



As Governor Greg Abbott feels it is safe to open the Salon industry on May 8, 2020, I have had to make the most difficult decision of my career. After careful consideration for the health and safety of my AMAZING clients and myself, I have tentatively set a return date to Color Me Classic by Jackie on May 24, 2020. This will allow me time to disinfect and reorganize the salon, so that I can provide a safe and most relaxing experience as is possible.

Going forward there will be many changes. Some will be mandated by the State of Texas, you can visit [texas.gov/covid19](https://www.texas.gov/covid19)- under open Texas you can find all the information about what to expect, and what may be needed on your behalf. Below you will find some things to expect.

To ensure your safety

- Everything will be disinfected before and after every client per the State of Texas guidelines
- Barbicide Certified

- A fresh sanitized cape will be used on every client/service
- I have invested in a UV-C Air Purifier as well as a UV-C cell phone sanitizer for your use
- I will be providing a large sealed bag for you to store your personal items
- Strongly encouraging the use of contactless pay, Apple Pay ect.
- At this time appointments will require more time. For your convenience, I suggest using my online booking at colormeclassic.com. Make sure to book all services you need. Example: a single process color is one appointment, if you would like a haircut as well, you need to book that in addition. That way we have enough time but there will be very little wiggle room for fitting in a "quick trim"
- All prior discounts will no longer be in effect
- Please wait in your car until I contact you. Make sure I have your correct phone number
- At this time I am requiring you to wear a mask during your visit. I will also be wearing a mask, and at times also a face shield
- Only the person receiving service shall be in the salon
- If retail products are needed, please contact me beforehand, so I can have them clean and in a sealed bag for you
- If you have been ill, feel ill, or have been in contact with someone ill, please reschedule
- Temporarily some services may not be available i.e. beard trims,blow drying is iffy at this stage

Unfortunately, I need to implement a Cancellation Policy at this time. If you need to cancel your appointment, I need at least a 24 hour notice. If a 24 hour notice is not

given, the charge will be 50% of your scheduled service. To be fair, if I need to cancel with less than 24 hour notice, I will give you a 50% discount.

I know that this is a lot of information to process, it will be strange and a bit overwhelming at first. I miss everyone so much and can't wait to see everyone again! Your safety and comfort is my top priority.