

# Creating & Utilizing Your Web Account

### **Creating a Web Account**

 To create a new Web Account or log in to an existing web account, head to our website <u>https://minetfiber.com/</u> or <u>https://wvalleyfiber.com/</u> and select the *Payments* option.

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T v	PAYMENTS	SPEME	PAYMENTS	

2. If you have an existing web account, proceed to log in and skip to step 5. If you need to create a new web account, select **Don't have an account? Register here** at the bottom of the page.

WILLAMETTE VALLEY FIBER		
MINET/WVF does not accept one-time payments from checking or savings accounts online.		
Log In		
Username or Email		
Password 🎕		
Log in		
Don't have an account? Register here → Forgot your password?		

3. When Registering for a new web account, you will be prompted to enter the invoice number and amount due from your most recent invoice.

Invoice Number	
What's this?	
Amount Due	
Please enter your invoice num your most recent invoice.	ber and amount due as they appear on
I'm not a robot	ē

Transform	Payment I	nformation
	Account Number Invoice Number Bill Date Due Date	12345678-9 12345678 Oct 01, 2019 Oct 20, 2019
	Amount Due Amount Enclosed PLEASE MAKE CHECK P	\$ 1,234.56

4. Once you have entered your invoice number and amount due, the next screen will prompt you to enter a few more items to register your account.

Email Add	dress
Username	will be your email address during login
Password	1
Password one or mo character.	must contain at least 6 characters, a lowercase letter, and re of the following: uppercase letter, number, special
Confirm F	Password
Security	Question
What w	∕as my first pet's name? ✓

## Making a Payment

Once you are logged in, to make a payment you can either select Make A Payment on the first screen under Overview, or by selecting Pay Bill on the left-hand side of the screen.

WELCOME, EMILY MCKNIGHT			
Account 00055622-7 Summary			
00.02	00.02	_	\$0.00
Current Balance	Pending	-	Amount Due July 20
× Auto Pay	Paying Bill Manua	lly	Paid In Full
Manage Auto Pay	Make A Payment		View Bill Summary
	Account 00055622-7 Summary \$0.00 Current Balance Xauto Pay Manage Auto Pay	WELCOME, EMILY MCKNIGHT         Overview         Account 00055622-7 Summary         \$0.00       -         Current Balance       Pending         X Auto Pay       Paying Bill Manual Manage Auto Pay	WELCOME, EMILY MCKNIGHT         Overview         Account 00055622-7 Summary         \$0.00       -         Current Balance       Pending         X Auto Pay       Paying Bill Manually         Manage Auto Pay       Make A Payment

Now you can choose to pay the Total Amount or Other Amount of your choosing. If you do not already have a card on file, you will need to select New Credit Card and enter new card information. Press Continue to complete the transaction.

	Welcome, Emily MCKNIGHT Pay Bill		
DASHBOARD	You are not currently enrolled in Auto Pay		
Invoices			
\$ Pay Bill	\$0.00 -	\$0.00	= \$0.00
C Auto Pay	Current Balance	Pending	Amount Due July 20
S Payment History	Payment Amount		
ACCOUNT	<ul> <li>Total Amount</li> </ul>		
Settings	\$ 0.00		
	O Other Amount		
	\$		
	Select a Payment Option		
	You do not currently have any payment meth	ods saved to this account.	
	Manage Payment Methods		
	Rew Credit Card		
			Continue >

## **Setting Up Autopay**

Once you are logged in, to set up Auto Pay, select Manage Auto Pay on the first screen under Overview, or by selecting Autopay on the left hand side of the screen.

MINCT Vallemente	Welcome, EMILY MCKNIGHT			
DASHBOARD	Account 00055622-7 Summary			
le Overview				
Invoices	\$0.00	- \$0.00	=	\$0.00
\$ Pay Bill	Current Balance	Pending		Amount Due July 20
C Auto Pay				
S Payment History	🗙 Auto Pay	Paying Bill Manually		Paid In Full
ACCOUNT	Manage Auto Pay	Make A Payment		View Bill Summary
Settings				

If you do not have an existing Credit/Debit Card or Bank Account on file, you will need to select New Credit Card or New Bank Account and enter information. Press Continue to complete the transaction.

#### **Enrolling in Paperless Billing**

Once logged in, to enroll in paperless billing, select Setting under Account on the left-hand side. Towards the top of this screen you will see three options, select General. Under Invoice Preferences will be three invoice preferences, select Web bill only then select Change Preference. You are now enrolled in paperless billing. Your invoices will be sent to the email address that the web account is registered under.

DASHBOARD	Account General Payment
1 Invoices	Invoice Preferences
\$ Pay Bill	Changing invoice preferences will only be applied to the current billing account:
🔁 Auto Pay	00055622-7 - Emily McKnight
Payment History	You are currently signed up to only receive web bills.
ACCOUNT	O Paper bill only
Settings	Paper bill and Web bill     Web bill only
〔→ Log Out	Change Preference