

RTA – Regional Transportation Authority Programs and Contact List

Mobility Outreach Program: Transportation for seniors and those with disabilities.

Phone: (312) 913-3167

Email: mm.outreach@rtachicago.org

Mobility Management: Educate on transportation options available for seniors and those with disabilities on Metra, PACE, CTA, RTA in Cook, DuPage, Lake, Kane, McHenry and Will counties

Phone: (312) 913-3167

Email: mm.outreach@rtachicago.org

Travel Training: One on one training on all travel options available.

Phone: (312) 913-3120

Email: traveltraining@rtachicago.org

Ride Free Fare Program: Income based program for seniors over 65 and those with disabilities to ride free on CTA, Metra, and PACE. Must apply, be eligible and be enrolled in Benefits Access Program (BAP).

Phone: (800) 252-8966

More information: <https://fares.rtachicago.org>

Apply Online: <https://ilaging.illinois.gov/benefitsaccess>

Reduced Fare Program: For seniors over 65 and those with disabilities to ride with reduced fares on free on CTA, Metra, and PACE buses and trains. Must apply, be eligible and be enrolled in Benefits Access Program (BAP).

Phone: (312) 913-3110

More information: <https://fares.rtachicago.org>

Apply Online: <https://rtachicago.org/riders/free-and-reduced-fare-programs>

Access Pilot Program: Available for all family members who are on Supplemental Nutrition Assistance Program (SNAP) between age 12 and 64, allows for reduced fare on all Metra lines. This program ends on July 31, 2025.

Phone: (312) 913-3110

More information: <https://fares.rtachicago.org>

ADA Paratransit: For riders whose health or disability conditions prevent use of buses or trains. Must apply, be eligible and be enrolled.

Phone: (312) 663-4357

Taxi Access Program (TAP): Alternative to ADA Paratransit for certified ADA Transit Riders. Must apply, be eligible and be enrolled.

Phone (800) 606-1282

Apply Online: <https://pacebus.com/tap>

Rideshare Access Program (RAP): For certified ADA Paratransit riders, allows access to UBER or UZERV.

More Info and Apply Online: <https://pacebus.com/rap>

Transit Options:

RTA – Regional Transportation Agency <https://rtachicago.org> (312) 913-3200

CTA – Chicago Transit Authority <https://transitchicago.com> (888) 968-7282

Metra – Commuter Rail Service <https://metra.com> (312) 322-2800

PACE Bus Service <https://pacebus.com> (847) 364-7223

Ventra <https://ventrachicago.com> (877) 669-8368 (877) NOW-VENTRA

Pace On Demand <https://pacebus.com/ondemand> (847) 364-7223

Dial-A-Ride <https://pacebus.com/dar> (800) 606-1282

RTA Information Center (312) 836-7000