

DATE MAILED Jun 20, 2018 Page 1 of 4 www.sdge.com 1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY M-F, 7am-8pm, Sat, 7am-6pm 24 Hour Emergency Service

### Account Summary

Previous Balance			\$7,282.04
Payment Received	06/13/18	THANK YOU	- 7,282.04
Current Charges			+ 7,215.93
Total Amount Due			\$7,215.93

.7% Delayed Payment Charge Due If Paid After Jul 16, 2018.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Apr 19, 2018 - May 20, 2018	37,539 kWh	7,215.93
Total Charges (	this Month		\$7 215 93

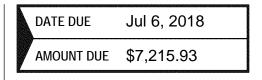
Total	Charges	this	wonth		

### Time of Use Change This Bill Period:

Time-of-use periods changed for March and April of 2018. See Time-of-use chart for details.

### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



Electric Usage History (Total kWh used)

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32000		▋▋╺		
24000				
16000				
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Ū		AUG SEP OCT NO	V DEC JAN FEB	
	17			18
		May 17	Apr 18	May 18
Total kWh ι	used	38,569	37,660	37,539
Daily avera	ge kWh	1,244.2	1,255.3	1,210.9
Days in billi	ing cycle	31	30	31
Change in o	daily average	from last mont	th	- 3.5%
Change in d	daily average	from last year		- 2.7%
Max monthl	lv demand	79.7	82.6	80.2
	iy aomana			

See Time of Use - Electricity information on page 3.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SERVICE ADDRESS: 8711 CIRCLE R DR VC 92082

VLY CENTER MUN WTR DIST MOSSA SEWER TREATEMENT PO BOX 67 VALLEY CENTER CA 92082-0067 ACCOUNT NUMBER 7378 341 191 4

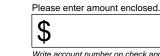
Save Paper &

Postage

PAY ONLINE www.sdge.com

Jul 6, 2018 DATE DUE

AMOUNT DUE \$7,215.93



Write account number on check and make payable to San Diego Gas & Electric.

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111



DATE MAILED Jun 20, 2018 Pag

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

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	Other Important Phone Numbers
	For emergencies and to report outages, please call 24 hours a day, 7 days a week
	To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm 8 <b>-1-1</b>
	Payment Options \$
	Online: It's fast, easy and free. Just register or sign into My Account at https://myaccount.sdge.com
	Home banking: If you pay bills online through your bank, check with them to see if you can receive your bil online.
Amount(\$)	Automatic Pay: Have your payment automatically
139.73	deducted from your account. For more information, call 1-800-411-SDGE (7343) or visit www.sdge.com
	Pay by Phone: Visit www.sdge.com to enroll. Once

**Pay by Phone:** Visit www.sdge.com to enroll. Once enrolled for pay by phone option, you may authorize a payment from your checking account any day up to and including the bill due date.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/Debit cards, MasterCard and Visa credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-386-0067 or visit www.sdge.com/epay.

In Person: To find the nearest location and hours of operation, call 1-800-411-SDGE (7343) or visit www.sdge.com.

Need help paying your bill? Call us for programs and services at 1-800-411-SDGE (7343) or visit www.sdge.com.

Detail of Current	Charges
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Electric Service		
Rate: TOU Plus - AL-TOU-Commerc	climate Zone: Inland	
Billing Period: 4/19/18 - 5/20/18	Total Days: 31	
Meter Number: 06699860	(Next scheduled read date Jun 20, 2018)	Cycle: 14
Meter Constant: 120.000	Billing Voltage Level: Secondary	
	ently not subject to rotating outage. bject to change without notice.	
Total Usage: 37,539 (Usage base	d on interval data)	
ELECTRIC CHARGES		

Time of Use Customer Charge						139.73	
Electricity Delivery (Details below) 37,539 kWh							
WINTER USAGE	On-Peak		Off-Peak		Super Off-Peak		
kWh used	9,649		13,670		14,220		
Rate/kWh	\$.00498		\$.00498		\$.00498		
Charge	\$48.06	+	\$68.08	+	\$70.82	=	186.96

### Time of Use Change This Bill Period:

There was a time of use change on day 12 of your Billing Period. Therefore, your consumption for the first 11 days were aggregated on TOU 1, and the remaining 20 days were aggregated on TOU 2. See time-of-use chart for detail.

### Rate Change This Billing Period:

There was a rate change on day 21 of your Billing Period. Therefore, your charges for the first 20 days were at Rate 1, and the remaining 11 days were at Rate 2.

Winter On-Peak Demand	80.2 kW x \$16.61	1,332.12
Winter Non-Coincident Demand	80.2 kW x \$21.09	1,691.42
DWR Bond Charge	37,539 kWh x \$.00549	206.09

(Continued on next page)

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DATE MAILED Jun 20, 2018 Page 3 of 4

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

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Breakdown of Electric Charges Period: 04/19 - 05/20

The total electric charges shown in the "Electric Service" section include the following components. Definitions for these terms are shown on page 4 of your bill.

Total Electric Costs	\$7,185.50
Reliability Services	1.56
Local Generation Charge	274.04
Competition Transition Charge	56.30
Nuclear Decommissioning	-1.88
Public Purpose Programs	391.54
Distribution	2,235.86
Transmission	392.81
DWR Bond Charge	206.09
Electricity Generation	3,629.18
Electricity Congration	3 629 1

Time of Use - Electricity

Winter	kWh	Mar 1 - Apr 30
On-Peak	3,429	4pm-9pm Daily
Off-Peak	3,859	All Other Hours
Super Off	5,817	12am-6am & 10am-2pm Weekdays, plus 12am-2pm Weekends/Holidays
Total	13,105	
Winter	kWh	May 1 - May 31
On-Peak	6,220	4pm-9pm Daily
Off-Peak	9,811	6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays
		10em (em M.E. 10em 0em
Super Off	8,403	12am-6am M-F, 12am-2pm Weekends/Holidays

### Detail of Current Charges - Continued

Electricity Ger	neration (Details	below)	37,539 kWh			
WINTER USAGE	On-Peak	Off-Pea	k	Super Off-Peak		
kWh used	9,649	13,67	C	14,220		
Rate/kWh	\$.11123	\$.098	72	\$.08484		
Charge	\$1,073.26	+ \$1,349	9.50 +	\$1,206.42	=	3,629.18
Capacity Rese	ervation Demand		0.0 kW x \$	64.98		.00
			Total	Electric Ch	arges	\$7,185.50
TAXES & FEE	ES ON ELECTRI	C CHARG	ES			Amount (\$)
Franchise Fee	s on Electric En	ergy Suppl	ied by Others	206.09 x 1.1	0%	2.27
State Surcharg	ge Tax		37,	539 kWh x \$.0	00290	10.89
State Regulate	ory Fee		37,	539 kWh x \$.0	00460	17.27
	Total	Taxes 8	Fees on El	ectric Charg	jes	\$30.43

Total Electric Service \$7,215.93

Total Current Charges \$7,215.93



CY 14

### Account Summary

Previous Balance Payment Received	\$7,215.93 00
Past Due Balance	\$7,215.93
Current Charges	+ 7,224.90
Total Amount Due	\$14,440.83

Please disregard past due balance if already paid. Please pay current charges by Jul 26, 2018.

.7% Delayed Payment Charge Due If Paid After Aug 6, 2018.

Summary	of	Current	Charges
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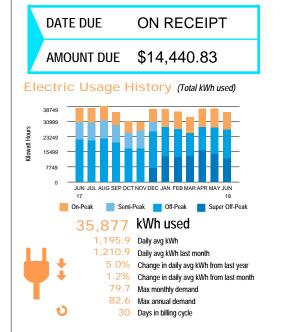
(See page 2 for details)

	Billing Period	Usage	Amount(\$)
Electric	May 20, 2018 - Jun 19, 2018	35,877 kWh	7,224.90
Total Charges this	Month		\$7,224.90

Seasonal Rate Change This Billing Period: Seasonal rates changed from Winter to Summer.

### **Regulatory Notices**

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

VALLEY CENTER CA 92082-0067

PO BOX 67



SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111



**Detail of Current Charges** 

ACCOUNT NUMBER 7378 341 191 4 DATE DUE ON RECEIPT

**Important Phone Numbers** 

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1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY M-F, 7am-8pm, Sat, 7am-6pm For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party vendor, call......1-800-386-0067

Electric S	ervice			
Rate: TOU Plus	- AL-TOU-Commerci	al Clima	te Zone: Inland	
Billing Period: 5/2	0/18 - 6/19/18	Total Days: 30		
Meter Number: 06	699860	(Next scheduled re	ead date Jul 20, 2018)	Cycle: 14
Meter Constant: 12	20.000	Billing Voltage Level:	Secondary	
Circuit: 0354	Your circuit is curren However, this is sul	pject to change with		
Total Usage: 35,	877 (Usage based	d on interval data)		
ELECTRIC C				Amount(\$)
Time of Use C	Customer Charge			139.73
Electricity Del	ivery (Details belo	w) 13.382	k₩h	
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	3,325	5,623	4,434	
Rate/kWh	\$.00498	\$.00498	\$.00498	
11 Day Charge	\$16.56	+ \$28.00	+ \$22.08	= 66.64
Electricity Del	ivery (Details belo	w) 22,495	kWh	
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	5,742	9,110	7,643	
Rate/kWh	\$.00498	\$.00498	\$.00498	
19 Day Charge	\$28.60	+ \$45.37	+ \$38.06	= 112.03
	nge This Billing Per			
	e change on day 12 o and the remaining 1			es for the first 11 days
Winter On-Pe	ak Demand	78.21	w x \$16.61 x 11/30	476.26
Summer On-F			W x \$16.63 x 19/30	814.15
	oincident Demand		W x \$21.09 x 11/30	616.32
Summer Non	-Coincident Dema	nd 79.7 l	W x \$21.09 x 19/30	1,064.55
DWR Bond C	harge	35,877 kV	Vh x \$.00549	196.97
			(Contir	nued on next page)
			(Bollar	

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



Detail of Current Charges - Continued

Electricity Generation (Details below)

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### **Breakdown of Current Charges** The total current charges include the following

components. Definitions for these terms are shown on page 5 of your bill.



### Period: 05/20 - 06/19

### Electric Charges

Electricity Generation	\$3,709.17
Transmission	\$517.51
Distribution	\$2,082.53
Nuclear Decommissioning	-\$1.79
Competition Transition Charge	\$53.84
Local Generation Charge	\$261.90
Reliability Services	\$1.50

### Other Charges & Credits (Electric) Public Purpose Programs ¢27/ 10

Public Pulpose Ploylallis	\$3/4.19
DWR Bond Charge	\$196.97
Other	\$29.08
Total Current Charges	\$7,224.90

### WINTER USAGE On-Peak Off-Peak Super Off-Peak 3,325 5,623 4,434 kWh used Rate/kWh \$.11123 \$.09872 \$.08484 \$369.84 + \$555.10 + \$376.18 1,301.12 11 Day Charge 22,495 kWh Electricity Generation (Details below) On-Peak Off-Peak SUMMER USAGE Super Off-Peak kWh used 5,742 9,110 7,643 Rate/kWh \$.13237 \$.11071 \$.08366 \$760.07 + \$639.41 19 Day Charge + \$1,008.57 2,408.05 Rate Change This Billing Period: There was a rate change on day 12 of your Billing Period. Therefore, your charges for the first 11 days were at Rate 1, and the remaining 19 days were at Rate 2.

13,382 kWh

Capacity Reservation Demand 0.0 kW x \$4.98 x 11/30 .00 **Capacity Reservation Demand** 0.0 kW x \$4.98 x 19/30 .00 Total Electric Charges \$7,195.82 **TAXES & FEES ON ELECTRIC CHARGES** Amount (\$) 7

Franchise Fees on Electric Energy Supplie	d by Others 196.97 x 1.10%	2.17
State Surcharge Tax	35,877 kWh x \$.000290	10.40
State Regulatory Fee		16.51
Total Taxes &	Fees on Electric Charges	\$29.08

Total Electric Service \$7,224.90

Total Current Charges \$7,224.90

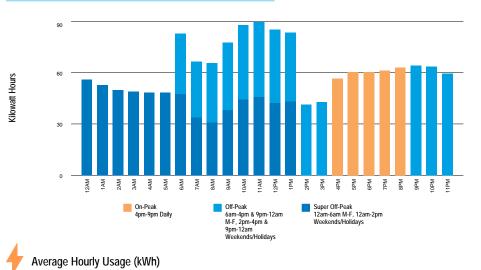


ACCOUNT NUMBER 7378 341 191 4 DATE DUE ON RECEIPT DATE MAILED Jul 11, 2018 sdge.com

### Your Electricity Dashboard

Period: 05/20 - 06/19

### Average Hourly Electric Usage



### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 79.7 kW on May 28, 2018 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Winter	kWh	May 1 - May 31
On-Peak	3,325	4pm-9pm Daily
Off-Peak	5,623	6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays
Super Off	4,434	
Total	13,382	
Summer	kWh	Jun 1 - Oct 31
Summer On-Peak		Jun 1 - Oct 31 4pm-9pm Daily
		4pm-9pm Daily
On-Peak	5,742	4pm-9pm Daily 6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays



ACCOUNT NUMBER 7378 341 191 4 DATE DUE ON RECEIPT

sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee

charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

> State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email:

consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



DATE MAILED Aug 9, 2018 sdge.com

Page 1 of 5

ayment Received ayment Received ayment Received credit Balance current Charges	07/12/18 07/24/18			AMOUNT	DOL	
Payment Received Credit Balance Current Charges	07/24/18					\$1,095.14
Payment Received Payment Received Credit Balance Current Charges	07/24/18	THANKYYOU	\$14,440.83	Electric Us	sage H	listory (Total kWh used)
Payment Received Payment Received Credit Balance Current Charges		THANK YOU THANK YOU	- 14,440.83 - 7,224.90	39511		
Credit Balance Current Charges	07/26/18	THANK YOU	- 14,440.83	31608		╶┹┹┲┲┹┹┹╼
Current Charges	01720/10	11/////////////////////////////////////	- \$21,665.73	SINO 23706 — –		
			+ 22,760.87	80 15804		
			\$1,095.14		IG SEP OCT NO	V DEC JAN FEB MARAPR MAY JUN JUL
7% Delayed Payment Ch	narge Due If Paid After	Sep 4, 2018.		17 On-Peak 39		Peak Off-Peak Super Off-Peak Wh used Daily avg kWh
Summary of Cur			(See page 2 for details)	L t	1,195.9 4.3%	Daily avg kWh last month Change in daily avg kWh from last year
Billing		Usage	Amount(\$)	🕂 🕇	10.1% 85.4	Change in daily avg kWh from last month Max monthly demand
	19, 2018 - Jul 19, 2018	39,511 kWh	8,320.04		85.4	Max annual demand
Account Correction	<b>4</b> b		14,440.83 <b>\$22,760.87</b>	U U	30	Days in billing cycle
otal Charges this Mon	th		\$22,700.07			
egulatory Notices						
	ed to pay a Competition Tra	noition Charge on parts	the charges chave			
PLEASE KEEP THIS PORTION FOR YOU PLEASE RETURN THIS PORTION WITH Y		RESTA PARTE CON SU PAGO.)				Aug 25, 2019
		ESTA PARTE CON SU PAGO.) Save Pape <u>Postage</u> PAY ONLIN	r & ACCOUNT NUMBER 7378 341 191 4			Aug 25, 2018
		RESTA PARTE CON SU PAGO.) Save Pape Postage	r & ACCOUNT NUMBER 7378 341 191 4			Aug 25, 2018 \$1,095.14
	OUR PAYMENT. (FAVOR DE DEVOLVEF	ESTA PARTE CON SU PAGO.) Save Pape <u>Postage</u> PAY ONLIN	r & ACCOUNT NUMBER 7378 341 191 4		DUE Please	-
PLEASE RETURN THIS PORTION WITH Y	OUR PAYMENT. (FAVOR DE DEVOLVEF	ESTA PARTE CON SU PAGO.) Save Pape <u>Postage</u> PAY ONLIN	r & ACCOUNT NUMBER 7378 341 191 4		DUE Please	\$1,095.14
PLEASE RETURN THIS PORTION WITH Y	OUR PAYMENT. (FAVOR DE DEVOLVEF	ESTA PARTE CON SU PAGO.) Save Pape <u>Postage</u> PAY ONLIN	r & ACCOUNT NUMBER 7378 341 191 4		DUE Please	\$1,095.14 e enter amount enclosed.
PLEASE RETURN THIS PORTION WITH Y SECOND SERVICE ADDRESS: 8711 C VLY C	OUR PAYMENT. (FAVOR DE DEVOLVEF	RESTAPARTE CON SU PAGO.) Save Pape Postage PAY ONLIN sdge.com	r & ACCOUNT NUMBER 7378 341 191 4		DUE Please	\$1,095.14 e enter amount enclosed. account number on check and make e to San Diego Gas & Electric .



**Important Phone Numbers** 

<b>1-800-336-SDGE (7343)</b> English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY
M-F, 7am-8pm, Sat, 7am-6pm
For emergencies and to report outages, please call 24 hours a day, 7 days a week
To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm 8-1-1
To make a payment using your credit or debit card via a third party

i pany 

### **Detail of Current Charges**

Electric S	ervice				
Rate: TOU Plus - AL-TOU-Commercial Climate Zone: Inland					
Billing Period: 6/1	9/18 - 7/19/18	Total Days: 30			
Meter Number: 06	699860	(Next scheduled	read date Aug 20, 2018)	Cycle: 14	
Meter Constant: 12	20.000	Billing Voltage Level:	Secondary		
Circuit: 0354	Your circuit is currer	0 0			
	However, this is sub				
Total Usage: 39,	511 (Usage based	l on interval data )			
ELECTRIC C	HARGES			Amount(\$)	
	Customer Charge			154.48	
Electricity Del	livery (Details belo	w) 13,625			
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	3,433	5,794	4,398		
Rate/kWh	\$.00498	\$.00498	\$.00498		
11 Day Charge	\$17.10	+ \$28.85	+ \$21.90	_= 67.85	
Electricity Del	livery (Details belo	w) 25,886	δ kWh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	6,413	10,931	8,542		
Rate/kWh	\$.00497	\$.00497	\$.00497		
19 Day Charge	\$31.87	+ \$54.33	+ \$42.45	= 128.65	
Rate Cha	nge This Billing Per	iod:			
There was a rai		of your Billing Perio	d. Therefore, your charge	es for the first 11 days	
-	0			500 74	
	Peak Demand		kW x \$16.63 x 11/30	520.74	
	Peak Demand		kW x \$16.48 x 19/30 kW x \$21.09 x 11/30	891.35	
	-Coincident Demai -Coincident Demai		+	660.40	
Summer Non	-Coincident Demai	iu 65.4	kW x \$21.00 x 19/30	1,135.82	
DWR Bond C	harge	39,511 k	Wh x \$.00549	216.91	
			(Contin	nued on next page)	

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.



### By Mail:

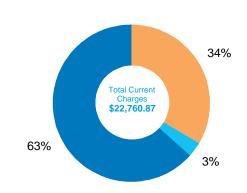
Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



sdge.com

Breakdown of Current Charges The total current charges include the following

The total current charges include the following	
components. Definitions for these terms are shown or	ł.
page 5 of your bill.	



### Period: 06/19 - 07/19

### Electric Charges

Electricity Generation	\$4,511.82
Transmission	\$607.95
Distribution	\$2,148.14
Nuclear Decommissioning	-\$1.97
Competition Transition Charge	\$59.24
Local Generation Charge	\$288.43
Reliability Services	\$1.65

### (\*\*) Other Charges & Credits (Electric)

Public Purpose Programs DWR Bond Charge	\$455.85 \$216.91
Other	\$32.02
B Other Account Charges	& Credits
Other	\$14,440.83
Total Current Charges	\$22,760.87

### Detail of Current Charges - Continued

Electricity Ge	eneration (Deta	ails below) 13,625	kWh		
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	3,433	5,794	4,398		
Rate/kWh	\$.13237	\$.11071	\$.08366		
11 Day Charge	\$454.43	+ \$641.45	+ \$367.94	=	1,463.82
Electricity Ge	Electricity Generation (Details below) 25,886 kWh				
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	6,413	10,931	8,542		
Rate/kWh	\$.13234	\$.11068	\$.08366		
19 Day Charge	\$848.70	+ \$1,209.84	+ \$714.62	=	2,773.16
Capacity Res	servation Dema	and 0.0 k	W x \$4.98		.00
CPP Period		125 kV	Vh x \$2.19873		274.84
Total Electric Charges \$8,288.02				\$8,288.02	
TAXES & FE	EES ON ELECT	TRIC CHARGES			Amount (\$)
Franchise Fe	es on Electric	Energy Supplied by C	thers 216.91 x 1.1	0%	2.38
		11.46			
State Regula	5			18.18	
	Тс	tal Taxes & Fees	on Electric Cha	rges	\$32.02

Total Electric Service \$8,320.04

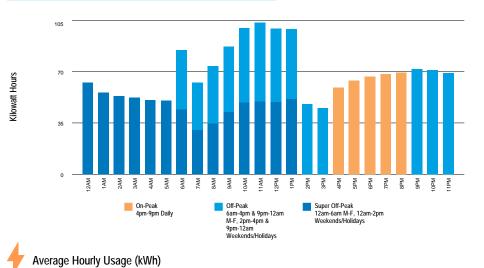


DATE MAILED Aug 9, 2018 sdge.com

### Your Electricity Dashboard

Period: 06/19 - 07/19

### Average Hourly Electric Usage



### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 85.4 kW on July 09, 2018 from 4:00pm to 5:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Critical Peak

Summer	kWh	Jun 1 - Oct 31
On-Peak	9,846	4pm-9pm Daily
Off-Peak	16,725	6am-4pm & 9pm-12am M-F, 2pm-4pm & 9pm-12am Weekends/Holidays
Super Off	12,940	12am-6am M-F, 12am-2pm Weekends/Holidays
Total	39,511	······
Critical Peak		
Critical Peak	125	2pm-6pm Event

125 2pm-6pm Event



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### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee

charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from pricing, this charge appears only for informational purposes and will be offset by a credit.

### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all another supplier or buy electricity through SDG&E using hourly times. The costs associated with this are passed on to SDG&E customers.

> State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This rate component reflects the handling of rate subsidies required by legislation and applied to residential usage up to 130% of baseline allowances. The associated rate cap subsidy amounts that apply to usage up to 130% of baseline allowances are tracked through add-on charges to residential rates for usage in excess of 130% of baseline allowances, as reflected in the TRAC component.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email:

consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E.

You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



DATE MAILED Sep 10, 2018 sdge.com

CY 14

### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

### Account Summary

Previous Balance Payment Received	\$1,095.14 00
Past Due Balance	\$1,095.14
Current Charges	+ 10,070.92
Total Amount Due	\$11,166.06

Please disregard past due balance if already paid. Please pay current charges by Sep 25, 2018.

.7% Delayed Payment Charge Due If Paid After Oct 6, 2018.

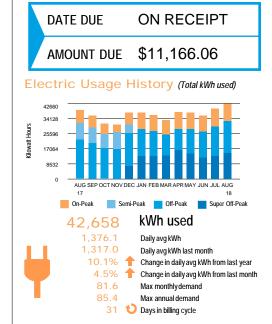
### Summary of Current Charges

(See page 2 for details)

	Billing Period	Usage	Amount(\$)
Electric	Jul 19, 2018 - Aug 19, 2018	42,658 kWh	10,070.92
Total Charges this Month			\$10,070.92

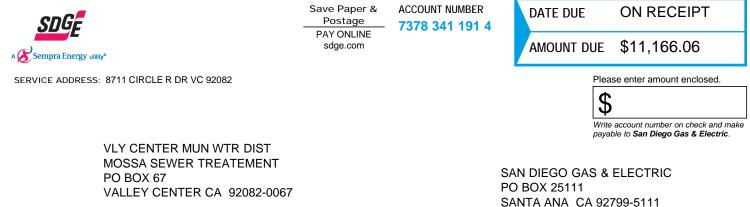
### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





ACCOUNT NUMBER 7378 341 191 4 DATE DUE ON RECEIPT

### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

<b>Detail of Current Charges</b>
----------------------------------

Electric Se	ervice			
Rate: TOU Plus -	AL-TOU-Commerci	al	Climate Zone: Inland	
Billing Period: 7/19	9/18 - 8/19/18	Total Days: 3	1	
Meter Number: 066	99860	(Next sched	duled read date Sep 19, 2018)	Cycle: 14
Meter Constant: 12	0.000	Billing Voltage	Level: Secondary	
Circuit: 0354	Your circuit is curre However, this is sul	, ,	ct to rotating outage. ge without notice.	
Total Usage: 42,6	58 (Usage based	d on interval o	data)	
ELECTRIC CH	HARGES			Amount(\$)
Time of Use C	ustomer Charge			163.02
Electricity Deli	very (Details belo	<i>w)</i> 42	2,658 kWh	
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	10,180	18,030	14,448	
Rate/kWh	\$.00497	\$.00497	\$.00497	
Charge	\$50.59	+ \$89.61	+ \$71.81	= 212.01
Summer On-P	eak Demand		80.6 kW x \$16.48	1,328.29
Summer Non-	Coincident Dema	nd	81.6 kW x \$21.00	1,713.60
DWR Bond Ch	narge	42,6	658 kWh x \$.00549	234.19
Electricity Ger	neration (Details b	elow) 42	2,658 kWh	
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	10,180	18,030	14,448	
Rate/kWh	\$.13234	\$.11068	\$.08366	
Charge	\$1,347.22	+ \$1,995.5	6 + \$1,208.72	= 4,551.50
Capacity Rese	Capacity Reservation Demand 0.0 kW x \$4.98 .00			
CPP Period		8	834 kWh x \$2.19873	1,833.74
			Total Electric Cha	rges \$10,036.35
			(Cont	inued on next page)

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



### Credit/Debit:

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Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



### Breakdown of Current Charges (\$)



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Electric Charges

Electricity Generation	\$6,385,24
Transmission	\$495.60
Distribution	\$2,029.37
Nuclear Decommissioning	-\$2.13
Competition Transition Charge	\$64.00
Local Generation Charge	\$311.40
Reliability Services	\$1.67

### (\*\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$517.01
DWR Bond Charge	\$234.19
Other	\$34.57
Total Current Charges	\$10.070.92

### Detail of Current Charges - Continued

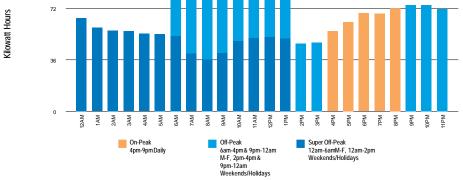
TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Othe	rs 234.19 x 1.10%	2.58
State Surcharge Tax	12,658 kWh x \$.000290	12.37
State Regulatory Fee	12,658 kWh x \$.000460	19.62
Total Taxes & Fees on	Electric Charges	\$34.57

Total Electric Service \$10,070.92

Total Current Charges \$10,070.92



# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

Your Electricity Dashboard \*Charts may not display if usage data is unavailable

### 81.6 kW on August 03, 2018 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	10,180	4pm-9pm Daily
Off-Peak	18,030	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	14,448	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	42,658	-

Critical Peak Critical Peak Critical Peak

<sup>834 &</sup>lt;sup>2pm-6pm Event</sup> 834 <sup>2pm-6pm Event</sup>



ACCOUNT NUMBER 7378 341 191 4 DATE DUE ON RECEIPT

sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

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State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



DATE MAILED Oct 9, 2018 sdge.com

Page 1 of 5

### Sign up to go Paperless



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

### Account Summary

Previous Balance Payment Received	\$11,166.06 00
Past Due Balance	\$11,166.06
Current Charges	+ 7,828.92
Total Amount Due	\$18,994.98

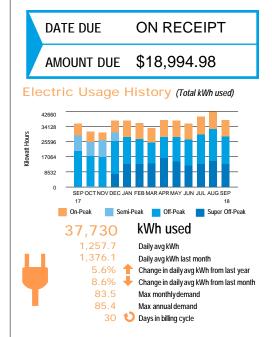
Please disregard past due balance if already paid. Please pay current charges by Oct 24, 2018.

.7% Delayed Payment Charge Due If Paid After Nov 4, 2018.

Summary of	(See page 2 for details)		
	Billing Period	Usage	Amount(\$)
Electric	Aug 19, 2018 - Sep 18, 2018	37,730 kWh	7,750.76
Delayed Payment C	harge (.7% on balance of \$11,	166.06)	78.16
Total Charges this	\$7,828.92		

**Regulatory Notices** 

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





ACCOUNT NUMBER 7378 341 191 4 DATE DUE ON RECEIPT

Detail of Current Ch	narges				Important Phone Numbers
Electric Service Rate: TOU Plus - AL-TOU-Commerci	al Clir	nate Zone: Inland			<b>1-800-336-SDGE (7343)</b> English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY
Billing Period: 8/19/18 - 9/18/18	Total Days: 30				M-F, 7am-8pm, Sat, 7am-6pm
Meter Number: 06699860		read date Oct 19, 2018)	Cycle: 14		
Meter Constant: 120.000	Billing Voltage Level:	,	oyuc. 14		For emergencies and to report outages, please call 24 hours a day,
Circuit: 0354 Your circuit is curre However, this is sui Total Usage: 37,730 (Usage base		5 5			7 days a week <b>1-800-611-7343</b> To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm <b>8-1-1</b>
ELECTRIC CHARGES				Amount(\$) 163.02	To make a payment using your credit or debit card via a third party vendor, call1-800-386-0067
Electricity Delivery (Details belo	w) 37,730	) kWh			
SUMMER USAGE On-Peak	Off-Peak	Super Off-Peak			
kWh used 9,511	15,301	12,918			
Rate/kWh \$.00497	\$.00497	\$.00497			
Charge \$47.27	+ \$76.05	+ \$64.20	_ =	187.52	
Summer On-Peak Demand	83.5	kW x \$16.48		1,376.08	
Summer Non-Coincident Dema	nd 83.5	kW x \$21.00		1,753.50	
DWR Bond Charge	37,730	«Wh x \$.00549		207.14	
Electricity Generation (Details b	oelow) 37,730	) kWh			
SUMMER USAGE On-Peak	Off-Peak	Super Off-Peak			
kWh used 9,511	15,301	12,918	_		
Rate/kWh \$.13234	\$.11068	\$.08366			
Charge \$1,258.69	+ \$1,693.51	+ \$1,080.72	=	4,032.92	
Capacity Reservation Demand	0.0	kW x \$4.98		.00	

Total Electric Charges \$7,720.18

(Continued on next page)

**Online Bill Pay:** Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.

### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations

### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.

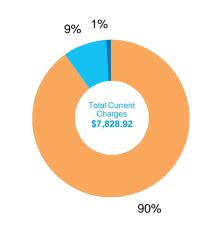


### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by C	Others 207.14 x 1.10%	2.28
State Surcharge Tax	37,730 kWh x \$.000290	10.94
State Regulatory Fee	37,730 kWh x \$.000460	17.36
Total Taxes & Fees	on Electric Charges	\$30.58

Total Electric Service \$7,750.76

### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Electric Charges

Electricity Generation	\$4,032.92
Transmission	\$609.61
Distribution	\$2,081.50
Nuclear Decommissioning	-\$1.89
Competition Transition Charge	\$56.58
Local Generation Charge	\$275.43
Reliability Services	\$1.60
_	

### (\*) Other Charges & Credits (Electric)

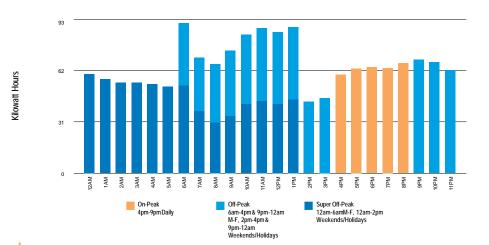
Public Purpose Programs	\$457.29
DWR Bond Charge	\$207.14
Other	\$30.58
Other Account Charges &	Credits
Other	\$78.16
Total Current Charges	\$7,828.92



### Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

### 83.5 kW on September 08, 2018 from 4:00pm to 5:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	9,511	4pm-9pm Daily
Off-Peak	15,301	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	12,918	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	37,730	



ACCOUNT NUMBER 7378 341 191 4 DATE DUE ON RECEIPT

sdge.com

### 0

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Total Rate Adjustment Component (TRAC) - This legislated charge is a conservation incentive. Customers with usage of less than 130% of baseline receive a subsidy credit. Customers with usage over 130% of baseline make up the difference and cover the cost of the subsidy.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



DATE MAILED Nov 8, 2018 sdge.com

### Sign up to go Paperless

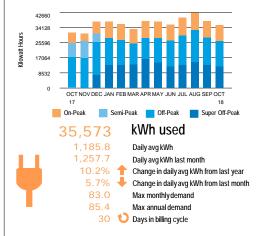


(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

No payment is due. Your account has a credit balance of \$4,364.95.

### Electric Usage History (Total kWh used)



You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at sdge.com.

### Account Summary

Previous Balance			\$18,994.98
Payment Received	10/17/18	THANK YOU	- 11,301.26
Payment Received	10/31/18	THANK YOU	- 18,994.98
Current Charges			+ 6,936.31
Credit Balance			- \$4,364.95

### Summary of Current Charges

	Billing Period	Usage	Amount(\$)
Electric	Sep 18, 2018 - Oct 18	3, 2018 35,573 kWh	6,936.31
<b>Total Charge</b>	s this Month		\$6,936.31

### **Regulatory Notices**

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SERVICE ADDRESS: 8711 CIRCLE R DR VC 92082

VLY CENTER MUN WTR DIST MOSSA SEWER TREATEMENT PO BOX 67 VALLEY CENTER CA 92082-0067

SAN DIEGO GAS & ELECTRIC PO BOX 25111 SANTA ANA CA 92799-5111

No payment is due.

Your account has a credit balance of

.....I

\$4,364.95.

4 2 00000737834119100004364950000436495

Save Paper &

Postage

PAY ONLINE

sdge.com

ACCOUNT NUMBER

7378 341 191 4



ACCOUNT NUMBER 7378 341 191 4 AMOUNT DUE No Payment Due

Detail 0	f Current	Charges				Important Phone Numbers
Electric S	Service					1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español
Rate: TOU Plus	s - AL-TOU-Comm	nercial Clin	nate Zone: Inland			1-877-889-SDGE (7343) TTY
Billing Period: 9/	/18/18 - 10/18/18	Total Days: 30				M-F, 7am-8pm, Sat, 7am-6pm
Meter Number: 0	6699860	(Next scheduled	read date Nov 19, 2018)	Cycle: 1	14	For emergencies and to report
Meter Constant: 1	120.000	Billing Voltage Level:	Secondary			outages, please call 24 hours a day,
Circuit: 0354		currently not subject to r				7 days a week 1-800-611-7343 To locate underground cables & gas
	,	is subject to change with	hout notice.			pipes, please call DigAlert,
Total Usage: 35	5,573 (Usage b	based on interval data)				Monday-Friday, 6am-7pm 8-1-1
ELECTRIC O	CHARGES				Amount(\$)	To make a payment using your credit or debit card via a third party
Time of Use	Customer Chai	rge			163.02	vendor, call
-	elivery (Details	-				
SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak			
kWh used	9,110	14,350	12,113			
	\$.00497 \$45.28	\$.00497	\$.00497	_	176 80	
	\$.00497 \$45.28	\$.00497 + \$71.32	\$.00497 + \$60.20	_=	176.80	
Charge		+ \$71.32		_=	176.80 1,361.25	
<sub>Charge</sub> Summer On-	\$45.28	+ \$71.32 82.6	+ \$60.20	_=		
<sup>Charge</sup> Summer On- Summer Nor	\$45.28 Peak Demand n-Coincident De	+ \$71.32 82.6 emand 83.0	+ \$60.20 kW x \$16.48	_=	1,361.25	
Summer Nor DWR Bond (	\$45.28 Peak Demand h-Coincident De Charge	+ \$71.32 82.6 emand 83.0 35,573 k	+ \$60.20 kW x \$16.48 kW x \$21.00 Wh x \$.00549	_=	1,361.25 1,743.00	
<sup>Charge</sup> Summer On- Summer Nor DWR Bond ( Electricity G	\$45.28 Peak Demand n-Coincident De Charge eneration (Deta	+ \$71.32 82.6 emand 83.0 35,573 k ails below) 14,209	+ \$60.20 kW x \$16.48 kW x \$21.00 kWh x \$.00549 9 kWh	_=	1,361.25 1,743.00	
Charge Summer On- Summer Nor DWR Bond ( Electricity Ge <i>summer usage</i>	\$45.28 Peak Demand n-Coincident De Charge eneration <i>(Deta</i> <u>On-Peak</u>	+ \$71.32 82.6 emand 83.0 35,573 k ails below) 14,209 Off-Peak	+ \$60.20 kW x \$16.48 kW x \$21.00 kWh x \$.00549 0 kWh Super Off-Peak	_=	1,361.25 1,743.00	
Charge Summer On- Summer Nor DWR Bond ( Electricity Ge <i>SUMMER USAGE</i> kWh used	\$45.28 Peak Demand n-Coincident De Charge eneration <i>(Deta</i> <u>On-Peak</u> 3,555	+ \$71.32 82.6 emand 83.0 35,573 k ails below) 14,209 <u>Off-Peak</u> 5,629	+ \$60.20 kW x \$16.48 kW x \$21.00 kWh x \$.00549 9 kWh Super Off-Peak 5,025	_=	1,361.25 1,743.00	
Charge Summer On- Summer Nor DWR Bond ( Electricity Go <i>SUMMER USAGE</i> KWh used Rate/kWh	\$45.28 Peak Demand n-Coincident De Charge eneration <i>(Deta</i> <u>On-Peak</u>	+ \$71.32 82.6 emand 83.0 35,573 k ails below) 14,209 Off-Peak	+ \$60.20 kW x \$16.48 kW x \$21.00 kWh x \$.00549 0 kWh Super Off-Peak	=	1,361.25 1,743.00	
Charge Summer On- Summer Nor DWR Bond ( Electricity Ge <i>SUMMER USAGE</i> kWh used Rate/kWh 12 Day Charge	\$45.28 Peak Demand n-Coincident De Charge eneration (Deta <u>On-Peak</u> 3,555 \$.13234	+ \$71.32 82.6 emand 83.0 35,573 k ails below) 14,209 0ff-Peak 5,629 \$.11068 + \$623.02	+ \$60.20 kW x \$16.48 kW x \$21.00 kWh x \$.00549 kWh Super Off-Peak 5,025 \$.08366 + \$420.39		1,361.25 1,743.00 195.30	
Charge Summer On- Summer Nor DWR Bond ( Electricity Go <i>SUMMER USAGE</i> kWh used Rate/kWh 12 Day Charge Electricity Go	\$45.28 Peak Demand n-Coincident De Charge eneration (Deta <u>On-Peak</u> 3,555 \$.13234 \$470.47	+ \$71.32 82.6 emand 83.0 35,573 k ails below) 14,209 0ff-Peak 5,629 \$.11068 + \$623.02	+ \$60.20 kW x \$16.48 kW x \$21.00 kWh x \$.00549 kWh Super Off-Peak 5,025 \$.08366 + \$420.39		1,361.25 1,743.00 195.30	
Charge Summer On- Summer Nor DWR Bond ( Electricity Ge summer USAGE kWh used Rate/kWh 12 Day Charge Electricity Ge summer USAGE	\$45.28 Peak Demand h-Coincident De Charge eneration (Deta <u>0n-Peak</u> 3,555 \$.13234 \$470.47 eneration (Deta	+ \$71.32 82.6 83.0 35,573 k ails below) 14,209 0ff-Peak 5,629 \$.11068 + \$623.02 ails below) 21,364	+ \$60.20 kW x \$16.48 kW x \$21.00 Wh x \$.00549 kWh Super Off-Peak 5,025 \$.08366 + \$420.39 kWh		1,361.25 1,743.00 195.30	
Charge Summer On- Summer Nor DWR Bond ( Electricity Ge <i>SUMMER USAGE</i> kWh used Rate/kWh 12 Day Charge	\$45.28 Peak Demand h-Coincident De Charge eneration (Deta <u>0n-Peak</u> 3,555 \$.13234 \$470.47 eneration (Deta <u>0n-Peak</u>	+ \$71.32 82.6 83.0 35,573 k ails below) 14,209 0ff-Peak 5,629 \$.11068 + \$623.02 ails below) 21,364 0ff-Peak	+ \$60.20 kW x \$16.48 kW x \$21.00 Wh x \$.00549 kWh Super Off-Peak 5,025 \$.08366 + \$420.39 kWh Super Off-Peak		1,361.25 1,743.00 195.30	

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

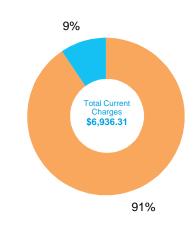
To find the nearest location and hours of operation, visit sdge.com/locations.

### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Period: 09/18 - 10/18

Public Purpose Programs

### Electric Charges

Electricity Generation	\$3,268.10
Transmission	\$637.41
Distribution	\$2,062.70
Nuclear Decommissioning	-\$1.78
Competition Transition Charge	\$53.37
Local Generation Charge	\$259.69
Reliability Services	\$1.53

### (\*) Other Charges & Credits (Electric)

DWR Bond Charge	\$195.30
Other	\$28.84
Total Current Charges	\$6,936.31

\$431.15

### Detail of Current Charges - Continued

**Rate Change This Billing Period:** There was a rate change on day 13 of your Billing Period. Therefore, your charges for the first 12 days were at Rate 1, and the remaining 18 days were at Rate 2.

Capacity Reservation Demand Capacity Reservation Demand	0.0 kW x \$4.98 x 12/30 0.0 kW x \$3.86 x 18/30	.00 .00
	Total Electric Charges	\$6,907.47
TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied	by Others 195.30 x 1.10%	2.15
State Surcharge Tax	35,573 kWh x \$.000290	10.32
State Regulatory Fee	35,573 kWh x \$.000460	16.37
Total Taxes & I	Fees on Electric Charges	\$28.84

Total Electric Service \$6,936.31

Total Current Charges \$6,936.31



ACCOUNT NUMBER 7378 341 191 4 AMOUNT DUE No Payment Due DATE MAILED Nov 8, 2018 sdge.com

Time of Use - Electricity Summer <u>kWh Jun</u> On-Peak 9,110 4pm-9p

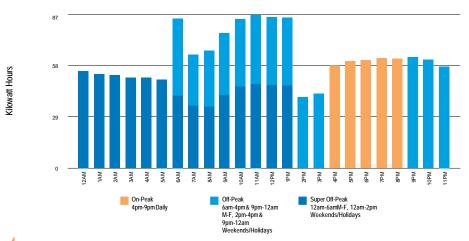
Summer	kWh	Jun 1 - Oct 31
On-Peak	9,110	4pm-9pm Daily
Off-Peak	14,350	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	12,113	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	35,573	

### Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Period: 09/18 - 10/18

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

### 83.0 kW on October 13, 2018 from 7:00am to 8:00am

Demand is the highest amount of electricity used at a given point in time.



ACCOUNT NUMBER 7378 341 191 4 AMOUNT DUE No Payment Due

sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

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This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

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Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Reliability Services (RS) - The Independent System Operator is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

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### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



DATE MAILED Dec 10, 2018 sdge.com

CY 14

Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

### Account Summary

Previous Balance		- \$4,364.95
Payment Received	11/21/18	+ 4,364.95
Current Charges		+ 6,550.38
Total Amount Due		\$6,550.38

.7% Delayed Payment Charge Due If Paid After Jan 5, 2019.

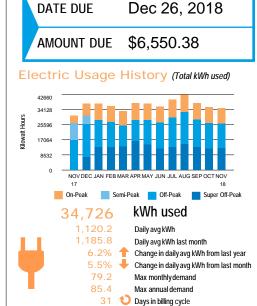
### Summary of Current Charges

	Billing Period	Usage	Amount(\$)
Electric	Oct 18, 2018 - Nov 18, 2018	34,726 kWh	6,550.38
Total Charge	s this Month		\$6,550,38

Seasonal Rate Change This Billing Period: Seasonal rates changed from Summer to Winter.

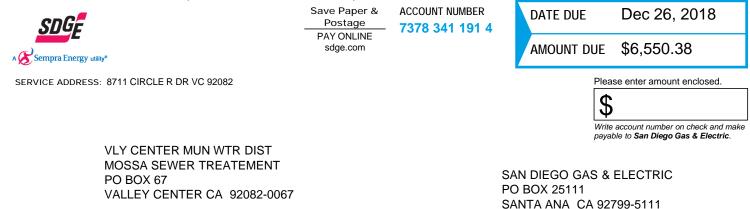
Regulatory Notices

 All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





**Electric Service** 

**Detail of Current Charges** 

ACCOUNT NUMBER 7378 341 191 4 DATE DUE Dec 26, 2018

### sdge.com

### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

Rate: TOU Plus - AL-TOU-Comme	rcial Clin	nate Zone: Inland		1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY
Billing Period: 10/18/18 - 11/18/18	Total Days: 31			M-F, 7am-8pm, Sat, 7am-6pm
Meter Number: 06699860 Meter Constant: 120.000	(Next scheduled Billing Voltage Level:	. ,	Cycle: 14	For emergencies and to report outages, please call 24 hours a day, 7 days a week
However, this is	rrently not subject to i subject to change wit sed on interval data)			To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm 8-1-1
ELECTRIC CHARGES Time of Use Customer Charg	e		<u>Amount(\$)</u> 163.02	To make a payment using your credit or debit card via a third party vendor, call1-800-386-0
Electricity Delivery (Details be	<i>elow)</i> 15,333	3 kWh		
SUMMER USAGE On-Peak	Off-Peak	Super Off-Peak		
kWh used 3,818	6,256	5,259		
Rate/kWh \$.00497	\$.00497	\$.00497		
13 Day Charge \$18.98	+ \$31.09	+ \$26.14 =	<b>=</b> 76.21	
Electricity Delivery (Details be	<i>elow)</i> 19,393	3 kWh		
WINTER USAGE On-Peak	Off-Peak	Super Off-Peak		
kWh used 4,740	7,639	7,014		
Rate/kWh \$.00497	\$.00497	\$.00497		
18 Day Charge \$23.56	+ \$37.97	+ \$34.86 =	96.39	
Rate Change This Billing I There was a rate change on day were at Rate 1, and the remaining Summer On-Peak Demand Winter On-Peak Demand Summer Non-Coincident Dema Winter Non-Coincident Dema DWR Bond Charge	14 of your Billing Per g 18 days were at Ra 79.2 73.4 nand 79.2 ind 79.2		or the first 13 days 547.35 700.66 697.47 965.73 190.65	
			ed on next page)	

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



### Credit/Debit:

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations

### By Mail:

Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.



### Detail of Current Charges - Continued

SUMMER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	3,818	6,256	5,259		
Rate/kWh	\$.10172	\$.08526	\$.06287		
13 Day Charge	\$388.37	+ \$533.39	+ \$330.63	=	1,252.39
		ila halaw) 10.202	L/M/b		
,	eneration (Deta	, , ,			
WINTER USAGE	eneration <i>(Deta</i> <u>On-Peak</u> 4,740	ils below) 19,393 Off-Peak 7,639	kWh Super Off-Peak 7,014		·
,	On-Peak	Off-Peak	Super Off-Peak		

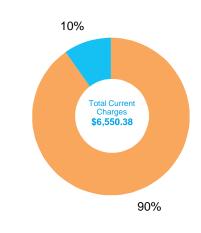
**Rate Change This Billing Period:** There was a rate change on day 14 of your Billing Period. Therefore, your charges for the first 13 days were at Rate 1, and the remaining 18 days were at Rate 2.

Capacity Reservation Demand Capacity Reservation Demand		3.86 x 13/31 4.87 x 18/31	.00 .00
	Total	Electric Charges	\$6,522.24
TAXES & FEES ON ELECTRIC CHARGES			Amount (\$)
Franchise Fees on Electric Energy Supplied	by Others	190.65 x 1.10%	2.10
State Surcharge Tax	34,7	726 kWh x \$.000290	10.07
State Regulatory Fee	34,7	726 kWh x \$.000460	15.97
Total Taxes & I	Fees on E	lectric Charges	\$28.14

Total Electric Service \$6,550.38

Total Current Charges \$6,550.38

### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Period: 10/18 - 11/18

Public Purpose Programs

### Electric Charges

Electricity Generation	\$3,084.76
Transmission	\$496.24
Distribution	\$2,024.37
Nuclear Decommissioning	-\$1.74
Competition Transition Charge	\$52.10
Local Generation Charge	\$253.50
Reliability Services	\$1.49

### (\*) Other Charges & Credits (Electric)

DWR Bond Charge	\$190.65
Other	\$28.14
Total Current Charges	\$6,550.38

\$420.87

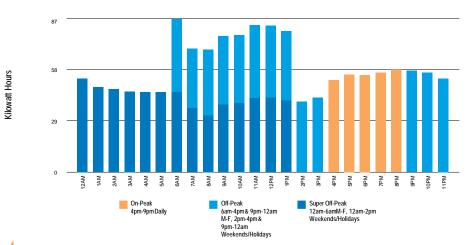


### Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

### Period: 10/18 - 11/18

### Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

### Highest Usage Hour

Highest Usage Hour (Demand) this month:

### 79.2 kW on October 20, 2018 from 5:00pm to 6:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Summer	kWh	Jun 1 - Oct 31
On-Peak	3,818	4pm-9pm Daily
Off-Peak	6,256	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	5,259	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	15,333	,
Winter	kWh	Nov 1 - Feb 28
Winter On-Peak	<mark>kWh</mark> 4,740	
		4pm-9pm Daily
On-Peak	4,740	4pm-9pm Daily 6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays



Definitions

ACCOUNT NUMBER 7378 341 191 4 DATE DUE Dec 26, 2018

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## ht Electricity Constantion Charge Th

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Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).



ACCOUNT NUMBER 7378 341 191 4 SERVICE FOR VLY CENTER MUN WTR DIST 8711 CIRCLE R DR VALLEY CENTER, CA 92082 DATE MAILED Jan 10, 2019 sdge.com

CY 14

### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

# Account Summary

Previous Balance			\$6,550.38
Payment Received	12/28/18	THANK YOU	- 6,550.38
Current Charges			+ 6,887.98
Total Amount Due			\$6,887.98

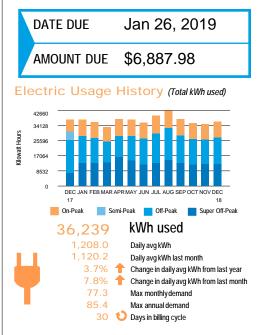
.7% Delayed Payment Charge Due If Paid After Feb 5, 2019.

## Summary of Current Charges

	<b>9</b>	3	• •	5
	Billing Period	Usage		Amount(\$)
Electric	Nov 18, 2018 - Dec	18, 2018 36,239 kWh		6,887.98
Total Charge	es this Month			\$6,887.98

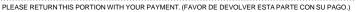
### **Regulatory Notices**

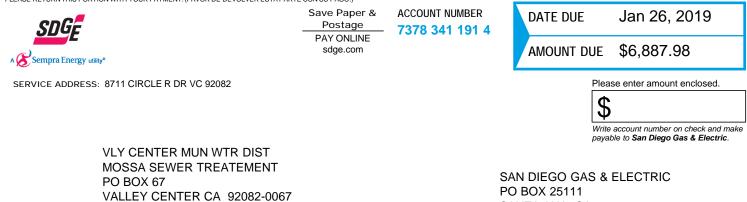
All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



SANTA ANA CA 92799-5111

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)







### sdge.com

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To make a payment using your credit or debit card via a third party 

Detail	of Curre	ent Cha	rges
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Electric Se	ervice				
Rate: TOU Plus - AL-TOU-Commercial Climate Zone: Inland					
Billing Period: 11/	18/18 - 12/18/18	Total Days: 30			
Meter Number: 066	99860	(Next schedule	d read date Jan 21, 2019)	Cycle: 1	14
Meter Constant: 12	0.000	Billing Voltage Leve	I: Secondary		
Circuit: 0354 Total Usage: 36,2	Your circuit is curre However, this is sul		ithout notice.		
Total Usage. 30,2	.59 (Usage based	u on intervaruata	)		
ELECTRIC CH					Amount(\$)
Time of Use C	ustomer Charge				163.02
Electricity Deli	very (Details belo	<i>w)</i> 36,23	39 kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	9,041	15,017	12,181		
Rate/kWh	\$.00497	\$.00497	\$.00497		
Charge	\$44.93	+ \$74.63	+ \$60.54	=	180.10
Winter On-Pea	ak Demand Dincident Demand	-	3 kW x \$16.44 3 kW x \$21.00		1,254.37 1,623.30
Winter Norr Ot			ο κνν χ φ21.00		1,020.00
DWR Bond Ch	narge	36,239	kWh x \$.00549		198.95
Electricity Ger	neration (Details b	elow) 36,23	39 kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	9,041	15,017	12,181		
Rate/kWh	\$.10862	\$.09640	\$.08285		
Charge	\$982.03	+ \$1,447.64	+ \$1,009.20	=	3,438.87
Capacity Rese	ervation Demand	0.	0 kW x \$4.87		.00
Total Electric Charges \$6,858.61					
(Continued on next page)					

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



### Credit/Debit:

.....

Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/residential/pay-your-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



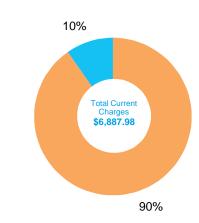
### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations.

### By Mail:



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$3,438.87
Transmission	\$377.07
Distribution	\$2,085.93
Nuclear Decommissioning	-\$1.81
Competition Transition Charge	\$54.35
Local Generation Charge	\$264.54
Reliability Services	\$1.49

### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$439.22
DWR Bond Charge	\$198.95
Other	\$29.37
Total Current Charges	\$6,887.98

### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Others	198.95 x 1.10%	2.19
State Surcharge Tax 36,23	9 kWh x \$.000290	10.51
State Regulatory Fee		16.67
Total Taxes & Fees on Ele	ctric Charges	\$29.37
T-+-1		

Total Electric Service \$6,887.98

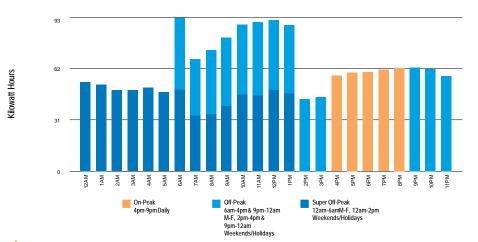
Total Current Charges \$6,887.98



# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 77.3 kW on December 16, 2018 from 4:00am to 5:00am

Demand is the highest amount of electricity used at a given point in time.

## Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	9,041	4pm-9pm Daily
Off-Peak	15,017	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	12,181	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	36,239	



sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

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This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

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Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

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State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

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Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills - If you dispute the SDG&E charges on your bill, which may include electric energy charges that reflect electricity provided by the State of California Department of Water Resources (DWR), please request an explanation from SDG&E within five days. If you still believe you have been billed incorrectly, the full amount of the SDG&E charges and DWR charges on the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, within 15 days of the mailing date of a past due notice for residential customers or seven days for non-residential customers, to avoid disconnection of your SDG&E service. Make the remittance payable to the CPUC, not SDG&E. You may, in lieu of depositing the full amount of disputed bills with the CPUC, agree to an installment plan with SDG&E. A complaint may still be filed with the CPUC by stating your claim in writing and by providing supporting documentation.

The CPUC will not accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications, and sources of fuel that are used to generate power.

Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 7378 341 191 4 SERVICE FOR VLY CENTER MUN WTR DIST 8711 CIRCLE R DR VALLEY CENTER, CA 92082

DATE MAILED Feb 8, 2019 sdge.com

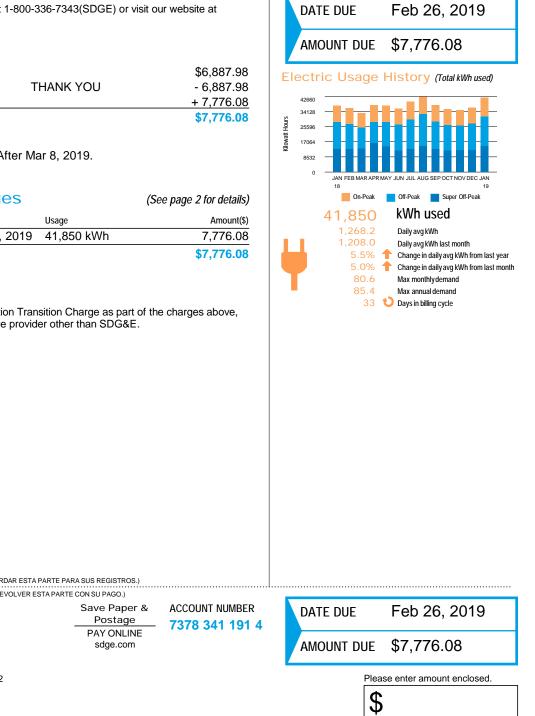
Page 1 of 5

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DATE DUE



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CY 14

V You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at sdge.com.

# Account Summary

Previous Balance			\$6,887.98
Payment Received	01/30/19	THANK YOU	- 6,887.98
Current Charges			+ 7,776.08
Total Amount Due			\$7,776.08

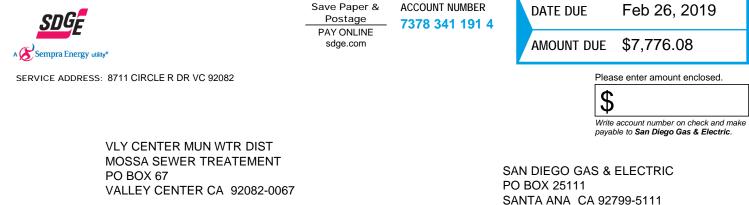
.7% Delayed Payment Charge Due If Paid After Mar 8, 2019.

Summary of Current Charges			(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Dec 18, 2018 - Jan 20, 2019	41,850 kWh	7,776.08
Total Charges this	Month		\$7.776.08

### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.) PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





Important Phone Numbers	(

### 1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week..... 1-800-611-7343 To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

Electric S	ervice			
Rate: TOU Plus	- AL-TOU-Commercia	al Clim	ate Zone: Inland	
Billing Period: 12	/18/18 - 1/20/19	Total Days: 33		
Meter Number: 06	699860	(Next scheduled i	read date Feb 20, 2019)	Cycle: 14
Meter Constant: 1	20.000	Billing Voltage Level:	Secondary	
Circuit: 0354	Your circuit is currei	ntly not subject to re	otating outage.	
	However, this is sub		nout notice.	
Total Usage: 41,	850 (Usage based	l on interval data)		
ELECTRIC C				Amount(\$)
Time of Use (	Customer Charge			177.13
Electricity De	livery (Details belo	w) 17,585	kWh	
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	4,326	7,154	6,105	
Rate/kWh	\$.00497	\$.00497	\$.00497	
13 Day Charge	\$21.50	+ \$35.56	+ \$30.34	= 87.40
Electricity De	livery (Details belo	w) 24,265	kWh	
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	6,198	9,476	8,591	
Rate/kWh	\$.01012	\$.01012	\$.01012	
20 Day Charge	\$62.72	+ \$95.90	+ \$86.94	= 245.56
💟 Rate Cha	ange This Billing Per	iod:		
There was a ra	te change on day 14	of your Billing Perio	od. Therefore, your charge	es for the first 13 days
-	and the remaining 2	0 days were at Rat	e 2.	
Winter On-Pe			kW x \$16.44 x 13/33	500.62
Winter On-Pe		-	kW x \$16.98 x 20/33	795.49
	coincident Demand		kW x \$21.00 x 13/33	666.78
Winter Non-C	Coincident Demand	80.6	kW x \$21.34 x 20/33	1,042.43
DWR Bond C	harge	17,585 k	Wh x \$.00549	96.54
DWR Bond C	•	24,265 k	Wh x \$.00503	122.05
			(Contil	nued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile:  ${\tt SDG\&E s free app for your mobile device gives you more ways to connect with us. Visit {\tt sdge.com/mobileapps} to download.}$ 



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# In Person:

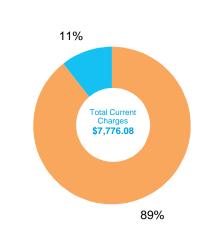
To find the nearest location and hours of operation, visit sdge.com/locations.



# By Mail:



Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Period: 12/18 - 01/20

## Electric Charges

Electricity Generation	\$4,008.79
Transmission	\$376.37
Distribution	\$2,183.92
Nuclear Decommissioning	-\$1.61
Competition Transition Charge	\$42.40
Local Generation Charge	\$341.90
Reliability Services	\$1.15

### (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$571.28
DWR Bond Charge	\$218.59
DWR Revenue Adjustment	-\$.73
Other	\$34.02
Total Current Charges	\$7,776.08

### Detail of Current Charges - Continued

Electricity G	eneration (Deta	ails below) 17,585	KVVN		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	4,326	7,154	6,105		
Rate/kWh	\$.10862	\$.09640	\$.08285		
13 Day Charge	\$469.89	+ \$689.65	+ \$505.80	=	1,665.34
Electricity G	eneration <i>(Deta</i> On-Peak	ails below) 24,265 Off-Peak	kWh Super Off-Peak		
kWh used	6,198	9,476	8,591		
kWh used Rate/kWh	6,198 \$.11074				

**Rate Change This Billing Period:** There was a rate change on day 14 of your Billing Period. Therefore, your charges for the first 13 days were at Rate 1, and the remaining 20 days were at Rate 2.

DWR Revenue Adjustment Capacity Reservation Demand Capacity Reservation Demand	0.0 kW x \$4.87 x 13/33 0.0 kW x \$4.68 x 20/33	73 .00 .00
	Total Electric Charges	\$7,742.06
TAXES & FEES ON ELECTRIC CHARGES	i	Amount (\$)
Franchise Fees on Electric Energy Supplied	by Others 217.86 x 1.10%	2.39
State Surcharge Tax	17,585 kWh x \$.000290	5.10
State Surcharge Tax	24,265 kWh x \$.000300	7.28

	Total Taxes & Fees on Electric Charges	\$34.02
State Regulatory Fee	41,850 kWh x \$.000460	19.25
State Surcharge Tax	24,265 kWh x \$.000300	7.28
State Surcharge Tax	17,585 kWh x \$.000290	5.10
	circ Energy Supplied by Others 217.00 x 1.10%	2.59

Total Electric Service \$7,776.08

Total Current Charges \$7,776.08

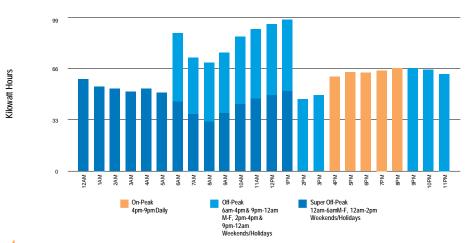


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 12/18 - 01/20

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 80.6 kW on December 27, 2018 from 4:00am to 5:00am

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Winter	kWh Nov 1 - Feb 28	
On-Peak	10,524 4pm-9pm Daily	
Off-Peak	16,630 6am-4pm & 9pm-12amW-F, 2pm-4pm & 9pm-12amWeekends/Holidays	
Super Off	14,696 Weekends/Holidays	
Total	41,850	



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### Definitions

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Failure to make the deposit to the CPUC or payment arrangements with SDG&E by the expiration date of a past due notice, may result in the disconnection of your SDG&E service.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 7378 341 191 4 SERVICE FOR VLY CENTER MUN WTR DIST 8711 CIRCLE R DR VALLEY CENTER, CA 92082 DATE MAILED Mar 12, 2019 sdge.com

CY 14

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Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

# Account Summary

Previous Balance Payment Received	\$7,776.08 00
Past Due Balance	\$7,776.08
Current Charges	+ 6,812.10
Total Amount Due	\$14,588.18

Please disregard past due balance if already paid. Please pay current charges by Mar 27, 2019.

.7% Delayed Payment Charge Due If Paid After Apr 7, 2019.

Summary o	f Current Charges		(See page 2 for details)
	Billing Period	Usage	Amount(\$)
Electric	Jan 20, 2019 - Feb 19, 2019	32,554 kWh	6,757.67
Delayed Payment Charge (.7% on balance of \$7,776.08)			54.43
Total Charges th	is Month		\$6,812.10

### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

DATE DUE **ON RECEIPT** \$14,588.18 AMOUNT DUE Electric Usage History (Total kWh used) 42660 34128 Kilowatt Hours 1706 853 On-Peak Off-Peak Super Off-Peal kWh used 32,554 1.085.1 Daily avg kWh Daily avg kWh last month Change in daily avg kWh from last year 14.4% Change in daily avg kWh from last month 75.8 Max monthly demand 85.4 Max annual demand U Days in billing cycle

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.) Save Paper & ACCOUNT NUMBER **ON RECEIPT** DATE DUE Postage 7378 341 191 4 PAY ONLINE sdge.com AMOUNT DUE \$14,588.18 Sempra Energy utility SERVICE ADDRESS: 8711 CIRCLE R DR VC 92082 Please enter amount enclosed. \$ Write account number on check and make payable to San Diego Gas & Electric. VLY CENTER MUN WTR DIST MOSSA SEWER TREATEMENT SAN DIEGO GAS & ELECTRIC PO BOX 67 PO BOX 25111 VALLEY CENTER CA 92082-0067 SANTA ANA CA 92799-5111



ACCOUNT NUMBER 7378 341 191 4 DATE DUE ON RECEIPT

### Important Phone Numbers

**1-800-336-SDGE (7343)** English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

To make a payment using your credit or debit card via a third party vendor, call.....**1-800-386-0067** 

<b>Detail of Current Charges</b>
----------------------------------

Electric Se	ervice			
Rate: TOU Plus -	AL-TOU-Commerci	al Clima	ate Zone: Inland	
Billing Period: 1/2	0/19 - 2/19/19	Total Days: 30		
Meter Number: 066	699860	(Next scheduled r	ead date Mar 21, 2019)	Cycle: 14
Meter Constant: 12	20.000	Billing Voltage Level:	Secondary	
Circuit: 0354	However, this is su	, 0	0 0	
Total Usage: 32,5	554 (Usage base	d on interval data)		
ELECTRIC CH				Amount(\$)
Time of Use C	Sustomer Charge			186.30
Electricity Del	ivery (Details belo	<i>w)</i> 32,554	kWh	
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	8,261	13,106	11,187	
Rate/kWh	\$.01012	\$.01012	\$.01012	
Charge	\$83.60	+ \$132.63	+ \$113.21	= 329.44
Winter On-Pea	ak Demand	75.8	kW x \$16.98	1,287.08
Winter Non-Co	oincident Demand	1 75.8	kW x \$21.34	1,617.57
DWR Bond Cl	harge	32,554 k	Wh x \$.00503	163.75
Electricity Ger	neration (Details b	elow) 32,554	kWh	
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak	
kWh used	8,261	13,106	11,187	
Rate/kWh	\$.11074	\$.09829	\$.08447	
Charge	\$914.82	+ \$1,288.19	+ \$944.97	_= 3,147.98
DWR Revenue	e Adjustment			98
Capacity Rese	ervation Demand	0.0	kW x \$4.68	.00
			Total Electric Cha	arges \$6,731.14
			(Contir	nued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### Online Bill Pay:

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank s website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343.



### Credit/Debit:

.....

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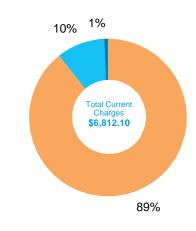
### By Mail:



Detail of Current Charges - Continued		
TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by Oth	ners 162.77 x 1.10%	1.79
State Surcharge Tax	32,554 kWh x \$.000300	9.77
State Regulatory Fee		14.97
Total Taxes & Fees o	on Electric Charges	\$26.53

Total Electric Service \$6,757.67

### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$3,147.98
Transmission	\$491.49
Distribution	\$2,140.80
Nuclear Decommissioning	-\$.98
Competition Transition Charge	\$21.46
Local Generation Charge	\$286.48
Reliability Services	\$.65
_	

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$480.49
DWR Bond Charge	\$163.75
DWR Revenue Adjustment	-\$.98
Other	\$26.53
B Other Account Charges &	Credits
Other	\$54.43
Total Current Charges	\$6,812.10



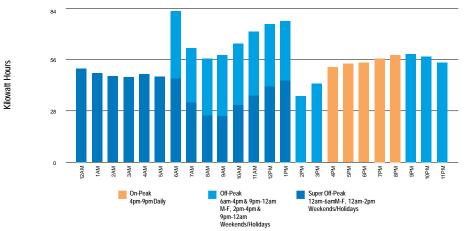
<u>v</u>

Winter	kWh	Nov 1 - Feb 28
On-Peak	8,261	4pm-9pm Daily
Off-Peak	13,106	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off		12am-6amM-F, 12am-2pm Weekends/Holidays
Total	32,554	

# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 75.8 kW on February 19, 2019 from 8:00pm to 9:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity



ACCOUNT NUMBER 7378 341 191 4 DATE DUE ON RECEIPT

sdge.com

### Definitions

California Climate Credit - Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at EnergyUpgradeCA.org/credit.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

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DWR Charges - The Department of Water Resources (DWR) Bond Charge pays for bonds issued by DWR to cover the costs of purchasing power during the electricity crisis. All DWR charges, including the Cost Responsibility Surcharge component of DWR charges, are owned by DWR and not SDG&E. SDG&E collects charges for DWR as an agent of DWR. Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

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State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

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Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

### **SDG&E** Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com*. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 15 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov,prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E s response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC s Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication. California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



ACCOUNT NUMBER 7378 341 191 4 SERVICE FOR VLY CENTER MUN WTR DIST 8711 CIRCLE R DR VALLEY CENTER, CA 92082 DATE MAILED Apr 10, 2019 sdge.com

CY 14

### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

# Account Summary

Previous Balance			\$14,588.18
Payment Received	03/14/19	THANK YOU	- 7,776.08
Payment Received	03/28/19	THANK YOU	- 6,812.10
Current Charges			+ 7,276.48
<b>Total Amount Due</b>			\$7,276.48

.7% Delayed Payment Charge Due If Paid After May 6, 2019.

# Summary of Current Charges

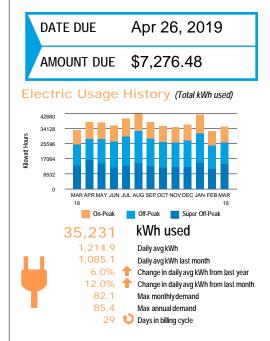
	Billing Period	Usage	Amount(\$)
Electric	Feb 19, 2019 - Mar 20, 2019	35,231 kWh	7,276.48
<b>Total Charges</b>	this Month		\$7,276.48

Time of Use Change This Bill Period:

Time-of-use periods changed for March and April of 2019. See Time-of-use chart for details.

### **Regulatory Notices**

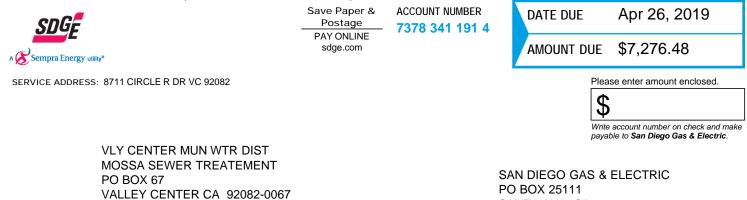
All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



SANTA ANA CA 92799-5111

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)





### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

Detail	of	Current	Charg	es

Electric S	Service					
Rate: TOU Plus	- AL-TOU-Commerc	ial	Climate Zone:	Inland		
Billing Period: 2/	19/19 - 3/20/19	Total Days: 29	)			
Meter Number: 0	6699860	(Next sched	uled read dat	te Apr 22, 2019)	Cycle: 14	
Meter Constant:	120.000	Billing Voltage I	evel: Second	dary		
Circuit: 0354	Your circuit is curre However, this is su					
Total Usage: 35	,231 (Usage base	d on interval d	ata)			
ELECTRIC (	CHARGES					Amount(\$)
Time of Use	Customer Charge					186.30
Electricity De	elivery (Details bel	<i>w)</i> 35	,231 kWh			
WINTER USAGE	On-Peak	Off-Peak		Super Off-Peak		
kWh used	9,105	12,124		14,002		
Rate/kWh	\$.01012	\$.01012		\$.01012		
Charge	\$92.14	+ \$122.69	+	\$141.70	=	356.53
There was a ti	Use Change This Bi me of use change on re aggregated on TO art for detail.	day 10 of you				
There was a ra	ange This Billing Pe ate change on day 21 , and the remaining §	of your Billing		refore, your char	ges for the first	20 days
Winter On-P	eak Demand	8	32.1 kW x \$	616.98	1	,394.06
Winter Non-	Coincident Deman	s b	32.1 kW x \$	\$21.34	1	,752.02

**DWR Bond Charge** 

35,231 kWh x \$.00503

.....I

(Continued on next page)

177.21

# Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

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### Credit/Debit:

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### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations

### By Mail:



### Detail of Current Charges - Continued

Electricity Ge	neration (Detai	ils below) 35,23	1 kWh		
WINTER USAGE	On-Peak	Off-Peak	Super Off-Peak		
kWh used	9,105	12,124	14,002		
Rate/kWh	\$.11074	\$.09829	\$.08447		
Charge	\$1,008.28	+ \$1,191.67	+ \$1,182.74	=	3,382.69
DWR Revenu Capacity Res	e Adjustment ervation Demai	nd 0.0	) kW x \$4.68		-1.05 .00
			Total Electric Ch	arges	\$7,247.76
TAXES & FE	ES ON ELECT	RIC CHARGES		_	Amount (\$)
					AIIIOUIII (\$)
Franchise Fee	s on Electric E		Others 176.16 x 1.10	0%	1.94
Franchise Fee State Surchar			Others 176.16 x 1.10 35,231 kWh x \$.00		
	ge Tax				1.94
State Surchar	ge Tax ory Fee	nergy Supplied by		00300	1.94 10.57

Total Electric Service \$7,276.48

Total Current Charges \$7,276.48

### Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Period: 02/19 - 03/20

### Electric Charges

Electricity Generation	\$3,382.69
Transmission	\$532.76
Distribution	\$2,303.20
Nuclear Decommissioning	-\$1.05
Competition Transition Charge	\$23.25
Local Generation Charge	\$310.03
Reliability Services	\$.71

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs		\$520.01
DWR Bond Charge		\$177.21
DWR Revenue Adjustment		-\$1.05
Other		\$28.72
Total Current Charges	\$7	,276.48



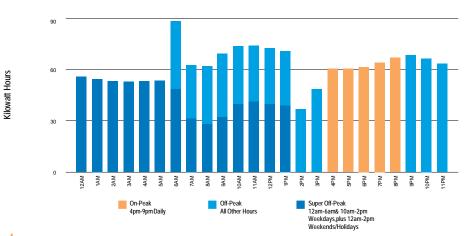
DATE MAILED Apr 10, 2019 sdge.com

# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 02/19 - 03/20

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 82.1 kW on March 20, 2019 from 4:00pm to 5:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Winter	kWh	Nov 1 - Feb 28
On-Peak	2,763	4pm-9pm Daily
Off-Peak	4,181	6am-4pm & 9pm-12amM-F, 2pm-4pm & 9pm-12amWeekends/Holidays
Super Off	3,529	12am-6amM-F, 12am-2pm Weekends/Holidays
Total	10,473	2
Winter	kWh	Mar 1 - Apr 30
Winter On-Peak		Mar 1 - Apr 30 4pm-9pm Daily
		4pm-9pm Daily
On-Peak	6,342 7,943	4pm-9pm Daily



sdge.com

### Definitions

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TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
ΤΤΥ/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If your SDG&E bill becomes past due and a written notice for disconnection is mailed, you may be required to re-establish your credit by paying a deposit.



V

ACCOUNT NUMBER 7378 341 191 4 SERVICE FOR VLY CENTER MUN WTR DIST 8711 CIRCLE R DR VALLEY CENTER, CA 92082

You may have rate options. Please call us at 1-800-336-7343(SDGE) or visit our website at

DATE MAILED May 10, 2019 sdge.com

Page 1 of 5

CY 14

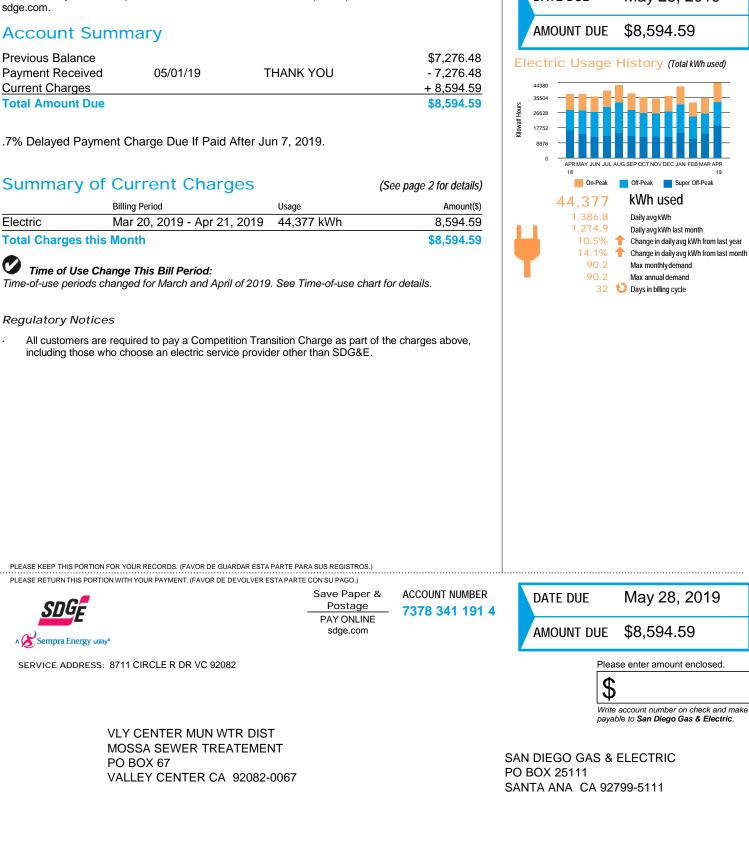
### Sign up to go Paperless

DATE DUE



Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

May 28, 2019





**Detail of Current Charges** 

ACCOUNT NUMBER 7378 341 191 4 DATE DUE May 28, 2019

Electric Service			
Rate: TOU Plus - AL-TOU-Commer	cial	Climate Zone: Inland	
Billing Period: 3/20/19 - 4/21/19	Total Days: 32		
Meter Number: 06699860		led read date May 21, 2019)	Cycle: 14
		· · · /	oyuc. 14
Meter Constant: 120.000	Billing Voltage L	evel: Secondary	
		to rotating outage.	
However, this is s	, ,		
Total Usage: 44,377 (Usage bas	ed on interval da	ita)	
ELECTRIC CHARGES			Amount(\$)
Time of Use Customer Charge	•		186.30
Flactricity Delivery (Details be	(a.u.) 44		
Electricity Delivery (Details be		377 kWh	
WINTER USAGE On-Peak	Off-Peak	Super Off-Peak	
kWh used 11,470	13,843	19,064	
Rate/kWh \$.01012	\$.01012	\$.01012	
Charge \$116.08	+ \$140.09	+ \$192.93	_= 449.10
Winter On-Peak Demand	9	0.2 kW x \$16.98	1,531.60
Winter Non-Coincident Demar	nd 9	0.2 kW x \$21.34	1,924.87
DWR Bond Charge	44.2	77 kWh x \$.00503	223.22
DWR Bond Charge	44,57	7 KWII X 9.00000	223.22
Electricity Generation (Details	below) 44,	377 kWh	
WINTER USAGE On-Peak	Off-Peak	Super Off-Peak	
kWh used 11,470	13,843	19,064	
Rate/kWh \$.11074	\$.09829	\$.08447	
Charge \$1,270.19	+ \$1,360.63	+ \$1,610.34	_= 4,241.16
DWR Revenue Adjustment			-1.33
Capacity Reservation Demand	I	0.0 kW x \$4.68	.00
capacity reconversion Domain		Total Electric Cha	

Total Electric Charges \$8,554.92

(Continued on next page)

### **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week..... 1-800-611-7343 To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



### **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your bank's website for home banking options.



Mobile: SDG&Es free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

For payment options or to make payment arrangements, visit us at sdge.com/assistance or call 1-800-411-7343



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.....

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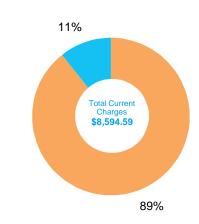
### In Person:

To find the nearest location and hours of operation, visit sdge.com/locations

### By Mail:



# Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

# Electric Charges

Electricity Generation	\$4,241.16
,	
Transmission	\$502.18
Distribution	\$2,515.30
Nuclear Decommissioning	-\$1.33
Competition Transition Charge	\$29.31
Local Generation Charge	\$390.52
Reliability Services	\$.89

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$655.00
DWR Bond Charge	\$223.22
DWR Revenue Adjustment	-\$1.33
Other	\$39.67
Total Current Charges	\$8,594.59

### Detail of Current Charges - Continued

TAXES & FEES ON ELECTRIC CHARGES		Amount (\$)
Franchise Fees on Electric Energy Supplied by C	Dthers 221.89 x 1.10%	2.44
State Surcharge Tax	44,377 kWh x \$.000300	13.31
State Regulatory Fee	44,377 kWh x \$.000539	23.92
Total Taxes & Fees	s on Electric Charges	\$39.67

Total Electric Service \$8,594.59

Total Current Charges \$8,594.59



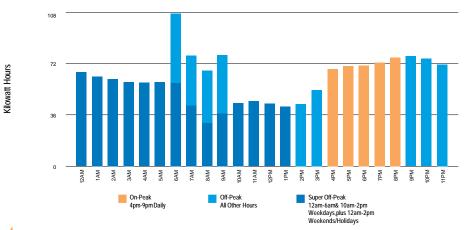
Time of Use - Electricity

Winter	kWh	Mar 1 - Apr 30
On-Peak	11,470	4pm-9pm Daily
Off-Peak	13,843	All Other Hours
Super Off	19,064	12am-6am& 10am-2pmWeekdays,plus 12am-2pmWeekends/Holidays
Total	44,377	

# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# Highest Usage Hour

Highest Usage Hour (Demand) this month:

# 90.2 kW on April 01, 2019 from 4:00pm to 5:00pm

Demand is the highest amount of electricity used at a given point in time.



sdge.com

### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

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### Franchise Fees for Electric Energy Supplied by Others -

This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

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Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at *www.sdge.com.* Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

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If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of

this notice. Employees, including multilingual staff, are available to assist with payment arrangements.

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

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Type of Call	Toll-Free Number
TTY/VCO/HCO to	1-800-735-2929 English
Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
ΤΤΥ/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

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ACCOUNT NUMBER 7378 341 191 4 SERVICE FOR VLY CENTER MUN WTR DIST 8711 CIRCLE R DR VALLEY CENTER, CA 92082

DATE MAILED Jun 11, 2019 sdge.com

### Sign up to go Paperless



(See page 2 for details)

Sign up to go Paperless today. Visit sdge.com/go-paperless-today.

## **Account Summary**

Previous Balance	05/00/40	THANK VOL	\$8,594.59
Payment Received	05/29/19	THANK YOU	- 8,594.59
Current Charges			+ 8,401.12
Total Amount Due			\$8,401.12

.7% Delayed Payment Charge Due If Paid After Jul 7, 2019.

# Summary of Current Charges

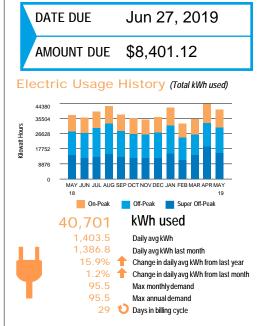
	Billing Period	Usage	Amount(\$)
Electric	Apr 21, 2019 - May 20, 2019	40,701 kWh	8,401.12
Total Charge	s this Month		\$8,401,12

### Time of Use Change This Bill Period:

Time-of-use periods changed for March and April of 2019. See Time-of-use chart for details.

### **Regulatory Notices**

All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)





# **Important Phone Numbers**

1-800-336-SDGE (7343) English 1-800-311-SDGE (7343) Español 1-877-889-SDGE (7343) TTY

### M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. . . . . . 8-1-1

To make a payment using your credit or debit card via a third party 

Detail	of	Current	Charges
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Electric Service			
Rate: TOU Plus - AL-TOU-Commercial Climate Zone: Inland			
Billing Period: 4/21/19 - 5/20/19	Total Days: 29		
Meter Number: 06699860	(Next scheduled read date Jun 20, 2019)	Cycle: 14	
Meter Constant: 120.000	Billing Voltage Level: Secondary		
	ently not subject to rotating outage. ubject to change without notice.		
Total Usage: 40,701 (Usage bas	ed on interval data)		
ELECTRIC CHARGES		Amount(\$)	
Time of Use Customer Charge	;	186.30	
Electricity Delivery (Details be	<i>low)</i> 40,701 kWh		
WINTER USAGE On-Peak	Off-Peak Super Off-Peak		
kWh used 10,703	14,937 15,061		
Rate/kWh \$.01012	\$.01012 \$.01012		
Charge \$108.32	+ \$151.16 + \$152.41	= 411.89	
Time of Use Change This Bill Period: There was a time of use change on day 10 of your Billing Period. Therefore, your consumption for the first 9 days were aggregated on TOU 1, and the remaining 20 days were aggregated on TOU 2. See time-of-use chart for detail.			
<b>Rate Change This Billing Period:</b> There was a rate change on day 21 of your Billing Period. Therefore, your charges for the first 20 days were at Rate 1, and the remaining 9 days were at Rate 2.			
Winter On-Peak Demand	94.1 kW x \$16.98	1,597.81	
Winter Non-Coincident Demar	nd 95.5 kW x \$21.34	2,037.97	

**DWR Bond Charge** 

40,701 kWh x \$.00503 204.72

.....I

(Continued on next page)

Payment Options \$ Please visit sdge.com/residential/pay-your-bill for more ways to pay your bill.



## **Online Bill Pay:**

Register to make a secure payment now or schedule your payment at myaccount.sdge.com, or visit your banks website for home banking options.



Mobile: SDG&E s free app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapps to download.



### Need help paying your bill?

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### In Person:

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### By Mail:



Breakdown of Current Charges



The total current charges include the following components. Definitions for these terms are shown on page 5 of your bill.

### Period: 04/21 - 05/20

### Electric Charges

Electricity Generation	\$3,925.61
Transmission	\$623.02
Distribution	\$2,625.57
Nuclear Decommissioning	-\$1.22
Competition Transition Charge	\$26.85
Local Generation Charge	\$358.17
Reliability Services	\$.83

# (\*) Other Charges & Credits (Electric)

Public Purpose Programs	\$600.75
DWR Bond Charge	\$204.72
DWR Revenue Adjustment	-\$1.22
Other	\$38.04
Total Current Charges	\$8,401.12

### Detail of Current Charges - Continued

Electricity G	On-Peak	Off-Peak	Super Off-Peak			
kWh used	10,703	14,937	15,061			
Rate/kWh	\$.11074	\$.09829	\$.08447			
Charge	\$1,185.25	+ \$1,468.16	+ \$1,272.20	=	3,925.61	
DWR Revenue Adjustment -1.22						
Capacity Re	servation Dema	nd 0.	0 kW x \$4.68		.00	
			Total Electric C	hardes	\$8,363.08	
				3.0		
TAXES & FE	EES ON ELECT	RIC CHARGES		- J	Amount (\$)	
		RIC CHARGES				
	es on Electric I			10%	Amount (\$)	
Franchise Fe	ees on Electric I arge Tax		Others 203.50 x 1.	10% 000300	Amount (\$) 2.23	
Franchise Fe State Surcha	ees on Electric I arge Tax atory Fee	Energy Supplied by	Others 203.50 x 1. 40,701 kWh x \$.	10% 000300 000580	Amount (\$) 2.23 12.21	

Total Electric Service \$8,401.12

Total Current Charges \$8,401.12

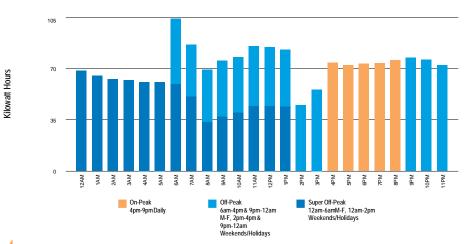


# Your Electricity Dashboard

\*Charts may not display if usage data is unavailable

# Period: 04/21 - 05/20

# Average Hourly Electric Usage



For each day in the billing cycle, an hourly usage is calculated by peak. At the end of the bill cycle, hourly usage is averaged and displayed on the chart by peak.

# **Highest Usage Hour**

Highest Usage Hour (Demand) this month:

# 95.5 kW on May 05, 2019 from 3:00pm to 4:00pm

Demand is the highest amount of electricity used at a given point in time.

### Time of Use - Electricity

Winter	kWh	Mar 1 - Apr 30
On-Peak	3,388	4pm-9pm Daily
Off-Peak	4,148	All Other Hours
Super Off	5,282	12am-6am& 10am-2pmWeekdays,plus 12am-2pmWeekends/Holidays
Total	12,818	
Winter	kWh	May 1 - May 31
Winter On-Peak		May 1 - May 31 4pm-9pmDaily
		4pm-9pm Daily
On-Peak	7,315 10,789	4pm-9pm Daily 6am-4pm & 9pm-12amM-F, 2pm-4pm &



sdge.com

### Definitions

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit monthly. Visit EnergyUpgradeCA.org/credit to learn more.

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Voice	1-800-855-3000 Spanish
Voice to	1-800-735-2922 English
TTY/VCO/HCO	1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

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