



# HOSPITAL VISITORS RESTRICTIONS TO PREVENT SPREAD OF COVID-19

In an effort to protect patients and staff from unnecessary exposure to COVID-19, Southeast Health has updated its visitation policy effective March 20, 2020. Visitors will no longer be allowed to visit most Southeast Health Medical Center locations. The new policy will be in place until the transmission of the novel coronavirus, COVID-19, is no longer a threat to patients, staff, and the community.

- » Visitors who are not essential to the care of the patient will not be allowed.
- » Obstetric patients may have one partner or birth support person accompany them.
- » Minor patients under age 18 may have one visitor (parent or guardian).
- » Patients who are at the end-of-life may have one to two visitors at a time.
- » Patients who have altered mental status, behavioral health needs, or developmental delays (where caregiver provides safety) may have one visitor.
- » Emergency Department patients will only be allowed one visitor.

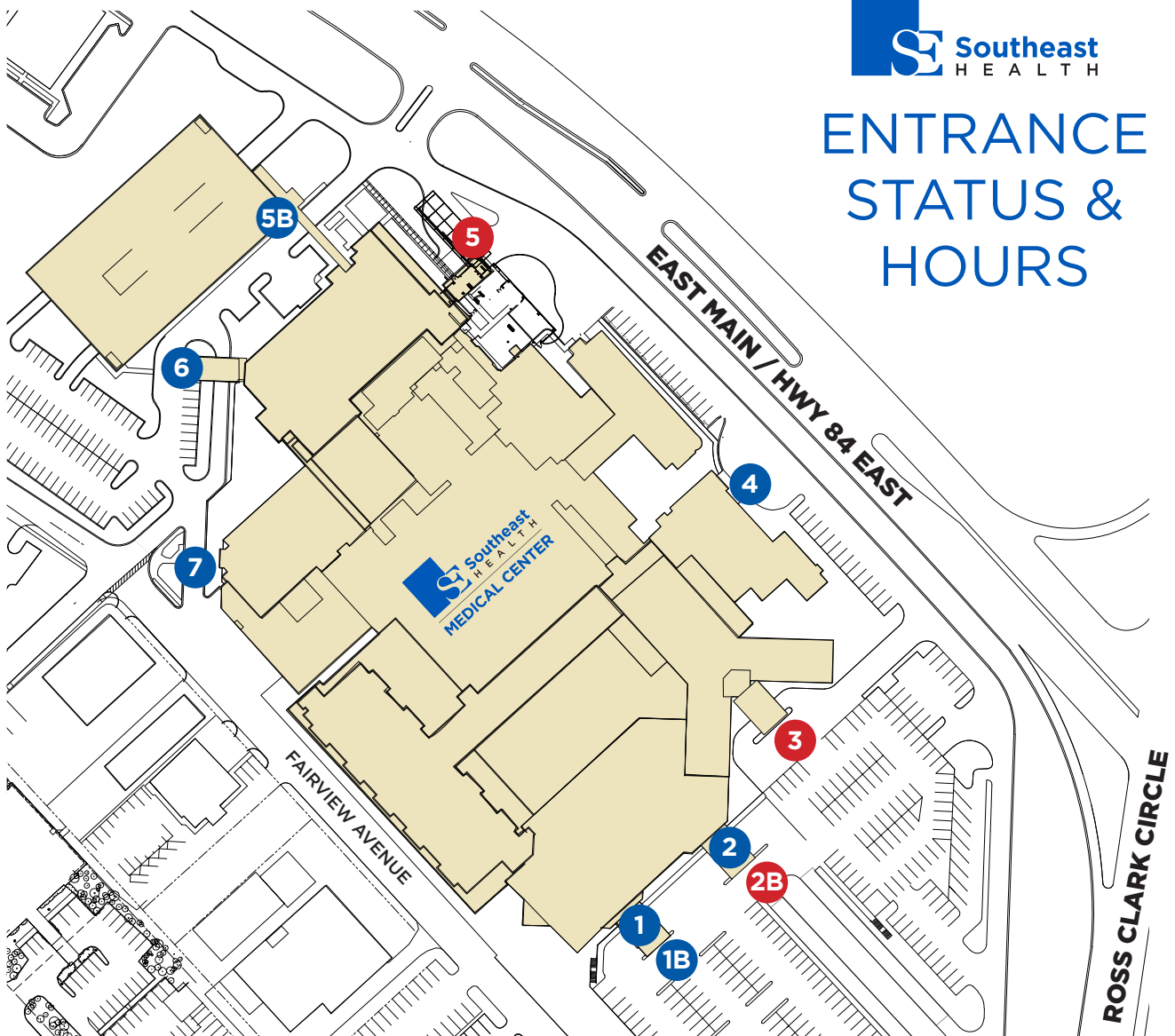
Healthy Visitor policy is in place which prohibits those with a cold, cough, respiratory illness or fever from visiting hospitalized patients or accompanying patients to visits.

## THESE RULES APPLY TO ALL VISITORS:

- » Patients and visitors will be screened for symptoms of acute respiratory illness upon entering the hospital.
- » No visitors will be allowed for patients who are a PUI (person under investigation) for COVID-19 or have a pending or positive COVID-19 test.
- » We strongly encourage no visitors over the age of 70 with chronic conditions such as diabetes or heart disease as these persons are at higher risk of contracting and having consequences from COVID19.
- » Visitors that are allowed must stay in the patient room.
- » Waiting rooms are closed.
- » Children under the age of 18 will not be permitted to visit hospitalized patients unless there are extraordinary circumstances.
- » Anyone with flu-like or respiratory illness symptoms – whether they are a patient or a visitor who absolutely needs to come – must wear a mask while they are at any Southeast Health facilities.
- » Exceptions to these restrictions can only be granted by the patient's care team in extenuating circumstances.

Patients and visitors can enter the hospital through the [entrances listed on the following page](#), others will be temporarily closed. The process and the visitation guidelines are subject to change as needed.

# ENTRANCE STATUS & HOURS



- 1 Doctors Building, Upper Deck:** 6 am – 5:30 pm
- 1B Doctors Building, Basement:** 6 am – 5:30 pm
- 2 Main Entrance:** 6 am – 9 pm
- 2B Main Entrance, Basement:** **CLOSED - Use Entrance 1B**
- 3 Patient Tower:** **CLOSED - Use Entrance 2**
- 4 Cancer Center:** 7 am – 7 pm
- 5 Heart & Vascular Center:** **CLOSING BEGINNING MARCH 21 - Use Entrance 1, 2 or 5B**
- 5B Bridge to the Womens' Center:** 7 am – 5 pm (after 5 pm visitors coming to the Family Birth Center should check in at registration in the FBC)
- 6 Emergency Department:** Open 24 hours
- 7 Outpatient Center:** 4:30 am – 7 pm