



Meeting Notes April 11, 2018

- A. Topics selected for lessons to be used by Literacy volunteers / instructors. There may be more topics in the future, but for now we will focus on these two.
 - a. Health coverage / insurance
 - b. Prepare for a visit to the doctor / provider

Next steps:

- 1. Send ideas, sample materials to Jan Sgambelluri or Jutta Ulrich (May)
 - 2. Draft outlines for lessons (June, next call is second Tuesday in June, possibly in-person meeting)
 - 3. Share with Literacy Volunteers in Maricopa County and in Flagstaff for their input / review
 - 4. Goal is to have two modules ready for fall 2018
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- B. Create a slide show that can run as an endless loop, e.g. in waiting areas. We can start by creating 1-2 slides per topic with the most important information: what is most important, why is it important, one or two specific steps that a consumer/patient should know or do.
 - a. Health coverage (resource: Cover Arizona <http://coveraz.org/>)
 - b. Where to get health care / services if you don't have insurance
 - c. List of medications
 - d. Keep a health history
 - e. Questions to ask during a visit
 - f. Immunizations
 - g. Where to go for care (and when), e.g. ED vs. clinic vs. family physician
 - h. Possibly 1-2 more
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- C. Make plans for an in-person meeting. Raju and Karen said they could look for a room and will send possible dates in June or July. Next conference call is June 12 unless we have an in-person meeting.
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- D. Announcements: Raju mentioned the Maricopa County Immunization Pilot Project; trying to educate people about flu and HPV; perhaps create a cartoon that can run in waiting rooms.