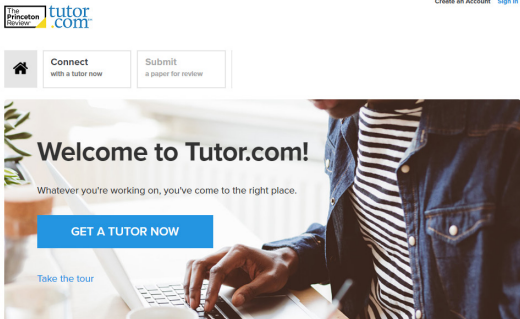


How It Works: Tutor.com Classroom

Connecting with expert tutors for on-demand, 1:1 help

The expert tutors at Tutor.com can help you work through a tough homework problem, improve your writing skills, study for a test, review a difficult concept and so much more!



The screenshot shows the Tutor.com homepage. At the top, there's a navigation bar with 'tutor.com' and links for 'Create an Account' and 'Sign In'. Below this, there are two buttons: 'Connect with a tutor now' and 'Submit a paper for review'. The main section features a large image of a person working on a laptop with the text 'Welcome to Tutor.com!' and 'Whatever you're working on, you've come to the right place.' A prominent blue button says 'GET A TUTOR NOW' and a smaller link says 'Take the tour'.

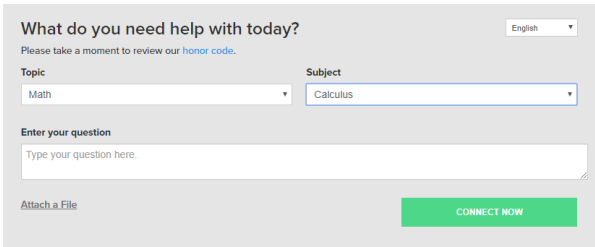
Get Started

1. Go to: [tutor.com/military](https://www.tutor.com/military).
2. Review eligibility requirements.
3. If eligible, create or sign into your free Tutor.com account.
4. Click on "Connect with a Tutor."

01

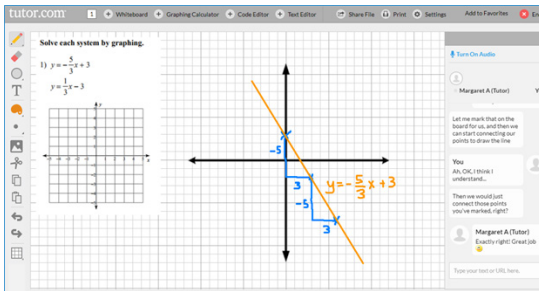
Get the right tutor

Fill in the quick pre-session questionnaire. Using this information, we will match you with the first available tutor best qualified to assist you.



The screenshot shows a questionnaire titled 'What do you need help with today?'. It includes a language dropdown set to 'English', a 'Please take a moment to review our honor code.' link, and two dropdown menus for 'Topic' (set to 'Math') and 'Subject' (set to 'Calculus'). There is a text input field for 'Enter your question' with a placeholder 'Type your question here.' and an 'Attach a File' button. A green 'CONNECT NOW' button is at the bottom right.

02



The screenshot shows the Tutor.com interactive whiteboard. It features a coordinate plane with a line graphed. The line passes through the points (0, -3) and (1, 0). The equation of the line is written as $y = -\frac{3}{1}x + 3$ and $y = -3x + 3$. The graph is labeled with 'Solve each system by graphing' and '1) $y = -\frac{3}{1}x + 3$ ' and ' $y = -\frac{3}{1}x + 3$ '. A chat window on the right shows a conversation with a tutor named Margaret A. (Tutor).

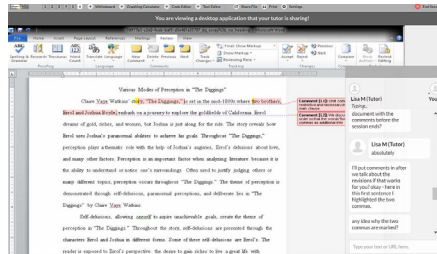
Communicate

You can use our chat box or an audio connection to either instant message or speak with your tutor once in the online classroom. You and the tutor may also use the interactive whiteboard to share work and ideas. All activity in the classroom is recorded for review and quality control.

03

Share a file

You can share many types of files with your tutor in the classroom. Upload an essay, your lab report, a PowerPoint presentation and more. You and your tutor will be able to view the file together in the classroom.



The screenshot shows the Tutor.com file sharing interface. It displays a list of files that can be shared, including documents, presentations, and spreadsheets. A chat window on the right shows a conversation with a tutor named Margaret A. (Tutor).

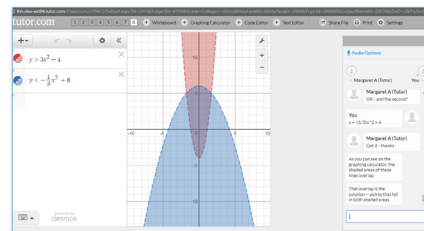
04

www.tutor.com/military

05

Use special tools

The classroom includes a graphing calculator, text editor and code editor when working on subject material that may require these special tools. Open these tools using the buttons above the whiteboard.



06

Rate & Review Your Session

After each session, be sure to let us know how we did. Complete the survey and share your comments. Then, you'll have the option to play a video of your session, and email or print the chat log and whiteboards.

Please answer this survey.

- 1) I thought my tutor was:
 - ☐ Excellent
 - ☐ Very Good
 - ☐ Good
 - ☐ Fair
 - ☐ Poor
- 2) I thought the classroom was:
 - ☐ Excellent
 - ☐ Very Good
 - ☐ Good
 - ☐ Fair
 - ☐ Poor
- 3) Would you recommend this service to a friend?
 - ☐ Yes
 - ☐ No
- 4) Are you glad Johnson County Public Library (JCPL) offers this service?
 - ☐ Yes
 - ☐ No
- 5) Is this service helping you:
 - complete your homework assignments?
 - improve your grades?
 - become confident about your school work?
 - ☐ Yes
 - ☐ No
 - ☐ Yes
 - ☐ No
 - ☐ Yes
 - ☐ No

6) Share any feedback here - we really read these!

7) Add this tutor to your favorites?

☐ Yes ☐ No

Submit

Submit your paper

Our drop-off review service allows you to get expert help from a tutor without having to connect for a real-time session. Drop off your writing assignment and get detailed feedback and explanations within 24 hours. Retrieve your tutor's review under "My Sessions."

Submit your document for 12-hour review

It's easy—just complete the form below to let our tutors know what you're working on, submit your document, and we'll get it back to you within 12 hours.

What kind of help do you need? Select your grade level:

What is the topic of your paper please note: max character limit is 12000?

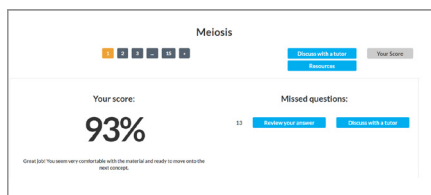
Where are you in the writing process?

Please describe your assignment and any instructions you've received from your teacher or professor please note: max character limit is 12000.

07

Practice for a test

Use our practice quizzes to assess your level of knowledge and practice for upcoming tests or quizzes in math, science and English. Take a quiz, review your results and connect with a tutor to discuss any missed questions.



08

Use "My Account"

- Review previous sessions and retrieve drop-off reviews from "My Sessions." Be sure to tag your favorite tutors when reviewing your sessions.
- Reconnect with your favorite tutors or see when they are next scheduled from "My Favorite Tutors."
- Access files you have saved or files you have shared with your tutors in session from "My Locker."

My Account ▾

My Sessions

My Favorite Tutors

My Locker

Account Settings

Sign out

09

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Visit www.tutor.com/military/eligibility for full funding and program eligibility details. The appearance of the U.S. Department of Defense (DoD) visual information does not imply or constitute DoD endorsement.



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K-12 NO COST TUTORING PLUS HOMEWORK HELP & TEST PREP

1:1 • On-Demand • Online • 24/7 • Anonymous

80+ SUBJECTS

MATH*

Elementary Math
Middle Grades Math
Basic Math
Pre-Algebra
Algebra
Algebra II
Geometry
Trigonometry
Pre-Calculus
Calculus
Statistics
AP® Calculus AB
AP® Calculus BC
AP® Statistics

SCIENCE*

Elementary Science
Earth Science
Biology
Chemistry
Physics
Anatomy & Physiology
Microbiology
AP® Biology
AP® Chemistry
AP® Physics B
AP® Physics C

ENGLISH

Writing Center
Vocabulary
Grammar
Literature
AP® English Literature
AP® English Composition

READING

Main Ideas
Points of View
Text Structures
Graphic Organizers
Identifying Facts &
Opinions
Graphics Analysis

ESL & ELL

Reading Help
English Language Use
English Writing
Types of Writing

SOCIAL STUDIES*

Geography
U.S. History
European History
World History
Civics & Government
AP® Comparative
Government & Politics
AP® European History
AP® Human Geography
AP® US History
AP® World History

WORLD LANGUAGES – SPANISH, FRENCH, GERMAN, ITALIAN

Grammar
Writing
Reading Comprehension

BUSINESS

Intro to Accounting
Intro to Economics
Intro to Finance

COMPUTER LITERACY

MS Excel
MS PowerPoint
MS Word

ADDITIONAL STUDY TOOLS

24/7 Drop-Off Essay
Reviews
24/7 Drop-Off Resume
Reviews
ASVAB Practice Quizzes
Math, Science & English
Practice Quizzes

TEST PREP

ACT®

English - Grammar
English - Composition
English - Reading
Math - Basic
Math - Algebra
Math - Geometry
Math - Algebra II
Math® - Trigonometry
Science - Earth/Space
Science - Biology
Science - Chemistry
ACT Essentials

PSAT® & SAT®

Reading
Writing
Math - Basic
Math - Algebra
Math - Geometry
Math - Precalculus
SAT Essentials

*Bilingual Spanish-speaking tutors are available for math, science and social studies subjects.



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Top 10 Facts for Parents about Tutor.com™ for U.S. Military Families



1

Safe and Anonymous

All tutors must pass a rigorous application process including an extensive background check. No personal information is shared between student and tutor. All work is completed in our recorded classroom.

2

FREE for Eligible Students

There is NO cost to eligible students to use Tutor.com for U.S. Military Families and you will not be asked to purchase anything.

3

Personalized Learning Sessions

Every Tutor.com session is personalized to meet the needs of your student, from remedial to advanced levels. It focuses on conceptual learning and critical thinking—not just quick answers.

4

Covers 60+ Subjects

Students can get help in math, science, English, writing, social studies, Spanish, computer literacy, AP® courses, and more. We also provide job search assistance.

5

More than Just Homework Help

Tutors assist students with specific homework problems but can also help with concept review, writing assignments, test prep, and more.

6

Extends the Learning Day

With over 3,000 tutors on board and 24/7 access, Tutor.com can help students at their moment of need, no matter when that may be.

7

Supports Student Achievement

95% of students who use Tutor.com say it helps them complete their homework and improve their grades.* Students come to class better prepared and ready to learn.

8

Builds Confident Learners

Students of all skill levels can get help from a tutor. In fact, 97% of students responding to our post-session surveys have said that using Tutor.com makes them feel more confident in their learning.

9

Is Easy to Use and Accessible from Anywhere

Wherever students have online access—at home, at school and anywhere in between—they can connect to a tutor using any computer or mobile device. Sign up is quick & easy!

10

Endorsed by Parents

“This service has been excellent and wonderful. My 7-year-old son is actually motivated to do his HW because of it. Thank you so much!”

www.tutor.com/military

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*Based on 2018 post-session Tutor.com student surveys.



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Top 10 Facts for Educators about Tutor.com™ for U.S. Military Families



1

Offers Personalized, On-Demand Student Support for Every Level

Every Tutor.com session is personalized to meet the needs of your students, from remedial to advanced levels. It focuses on conceptual learning and critical thinking — not just quick answers.

2

Works with Your Curriculum

Our tutors use examples from the students' own class notes, assignments, and/or textbooks to ensure that our methods meet your expectations.

3

Goes Beyond Homework Help

Tutors assist students with specific homework problems, but can also help with concept review, writing assignments, test prep, and more.

4

Prepares Students for Tomorrow

You'll spend less class time answering questions about yesterday's assignment so that you can advance to today's lesson and beyond.

5

Extends the Learning Day

Tutor.com can help students when you are unavailable. Tutors are available 24/7. Wherever students have online access, they can connect to a tutor.

6

Covers All Major Subjects

Students can get help in 60+ subjects in the areas of math, science, English, writing, social studies, Spanish, computer literacy, and more.

7

Supports Student Achievement

96% of students who use Tutor.com say it helps them complete their homework and improve their grades.*

8

Builds Confident Learners

96% of students responding to our post-session surveys have said that using Tutor.com makes them feel more confident in their schoolwork.

9

Requires Thorough Tutor Vetting

All of our tutors go through a rigorous application process that tests for expert-level subject knowledge and effective tutoring methodology. All classroom sessions are recorded and monitored by Tutor Management.

10

Provides Equity of Access

There is NO cost to eligible students to use Tutor.com for U.S. Military Families. Please refer to www.tutor.com/military/eligibility for most current eligibility requirements.

www.tutor.com/military

Visit www.tutor.com/military/eligibility for full funding and program eligibility details. The appearance of the U.S. Department of Defense (DoD) visual information does not imply or constitute DoD endorsement.

*Based on 2018 post-session Tutor.com student surveys.



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Frequently Asked Questions



What is Tutor.com for U.S. Military Families?

Tutor.com for U.S. Military Families (Tutor.com/military), funded by the U.S. Department of Defense (DoD) and Coast Guard Mutual Assistance (CMGA), is a program that allows eligible students in grades kindergarten through college to connect to a live tutor online at any time (24/7/361) for one-to-one help with homework, studying, test prep and more, at no cost.

Who is eligible to use Tutor.com/military?

To support DoD-affiliated personnel and their families who are being impacted by COVID-19 disruptions, DoD Military Community and Family Policy (MC&FP) leadership temporarily expanded eligibility for Tutor.com/military. As of April 2020, all DoD service members, civilian personnel and all dependent family members are eligible. DoD military children in grades K-12, Coast Guard families and DoDEA students who were eligible to use Tutor.com/military prior to April 2020 will continue to access the program as usual.

People who are currently eligible to use Tutor.com/military at no cost:

DoD or Coast Guard Affiliation	Dependents			Service Member/ Federal Personnel
	Child (Grades K-12)	Child (College)	Spouse	
Funded by the U.S. Department of Defense (DoD)				
Army, Navy, Air Force, & Marine Corps (Active Duty, Reserve, National Guard, Wooded Warrior & Survivor of KIA)	✓	✓	✓	✓
DoD Civilians	✓	✓	✓	✓
Students attending schools operated and funded by DoDEA	✓	n/a	n/a	n/a
Cadets: DoD Service Academies	n/a	n/a	n/a	✓
Cadets: ROTC & NROTC	✓	✓	✓	✓
Funded by Coast Guard Mutual Assistance (CMGA)				
Coast Guard (Active Duty & Reserve)	✓	✓	✓	✓
Cadets and Cadet Candidates: Coast Guard Academy	n/a	n/a	n/a	✓
Coast Guard Civilians	✓	✓	✓	✓

DoD and Coast Guard military service members, civilian personnel, and dependent family members are all eligible to use Tutor.com/military when the service member is in either active/full-time or part-time/traditional drilling status and wherever they are located.

Who can we contact with questions?

Email questions about Tutor.com/military to militarysupport@tutor.com.

Complete and current program eligibility details are available at www.tutor.com/military/eligibility.

Who are the tutors?

Every Tutor.com tutor is a carefully screened expert. Our team of more than 3,000 tutors includes certified teachers, college professors and other professionals. We actively recruit military spouses, and many of our tutors are affiliated with the U.S. military, such as retirees and Veterans.

How does Tutor.com work?

Tutor.com has more than 3,000 background-checked tutors to provide expert, on-demand academic support 24/7. Eligible students worldwide can access the service from any internet-enabled device for real-time help in more than 100 subjects, plus standardized test prep and more. Students and tutors work one-to-one in a secure online classroom that uses text or voice chat, interactive whiteboard, graphing calculator, file sharing, text editor and more.

In addition to getting real-time tutoring and homework help on demand, students can also choose to schedule future online tutoring sessions and submit papers for offline tutor review. Feedback on papers, essays and other writing projects that a student uploads and submits for tutor review and comment will be available in "My Sessions" in a student's Tutor.com account within 12 hours. Regardless of how a student works with a tutor, a tutor will not simply provide answers, but will help a student learn how to approach a question and come to an answer.

Is Tutor.com safe for children to use?

Yes, Tutor.com's commitment to student safety includes a rigorous tutor screening, background-check and mentoring process, plus ongoing session reviews. Students and tutors work together anonymously; no personal information is exchanged during tutoring sessions, and webcams are not used. All session activity is recorded for quality control.

Additionally, Tutor.com adheres to Federal Child Online Privacy Protection Act (COPPA) regulations. When a student creates an account, a date of birth (DOB) must be entered. Tutor.com does not store a student's DOB, but does ask for the DOB to determine whether a student is aged 13 or older. For students who are under age 13, Tutor.com account information, including email addresses, is scrambled and not stored, and some program features are disabled.

What subjects can students get help with?

Tutor.com/military has expert tutors in over 100 subjects. Access the subject list from Tutor.com/military.

Can a student get help regardless of school a student is attending?

Yes, Tutor.com/military academic support is available to all eligible students, regardless of which school they're attending or which curriculum they are following. Our tutors do not "teach" topics or lessons, but rather help students learn about and better understand how to answer the questions students bring to tutoring sessions.

Who funds the program?

Tutor.com for U.S. Military Families is funded by the Department of Defense (DoD) MWR Library Program and Coast Guard Mutual Assistance (CGMA). Those who fund the program determine eligibility for its use. Long-term availability of the program is not guaranteed and may change.

Which service members are NOT eligible to use Tutor.com/military?

Military retirees and other Federal personnel who are separated from service and no longer employed by the DoD or Coast Guard, and their family members, are not currently funded and eligible to use Tutor.com/military. Those who fund the program determine eligibility for its use. Complete program and current eligibility details and are available at www.tutor.com/military/eligibility.