



Paparazzi Accessories – Merchandise Return Policy

An item is considered eligible for return if one or more of the following criteria has been met:

1. The item was received due to an error on the part of Paparazzi Accessories
2. The item was damaged in transit
3. The item was broken prior to being worn
4. The item has a manufacturing defect such as a non-functioning clasp, abnormal discoloration, or a jump ring not being closed properly.

The request for return must be made within 10 business days of receipt to be eligible for a full refund. To initiate a return, the customer must contact Paparazzi Support at (855) 697-2727 to obtain a Return Merchandise Authorization (RMA) number. Upon approval, a shipping label will be provided to the customer.

All returns need to have the RMA number clearly marked on the outside of the package and must be shipped to:

Paparazzi Accessories
Attn: Returns
39 S. Main Street
Hurricane, UT 84737

Once the returned merchandise has been received, a direct replacement will be sent to the customer. If the returned item is no longer available for purchase, a refund in the amount of the original purchase price will be processed on the original form of payment.

No exchanges.

Items returned that are no longer in their original packaging are subject to a 15% restocking fee.

Items ineligible for return include:

1. Items ordered in error by the customer
2. Items broken due to misuse by the customer
3. Items tarnished by water, hairspray, perfumes, etc.
4. Items that have been worn