

	Quality control policy	Doc No:	FOC-0007
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	FOCUS Engineering	Approval:	W.Heath

Focus Engineering is fully committed to the development of effective, easily controlled management systems, which will meet our customers' needs and expectations, and applicable statutory, regulatory, and legal requirements.

We are currently working diligently towards obtaining certification for ISO 9001:2015 and follow procedures and method statements that comply to the requirements of ISO 9001:2015 and continually improve their effectiveness.

We believe that success is achieved by:

- Adherence to documented procedures.
- Investigation and elimination of system and product deficiencies.
- Implementation of effective corrective and preventative actions.
- Continual system and product improvements and
- Enhancing Customer Satisfaction.

To this end we shall provide all resources necessary to achieve the above measurable quality objectives.

We are also committed to the training, motivation and development of our Human Resources with a Policy that provides for our employees a harmonious work environment through continual consultation with management and elected representatives of the workforce. We conduct annual assessments of our people with the aim of generating positive feedback and a greater insight into training requirements to improve the company standards and allow all to acquire new skills.

Together we strive to continually improve working conditions and productivity within the company.

All personnel are encouraged to take an active role in all the above ongoing improvements.



Wiremu Heath

MANAGING DIRECTOR