



# LANGUESOL INTERNATIONAL

*Travel Consultancy*

## **Immersion Programme in Jamaica**

### TERMS AND CONDITIONS

#### **Contract :**

On submitting your application for an Immersion Programme in Jamaica to Languesol International, you are accepting our terms and conditions. Upon receipt of your request, we will contact you within two business days via e-mail or phone. A reservation can be made no earlier than six months and no later than 4 weeks before the intended period of travel. You must be at least 18 years old to confirm a reservation with Languesol International. A student, aged 16 or 17, may have a parent/guardian complete the registration on their behalf. The parent/guardian must sign a waiver agreement. Alternative arrangements must be made for minors under the age of 16. Please contact us for more information. Languesol International cannot book flights on your behalf.

#### **Programme Description and dates:**

The Learn English in Jamaica Immersion Programme lasts for three months at a cost of 1346 Euros/month. It includes group lessons from Monday to Thursday from 10am-3pm. Fridays are reserved for cultural visits. It also includes accommodation with a Jamaican host family (including breakfast and dinner), round trip airport transfer, among other things. It is possible to participate in programmes with a shorter duration. The courses in this case would be private; an example of the rate is given on the application form. Clients may also enrol part time to have courses either in the morning (conversation) or in the afternoon (grammar).

**From 12 September to 23 November 2019**

**From 16 January to 29 March 2020**

**From 10 April to 28 June 2020**

**From 28 July to 28 August 2020 (intensive summer programme)**

**From 11 September to 22 November 2020**

#### **Payment**

Once you have submitted your application and have received an invoice, the down payment must be made via online payment, wire transfer or direct deposit within 30 days. **Full payment must be made no later than two weeks before** chosen programme start date.



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Charges related to wire transfer will be absorbed by the client. Your booking is confirmed once the total amount is paid and until this point, Languesol International has the right to cancel your reservation. Once down payment is made, we will assist in acquiring the necessary documents for your student visa application.

### Payment information:

1. ONLINE Credit/Debit Visa or Mastercard. Fee: 2,9% per transaction
2. ONLINE Paypal at [languesolinternational@gmail.com](mailto:languesolinternational@gmail.com) Fee: 4% per transaction
3. INTERNATIONAL WIRE TRANSFER IN USD:

<b>BANK</b>	BNY Mellon 225 Liberty Street New York, NY 10286
<b>ACCOUNT #</b>	890-1338-729
<b>ABA #</b>	021-000-018
<b>BIC/SWIFT</b>	IRVTUS3N
<b>BENEFICIARY</b>	JMMB Bank (Jamaica) Limited

**PAYMENT DETAILS:** For further credit to account no: 006100169114 in name of client LANGUESOL INTERNATIONAL

4. INTERNATIONAL WIRE TRANSFER IN EUR:

<b>BANK</b>	Citibank, N.A., London Branch Citigroup Centre, Canada Square, Canary Wharf London, E145LB
<b>BIC/SWIFT #</b>	CITIGB2L
<b>ACCOUNT#/ IBAN</b>	GB23-CITI-18500-8104-10713
<b>CODE CHIPS</b>	029-715
<b>BENEFICIARY</b>	JMMB Bank (Jamaica) Limited

**PAYMENT DETAILS:** For further credit to account no **006100169114** in name of client LANGUESOL INTERNATIONAL.

5. SEPA Transfers – contact us for banking information



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### **Legal responsibility**

Languesol International only assumes legal responsibility for damages directly related to our services and any liability is limited to the total amount paid to us. The period of liability is limited to the duration of the language stay and the language stay destination. Languesol International does not assume responsibility for inbound or outbound travel. We do not accept responsibility for immersion programme changes due to delays, strikes or acts of God. Languesol International is not responsible for travel changes caused by circumstances beyond the company's control, such as those made by local authorities or third parties. Languesol International will not be held responsible for any wrongdoings committed by the customer during or after his/her participation in the programme.

### **Cancellations made by the customer**

Cancellations must be made in writing as soon as possible and sent to us at [info@languesolinternational.com](mailto:info@languesolinternational.com). If you would like to cancel your booking once it has been confirmed, you are required to pay a cancellation charge of 100EUR / 115 USD. If you make a last minute cancellation, the following charges apply:

- 29 days or more before the start of the course: 115 USD / 100 EUR
- After the start of the immersion programme : no reimbursement

If the cancellation is a result of a serious medical, family or work problem, you should be able to get your money back through your travel insurance.

Refunds will be made via bank transfer. The client is responsible for providing accurate banking instruction and information for refund. Charges related to wire transfer will be absorbed by the client.

### **Cancellations made by Host Family**

In the unlikely event that a host family has to cancel, we will provide you with two weeks' notice and find a replacement host family for you. In the event that a host family is unavailable we will provide another solution for you for accommodation. If you are unsatisfied with our proposed solution we will reimburse you the entire amount that has already been paid to us as soon as possible, minus registration fees.



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### **Price changes**

The cost of your programme is fixed when you confirm your reservation. From this point, any price increases resulting from fluctuations in exchange rates, language school and tutoring prices and other services will not affect you.

### **Responsibilities of the client**

#### *Flights and transfer*

The client is responsible for reserving his/her round trip flights. The client must communicate accurate travel information to Languesol International in order for airport pickup and drop off in Jamaica to be arranged. The client will cover any hotel costs incurred due to the obligation to stay over in Kingston/Montego Bay after landing. **Transfer from the host family to the language school and sites of attraction will be at the expense of the client.**

#### *Passport, visa, vaccinations, etc.*

It is the client's responsibility to meet all travel requirements set by the destination's authorities (passport, visa, vaccinations, customs, etc.). For example, the client will be landed for a set number of days in Jamaica. It is the client's responsibility to request a visa extension at the relevant immigration entity during the specified time. We will provide you with information and assist you with any questions. We strive to keep our information as up to date as possible, but we cannot guarantee accuracy as country entry requirements are constantly changing. We encourage you to inquire with your local embassy or consulate before travelling. It is the responsibility of the customer to respect the conditions of stay as a tourist or student in Jamaica.

#### *Insurance*

We strongly recommend that all participants to our programme take out a travel or medical insurance policy in their home countries. Languesol International will not be held liable and is not responsible for any accident, injury, loss or damages of personal items, occurring during your immersion. If you are participating in any tour or excursion you have responsibility to ensure that your travel or medical insurance policy covers the activity or sport in which you are participating.



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### **Changes to our services**

Although the information on our website is constantly being checked and updated, it is possible that some details are incorrect. In these circumstances, we will inform you of all changes before you confirm your booking.

### **Complaints**

We will address all complaints as soon as possible after the client has commenced the immersion programme and seek to provide a solution. Please address all complaints by sending us the details via email at [info@languesolinternational.com](mailto:info@languesolinternational.com) . For complaints filed after programme completion, we will address them in the shortest delay. We will not consider any complaints filed more than 5 days following programme completion.

### **Disputes**

Any dispute or litigation regarding the validity or interpretation of these terms will be addressed before the relevant legal entity in Jamaica which has jurisdiction over Languesol International.

Version August 2019



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An abbreviated French version is provided below out of courtesy.

### Information

Le programme d'immersion à Kingston dure 3 mois et comprend des cours de langues à temps plein dans notre école de langue-partenaire. Le programme à temps plein commence dès 10h de lundi à jeudi et se termine à 15h. Le client peut choisir de suivre des cours à moitié temps. Il/elle pourra dans ce cas suivre des cours le matin (point focal : la pratique de la langue orale) ou l'après-midi (point focal : la grammaire ou la production écrite). Les sorties culturelles sont prévues les vendredis.

*Si le client souhaite prendre des cours pendant moins de 3 mois, ces cours auront lieu en format « cours particulier » - un exemple du prix à la semaine/par mois est donné dans le formulaire d'inscription.*

Le programme comprend aussi un hébergement en famille d'accueil avec deux repas par jour (le petit-déjeuner et le dîner). Il est fortement conseillé de nous adresser une demande 30 jours minimum avant le début du programme afin qu'on puisse trouver une famille de disponible. Si le client ne souhaite pas rester avec une famille, nous pourrions proposer une solution soit en auberge de jeunesse soit en hôtel. Le déjeuner et les frais de déplacement entre le lieu d'hébergement et l'école de langue ou les lieux de sorties seront pris en charge par le client (sauf en cas d'exception).

Le transfert aéroport est inclus dans le prix peu importe l'aéroport. Veuillez noter qu'en cas d'arrivée à l'aéroport de Kingston (Norman Manley International Airport), le client aura une réception d'accueil par un membre de notre équipe. Le client peut payer un supplément pour avoir une réception d'accueil à l'aéroport situé à Montego Bay (Donald Sangster's International Airport).

Les périodes pour les cours d'anglais à temps plein sont :

**Du 12 septembre au 23 novembre 2019**

**Du 16 janvier au 29 mars 2020**

**Du 10 avril au 28 juin 2020**

**Du 28 juillet au 28 août 2020 (programme intensif d'été)**

**Du 11 septembre au 22 novembre 2020**

Une attestation d'inscription sera fournie après que nous avons reçu un acompte. Celle-ci sera nécessaire pour faire la demande d'un visa « étudiant » pour la Jamaïque auprès de l'ambassade ou le consulat du pays du client. Il est de la responsabilité du client de faire des démarches de visas et à temps, afin de permettre le traitement de sa demande dans les meilleurs délais. Il nous faudra une copie du passeport du client afin de générer une



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attestation. Une fois que le visa soit accordé, le montant restant doit être acquitté au moins 2 semaines avant le début des cours.

En cas de refus de visa, nous rembourserons l'acompte sous justificatif (moins 100euros pour l'inscription et les charges). Les frais bancaires seront absorbés par le client. En cas d'annulation avant le début des cours, nous rembourserons l'acompte sous justificatif (moins 100euros pour l'inscription et les charges). Les frais bancaires seront absorbés par le client. Pas de remboursement après que le programme ait commencé.

Les paiements peuvent-être effectués

1. En ligne via carte bancaire (débit/crédit ; visa/master). Frais 2,9% par transaction
2. Via Paypal ([languesolinternational@gmail.com](mailto:languesolinternational@gmail.com)). Frais 4% par transaction
3. Via virement bancaire international en EUR. Veuillez noter que notre banque (JMMB) utilise une banque intermédiaire (CITIBANK) pour les virements venant de l'étranger. Les informations doivent être soigneusement saisies, notamment l'information en jaune.

**BANQUE**

Citibank, N.A., London Branch  
Citigroup Centre, Canada Square,  
Canary Wharf  
London, E145LB

**BIC/SWIFT #**

CITIGB2L

**N° de Compte/ IBAN**

GB23-CITI-18500-8104-10713

**CODE CHIPS**

029-715

**BENEFICIAIRE**

JMMB Bank (Jamaica) Limited

**PAYMENT DETAILS:** For further credit to account no **006100169114** in name of client **LANGUESOL INTERNATIONAL**.

4. Via virement bancaire international en USD.

**BANQUE**

BNY Mellon  
225 Liberty Street  
New York, NY 10286

**N° de Compte**

890-1338-729

**ABA #**

021-000-018

**BIC/SWIFT**

IRVTUS3N

**BENEFICIAIRE**

JMMB Bank (Jamaica) Limited

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5. Via virement SEPA contactez—nous pour avoir plus d'information