

Love Yoga Wirral Privacy Policy – updated 21 July 2020

Our contact details

Name: Clare Hasted

Address: Calm@churchfarm, Church Farm. Church Lane, CH61OHW

Phone Number: 07766 805836

E-mail: loveyogawirral@yahoo.com

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers and contacts (for example, name and contact details)
- Personal health information relevant to you undertaking yoga or related classes

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To maintain a list of clients in order to provide them with information about classes and events
- To ensure all clients' safety by taking account of relevant health information and delivering appropriate classes

We use the information that you have given us in order to:

- Contact you with all the information you need to attend class
- Offer you information about attending selected other classes or events that we offer
- Modify individual poses or other aspects of classes as appropriate to cater for the health needs of every attendee

We will not share this information with any other organisation or individual.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting Clare Hasted by email to loveyogawirral@yahoo.com

(b) We have a vital interest to protect your health.

How we store your personal information

Your information is securely stored on a computer with anti-virus software and in a secure part of the cloud.

We keep your personal identifiers, contacts information for five years since you last attended a class. We will then delete your information from all IT hardware and the cloud.

We keep your health information for **n** years. We will then delete your information from all IT hardware and the cloud.

Your data protection rights

Under data protection law (GDPR), you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at loveyogawirral@yahoo.com if you wish to make a request.

Cookies

Our website uses cookies that don't collect uniquely identifying information but assist in the website experience to the user. The same applies to google analytics cookies. Neither uniquely identify an individual but both are a necessary piece of functionality for the smooth running of our website.

From time to time the privacy policy may be reviewed and revised, if/when this happens you will be posted on the web page.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at loveyogawirral@yahoo.com.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>