



LANGUESOL INTERNATIONAL

Travel Consultancy

Immersion Programme in France¹

TERMS AND CONDITIONS

Contract :

On submitting your application for an Immersion Programme in France to Languesol International, you are accepting our terms and conditions. Upon receipt of your request, we will contact you within two business days via e-mail or phone. A reservation can be made no earlier than six months and no later than 4 weeks before the intended period of travel. You must be at least 18 years old to confirm a reservation with Languesol International (or 16 year old with parental agreement). Languesol International cannot book flights on your behalf.

Programme Description and dates:

The Immersion Programme in France lasts for minimum one week. Cost of base programme is 600 EUR.

It includes a 6 nights/7 days stay at a host family (Sunday-Saturday). The Host Family will provide breakfast and dinner each day. Lunch is at the expense of the client.

The client will be enrolled at a certified Language School and official DELF/DALF Examination Center for 15 hours of group lessons between Monday and Friday.

Round trip Airport transfer from the Brussels International Airport to the city of our language stay programme will be provided based off the most convenient times. If your flight arrives after the last trip departs, or very early in the morning, the cost of an overnight stay will be at your expense.

Some Extracurricular activities at the language school are included. The client will receive a document detailing complementary activities and activities that will attract a surcharge.

You may enrol during the period which best suits you but please observe the **following holidays during which the language school in France will be closed:**

In 2019, on the 15/08, 16/08, 01/11 and 11/11. The annual closure of the school will take place from 20/12/2019 to 6/01/2020.

In 2020, will be closed on the 13/04, 1/05, 8/05, 21-22/05, 01/06, 13-14/07 and 11/11. The annual closure of the school will take place from 19/12/2020 to 11/01/2021.

¹ Different from Summer Immersion in France Programme



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Payment

Once you have submitted your application and have received an invoice, the full payment must be made via online payment, wire transfer or direct deposit within 30 days. **Full payment must be made no later than one month before** chosen programme start date. Charges related to wire transfer will be absorbed by the client. Your booking is confirmed once the total amount is paid and until this point, Languesol International has the right to cancel your reservation. Once payment is made, we will ensure that you receive all the documents regarding your host family and enrolment at least two weeks before the start of your stay.

Payment information:

1. ONLINE: Payment may be made on our website via [Paypal](#) at languesolinternational@gmail.com
2. If you are in Jamaica, you may do a DIRECT DEPOSIT or do a WIRE TRANSFER from a local account to:

Account Name: Languesol International

Name of Bank: Jamaica Money Market Brokers (JMMB)

Account Number: 006100169114

Branch: Portmore, Jamaica 48-48 W Trade Way, Portmore

3. For INTERNATIONAL WIRE TRANSFER in USD

BANK	BNY Mellon 225 Liberty Street New York, NY 10286
ACCOUNT #	890-1338-729
ABA #	021-000-018
BIC/SWIFT	IRVTUS3N
BENEFICIARY	JMMB Bank (Jamaica) Limited

PAYMENT DETAILS: For further credit to account no: 006100169114 in name of client LANGUESOL INTERNATIONAL

For International Wire Transfer in other currencies, please contact us for banking instructions.

Legal responsibility

Languesol International only assumes legal responsibility for damages directly related to our services and any liability is limited to the total amount paid to us. The period of liability is limited to the duration of the language stay and the language stay destination.



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Languesol International does not assume responsibility for inbound or outbound travel. We do not accept responsibility for immersion programme changes due to delays, strikes or acts of God. Languesol International is not responsible for travel changes caused by circumstances beyond the company's control, such as those made by local authorities or third parties. Languesol International will not be held responsible for any wrongdoings committed by the customer during or after his/her participation in the programme.

Cancellations made by the customer

The customer has a period of 7 days to exercise his/her right of withdrawal according to French law. After this date, any cancellation must be sent by email at info@languesolinternational.com. Cancellation will be effective upon receipt of this email. If you would like to cancel your booking once it has been confirmed, you are required to pay a cancellation charge of 160USD / 20000 JMD. If you make a last minute cancellation, the following charges apply:

- 29 days or more before the start of the course: 160 USD / 20000JMD

- Between 14 and 28 days before the start of the course: 30% of the cost of the immersion programme (Minimum 160 USD / 20000 JMD)
- Between 7 and 13 days before the start of the course: 50% of the cost of the immersion programme (Minimum 160 EUR / 20000 JMD)
- Between 1 and 6 days before the start of the immersion programme and thereafter: no reimbursement

If the cancellation is a result of a serious medical, family or work problem, you should be able to get your money back through your travel insurance.

Refunds will be made via bank transfer. The client is responsible for providing accurate banking instruction and information for refund. Charges related to wire transfer will be absorbed by the client.

Cancellations made by Host Family

In the unlikely event that a host family has to cancel, we will provide you with two weeks' notice and find a replacement host family for you. In the event that a host family is unavailable we will provide another solution for you for accommodation. If you are unsatisfied



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with our proposed solution we will reimburse you the entire amount that has already been paid to us as soon as possible.

Price changes

The cost of your programme is fixed when you confirm your reservation. From this point, any price increases resulting from fluctuations in exchange rates, language school and tutoring prices and other services will not affect you.

Responsibilities of the client

Flights and transfer

The client is responsible for reserving his/her round trip flights. The client must communicate accurate travel information to Languesol International in order for airport pickup and drop off in Brussels may be arranged. Transfer from the host family to the language school and sites of attraction will be at the expense of the client.

Passport, visa, vaccinations, etc.

It is the client's responsibility to meet all travel requirements set by the destination's authorities (passport, visa, vaccinations, customs, etc.) before applying and making payment to Languesol International. We will provide you with information and assist you with any questions. We strive to keep our information as up to date as possible, but we cannot guarantee accuracy as country entry requirements are constantly changing. We encourage you to inquire with your local embassy or consulate before travelling. It is the responsibility of the client to apply well in advance of the intended travel date. In case of a visa refusal duly certified by the French Consulate, a refund may be granted minus the registration and administrative fees plus and bank charges. In case of impediment or late obtaining of the visa, the period of course envisaged during the pre-registration can be postponed only once. [Administration fee: 50 €].

Insurance

We strongly recommend that all participants to our programme take out a travel or medical insurance policy in their home countries. Languesol International will not be held liable and is not responsible for any accident, injury, loss or damages of personal items, occurring during your immersion. If you are participating in any tour or excursion you have responsibility to ensure that your travel or



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medical insurance policy covers the activity or sport in which you are participating.

Changes to our services

Although the information on our website is constantly being checked and updated, it is possible that some details are incorrect. In these circumstances, we will inform you of all changes before you confirm your booking.

Complaints

Please inform Languesol International and the receptionist at the language as soon as a problem arises. Complaints should be made verbally or in writing (forms available at the Language School's reception). They must be specific and identify the exact reason for the complaint. Languesol International and/the receptionist will forward the complaint to the management. The management may call a private meeting to discuss the problem. In all cases the student will have a response/solution within 24 hours. Students are reminded that the terms and conditions herein apply.

Disputes

Any dispute or litigation regarding the validity or interpretation of these terms will be addressed before the relevant legal entity in Jamaica which has jurisdiction over Languesol International.

Version July 2019