



Information Required for Warranty Authorization

In order for Bigfoot to properly authorize warranty claims on our product, our company needs the following information **prior** to performed service work:

1. Leveltron Serial Number

- a. Nine digit code, starts with 824, found on the white sticker as shown on the right.
- b. Typical location of the Serial number sticker is directly on the Bigfoot system controls or on the supplied Bigfoot owner's manual.



2. Application Information

- a. Application Make and Model
- b. Date of Manufacture
- c. Date of Purchase
- d. Stock unit or sold customer's unit?
 - i. Customers information:
 1. Name
 2. Address
 3. Phone
 4. Email

Warranty Registration

Required by End User within 30 days of purchase

Register at www.thebigfootleveler.com

Prior authorization is required for the following reasons:

1. To ensure the system and issue is properly diagnosed by our technical support team. When systems are mis-diagnosed and the root-cause of the issue is not addressed...
 - a. The problem is drug out over a longer period of time, with wasted resources from both parties and no-one wins.
 - b. The performance or safety becomes a concern when "band-aids" are performed instead of addressing the root cause of failure.
2. Proper replacement parts are used...
 - a. If the incorrect components are used, it may affect the performance of the product or safety may become a concern. All of our products are tested and validated to our specifications. If core components are replaced with components that do not equate to the same quality or specifications, this can cause immediate or new failures within the system.