



Sunshine Coast Auto Recyclers ABN 26 143 795 591 is committed to providing quality used parts. When buying with us, whether directly with us in store or online via our website or eBay store, please ensure the following:

- Make sure the part you are wanting is correct and suitable for what you need prior to making an order or purchase with us in person, online or on our eBay store.
- Do not assume that the part is suitable or compatible for your vehicle; if you are unsure, please contact our sales team by phone or email to discuss.
- Check the full part description as well as any comments relating to the condition of the part; if you require more information or photos, please contact our sales team by phone or email to discuss.

If for any reason you wish to return part that has been recently purchased, we will be happy to assist you provided the following conditions are met:

1. Notice of return is lodged in writing within 7 days of receiving the part.
2. The part is returned within 30 days of the original invoice date.
3. The part is in its original re-saleable condition with all tags and packaging.
4. The part is un-opened, has not been used, worn or damaged.
5. There is no writing or stickers on the part itself.

All parts are run and tested for quality assurance and no parts are sent without being thoroughly checked and tested.

No return will be accepted if the item has been tampered with or disassembled.

Every part we sell is marked and engraved by our dismantlers. No return will be accepted if our engravings and markings are not apparent.

The purchaser agrees, for all returns that are due to customer fault such as ordering errors, part no longer required or change of mind that freight costs will be at their expense.

Refer to our Warranty Policy for further information regarding faulty parts.