

Charles A. Schumacher

Dealer Operator

Sam Barcia  
3998 NW 4<sup>th</sup> Avenue  
Boca Raton, Florida 33431

Dear Sam,

We would like to thank you for your efforts in managing our account. We recognize that it is no small matter when a large business account like ours transitions from one provider to another. We appreciate your professionalism during that transition.

Throughout the better part of two years as an Adelfia Business Solutions account, you made numerous trips to all of our dealership locations interfacing with our assigned telecom personnel. Your personal assistance and successful completion of the installation of a direct fiber optical handoff from Adelfia to the South Florida market really made a difference in that project going smoothly for our organization.

We do appreciate your handling of our account in a professional and solution oriented manner.

Sincerely,



Charles A. Schumacher

**SCHUMACHER**

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