



LIGHTHOUSE COUNSELING SERVICES, PLLC

TELEHEALTH INFORMED CONSENT FORM

I consent to engaging in telehealth with Lighthouse Counseling Services as a part of the therapy process and my treatment goals. I understand that telehealth psychotherapy will be arranged prior to sessions, preferably 24 hours in advance, and at the therapist's discretion. I understand that telehealth services may not be as complete as in-person therapy services.

Telehealth will occur primarily through GoToMeeting, a HIPAA compliant interactive audio and video program.

I understand that the sessions need to be conducted at home, in a private setting in order for the session to be effective. I agree that if these sessions are not conducted in a private setting, the session will be cancelled, and I will be charged a \$45 fee rather than utilizing insurance.

I understand that my health insurance may not cover telehealth services and that I will be responsible for any costs for these services.

I understand the following rights and limitations with respect to telehealth:

1) I have the right to withhold or remove consent at any time without affecting my right to future care or treatment. I understand I am responsible for payment of sessions prior to invoking this right.

I authorize and give consent to provide my credit card information over the phone. I authorize Lighthouse Counseling Services to charge my card for all services and this authorization will remain in effect until cancelled.

I authorize to charge my credit card above for services when my credit card is not present (i.e., when I forget to bring my co-pay, Telehealth services and no-show/late cancellation fees). I understand that my information will be saved, in a secure location, to file for future transactions on my account.

2) The laws that protect the confidentiality of my personal information also apply to telehealth. As such, I understand that the information released by me during the course of my sessions is generally confidential. There are both mandatory and permissive exceptions to confidentiality



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including, but not limited to, reporting child and vulnerable adult abuse, expressed imminent harm to oneself or others, or as a part of legal proceedings where information is requested by a court of law. I also understand that the dissemination of any personally identifiable images or information from the telehealth interaction to other entities shall not occur without my written consent,

3) I understand that there are risks and consequences from telehealth including but not limited to, the possibility, despite reasonable efforts on the part of Lighthouse Counseling Services that: the transmission of my personal information could be disrupted or distorted by technical failures. I am aware of these issues and I will not hold Lighthouse Counseling Services or its staff liable.

4) I understand that certain situations including emergencies and crises are inappropriate for telehealth-based therapy services. If I am in a crisis or an emergency, I will immediately call 911 or go to the nearest hospital or crisis facility. I may contact the UNI Crisis Line at 801 587 3000. An emergency or crisis may include thoughts of hurting myself or others, engaging in self harm behaviors, or are in a life-threatening situation. I acknowledge I have been told that if I feel suicidal I am to call 911, local crisis agency UNI at 801 587 3000 or the National Suicide Hotline at 1 800 784 2433.

Client's signature _____

Date: _____