

# 2023 Summer Immersion Programme in France

## TERMS AND CONDITIONS

### Contract :

On submitting your application for the 2023 Summer Immersion programme in France, you are accepting our terms and conditions. Upon receipt of your request, we will contact you within two business days via e-mail or phone. You must be at least 18 years old to confirm a reservation with the Alliance Française and/or Languesol International Limited. Languesol International cannot book flights on your behalf.

### Programme Description and dates:

The Summer Immersion Programme in France lasts from Sunday July 16, 2023 (expected arrival) to Saturday July 22, 2023 (Expected Departure) :

1099 euros: Stay at host family; subject to availability

1450 euros: Stay at hotel (single); early-bird rate

1110 euros: Stay at hotel (shared). early-bird rate

### Foreign Exchange rate

Payment is to be made in JMD using the following rate 1€-171.20 JMD.

Accommodation at Host family (daily breakfast and dinner. Lunch is at the expense of the client); Or Hotel Stay in the city center in single. Meals available at an extra cost.

The client will be enrolled at a certified Language School and official DELF/DALF Examination Center for 15 hours of group lessons between Monday and Friday from 9am-12pm.

Round trip Airport transfer from the nearest airport to the city of our language stay programme will be provided based off the most convenient times. If your flight arrives after the last trip departs, or very early in the morning, the cost of an overnight stay will be at your expense.

Cultural activities will be organised in the afternoon between 2-5pm, in addition to activities which the language school may provide. The client will receive a document detailing complementary activities and activities that will attract a surcharge.

### Payment

A 30% deposit must be made by March 31, 2023 to the Alliance Française de la Jamaïque in order to secure your reservation. All remaining payment must be made before June 1<sup>st</sup>, 2023. Charges related to wire transfer will be absorbed by the client. Your booking is confirmed once the deposit has been paid and you may participate in the programme once full payment has been made, we have the

right to cancel your reservation. Once 50% of the fees have been paid, we will ensure that you receive all the documents regarding your host family, hotel reservation and class enrolment.

Payment information:

1. IN PERSON: By visiting the Alliance Française de la Jamaïque at 12 Merrick Avenue, Kingston 10, to pay by card, cheque or in cash.
2. You may do a DIRECT DEPOSIT or do a WIRE TRANSFER from a local account to:

Bank name: National Commercial Bank, Matilda's Corner Branch

Bank Address: 32 Trafalgar Road, Kingston 10, Jamaica, W.I.

SWIFT/BIC code: JNCBJMKX

The account number : 371035028

The account name: Alliance Française de la Jamaïque

**Please email the receipt/voucher or a copy of the confirmation page to confirm payment to [admin@afjamaica.com](mailto:admin@afjamaica.com) in cc. [info@languesolinternational.com](mailto:info@languesolinternational.com)**

3. Online

You may pay with your debit/credit card online. Send an email to [admin@afjamaica.com](mailto:admin@afjamaica.com) in cc. [info@languesolinternational.com](mailto:info@languesolinternational.com) to receive an e-bill.

**Legal responsibility**

The Alliance Française de la Jamaïque and Languesol International Limited only assume legal responsibility for damages directly related to our services and any liability is limited to the total amount paid to us. The period of liability is limited to the duration of the language stay and the language stay destination. We do not assume responsibility for inbound or outbound travel. We do not accept responsibility for immersion programme changes due to delays, strikes or acts of God. We are not responsible for travel changes caused by circumstances beyond the association's or company's control, such as those made by local authorities or third parties. We will not be held responsible for any wrongdoings committed by the customer during or after his/her participation in the programme.

### **Use of Image**

The Alliance Française de la Jamaïque and Language International Limited operate separate and active social media accounts. During our immersion programmes, we share elements of the stay by posting photos and videos to our social media platforms and websites for promotional and non-commercial purposes. If you would like to opt out, please express this before start of programme in writing by sending an email to [admin@afjamaica.com](mailto:admin@afjamaica.com) in cc: [info@languesolinternational.com](mailto:info@languesolinternational.com)

### **Cancellations made by the customer**

The customer has a period of 7 days following payment of deposit to withdraw from programme free of cost. Requests for cancellation

must be sent by email at [admin@afjamaica.com](mailto:admin@afjamaica.com) cc: [info@languesolinternational.com](mailto:info@languesolinternational.com). Cancellation will be effective upon receipt of this email. Cancellation requests submitted following the 7-day grace period will attract a cancellation charge of 180EUR / 27900 JMD (1€=155JMD). If you make a last minute cancellation, the following charges apply:

- 29 days or more before the start of the course: 180 EUR / 27900JMD
- Between 14 and 28 days before the start of the course: 30% of the cost of the immersion programme (Minimum 180 EUR / 27900 JMD)
- Between 7 and 13 days before the start of the course: 50% of the cost of the immersion programme (Minimum 180 EUR / 27900 JMD)
- Between 1 and 6 days before the start of the immersion programme and thereafter: no reimbursement

If the cancellation is a result of a serious medical, family or work problem, you should be able to get your money back through your travel insurance.

Refunds will be made via bank transfer. The client is responsible for providing accurate banking instruction and information for refund. Charges related to wire transfer will be absorbed by the client.

## **Cancellations made by Host Family**

In the unlikely event that a host family has to cancel, we will provide you with two weeks' notice and find a replacement host family for you. In the event that a host family is unavailable we will provide another solution for you for accommodation. If you are unsatisfied with our proposed solution we will reimburse you the entire amount that has already been paid to us as soon as possible.

## **Price changes**

The cost of the host family programme is fixed when you confirm your reservation. From this point, any price increases resulting from fluctuations in exchange rates, language school and tutoring prices and other services will not affect you. However the early bird rate for programme including a hotel stay will be valid until March 15, 2023. Beyond this date, the price can not be guaranteed, and a quotation will be provided with the price difference.

## **Responsibilities of the client**

### ***Flights and transfer***

The client is responsible for reserving his/her round trip flights. The client must communicate accurate travel information to l'Alliance Française de la Jamaïque and Languesol International Limited in order for airport pickup and drop off at the nearest airport in France may be arranged. Transfer from the host family/hotel to the language school and sites of attraction will be at the expense of the client.

### ***Passport, visa, vaccinations, etc.***

It is the client's responsibility to meet all travel requirements set by the destination's authorities (passport, visa, vaccinations, customs, etc.) before applying and making payment to l'Alliance Française de la Jamaïque or Languesol International Limited. We will provide you with information and assist you with any questions. We strive to keep our information as up to date as possible, but we cannot guarantee accuracy as country entry requirements are constantly changing. We encourage you to inquire with your local embassy or consulate before travelling. It is the responsibility of the client to apply well in advance of the intended travel date. In case of a visa refusal duly certified by the French Consulate, a refund may be granted minus the registration and administrative fees plus and bank charges 180 EUR / 27900JMD. In case of impediment or late obtaining of the visa, the period of course envisaged during the pre-registration can be postponed only once.

### ***Insurance***

We strongly recommend that all participants to our programme take out a travel or medical insurance policy in their home countries. The Alliance Française de la Jamaïque and Languesol International Limited will not be held liable and is not responsible for any accident, injury, loss or damages of personal items, occurring during your immersion. If you are participating in any tour or excursion you have responsibility to ensure that your travel or medical insurance policy covers the activity or sport in which you are participating.

### **Changes to our services**

Although the information on our website is constantly being checked and updated, it is possible that some details are incorrect. In these circumstances, we will inform you of all changes before you confirm your booking.

### **Complaints**

Please inform Languesol International Limited (via local correspondent) and the receptionist at the language school as soon as a problem arises. Complaints should be made verbally or in writing (forms available at the Language School's reception). They must be specific and identify the exact reason for the complaint. Languesol International and/the receptionist will forward the complaint to the management. The management may call a private meeting to discuss the problem. In all cases the student will have a response/solution within 24 hours. Students are reminded that the terms and conditions herein apply.

### **Disputes**

Any dispute or litigation regarding the validity or interpretation of these terms will be addressed before the relevant legal entity in Jamaica which has jurisdiction over Languesol International Limited.