



VISUAL INSPECTION TERMS

A sewer camera requires a **clear, flowing line** to function. If the line is full of water or debris, the camera cannot provide a visible image.

IF THE LINE IS BACKED UP / HOLDING WATER/ NO ACCESS

1. **SERVICE TRIP FEE:** A **\$75.00 fee** is charged for the technician's travel and site assessment.
2. **CLEANING REQUIRED:** Can't see anything if the pipe is backed up.
3. **YOUR CHOICE:** You may hire us for immediate cleaning or use another company. (Cleaning fee applies)
4. **NO ACCESS TO MAIN CLEAN OUT:** If no access to main clean out for camera to go down. If toilets need to be pulled/plumbing opened customer is responsible to pay the \$75.00 fee + parts + labour.

OFFER: If you authorize **Aloha Plumbing & Drain Services Inc.** to clear the line today, the **\$75.00 Trip Fee is WAIVED** and the camera inspection remains **FREE**.

Customer has read and agreed they acknowledge that the camera service is contingent upon a flowing line and agree to the terms above.