

Terms and Conditions Love Yoga Wirral.

By booking to attend a Love Yoga Wirral class/event, you agree to the following terms and conditions.

General:

- Love Yoga Wirral (hereafter referred to as LYW) reserves the right to review and amend these Terms and Conditions from time to time which it may consider necessary. Any such changes will be published on the Website.
- Details of workshop, class, course and event (hereafter referred to as event(s)) dates and times at LYW may vary from time to time and will be published on the website or shared via social media/messaging.
- Any resources/handouts given in person or down loaded from the web site are for personal use only and copyrighted to LYW. You may not use, share or amend them for commercial usage.
- Please give written notice to LYW of any change of address or email.

Cancellation of Classes, Workshops or Events:

- Full payment for all events is required prior to participation in the class. Payment for events is non-refundable and non-transferable except as altered by the following clause.
- Full payment for all events is required on booking. If you cancel your booking for an event at least 30 days before the start date you will be refunded the amount you have paid. If you cancel within 30 days of the start date there will be no refund unless we or yourself are able to transfer your booking to another participant (you must inform us in writing if you do this), in which case we will refund you the amount you have paid. For courses in particular there is no permission to transfer your place at any after time after the first class.
- Private class cancellations require 7 days or the full fee will be due
- We reserve the right to cancel an event for any reason, though we will try to only do so in the event of exceptional circumstances, at our discretion. That may include if there are, in our opinion, insufficient numbers booked on to the event for it to be commercially viable. Should this happen, we will notify you promptly and will refund you the full amount you have paid us.

Personal belongings, dress and safely:

- LYW is not responsible for the safekeeping of attendees' personal belongings during their time on the premises or any items left when they depart.
- Vehicles and their contents, bicycles parked outside any venue used by LYW are left at the owner's risk and we accept no liability for loss, damage or theft.
- Appropriate dress will be worn for the practice of Yoga. Footwear should be removed in the kitchen area before entry to the studio.
- Attendees are not to walk around the studio barefoot if they have verrucas or similar foot complaints.
- Fire exits, which are clearly marked, are there in the interests of safety: do not interfere with these doors or block them with personal belongings for any reason.
- There is no smoking in the studio.
- The use of mobile phones is not permitted in the studio or during online classes.
- Abusive or threatening behaviour, or language of a profane or discriminatory nature will not be tolerated at any event or in any communication with any of our attendees or

facilitators. We reserve the right to exclude anyone behaving in such a way from an event, or from further participation in an event, without refund of any amounts paid, and to refuse to permit that person to participate in any further events.

- LYW has the right to exclude an attendee from an in studio or online event if they feel there are concerns for the attendee's health.
- It is each attendee's responsibility when joining an event, in person or online, that they are in a good physical condition and know of no medical or other condition that might make them not capable of engaging in the event.
- Attendees are advised not to undertake any physical activities without first seeking medical advice if they have concerns over their physical condition.
- Attendees are not to come to the studio if suffering from: any infectious or contagious illness where there is a risk, however small, that such an ailment may be detrimental to the health safety, comfort or physical condition of the other attendees or facilitator. If there is any doubt, attendees should consult their doctor.
- Attendees should complete the health forms for specific events and ensure LYW is informed of any change to health that may impact ability to practice Yoga. If there is any doubt, attendees should consult their doctor and must notify LYW of any circumstances affecting their health, which may be exacerbated through continued use of the studio.
- LYW may require additional health checks before allowing students to attend in studio classes, this may include mandatory temperature checks and health waivers signed by a medical doctor.

