

Defense Finance and Accounting Service

Retiree Newsletter 2024

A Message from the DFAS Retired and Annuitant Pay Director

Greetings,

In 2023 we continued to work on changes to make managing your retired or annuity pay account simpler and easier.

We've added several new webpages to help you find the resources you need. And redesigned several other webpages to include more information.

For example, our new "Quick Tools" webpage is a one-stop resource to quickly access the most popular and frequently-used resources: <https://www.dfas.mil/raquicktools>.

We also added more information to our "Report a Retiree's Death" webpage, to help smooth the way for your family when the time comes: <https://www.dfas.mil/retdeath>.

Our website has a lot of helpful tools and explanations. Check it out: <https://www.dfas.mil/rapay>.

We've added more Form Wizards and even more askDFAS online upload tools to make it easier to get us documents correctly and easily.

We do need your help to pay you accurately and on time. Please check your account statement or check myPay at least once a year and ensure that your mailing address, email address, and bank account are correct.

And, for retirees, please check that your Survivor Benefit Plan beneficiary and Arrears of Pay beneficiary information are correct.

Keep an eye on our website and our newsletters to see the exciting improvements we make in 2024!

Thank you for your service and sacrifice for our country. We are proud to serve those who have served. We hope you and your family stay safe and well.

Stay Informed with the DFAS Retiree Newsletter
<https://www.dfas.mil/retireenews>

Look for the DFAS Survivor SBP Newsletter
<https://www.dfas.mil/survivornews>

Best Ways to Get a Replacement Copy of a 1099R

Military retirees and SBP annuitants receive a 1099R tax statement electronically via myPay or as a paper copy by mail.

If you need a replacement copy of a 1099R, we have several options for making your request:

- ◆ The fastest and most secure way to obtain a copy of your 1099R is to download it from your myPay account: <https://mypay.dfas.mil>
- ◆ Retirees and annuitants can request a 1099R to be mailed to your current address on file, or to a one-time, temporary address, using our convenient online form. Your 1099R should be in the mail in about 10 business days. Find out how: <https://www.dfas.mil/raquicktools>

- ◆ If you are a retiree and the mailing address you have on file with us is current, get a replacement copy of your 1099R mailed to your address on record through our telephone self-service option at 1-800-321-1080. Find out more: <https://www.dfas.mil/rettaxes>

- ◆ Retirees or annuitants can also send us a written request by fax or mail. Make sure you leave time for processing and mail delivery. Keep in mind, it takes 30 to 60 days to process requests received by fax or mail. Find instructions: <https://www.dfas.mil/rettaxes>

Find more information on tax documents at:
<https://www.dfas.mil/rapay>

2024 Retiree and Annuitant Pay Dates

Entitlement Month	1/2024	2/2024	3/2024	4/2024	5/2024	6/2024	7/2024	8/2024	9/2024	10/2024	11/2024	12/2024
Retiree Payment Dates	2/1/24	3/1/24	4/1/24	5/1/24	6/31/24	7/1/24	8/1/24	8/30/24	10/1/24	11/1/24	11/29/24	12/31/24
Annuitant Payment Dates	2/1/24	3/1/24	4/1/24	5/1/24	6/3/24	7/1/24	8/1/24	9/3/24	10/1/24	11/1/24	12/2/24	1/2/25



Pre-Planning: Smooth the Way for Your Loved Ones

In the difficult days after your passing, your loved ones will need to notify a long list of people and agencies. We are trying to make the process a bit easier.

We have an online tool to report a retiree's death, an informative webpage, and a downloadable checklist, "What to Do When a Military Retiree Dies." We also have a Form Wizard for filling out the form for a retiree's last paycheck, and a Form Wizard for filling out the form to claim a Survivor Benefit Plan annuity. These tools are all available on our Quick Tools webpage: <https://www.dfas.mil/raquicktools>.

The tools are also available with detailed information and instructions on our "Report a Retiree's Death" webpage at: <https://www.dfas.mil/retdeath>.

Your loved ones can also call our customer care center toll-free at 1-800-321-1080 during business hours.

Help smooth the way. Make sure your loved ones have a copy of our new, helpful checklist and know the importance of notifying DFAS promptly.

Simplifying Eligibility Verifications for Retirees and SBP Annuitants

As part of our work at DFAS Retired & Annuitant Pay to transform into an even more customer-friendly environment, this year we simplified eligibility verifications for both retirees and SBP annuitants.

For retirees who receive a hardcopy check to a foreign address, we replaced the twice-yearly Report of Existence (ROE) with an annual Foreign Address Update for Mailed Check (FAUMC) letter.

We made even bigger changes for SBP annuitants. Beginning in August 2023, we reduced the requirements for SBP annuitants to one annual eligibility determination. Previously, some SBP annuitants needed to complete multiple forms each year. Now, they only need to complete and submit one annual verification each year.

We have additional information about these changes for SBP annuitants on our "Manage Your SBP Annuity" webpage, including a downloadable Quick Reference Guide and a Fact Sheet with an overview of what is required, when it is mailed, and when it should be completed and returned: <https://www.dfas.mil/managesbp>.

Not Using myPay? Here's How to Get Started

If you've never used myPay, you can request an initial password on the myPay homepage at <https://mypay.dfas.mil> using the "Forgot or Need a Password" link. The password will be mailed to the address you have on file with DFAS.

Once you receive your password in the mail, you can return to the myPay homepage and log in with your social security number and the password you received in the mail to create your myPay profile.

Do You Know a Gray Area Retiree? Help Us Spread the Word

Great news! We created a new kind of myPay account especially for Gray Area Retirees! This account will help them stay connected to important news and updates between the time they retire from Service and the date they're eligible to receive retired pay. Find out more: <https://www.dfas.mil/grayarea>

2024 CRDP/CRSC Open Season

The 2024 CRDP/CRSC Open Season is January 1-31, 2024. Retirees who are eligible for both CRDP and CRSC will receive an Open Season Letter with the amount of their entitlements. Follow the instructions on the letter. Only return the letter to DFAS to change your current election for 2024. Your election must be postmarked by January 31, 2024. See our helpful Frequently Asked Questions: <https://www.dfas.mil/crdpcrscfaqs>

Retired and Annuitant Pay Mailing Addresses

Defense Finance and Accounting Service
U.S. Military Retired Pay
8899 E 56th Street
Indianapolis IN 46249-1200

Defense Finance and Accounting Service
U.S. Military Annuitant Pay
8899 E 56th Street
Indianapolis IN 46249-1300

2023 Cost of Living Adjustment

Based on the increase in the Consumer Price Index, there is a 3.2 percent Cost of Living Adjustment (COLA) for most retired pay and Survivor Benefit Plan annuities, effective December 1, 2023. Retirees saw the change in their December 31, 2023 payment and annuitants in their January 2, 2024 payment.

Questions?	DFAS Retired & Annuitant Pay Website https://www.dfas.mil/rapay	myPay https://mypay.dfas.mil	DFAS on Facebook www.facebook.com/DFASOfficial