

To: Customers of Jones & Shipman Hardinge Limited

Date May 25, 2020

Change in market support UK - Organizational announcement

Dear valued customers

"Reliable partners and good service are the most important thing in uncertain times."

Jones & Shipman has 121 years of tradition and experience in the worldwide market with a particularly strong and loyal UK customer base.

We as Hardinge Group will realign and structure our business activities in Europe. You as a customer of Jones & Shipman Hardinge will be at the centre of these changes. From 18th of May onwards, we will place our sales of new machines and service of your equipment in the hands of two longstanding former employees who are known as experts in the grinding market. We would like to take this opportunity to wish Mike Duignan and Alan Fisher with their new founded company **DF Precision Machinery Ltd** every success for the future and a good cooperation.

DF Precision Machinery Ltd will be strongly supported by us in the future and will have all the possibilities we can offer to continue to serve you as a customer. This starts with the new sale of Hardinge Grinding and Super Precision machines, as before with spare parts supply and service support in the market up to continuous training and support by Hardinge.

DF Precision Machinery Ltd will exclusively continue to use our brand name Jones & Shipman in UK and will carry on the tradition. It will also take over the exclusive spare parts supply of Jones & Shipman machines.

DF Precision Machinery Ltd will also be the exclusive distributor for Okamoto Grinding machines and will also continue the support for all customers with existing warranties and soon to be delivered machines which were sold via Jones and Shipman Hardinge Limited to ensure continuous support through the this transition.

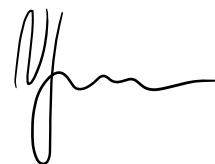
We ask you to support Mike Duignan and Alan Fisher and the team at DF Precision Machinery together with us in this transition. From our side we will utilize DF Precision Machinery to fulfill the outstanding warranties, support requirements on all open orders and services locally. If you do not wish to agree to this transfer of your company data according to EU General Data Protection Regulation ("GDPR"), please contact us.

Thank you very much for your further cooperation and partnership.

Yours sincerely



Jones & Shipman Hardinge Ltd.
André Lehmann
Director



Hardinge Europe
Viktor Gaspar
President Hardinge Europe

Date: 15th June 2020

Dear Valued customers,

Further to the notice from Hardinge Europe's management below, **DF Precision Machinery Ltd** are delighted to announce we are the UK point of contact and will continue to support you for all the products as Jones & Shipman Hardinge Limited have in the past.

DF are excited to be the Global OEM supplier of **JONES & SHIPMAN** Spare Parts offering support and service too. This platform coupled with years of experience in selling and supporting the following brands, we are now the Exclusive Representatives throughout the UK & Ireland for:

KELLENBERGER VOUMARD TSCHUDIN HAUSER HARDINGE 

As well as the Exclusive distributor of **Okamoto** Grinders throughout the UK.

The **DF** team, (who along with Alan Fisher and myself are also ex-Jones & Shipman Hardinge employees), look forward to continuing our relationships with you and your colleagues, further strengthening our partnership over the coming years.

Please find out more about **DF Precision Machinery Ltd** here : <https://dfpmach.com/>

To save time on administration when you need support, could you please use this e-mail and the following link to key documents to register DF Precision Machinery Ltd on you suppliers list, or forward it to a relevant colleague requesting they add us. <https://dfpmach.com/dfpm-ltd-key-documents>
Advanced registration means we can immediately focus on your requirements when you contact us.

If you need any further information or to do this assistance, please let us know.

Info@dfpmach.com +44(0)116 201 3000.

Sales@dfpmach.com +44(0)116 201 3050.

Spares@dfpmach.com +44(0)116 201 3037.

Service@dfpmach.com +44(0)116 201

3044.

On Behalf of **DF Precision Machinery Ltd.**



Alan Fisher
Operations Director



Mike Duignan
Managing Director



DF Precision Machinery Ltd, Europark Unit 4,
Watling St, Rugby, CV23 0AL, UK
Tel: +44 (0) 116 201 3000
www.dfpmach.com Info@dfpmach.com

Date: 5th June 2020

COMPANY FACT SHEET

REGISTRATION

| | |
|---------------------------------|---|
| Company Name: | DF Precision Machinery Ltd |
| Registered Address: | Park House, 37 Clarence Street Leicester, Leicestershire England LE1 3RW |
| Company Number: | 12577846 |
| Situation of Registered Office: | England and Wales |
| Incorporated on: | 29 th April 2020 |
| Directors: | Mr. Michael Duignan Mr. Alan Fisher |
| VAT Number: | 347 5512 90 |
| EORI: | GB347551290000 |

TRADING ADDRESS

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|------------|---|
| Address: | Europark, Unit 4 Watling Street Rugby Warwickshire CV23 0AL |
| Telephone: | 0116 201 3000 |