

Cancellation Policy

Please understand that when you forget or cancel your appointment without giving enough notice, we miss the opportunity to fill that appointment time, and clients on our waiting list miss the opportunity to receive services. This impedes our ability to serve our clients, and lost revenue. Since the services are reserved for you personally, a cancellation fee will apply.

- Less than 48-hour notice will result in a charge equal to 50% of the reserved service amount.
- Last minute cancellations may have to pay a cancellation fee before another appointment can be booked (fee is determined by the stylist in observance of the service missed)
- "NO SHOWS" will be charged 100% of the reserved service amount.
- Last minute appointments made within the 24-hour period and need to cancel, the client then must cancel within 4 hours of appointment time or will result in a charge equal to 50% of the reserved service amount.
- Repeat offenders will not be scheduled with any of our stylists in the future.

Thank you for adhering to our cancellation policy to help us better serve you.

Client: _____ Date: _____