

## #YearsOfService911



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In February 2019, 911 Gold Line Training started sending cards to 911 dispatchers to thank them for their years of service. Several agencies requested a card and they have spanned over 30 states in just under a month. We still have a lot of them to write, and they will be showing up at your agency as soon as possible. It is obvious from this effort that 911 dispatchers need to be told good job and thank you a lot more than they currently are. To all 911 dispatchers: THANK YOU for your years of 911 service from 911 Gold Line Training. When your card shows up take a picture and tag us online using #YearsOfService911

## Where will 911 Gold Line Training Be Next?



911 Gold Line Training will be speaking in Dublin, Ireland in March 2019. Also in March we will be traveling to North Carolina to teach two sessions of Everyone Communicates 911 Needs To Connect (EC911NTC). In May, we will be teaching at the Wisconsin WIPSCOM Conference and teaching EC911NTC in Iowa. September we will be travelling to Nebraska to teach at their NESCA conference.

## Everyone Communicates 911 Needs To Connect Update:



What feedback are we hearing after teaching Everyone Communicates 911 Needs to Connect? Below are a few of the class review statements from previous classes:

*"They are excellent, knowledgeable, confident, energetic, positive and respectful. They do a great job of getting people thinking and talking."* Jennifer

*"The Q&A was informative and refreshing to see multiple sides of scenarios."* Lucie

## CONTACT US TO RESERVE YOUR CLASS



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