

Qwest
6700 North Andrews Ave., 6th Floor
Fort Lauderdale, FL 33309

Attn: Sam Barcia
Major Account Executive

Dear Sam,

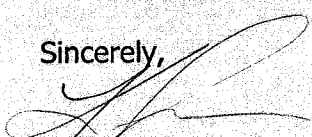
ToolRama/Programa is thanking you for the management of our account.

Our company's telecom network is now more efficient and more manageable after implementing the Qwest Solutions prescribed. We have reduced our number of vendors and bills as a result, while increasing our efficiency at the same time.

Telecom and internet services could be difficult services to implement, however through your numerous visits, emails and phone calls, we were comforted of not having any anxiety and this allowed implementation to go smoothly.

We look forward to a continued relationship.

Sincerely,



Kem Smith
Assistant to Managing Members
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Boca Raton, FL 33431
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