

# Oregon Lifeline

## Program for qualifying low-income households

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Oregon Lifeline is a federal and state government program that reduces the monthly cost of phone or broadband service for qualifying low-income Oregon households. If you qualify, you could get one of the following benefits of the program with a participating service provider in your area:

- Receive a discount on your phone bill of up to \$12.25 per month;
- Receive a discount on your broadband bill of up to \$16.25 per month; or
- Receive free cell phone and data service

### **COVID-19 Note:**

*Effective February 1 through June 30, 2021, the Oregon Lifeline program is providing an additional \$5 discount per month.*

*Oregon residents on federally-recognized Tribal lands may qualify for an additional \$25 discount per month.*

*Discount amounts are subject to change.*

*Federal and state regulations limit the Lifeline benefit to one person per household for phone or broadband service.*

### **How to Qualify**

You may qualify for Oregon Lifeline if you receive one of the following benefits:

#### **No Documentation Required:**

- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Supplemental Security Income

#### **Documentation Required:**

View a listing of the [required documentation](#).

- Federal Public Housing Assistance

- Veterans or Survivors Pension Benefit
- Total household income is at or below 135 percent of federal poverty guidelines\*
- Bureau of Indian Affairs General Assistance
- Tribal Temporary Assistance for Needy Families
- Food Distribution Program on Indian Reservations
- Tribal Head Start (only households that meet the same qualifying standard)

***COVID-19 Note:***

*If you are currently unemployed due to COVID-19, you may qualify for the Oregon Lifeline program by using your unemployment benefit letter as proof of household income through February 28, 2021. It must include your name, address, effective date or end date, and amount of benefit.*

**Contact Lifeline**

They are available from 9 a.m. to 4 p.m. Monday through Friday.

**Call:**

- 800-848-4442 or 503-373-7171
- TTY - 800-648-3458 or 503-378-6962
- Fax: 877-567-1977 or 503-378-6047

**Videophone:** 971-239-5845

[Visit the Oregon.gov site for more information](#)