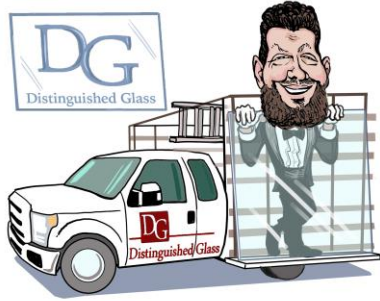




Distinguished Glass, LLC
750 Old Spanish Trl
Slidell, LA 70458
(985)643-2055
www.distinguishedglassla.com

Distinguished Glass Labor Warranty

Labor Warranty

Distinguished Glass stands behind the quality of our workmanship. We warrant our installation labor for the lifetime of the product as originally installed by Distinguished Glass, provided the product remains in its original location and has been used, maintained, and operated as intended.

Our labor warranty is separate from and independent of any manufacturer's warranty. Manufacturer warranties vary by product and manufacturer and apply only to defects covered under the manufacturer's published warranty terms.

What Our Labor Warranty Covers

Our labor warranty covers defects resulting from our installation, including but not limited to:

- Proper installation of products supplied and installed by Distinguished Glass.
- Proper sealing and caulking where applicable.
- Proper operation of products as intended at the time of installation.
- Correction of installation errors or workmanship deficiencies attributable to Distinguished Glass.

If an installation-related issue arises due to our workmanship, we will repair or correct the issue at no cost to the customer. We are committed to standing behind our work and will continue working toward a proper resolution until the installation meets our quality standards.

Manufacturer Warranty Claims

If a product is determined to have a manufacturing defect, coverage is subject solely to the manufacturer's warranty terms and approval.

As a courtesy, if a manufacturer-authorized defect is identified within the first twelve (12) months following installation, Distinguished Glass will generally remove the defective product and reinstall the manufacturer-supplied replacement at no labor charge.

After the first year, labor associated with removing and reinstalling products replaced under a manufacturer's warranty is not covered by Distinguished Glass and will be billed at our current warranty labor rates unless otherwise specified in writing.

While we are not responsible for manufacturer decisions regarding warranty coverage, we will make reasonable efforts to assist customers throughout the warranty claim process and advocate on their behalf when appropriate.

What Is Not Covered

This warranty does not cover:

- Manufacturer defects not approved or covered by the manufacturer.
- Glass breakage, scratches, chips, or damage occurring after installation.
- Damage caused by misuse, abuse, negligence, accidents, vandalism, or improper maintenance.
- Damage resulting from acts of God, severe weather, flooding, hurricanes, fire, lightning, or other natural disasters.
- Structural movement, settling, foundation shifts, building defects, or conditions beyond the control of Distinguished Glass.
- Damage caused by third-party contractors or anyone other than Distinguished Glass.
- Normal wear and tear, cosmetic changes, discoloration, corrosion, or aging of materials unless specifically covered by the manufacturer.
- Products that have been altered, modified, removed, or reinstalled by others.
- Improper operation or use of the product contrary to the manufacturer's instructions.

If inspection determines that a product has been damaged after installation or has not been used or maintained as intended, the issue will not be covered under this labor warranty or the manufacturer's warranty.

Warranty Limitations

Distinguished Glass is responsible for the quality of our installation workmanship. We cannot extend, modify, or assume responsibility for warranties offered by manufacturers, nor can we control a manufacturer's determination regarding warranty eligibility.

If a manufacturer declines warranty coverage for a product, Distinguished Glass cannot provide replacement materials at our expense unless the issue is determined to be the result of our installation.

Our obligation under this labor warranty is limited to the repair or correction of installation-related workmanship. This warranty does not include reimbursement for incidental, consequential, or secondary damages.

We appreciate the trust our customers place in us and are committed to providing quality workmanship, honest service, and fair resolution of legitimate warranty concerns.