**Freedive Medicine LLC – Refund and Rescheduling Policy**

This policy applies to all customers enrolled in courses or services provided by Freedive Medicine LLC.

**Rescheduling Policy**

* Customers may **reschedule their class one (1) time** without penalty, provided the request is made **at least one (1) week in advance** of the scheduled class.
* Rescheduling requests made **less than one (1) week in advance** may result in forfeiture of the deposit. A new deposit may be required to reserve a future class. Final determination will be made **at the discretion of Freedive Medicine LLC**.
* **Any student who arrives more than 15 minutes late** for the start of class may be asked to reschedule and submit a new deposit. This is at the sole discretion of Freedive Medicine LLC.

**Cancellation and No-Show Policy**

* **Cancellations made at least one (1) week in advance** may be eligible for a refund or transfer of deposit, subject to approval.
* **No-call, no-show** customers will **forfeit their deposit**, and a new deposit will be required to register for any future classes.
* **Cancellations or rescheduling requests made within one (1) week of the scheduled class** are generally **non-refundable**, and a new deposit may be required. Exceptions may be made at the sole discretion of Freedive Medicine LLC.
* **All sales are final. No refunds will be given or considered after the class has started**, regardless of attendance or participation.

**Policy Enforcement**

Freedive Medicine LLC reserves the right to enforce this policy to ensure fairness and operational efficiency. All decisions regarding refunds and rescheduling are final.

For questions or to request a change, please contact us at:
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📞 410-897-7231