

2020 Summer Immersion Programme in Madrid

TERMS AND CONDITIONS

Contract :

On submitting your application for the 2020 Summer Immersion programme in Madrid, you are accepting our terms and conditions. Upon receipt of your request, we will contact you within two business days via e-mail or phone. You must be at least 18 years old and have at least an A2 level in Spanish to confirm a reservation with Edugalité and/or Languesol International. Languesol International cannot book flights on your behalf.

Programme Description and date:

The Summer Immersion Programme in Spain lasts for:
1 week - 869 Euros

Programme Start Date: Sunday August 2, 2020

It includes a stay with a host family in Spain. Breakfast, Lunch and Dinner will be provided each day.

The client will be enrolled at a SACIC certified Language School for 20 hours of group lessons between Monday and Friday.

Round trip Airport transfer from the Madrid Barajas Airport to the language school will be provided based off the most convenient times. If your flight arrives after the last trip departs, or very early in the morning, the cost of an overnight stay will be at your expense.

Some Extracurricular activities are included (such as tours, museum visits and activities at the Language School). The client will receive a document detailing complementary activities and activities that will attract a surcharge.

Payment

A deposit of 250€ minimum must be made by April 17, 2020 to in order to secure your reservation. All remaining payment must be made by July 1st, 2020. Charges related to wire transfer will be absorbed by the client. Your booking is confirmed once the deposit has been paid and you may participate in the programme once full payment has been made, we have the right to cancel your reservation. Once 50% of the fees have been payed, we will ensure that you receive all the documents regarding your host family and class enrolment.

Payment information

Several options are possible:

A. Payment may be made on our website via Paypal at languesolinternational@gmail.com or

B. By checking out directly with your debit/credit card details through our payment gateway online at www.languesolinternational.com/spain

C. Via e-bill that will be sent directly to your email for payment via debit/credit card

D. By paying in instalments via bank card (upon request)

3.. If you are in Jamaica, you may do a DIRECT DEPOSIT or do a WIRE TRANSFER from a local account to:

Account Name: Langesol International

Name of Bank: Jamaica Money Market Brokers (JMMB)

Account Number: 006100169114

Branch: Portmore, Jamaica 48-48 W Trade Way, Portmore

Please email the receipt/voucher or a copy of the confirmation page to confirm payment to edugalite@languesolinternational.com

Foreign Exchange rate

For bank deposits, Payment is to be made in JMD using the following rate 1€=155JMD; 1€=656 CFA.

Legal responsibility

Edugalité and Langesol International only assume legal responsibility for damages directly related to our services and any liability is limited to the total amount paid to us. The period of liability is limited to the duration of the language stay and the language stay destination. We do not assume responsibility for inbound or outbound travel. We do not accept responsibility for immersion programme changes due to delays, strikes or acts of God. We are not responsible for travel changes caused by circumstances beyond the entities' control, such as those made by local authorities or third parties. We will not be held responsible for any wrongdoings committed by the customer during or after his/her participation in the programme.

Cancellations made by the customer

The customer has a period of 7 days following payment of deposit to withdraw from programme free of cost. Requests for cancellation must be sent by email to edugalite@languesolinternational.com. Cancellation will be effective upon receipt of this email. Cancellation requests submitted following the 7-day grace period will attract a cancellation charge of 180EUR (1€=155JMD; 1€=656 CFA). If you make a last minute cancellation, the following charges apply:

- 29 days or more before the start of the course: 180 EUR
- Between 14 and 28 days before the start of the course: 30% of the cost of the immersion programme (Minimum 180 EUR)
- Between 7 and 13 days before the start of the course: 50% of the cost of the immersion programme (Minimum 180 EUR)
- Between 1 and 6 days before the start of the immersion programme and thereafter: no reimbursement

If the cancellation is a result of a serious medical, family or work problem, you should be able to get your money back through your travel insurance.

Refunds will be made via bank transfer. The client is responsible for providing accurate banking instruction and information for refund. Charges related to wire transfer will be absorbed by the client.

Cancellations made by Host Family

In the unlikely event that a host family has to cancel, we will provide you with two weeks' notice and find a replacement host family for you. In the event that a host family is unavailable we will provide another solution for you for accommodation. If you are unsatisfied with our proposed solution we will reimburse you the entire amount that has already been paid to us as soon as possible.

Price changes

The cost of your programme is fixed when you confirm your reservation. From this point, any price increases resulting from fluctuations in exchange rates, language school and tutoring prices and other services will not affect you.

Responsibilities of the client

Flights and transfer

The client is responsible for reserving his/her round trip flights. The client must communicate accurate travel information to Langesol International in order for airport pickup and drop off in Madrid may be arranged. Transfer from the host family to the language school and sites of attraction will be at the expense of the client.

Passport, visa, vaccinations, etc.

It is the client's responsibility to meet all travel requirements set by the destination's authorities (passport, visa, vaccinations, customs, etc.) before applying and making payment to Edugalité/ Langesol International. We will provide you with information and assist you with any questions. We strive to keep our information as up to date as possible, but we cannot guarantee accuracy as country entry requirements are constantly changing. We encourage you to inquire with your local embassy or consulate before travelling. It is the



responsibility of the client to apply well in advance of the intended travel date. **In case of a visa refusal duly certified by the French Consulate, a refund may be granted minus the registration and administrative fees plus and bank charges 180 EUR.** In case of impediment or late obtaining of the visa, the period of course envisaged during the pre-registration can be postponed only once.

Insurance

We strongly recommend that all participants to our programme take out a travel or medical insurance policy in their home countries. Edugalité and Languesol International will not be held liable and is not responsible for any accident, injury, loss or damages of personal items, occurring during your immersion. If you are participating in any tour or excursion you have responsibility to ensure that your travel or medical insurance policy covers the activity or sport in which you are participating.

Changes to our services

Although the information on our website is constantly being checked and updated, it is possible that some details are incorrect. In these circumstances, we will inform you of all changes before you confirm your booking.



Complaints

Please inform Edugalité, Languesol International and the receptionist at the language as soon as a problem arises. Complaints should be made verbally or in writing (forms available at the Language School's reception). They must be specific and identify the exact reason for the complaint. Edugalité, Languesol International and/the receptionist will forward the complaint to the management. The management may call a private meeting to discuss the problem. In all cases the student will have a response/solution within 24 hours. Students are reminded that the terms and conditions herein apply.

Disputes

Any dispute or litigation regarding the validity or interpretation of these terms will be addressed before the relevant legal entity in Jamaica which has jurisdiction over Languesol International.

Version March 7, 2020