

Rachel Felch, MA., LPCC., RPT., SEP, Clinic Owner

CRISIS AND EMERGENCY PROCEDURES

Heartstrings Counseling is an outpatient counseling center. We regret that we are unable to provide 24-hour services, but they are available in each community. Should you experience a mental health emergency situation when we are unavailable, please contact your local crisis intervention program at 612-379-6363 or 911 or go to the nearest emergency room. Mental health professionals will be able to assist you.

Please be sure to inform your therapist of any such contacts with crisis intervention or emergency room mental health services so that future treatment planning can be coordinated with crisis intervention programs and/or hospitals and tailored to your immediate needs.

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My therapist has explained the crisis/emergency procedures to me, and I have read and understand the explanation and procedures above.

Signature: _____ Date: _____

Relationship to client: _____