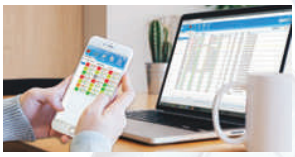
FEEL View™

Multi-Vendor Terminal Monitoring and Management Platform

FEEL View is a multi-vendor terminal monitoring and comprehensive operation management system. With advanced functions like monitoring, remote distribution, reconciliation, ticket tracking, E-journal, OCR management and cash management, the system provides banks a centralized platform to manage branch performance and analyse resource profitability. FEEL View also can be extended to support other management functions, such as ATM asset management, repairing service management, help desk for CIT company and maintenance personnel.



Device status monitoring in real time



Malfunction notification through SMS, email or messaging App



Ticket generation, notification, tracking



Overview of performance

Monitoring | Distribution | Maintenance | OCR | Report

FEEL View Platform

High Availablity	Access Matrix	Device Status	Transactions
Distribution	Ticket	Statistics	Cash Plan

GRG Banking · NCR · DIEBOLD · OKI · WINCOR NIXDORF · Diebold Nixdorf · HITACHI · HYOSUNG

Functions

- Monitoring: Device status monitoring and transaction monitoring.
- Distribution: Package distribution management.
- Maintenance: Ticket Management and terminal management.
- Mobile Management: Mobile APP to monitor status, control device and ticket management.
- OCR: Collect and manage transaction note SN OCR.
- Analysis & Report: Customizable comprehensive statistical report and data analysis.

FEEL View™ Multi-Vendor Terminal Monitoring and Management Platform

Key Features

- Support ATM, CDM, CRS, STM, VTM, cash sorting machine monitoring
- Modules monitoring (PIN Pad, journal printer, receipt printer, card reader, dispense module and barcode etc)
- Support mulitple middleware (WebSphere, Tomcat and JBoss etc.)
- Support multiple DB (Oracle, SQLServer, MySQL and DB2 etc.)
- Cassette Volume monitoring and Cash Replenishment report
- 1,000+ physical error codes identification to malfunction analysis
- Customized message notification (voice, video and text)
- Remote file retrieval and log collections
- Transmitting and storing encrypted data to avoid the leaking of private data and sensitive information
- Role based access matrix control
- Audit trails to record user operations

Successful Cases

- 120+ customers worldwide
- Successfully monitor 25,000 terminals

Standard Chartered 渣打银行 | DONGA Bank Ngân hàng trách nhiệm Ngân hàng của những trái tim | UCB | MAB | TBC BANK | T.C. ZİRAAT BANKASI A.Ş. | UAB | ออมสิน | 中国银行（香港） BANK OF CHINA (HONG KONG)

中国银行 BANK OF CHINA | YANTAI BANK | RURAL CREDIT COOPERATIVE OF SHANDONG | 中信银行 CHINA CITIC BANK | Yellow River Rural Commercial Bank | HAINAN RURAL CERDIF UNION | 中国农业银行 AGRICULTURAL BANK OF CHINA | BANK OF CHENGDU | BANK OF GUIZHOU | 成都农商银行 CHENGDU RURAL COMMERCIAL BANK | ZHONGYUAN BANK | 内蒙古农村信用社 INNER MONGOLIA RURAL CREDIT UNION

GRGBanking Equipment Co., Ltd.
9,11 Kelin Road, Science City, High-tech Industrial Development Zone,
Guangzhou, China 510663
Tel: +86-20-6287 8545
Fax: +86-20-6287 9976
E-mail: atm@grgbanking.com

Copyright © 2022 by GRGBanking Equipment Co., Ltd.
All rights reserved.

Specifications are subject to update without prior notice.
Please consult GRGBanking or its representative for the latest information.