

Skillsgenix



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■ Skillsgenix Case Study-Case 01

Title-

Enhancing English Communication & Confidence for Experienced HR Professional—
Engineering Manufacturing Company

Client Overview-

A HR professional with around 15 years of work experience in renowned public limited engineering manufacturing company located at Chakan approached me to upskill her English Communication skills for personal and professional effectiveness.

The program included both individual and group sessions.

Challenges-

Participant faced multiple communication barriers:

- Lack of English fluency
- Frequent grammatical errors
- Low confidence while speaking
- Hesitation and fear of making mistakes
- Lack of clarity in expressing thoughts

Objective

- Improve spoken English fluency
- Build confidence in workplace communication
- Strengthen grammar fundamentals
- Enable clear and structured expression
- Improve Public Speaking and Presentation Skill

Approach (Skillsgenix Methodology)

A **25-hour training program conducted over 3 months**, combining individual attention and group learning.

Key focus areas:

- Grammar foundation building
- Speaking confidence
- Clarity in communication
- Listening and reading skills

Execution

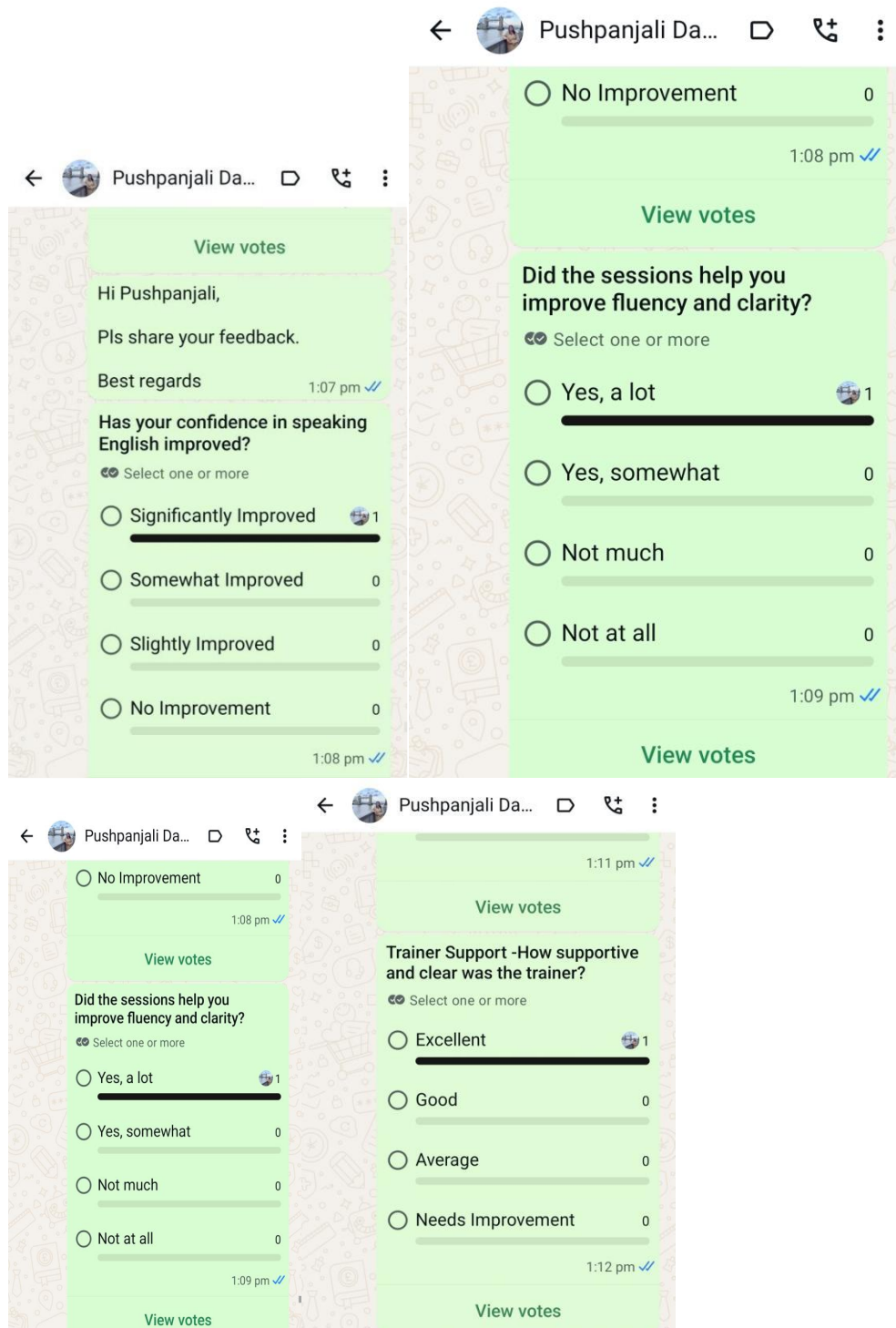
The training was highly interactive and practice-driven:

- Role plays for real workplace scenarios
- Impromptu speaking sessions to reduce hesitation
- Picture talk activities to improve expression
- Reading & listening exercises for comprehension
- Presentation practice for confidence building
- Group activities for collaboration and engagement

Results / Impact ★

- Significant improvement in speaking confidence
- Reduction in usage of filler words
- Better clarity and sentence formation
- Participants became more comfortable expressing ideas in English
- Increased participation in discussions and activities

Client Feedback-



Key Takeaways

- Consistent practice over time drives real behavior change
- Combining individual + group training accelerates learning
- Activity-based learning improves retention and confidence