

Silver Bear House Care Handyman Subscription Service Agreement

This Handyman Subscription Service Agreement (the "Agreement") is entered into as of [Insert Date], by and between Silver Bear House Care, an LLC organized under the laws of the State of Ohio, with its principal place of business in Knox County, Ohio ("Provider"), and [Subscriber's Full Name], residing at [Subscriber's Address] ("Subscriber").

1. Subscription Tiers and Services

Provider agrees to provide handyman services to Subscriber on a subscription basis. The services include general handyman tasks such as repairs, maintenance, installations, and other related work as requested by Subscriber and agreed upon by Provider. Services are limited to non-specialized tasks that do not require licensed professionals (e.g., no electrical, plumbing, or structural work beyond basic repairs unless otherwise specified).

Subscriber must select one of the following tiers at signup:

Monthly Tier — \$200 per month

Entitled to up to 2 hours of labor per month.

Rollover: Unused hours may roll over to subsequent months, up to a maximum bank of 8 hours (equivalent to 4 months of unused allotments) at any time. Any unused hours exceeding 8 hours at the end of a month are forfeited. Rolled-over hours are used first before applying the current month's allotment.

Weekly Tier — \$60 per week

Entitled to up to 0.5 hours (30 minutes) of labor per week.

Rollover: Unused time may roll over to subsequent weeks, up to a maximum bank of 2 hours (equivalent to 4 weeks of unused allotments) at any time. Any unused time exceeding 2 hours at the end of a week is forfeited. Rolled-over time is used first before applying the current week's allotment.

Scheduling: Services will be scheduled at mutually convenient times

Scope: Provider reserves the right to decline any task that is outside the scope of general handyman services, poses safety risks, or requires specialized licensing.

2. Term and Commitment

This Agreement shall commence on [Insert Start Date] and continue for an initial term of 12 months (the "Initial Term").

Renewal: Unless Subscriber provides written notice of non-renewal at least 30 days prior to the end of the then-current term, this Agreement will automatically renew for an additional successive 12-month term (each a "Renewal Term") on the same terms and conditions as the Initial Term (except for any price adjustments notified in advance). This renewal process will continue automatically unless proper non-renewal notice is given.

Commitment: Subscriber agrees to a minimum 12-month commitment for the Initial Term and each Renewal Term. Early termination by Subscriber during any term (Initial or Renewal) will result in a

termination fee equal to the remaining subscription fees for the unexpired portion of that term (calculated based on the chosen tier's billing cycle).

3. Payment Terms

Monthly Tier: \$200 due on the anniversary date of the initial billing date (the same calendar day each month as the first payment was processed; if the anniversary falls on a non-business day, payment is due on the next business day), in advance.

Weekly Tier: \$60 due each week on the agreed billing day (the day of the week matching the initial billing), in advance.

Payment Method: Payments shall be made via credit card or bank account auto-charge.

Late Fees: Any payment not received within 5 days of the due date will incur a late fee of \$25 (or \$10 for Weekly Tier).

Additional Charges: Any labor exceeding the available hours/time (current period + rolled-over balance, up to the cap) will be billed at Provider's standard hourly rate of \$90.00, payable upon completion.

Tier Changes: Subscriber may request to switch tiers with 30 days' notice, effective at the start of the next billing cycle after approval. No refunds for partial periods.

Price Adjustments: Provider may adjust subscription fees for Renewal Terms by providing written notice at least 60 days prior to the end of the current term. Subscriber may cancel prior to renewal if they do not accept the new pricing.

4. Materials

Provision: All materials required for the services shall be provided by Subscriber at their own expense.

Business-Supplied Materials: If Provider supplies any materials at Subscriber's request, Subscriber agrees to reimburse Provider for the full cost of such materials, including any markup for procurement (not to exceed 15%), plus applicable taxes. Reimbursement shall be due within 7 days of invoice.

5. Warranties and Limitations

Provider warrants that all services will be performed in a workmanlike manner using reasonable care and skill.

Provider makes no other warranties, express or implied, including but not limited to warranties of merchantability or fitness for a particular purpose.

Provider shall not be liable for any indirect, incidental, consequential, or punitive damages arising from this Agreement.

Subscriber represents that they have the authority to request services at the specified location and that the property is safe for the Provider to access.

6. Insurance and Liability

Subscriber is responsible for maintaining appropriate property insurance and agrees to hold Provider harmless from any claims arising from Subscriber's negligence or pre-existing conditions at the property. Provider's total liability under this Agreement shall not exceed the total fees paid by Subscriber in the preceding 12 months.

7. Termination

By Provider: Provider may terminate this Agreement immediately if Subscriber fails to make payments, breaches any term, or if continued service poses a safety risk. In such cases, Subscriber remains liable for fees through the end of the current term.

By Subscriber: Subscriber may terminate only as follows:

During any term: For cause (e.g., Provider's material breach) without termination fee, upon written notice and reasonable opportunity to cure.

At the end of any term: By providing written notice of non-renewal at least 30 days prior to expiration (no termination fee applies if notice is timely).

Upon any termination or non-renewal, Subscriber shall pay all outstanding fees and reimbursements. Any unused rolled-over hours/time will be forfeited.

8. Governing Law

This Agreement shall be governed by the laws of the State of Ohio, without regard to conflict of laws principles. Any disputes shall be resolved in the courts of Knox County, Ohio.

9. Entire Agreement

This Agreement constitutes the entire understanding between the parties and supersedes all prior agreements. Any amendments must be in writing and signed by both parties.

10. Severability

If any provision of this Agreement is held invalid, the remainder shall continue in full force.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date first above written.

Provider:

Silver Bear House Care LLC.

Signature: _____

Date: _____

Subscriber:

[Subscriber's Full Name]

Signature: _____

Date: _____

Selected Tier (initial here):

Monthly Tier _____ Weekly Tier _____