Integrity Business Technologies
Integrate your IT...with integrity.

Free Consultation & Assessment
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✓ Compare Our Plans

Integrity+ Basic Plan	Integrity+ Inclusive Plan
Consistent, transparent pricing plan	**Consistent, transparent pricing plan**
SLA defined phone and email support • Std. business hr. response (M-F, 9-5 CST) • 5 support incidents per device per month • 1 hour monthly credit toward out of scope incidents (non-transferrable) 24/7 device monitoring (PC/Mac/Servers) • Defined alert thresholds • Managed security patching • Agentless monitoring of switches and firewalls Online access to ticketing portal • Simple ticket creation via email • Direct ticket management and access via web • Site specific knowledge base area available for all / selected employees	SLA defined phone and email support • 24/7 support response • Unlimited support incidents • 2 hour monthly credit toward out of scope incidents (non-transferrable) 24/7 device monitoring (PC/Mac/Servers) • Defined alert thresholds • Managed security patching • Agentless monitoring of switches and firewalls • Scripted IT automations (auto-resolve) Online access to ticketing portal • Simple ticket creation via email • Direct ticket management and access via web • Site specific knowledge base area available for all / selected employees
Optional Security services: • Endpoint anti-virus with integrated monitoring and alerts (per device pricing model)	Included Security services: • Centrally managed Endpoint anti-virus
Optional centrally managed services: • Cloud backup services (per GB protected) • Email anti-spam security services (per mailbox) • Network performance monitoring (per network) Work-from-home remote access (per user)	Optional centrally managed services: • Cloud backup services (per GB protected) • Email anti-spam security services (per mailbox) • Network performance monitoring (per network) • Work-from-home remote access (per user)

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