

# Itus Protection Limited Use Of Force Policy

#### Our contact details

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#### **Use of Force Policy**

## 1. Introduction

Itus Protection Limited recognizes that in certain situations, security personnel may need to use force to protect themselves, others, or property from harm or unlawful activity. This Use of Force Policy outlines the principles and guidelines governing the use of force by our security personnel to ensure that it is proportionate, necessary, and lawful.

## 2. Principles

**Proportionality:** Security personnel shall only use force that is proportionate to the threat or risk presented, considering factors such as the severity of the threat, the level of resistance, and the potential for harm.

**Necessity:** Force shall only be used when necessary to achieve a lawful objective, such as preventing

harm to individuals or property, restraining a suspect, or detaining an individual suspected of committing a crime.

**Lawfulness:** The use of force shall comply with all applicable laws, regulations, and industry standards, including the Human Rights Act 1998 and the Criminal Law Act 1967.

**Accountability:** Security personnel shall be accountable for their actions and decisions regarding the use of force, ensuring that they can justify their actions in accordance with this policy and relevant legislation.

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#### 3. Levels of Force

**Verbal Communication:** Security personnel shall attempt to de-escalate situations through verbal communication and conflict resolution techniques whenever possible, using clear and assertive commands to manage confrontations and diffuse tension.

**Physical Restraint:** If verbal communication is ineffective or if there is an immediate threat of harm, security personnel may use physical restraint techniques to control and restrain individuals, using only the minimum force necessary to achieve the objective.

**Intermediate Force:** In situations where verbal communication and physical restraint are inadequate to control an individual, security personnel may use intermediate force options, such as handcuffs, batons, or pepper spray, to gain control and ensure safety.

**Lethal Force:** Lethal force shall only be used as a last resort to prevent imminent threat of death or serious injury to oneself or others, and only when there are no other reasonable alternatives available.

## 4. Training and Authorization

All security personnel authorized to use force shall receive comprehensive training in conflict management, de-escalation techniques, and the appropriate use of force options. Training shall be conducted regularly to ensure that security personnel are competent and confident in their ability to use force effectively and responsibly.

Authorization to use force shall be granted only to security personnel who have completed the required training and have been assessed as competent to do so by the appropriate authorities within the organization.

## 5. Reporting and Review

All incidents involving the use of force shall be promptly reported to management and documented in accordance with company procedures. A thorough review of each incident shall be conducted to assess the appropriateness of the force used, identify any lessons learned, and determine whether any corrective action is necessary.

## 6. Compliance Monitoring

Compliance with this Use of Force Policy shall be monitored regularly through audits, assessments, and reviews to ensure that security personnel are adhering to the principles and guidelines outlined herein and that any incidents of non-compliance are addressed promptly.

# 7. Consequences of Non-Compliance

Violations of this Use of Force Policy may result in disciplinary action, up to and including termination of employment, depending on the severity of the offense. Security personnel found to have used force unlawfully or inappropriately may also be subject to legal action or civil liabilities.

# 8. Review and Update

This Use of Force Policy will be reviewed periodically to ensure it remains accurate, relevant, and effective in guiding the conduct of security personnel. Changes may be made as necessary to address evolving legal requirements, industry standards, or best practices.

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# Conclusion

This Use of Force Policy reflects our commitment to ensuring that the use of force by our security personnel is proportionate, necessary, and lawful, and that it is used only as a last resort to prote individuals and property from harm. By adhering to the principles and guidelines outlined in this policy, we can maintain the safety and security of our clients, employees, and the public while upholding the highest standards of professionalism and accountability.	,

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