DOG WALKING & SITTING

Client Intake Form

**Client Information:**

Name:

Address:

Phone:

Email:

**Emergency Contact Details:**

Name: Relationship:

Phone: Email:

**Dog Information:**

Name: Breed:

Age: Weight:

Sex: Colour/Marks:

Likes/Dislikes:

Temperament:

**Veterinary Information:**

First Name:

Practice Name:

Address:

Phone:

Email:

**Dog Medical History**

Current Medication:

Current Illnesses/Allergies:

Any recent illnesses or surgeries in the past 12 months?

If yes, please give details:

Are your dog’s vaccinations up to date? Yes No

Is your dog regularly wormed? Yes No

Is your dog regularly treated for fleas/ticks? Yes No

Is your dog spayed/neutered? Yes No

Is your dog microchipped? Yes No

*Microchip number:*

**Service Schedule**

Start Date: End Date:

Preferred Visit Time/Frequency/Duration:

MON TUES WED THURS FRI SAT SUN

**Home Access Instructions:**

**Routine Instructions:**

Feeding Schedule:

Daily Routine (toilet breaks, playtime, bedtime etc.):

**Walking Instructions:**

Preferred walking duration:

Number of times per day:

Does your dog have any preferred walking route or location? Yes No

If yes, please give details:

**Lead Instructions:**

I authorise the dog walker to engage in off lead activities in designated areas

 I prefer the dog to always remain on lead

Does your dog respond to the recall command?

Yes No

Other important commands:

Has your dog ever been walked with other dogs? Yes No

If yes, please elaborate if there are any known issues:

What is your dog’s behaviour like around other dogs? Please tick and elaborate below

 Shy/Fearful Playful/Excited Does not care/Ignores Other

Has your dog ever been attacked? Yes No

Has your dog ever attacked or shown aggression to another dog or person? Yes No

Any habitual behaviours on walks (e.g., chasing squirrels, digging etc.) Yes No

Is your dog allowed treats during walks? Yes No

How does your dog respond to being on lead (e.g., pulling, growling, refusing to walk etc.)?

Does your dog have any fears or anxieties (e.g., cars, bikes etc.)?

DOG WALKING & SITTING

Agreement

This contract (the "Agreement") is entered into between Lucky Paws Pet Services (hereinafter referred to as the "Dog Walker" or "Pet Services Company" or “We” or “Our”) and………………………………………………………… (hereinafter referred to as the "Dog Owner," "You," or "Your") from.................................................. or until..................................................

**DOG WALKING & SITTING SERVICES**

The Dog Walker agrees to provide the dog walking and pet sitting services (hereinafter referred to as the "Services") as stated on the client intake form in a professional, diligent, and responsible way. The Dog Walker will maintain open and clear communication with the Client regarding the well-being of the dog and any issues that may arise during walks or sitting. The Dog Walker agrees to walk a maximum of four dogs simultaneously. This specified number ensures that each dog receives adequate attention and supervision during the walk.

**DOG OWNER RESPONSIBILITIES**

The Pet Owner must provide information that is accurate to the best of their knowledge about their dog(s). This includes disclosing any changes in their pet’s health and behaviour or any modifications to contact details that may be required while the Services are carried out. If the dog(s) have any known behavioural issues or aggression triggers, the Dog Owner must disclose these details to the Pet Services Company. The Dog Walker has the right to refuse to provide the Services if the dog(s) display aggressive and dangerous behaviour or have a contagious disease. The Dog Owner should ensure there is a sufficient supply of pet necessities, including but not limited to pet food and medication (if applicable) and that all necessary equipment (e.g., harness, collar, ID tag) is provided. These supplies should be sufficient for the entire duration of the Services. The Dog Owner should grant the Pet Services Company access to the property where the dog(s) are located. This includes providing any necessary access codes or keys throughout the services period. The Pet Owner is also responsible for communicating any known hazards or safety concerns present on the property to the Pet Services Company.

**PAYMENT AND FEES**

The Pet Owner agrees to pay the Dog Walker the fees as follows for the Services. The Service fees can be found on the website. Payment is required for all Services through bank transfer and at the latest, is to be paid the day before the Services begin. If the payment is not made by the specified due date, a late payment fee of £5 may be charged. In the event of non-payment, the Dog Walker reserves the right to withhold or terminate the Services. The Pet Owner is responsible for any additional costs incurred while the Services are provided, including but not limited to veterinary expenses, transportation, special food or supplies, or other unforeseen expenses required for the well-being of the pet(s).

**CANCELLATION AND TERMINATION**

To cancel or alter services without incurring a cancellation fee, the Dog Owner is required to provide written notice at least 24 hours prior to the planned commencement date. If a cancellation is made after this period, a cancellation fee of 50% of the service fee may be imposed. The Dog Walker reserves the right to cancel or terminate services at any time due to reasons that may include but are not limited to aggressive pet behaviour or non-payment. Should the Dog Walker cancel the Services, the Dog Owner will be notified promptly. In case of termination, the Dog Walker will ensure the secure return of any house access items (e.g., keys and access codes).

**EMERGENCIES**

The Dog Walker agrees to promptly report any incidents, accidents, injuries, or unusual behaviours observed during walks. In the event of a pet medical emergency or illness during the service period, the Dog Walker will make every reasonable effort to contact the Dog Owner or their emergency contact immediately. If the Dog Owner or their emergency contact cannot be reached in time, the Dog Owner authorises the Dog Walker to seek emergency veterinary care for their dog if necessary for the dog's health, safety, and well-being. The Dog Owner agrees to reimburse the Dog Walker for any reasonable and documented expenses incurred for emergency veterinary services.

**CONFIDENTIALITY**

The Dog Walker should keep all the Dog Owner's information (e.g., contact information, home access codes, security measures, etc.) strictly confidential and agrees not to disclose it to any third parties without the Dog Owner's explicit written consent.

**LIABILITY**

The Dog Owner agrees to indemnify and hold harmless the Dog Walker from any claims, liabilities, damages, expenses (including legal fees), or harm to the dog arising from the Services, except in cases of gross negligence or wilful misconduct by the Dog Walker.

**ENTIRE AGREEMENT**

This contract constitutes the entire agreement between the Dog Owner and the Dog Walker regarding the Services and supersedes all prior discussions, understandings, representations, and agreements, both written and verbal.

**FORCE MAJEURE**

Neither party shall be held accountable for unforeseeable circumstances or events beyond their control, including acts of nature, government actions, war, epidemics, or other events hindering the contract's performance. The affected party must promptly notify the other party and make reasonable efforts to mitigate the event's effects.

**SEVERABILITY**

If any provision of this Agreement is found to be invalid, illegal, or unenforceable under applicable law, the invalidity, illegality, or unenforceability of such provision shall not affect the validity or enforceability of the remaining provisions of this Agreement.

No modification, amendment, or alteration of this Agreement shall be binding unless it is made in writing and duly executed by both parties. By signing below, both parties acknowledge and agree to the terms and conditions stated in this Agreement.

**By signing below, I acknowledge that I have fully read and understood the above dog walking agreement.**

………………………………………………………….. …………………………………………………..

Dog Owners Signature Date

LUCKY PAWS

Photo & Video Release

I, ................................................................................................................... hereby grant and authorise Lucky Paws Pet Services to use photographs and video recordings taken of my dog(s) during the Services for promotional, marketing, and advertising purposes, which may include but are not limited to website content, social media posts, newsletters, flyers, brochures, promotional videos, and other digital or print communications.

I acknowledge that I will not receive any form of compensation or royalties for the use of these photographs and video recordings in promotional materials.

I understand that while these photographs and video recordings may be used for promotional purposes, my personal information (such as my full name, contact information, and address) will not be disclosed or shared without my additional consent.

I acknowledge that granting this consent is entirely voluntary, and I have not been coerced or pressured into providing permission for the use of my dogs' photographs and video recordings.

**By signing below, I acknowledge that I have fully read and understood the above photo and video release agreement.**

………………………………………………………….. …………………………………………………..

Dog Owners Signature Date