rate/kWh	\$.13710	\$.13710		
14 Day Charge	\$23.31	+ \$127.37	=	150.68
•				
Rate Ch	ange This Billing Period:			
There was a ra	ate change on day 17 of your	Billing Period. Therefore, your cha	rges for the	first 16 days
were at Rate 1	, and the remaining 14 days	were at Rate 2.		

**DWR Bond Charge** 

2,507 kWh x \$.00549

(Continued on next page)

Amount(\$)

13.76

#### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



#### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



#### Need help paying your bill?

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Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Detail of Current Charges - Continued

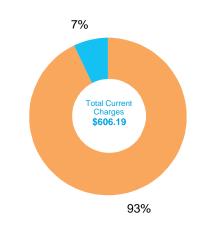
Electricity Ge	eneration (Details below)	1,408 kWh		
SUMMER USAGE	On-Peak	Off-Peak		
kWh used	278	1,130		
Rate/kWh	\$.18804	\$.09770		
16 Day Charge	\$52.28	+ \$110.40	=	162.68
Electricity Ge	eneration (Details below)	1,099 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	170	929		
Rate/kWh	\$.07710	\$.06520		
14 Day Charge	\$13.11	+ \$60.57	=	73.68
California Cli	mate Credit			-5.69
		Total Electric	Charges	\$ \$604.14
TAXES & FE	ES ON ELECTRIC CHAR	GES		Amount (\$)
Franchise Fe	es on Electric Energy Sup	plied by Others 13.76 x 1.	10%	.16
State Surcha	rge Tax	2,507 kWh x \$.0	000290	.73
State Regulat	tory Fee	2,507 kWh x \$.0	000460	1.16

Total Taxes & Fees on Electric Charges \$2.05

Total Electric Service \$606.19

Total Current Charges \$606.19

## Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Period: 10/15 - 11/14

# Electric Charges

Electricity Generation	\$236.36
Transmission	\$55.23
Distribution	\$248.07
Nuclear Decommissioning	-\$.12
Competition Transition Charge	\$4.14
Local Generation Charge	\$19.46
Reliability Services	\$.11

# (\*) Other Charges & Credits (Electric)

Dublic Durness Drearsmo	
Public Purpose Programs	\$32.82
DWR Bond Charge	\$13.76
California Climate Credit	-\$5.69
Other	\$2.05
Total Current Charges	\$606.19

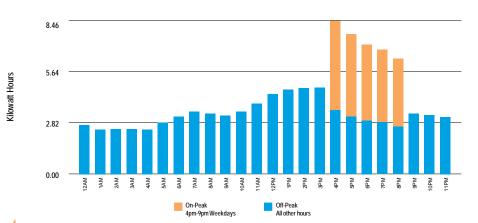


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 10/15 - 11/14

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 7.6 kW on October 18, 2018 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31	
On-Peak	278	4pm-9pm Weekdays	
Off-Peak	1,130	All other hours	
Total	1,408		
Winter	kWh	Nov 1 - May 31	
Winter On-Peak		Nov 1 - May 31 4pm-9pmWeekdays	
		· · · · · · · · · · · · · · · · · · ·	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Dec 15, 2018

sdge.com

#### Definitions

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If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



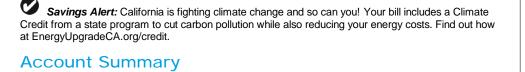
ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082 DATE MAILED Dec 31, 2018 sdge.com

# Page 1 of 5

Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



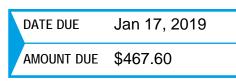
Previous Balance			\$606.19
Payment Received	12/11/18	THANK YOU	- 606.19
Current Charges			+ 467.60
<b>Total Amount Due</b>			\$467.60

.7% Delayed Payment Charge Due If Paid After Jan 27, 2019.

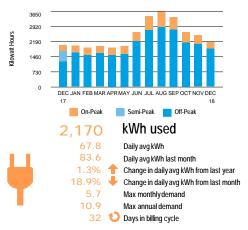
Summary of Current Charges		(See page 2 for details)	
	Billing Period	Usage	Amount(\$)
Electric	Nov 14, 2018 - Dec 16, 2018	2,170 kWh	467.60
<b>Total Charges thi</b>	s Month		\$467.60

### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



## Electric Usage History (Total kWh used)



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 2328 406 062 9 DATE DUE Jan 17, 2019

# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	commercial Climate Zone: Inland	
Billing Period: 11/14/18 - 12/16/18	Total Days: 32	
Meter Number: 06561254	(Next scheduled read date Jan 17, 2019)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 2,170 (Usage based	l on interval data)	
ELECTRIC CHARGES		Amount(\$)
Customer Charge		16.00
Electricity Delivery (Details below	ow) 2,170 kWh	
WINTER USAGE On-Peak	Off-Peak	

WINTER USAGE	On-Peak	Off-Peak	
kWh used	326	1,844	
Rate/kWh	\$.13710	\$.13710	
Charge	\$44.69	+ \$252.81 =	297.50
DWR Bond (	Charge	2,170 kWh × \$.00549	11.91
Electricity Ge	eneration (Details b	<i>below)</i> 2,170 kWh	
WINTER USAGE	On-Peak	Off-Peak	
kWh used	326	1,844	
Rate/kWh	\$.07710	\$.06520	
Charge	\$25.13	+ \$120.23 =	145.36
California Cli	mate Credit		-4.93
		Total Electric Charges	\$465.84
TAXES & FE	ES ON ELECTRIC	CHARGES	Amount (\$)
Franchise Fe	es on Electric Ener	rgy Supplied by Others 11.91 x 1.10%	.13
State Surcha	rge Tax	2,170 kWh x \$.000290	.63
State Regula	tory Fee	2,170 kWh x \$.000460	1.00
	Total	Taxes & Fees on Electric Charges	\$1.76
		Total Electric Service	\$467.60

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



#### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



# Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



## In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

### By Mail:

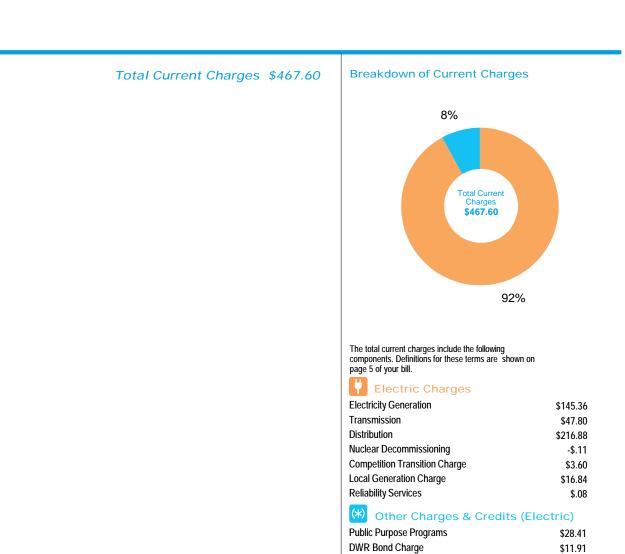
Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



-\$4.93

\$1.76

\$467.60



California Climate Credit

**Total Current Charges** 

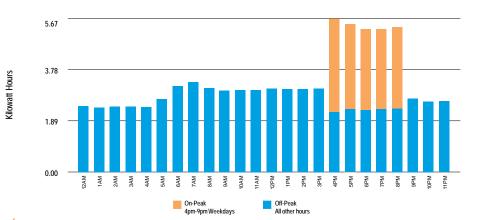
Other



# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 5.7 kW on November 15, 2018 from 1:00pm to 2:00pm

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	326	4pm-9pm Weekdays
Off-Peak	1,844	All other hours
Total	2,170	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Jan 17, 2019

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# Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

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Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

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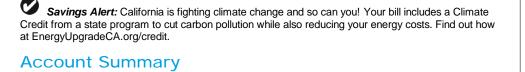
ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082 DATE MAILED Dec 31, 2018 sdge.com

# Page 1 of 5

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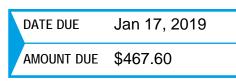
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Current Charges			+ 467.60
<b>Total Amount Due</b>			\$467.60

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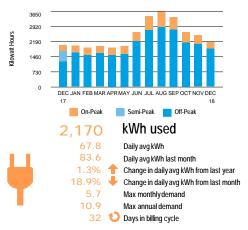
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	Billing Period	Usage	Amount(\$)
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<b>Total Charges thi</b>	s Month		\$467.60

### **Regulatory Notices**

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## Electric Usage History (Total kWh used)



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ACCOUNT NUMBER 2328 406 062 9 DATE DUE Jan 17, 2019

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To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	commercial Climate Zone: Inland	
Billing Period: 11/14/18 - 12/16/18	Total Days: 32	
Meter Number: 06561254	(Next scheduled read date Jan 17, 2019)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
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Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



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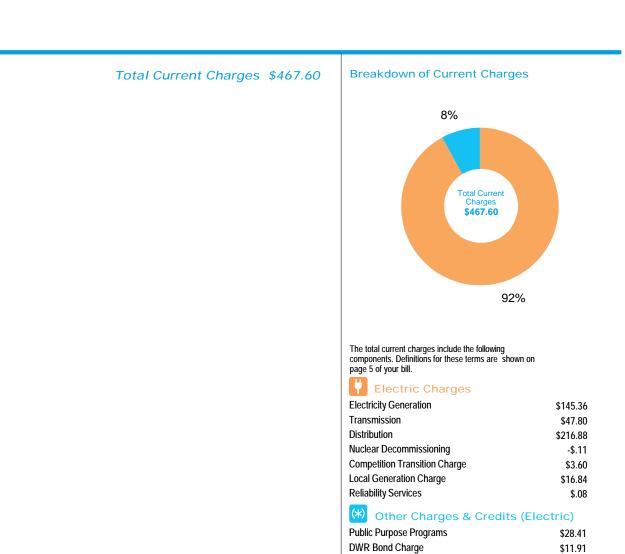
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-\$4.93

\$1.76

\$467.60



California Climate Credit

**Total Current Charges** 

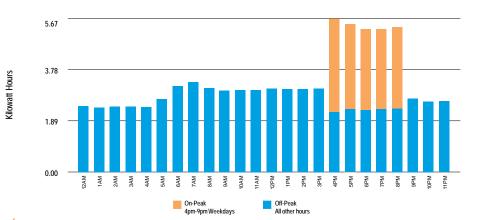
Other



# Your Electricity Dashboard

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# Average Hourly Electric Usage



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# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 5.7 kW on November 15, 2018 from 1:00pm to 2:00pm

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	326	4pm-9pm Weekdays
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Total	2,170	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Jan 17, 2019

sdge.com

# Definitions

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Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082

DATE MAILED Jan 30, 2019 sdge.com

CY 12

# Sign up to go Paperless



\$378.90

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.				
Account Summary				
Previous Balance			\$467.60	
Payment Received	01/15/19	THANK YOU	- 467.60	
Current Charges			+ 378.90	

.7% Delayed Payment Charge Due If Paid After Feb 25, 2019.

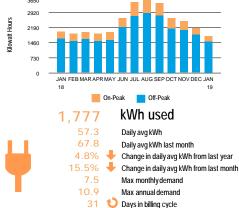
Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Dec 16, 2018 - Jan 16, 2019	1,777 kWh	378.90
<b>Total Charges this</b>	s Month		\$378.90

### **Regulatory Notices**

**Total Amount Due** 

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.





PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





Electric Convice

ACCOUNT NUMBER 2328 406 062 9 DATE DUE Feb 15, 2019

## **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

ELECTRIC CHARGES		Amount(\$)
Total Usage: 1,777 (Usage based	on interval data)	
Circuit: 0907 Block: 153A		
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Meter Number: 06561254	(Next scheduled read date Feb 15, 2019)	Cycle: 12
Billing Period: 12/16/18 - 1/16/19	Total Days: 31	
Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland	
Electric Service		

Off-Peak 754 \$.13710	_	
754	_	
¢ 12710		
φ.13710		
\$103.37	_ =	120.37
Off-Peak	_	
766		
\$.13812		
\$105.80	=	124.17
7 \$	766 5.13812	66 5.13812

**DWR Bond Charge** 878 kWh x \$.00549 DWR Bond Charge 899 kWh x \$.00503

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



# Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



# Credit/Debit:

4.82

4.52

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person: To find the nearest location and hours of operation, visit

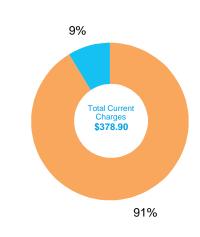
sdge.com/locations.



Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Period: 12/16 - 01/16

# Electric Charges

Electricity Generation	\$111.00
Transmission	\$41.10
Distribution	\$177.24
Nuclear Decommissioning	-\$.07
Competition Transition Charge	\$2.10
Local Generation Charge	\$14.56
Reliability Services	\$.04

#### (\*) Other Charges & Credits (Electric)

	<u> </u>	 
Public Purpose P	rograms	\$25.57
DWR Bond Char	ge	\$9.34
DWR Revenue A	djustment	-\$.03
California Climate	e Credit	-\$3.38
Other		\$1.43
Total Curre	nt Charges	\$ 378.90

# Detail of Current Charges - Continued

	0				
Electricity Ge	eneration (Details below)	878 kWh			
WINTER USAGE	On-Peak		Off-Peak		
kWh used	124		754		
Rate/kWh	\$.07710		\$.06520		
15 Day Charge	\$9.56	+	\$49.16	=	58.72
Electricity Ge	eneration (Details below)	899 kWh			
WINTER USAGE	On-Peak		Off-Peak		
kWh used	133		766		
Rate/kWh	\$.06739		\$.05656		
16 Day Charge	\$8.96	+	\$43.32	=	52.28
DWR Revenu	ue Adjustment				03
California Cli	mate Credit				-3.38
		То	tal Electric	: Charges	\$377.47
TAXES & FE	ES ON ELECTRIC CHAR	GES			Amount (\$)
				4.00/	

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	9.31 x 1.10%	.10
State Surcharge Tax	878 kWh x \$.000290	.25
State Surcharge Tax	899 kWh x \$.000300	.27
State Regulatory Fee 1,	,777 kWh x \$.000460	.81
Total Taxes & Fees on I	Electric Charges	\$1.43

Total Electric Service \$378.90

Total Current Charges \$378.90

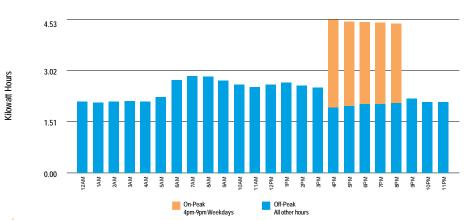


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 12/16 - 01/16

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 7.5 kW on January 14, 2019 from 12:00pm to 1:00pm

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	257	4pm-9pm Weekdays
Off-Peak	1,520	All other hours
Total	1,777	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Feb 15, 2019

sdge.com

## Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

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ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate

DATE MAILED Mar 1, 2019 sdge.com

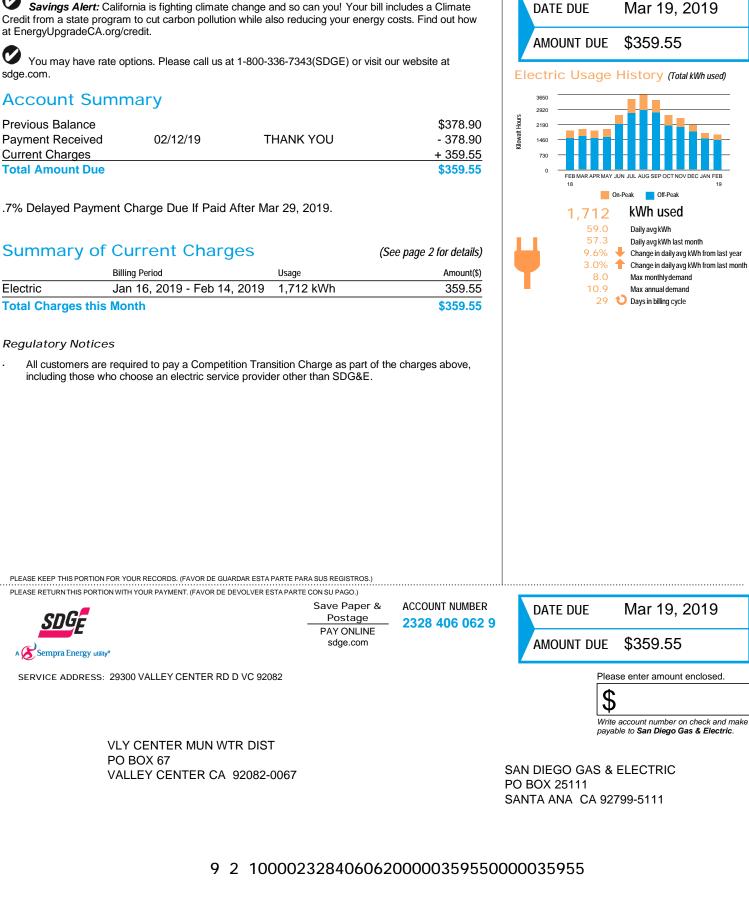
CY 12

# Sign up to go Paperless

DATE DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.





ACCOUNT NUMBER 2328 406 062 9 DATE DUE Mar 19, 2019

# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

# M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	Commercial Climate Zone: Inland	
Billing Period: 1/16/19 - 2/14/19	Total Days: 29	
Meter Number: 06561254	(Next scheduled read date Mar 19, 2019)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 1,712 (Usage based	l on interval data)	
ELECTRIC CHARGES		Amount(\$)
Customer Charge		16.00

Customer Ch	arge			16.00
Electricity De	livery (Details below)	1,712 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	274	1,438		
Rate/kWh	\$.13812	\$.13812		
Charge	\$37.84	+ \$198.62	=	236.46
DWR Bond C	Charge	1,712 kWh x \$.00503		8.61
Electricity Ge	eneration (Details below)	) 1,712 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	274	1,438		
Rate/kWh	\$.06739	\$.05656		
Charge	\$18.46	+ \$81.33	=	99.79
DWR Reven California Cli	ue Adjustment mate Credit			05 -2.65
		Total Electric C	harges	\$358.16
TAXES & FE	ES ON ELECTRIC CHA	ARGES		Amount (\$)
Franchise Fe	es on Electric Energy Se	upplied by Others 8.56 x 1.10	1%	.09
State Surcha	rge Tax	1,712 kWh x \$.00	0300	.51
State Regula	tory Fee	1,712 kWh x \$.00	0460	.79
	Total Tax	kes & Fees on Electric Char	ges	\$1.39
		Total Electric S	Service	\$359.55

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# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



### Need help paying your bill?

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Total Current Charges \$359.55

Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$99.79
Transmission	\$41.44
Distribution	\$168.27
Nuclear Decommissioning	-\$.05
Competition Transition Charge	\$1.21
Local Generation Charge	\$14.76
Reliability Services	\$.01

#### (\*) Other Charges & Credits (Electric)

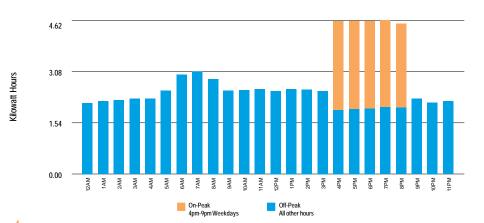
Public Purpose Programs	\$26.82
DWR Bond Charge	\$8.61
DWR Revenue Adjustment	-\$.05
California Climate Credit	-\$2.65
Other	\$1.39
Total Current Charges	\$359.55



# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

8.0 kW on January 24, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	274	4pm-9pm Weekdays
Off-Peak	1,438	All other hours
Total	1,712	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Mar 19, 2019

sdge.com

## Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

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### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082 DATE MAILED Apr 1, 2019 sdge.com

CY 12

# Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

# Account Summary

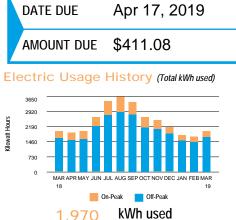
Previous Balance Payment Received	03/20/19	THANK YOU	\$359.55 - 359.55
Current Charges	03/20/13		+ 411.08
<b>Total Amount Due</b>			\$411.08

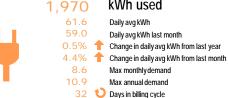
.7% Delayed Payment Charge Due If Paid After Apr 27, 2019.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Feb 14, 2019 - Mar 18, 2019	1,970 kWh	411.08
Total Charges t	\$411.08		

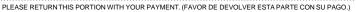
## **Regulatory Notices**

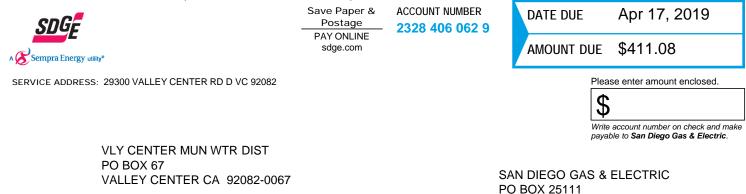
All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.





PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





SANTA ANA CA 92799-5111



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Apr 17, 2019

# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Electric S	Service			
Rate: Time of Use Plus - TOU-A-P-Commercial Climate Zone: Inland				
Billing Period: 2/	/14/19 - 3/18/19	Total Days: 32		
Meter Number: 0	6561254	(Next scheduled read date Apr 18, 2019)	Cycle: 12	
Meter Constant: 20.000		Billing Voltage Level: Secondary		
Circuit: 0907	Block: 153A			
Total Usage: 1,	970 (Usage based	on interval data)		

ELECTRIC C				Amount(\$) 16.00
Electricity De	elivery (Details below)	1,970 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	291	1,679		
Rate/kWh	\$.13812	\$.13812		
Charge	\$40.20	+ \$231.91	=	272.11

### Rate Change This Billing Period:

There was a rate change on day 19 of your Billing Period. Therefore, your charges for the first 18 days were at Rate 1, and the remaining 14 days were at Rate 2.

DWR Bond (	Charge	1,970 kWh x \$.005	503		9.90
Electricity Ge	eneration (Details below)	1,970 kWh			
WINTER USAGE	On-Peak	Off-Pe	Peak	_	
kWh used	291	1,67	79	-	
Rate/kWh	\$.06739	\$.05	5656		
Charge	\$19.61	+ \$94.	.97	=	114.58
DWR Reven California Cli	ue Adjustment mate Credit				06 -3.05
Total Electric Charges \$409.48			409.48		

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



# Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



# In Person:

To find the nearest location and hours of operation, visit sdge.com/locations

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



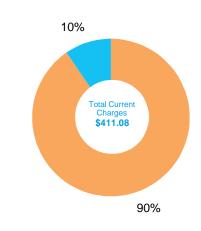
# Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Oth	ers 9.84 x 1.10%	.10
State Surcharge Tax	1,970 kWh x \$.000300	.59
State Regulatory Fee	1,970 kWh x \$.000460	.91
Total Taxes & Fees of	n Electric Charges	\$1.60

Total Electric Service \$411.08

Total Current Charges \$411.08

# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Period: 02/14 - 03/18

# Electric Charges

Electricity Generation	\$114.58
Transmission	\$47.70
Distribution	\$191.21
Nuclear Decommissioning	-\$.06
Competition Transition Charge	\$1.39
Local Generation Charge	\$16.98
Reliability Services	\$.02

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$30.87
DWR Bond Charge	\$9.90
DWR Revenue Adjustment	-\$.06
California Climate Credit	-\$3.05
Other	\$1.60
Total Current Charges	\$411.08

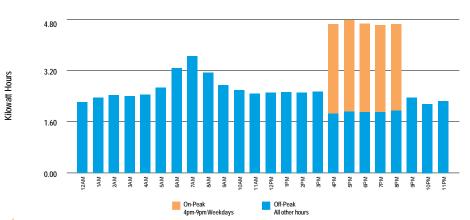


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 02/14 - 03/18

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 8.6 kW on February 20, 2019 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	291	4pm-9pm Weekdays
Off-Peak	1,679	All other hours
Total	1,970	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Apr 17, 2019

sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

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State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



at EnergyUpgradeCA.org/credit.

**Previous Balance** 

Current Charges

Payment Received

**Total Amount Due** 

Account Summary

V

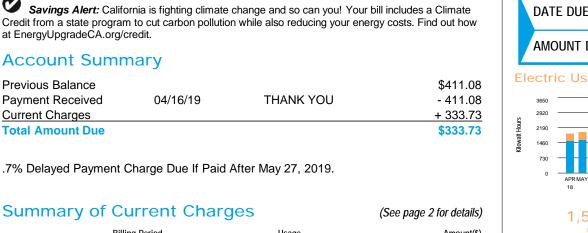
ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082

DATE MAILED May 1, 2019 sdge.com

# Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.



# Summary of Current Charges

04/16/19

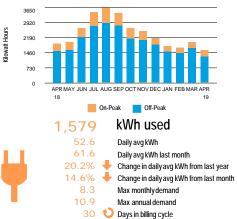
lleage

	Billing Period	Usage	Amount(\$)
Electric	Mar 18, 2019 - Apr 17, 2019	1,579 kWh	333.73
Total Charges thi	s Month		\$333.73

# **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

# DATE DUE May 17, 2019 AMOUNT DUE \$333.73 Electric Usage History (Total kWh used)



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 2328 406 062 9 DATE DUE May 17, 2019

# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

#### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# **Detail of Current Charges**

Electric Service		
Rate: Time of Use Plus - TOU-A-P-C	Commercial Climate Zone: Inland	
Billing Period: 3/18/19 - 4/17/19	Total Days: 30	
Meter Number: 06561254	(Next scheduled read date May 17, 2019)	Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary	
Circuit: 0907 Block: 153A		
Total Usage: 1,579 (Usage based	l on interval data)	
ELECTRIC CHARGES		Amount(\$)
Customer Charge		16.00

Customer Or	large				10.00
Electricity D	elivery (Details below)	1,579 kWh			
WINTER USAGE	On-Peak		Off-Peak		
kWh used	324		1,255		
Rate/kWh	\$.13812		\$.13812		
Charge	\$44.75	+	\$173.34	=	218.09
DWR Bond	Charge	1,579 kWh x \$	6.00503		7.94
Electricity G	eneration (Details below)	1,579 kWh			
WINTER USAGE	On-Peak		Off-Peak		
kWh used	324		1,255		
Rate/kWh	\$.06739		\$.05656		
Charge	\$21.83	+	\$70.98	=	92.81
	ue Adjustment				05
California Ci	imate Credit			~	-2.45
		10	tal Electric (	Charges	\$332.34
TAXES & FI	EES ON ELECTRIC CHAP	RGES			Amount (\$)
Franchise Fe	ees on Electric Energy Sup	oplied by Others	7.89 x 1.1	0%	.09
State Surcha	arge Tax	1,	579 kWh x \$.0	00300	.47
State Regula	atory Fee				.83
	Total Taxe	es & Fees on E	Electric Chai	rges	\$1.39
		То	tal Electric	Service	\$333.73

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



## Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



.....

# Credit/Debit:

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# In Person:

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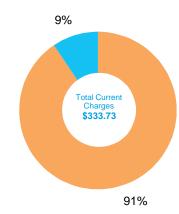
# Mail your check or money order, along with the payment stub

at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



 Total Current Charges \$333.73
 Breakdown of Current Charges

 9%



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$92.81
Transmission	\$38.22
Distribution	\$156.44
Nuclear Decommissioning	-\$.05
Competition Transition Charge	\$1.11
Local Generation Charge	\$13.61
Reliability Services	\$.01

# 🛞 Other Charges & Credits (Electric)

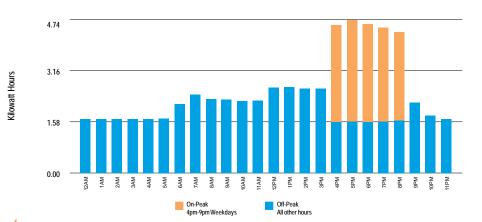
Public Purpose Programs	\$24.75
DWR Bond Charge	\$7.94
DWR Revenue Adjustment	-\$.05
California Climate Credit	-\$2.45
Other	\$1.39
Total Current Charges	\$333.73



# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 8.3 kW on April 08, 2019 from 12:00pm to 1:00pm

Demand is the highest amount of electricity used at a given point in time.

# Time of Use - Electricity

Winter	kWh	Nov 1 - May 31
On-Peak	324	4pm-9pm Weekdays
Off-Peak	1,255	All other hours
Total	1,579	



ACCOUNT NUMBER 2328 406 062 9 DATE DUE May 17, 2019

sdge.com

### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

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### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

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Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

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TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



at EnergyUpgradeCA.org/credit.

Ø

ACCOUNT NUMBER 2328 406 062 9 SERVICE FOR VLY CENTER MUN WTR DIST 29300 VALLEY CENTER RD D VALLEY CENTER, CA 92082

Savings Alert: California is fighting climate change and so can you! Your bill includes a Climate

Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how

DATE MAILED May 31, 2019 sdge.com

CY 12

# Sign up to go Paperless

DATE DUE

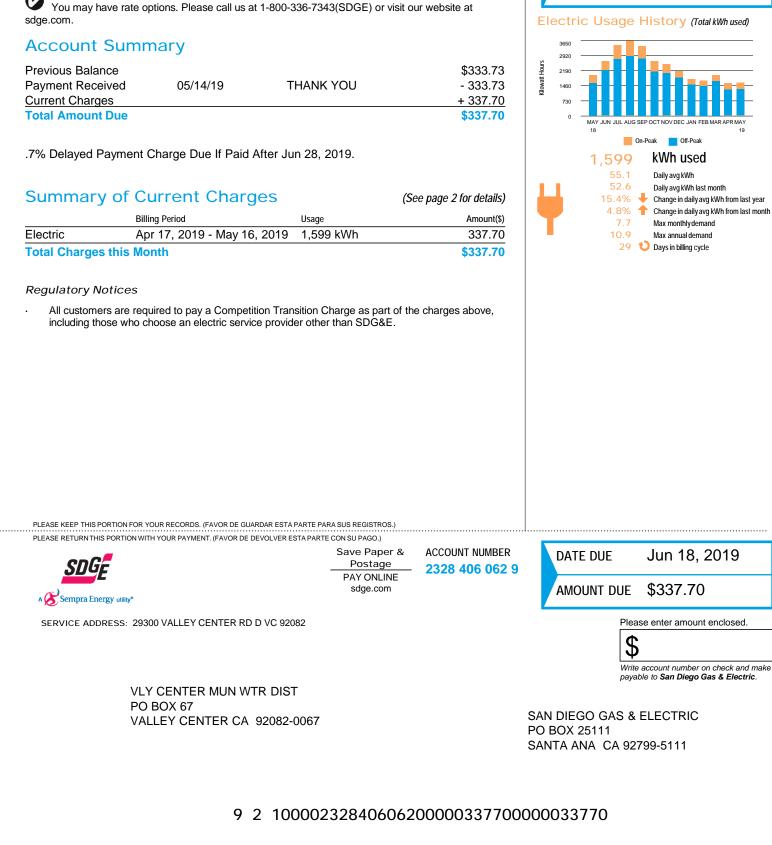
AMOUNT DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

Jun 18, 2019

\$337.70





ACCOUNT NUMBER 2328 406 062 9 DATE DUE Jun 18, 2019

# **Detail of Current Charges**

Electric Service	
Rate: Time of Use Plus - TOU-A-P-Co	ommercial Climate Zone: Inland
Billing Period: 4/17/19 - 5/16/19	Total Days: 29
Meter Number: 06561254	(Next scheduled read date Jun 18, 2019) Cycle: 12
Meter Constant: 20.000	Billing Voltage Level: Secondary
Circuit: 0907 Block: 153A	
Total Usage: 1,599 (Usage based	on interval data)

#### **ELECTRIC CHARGES** Amount(\$) **Customer Charge** 16.00 Electricity Delivery (Details below) 1,599 kWh WINTER USAGE On-Peak Off-Peak kWh used 313 1,286 Rate/kWh \$.13812 \$.13812 220.86 \$43.23 + \$177.63 Charge

# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

## M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

# Rate Change This Billing Period:

There was a rate change on day 17 of your Billing Period. Therefore, your charges for the first 16 days were at Rate 1, and the remaining 13 days were at Rate 2.

DWR Bond Charge		1,599 kWh x \$.00503		8.04
Electricity Ge	eneration (Details below)	1,599 kWh		
WINTER USAGE	On-Peak	Off-Peak		
kWh used	313	1,286		
Rate/kWh	\$.06739	\$.05656		
Charge	\$21.09	+ \$72.74	=	93.83
DWR Reven California Cli	ue Adjustment mate Credit			05 -2.48
Total Electric Charges \$336.20				\$336.20

(Continued on next page)

# Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



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# **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



# Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



# Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



#### In Person:

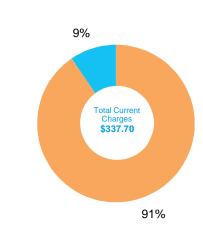
To find the nearest location and hours of operation, visit sdge.com/locations

#### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Period: 04/17 - 05/16

# Electric Charges

Electricity Generation	\$93.83
Transmission	\$38.71
Distribution	\$158.21
Nuclear Decommissioning	-\$.05
Competition Transition Charge	\$1.13
Local Generation Charge	\$13.79
Reliability Services	\$.02

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$25.05
DWR Bond Charge	\$8.04
DWR Revenue Adjustment	-\$.05
California Climate Credit	-\$2.48
Other	\$1.50
Total Current Charges	\$337.70

# Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Othe	ers 7.99 x 1.10%	.09
State Surcharge Tax	1,599 kWh x \$.000300	.48
State Regulatory Fee	1,599 kWh x \$.000580	.93
Total Taxes & Fees on Electric Charges		\$1.50

Total Electric Service \$337.70

Total Current Charges \$337.70



# Time of Use - Electricity Winter kWh Nov

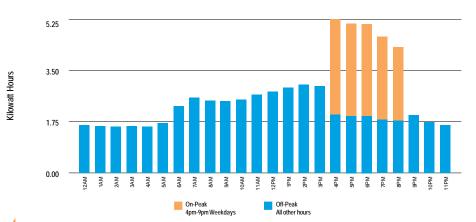
Winter	kWh	Nov 1 - May 31
On-Peak	313	4pm-9pm Weekdays
Off-Peak	1,286	All other hours
Total	1,599	



\*Charts may not display if usage data is unavailable

Period: 04/17 - 05/16

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 7.7 kW on April 24, 2019 from 2:00pm to 3:00pm

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 2328 406 062 9 DATE DUE Jun 18, 2019

sdge.com

# Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

#### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

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