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LIFE SAFETY ALERT

Safety recall emphasizes importance of pre-trip inspections

A message from Braham Tindale, General Manager, Maintenance and Fleet

Audience: All employees

For your awareness, Ford has issued a safety recall for the C250 axle hub bolt on F-150 trucks built from 2021-2025 with the Trailer Tow Max Duty Package.

This recall may affect employees at home and work as it impacts more than 250,000 vehicles in North America, including roughly 1,700 in the Canada Post fleet.

There is no threat of wheel separation, however a worn or broken axle hub bolt will cause wear and damage and could result in rolling vehicles if the parking brake is not engaged.

Here is a photo of the centre of the rear tire with the axle hub bolt:



Here is a photo with the axle hub bolt broken / missing:



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What you need to know

- This recall affects only the C250 right-hand drive vehicle in the Canada Post fleet.
- Using the parking brake will properly secure the vehicle and keep it from rolling away.
- There are no immediate replacement parts available by Ford. Until parts are available, fleet operations can replace broken bolts documented using the Driver Vehicle Defect Report.

What you need to do

- All professional drivers, regardless of vehicle, must complete a thorough vehicle pre-trip inspection every time prior to going on route, as per protocol.
- Ensure you follow the vehicle parking and securement process, including applying the parking brake.
- Stay alert for:
 - Unusual noises from the rear axle
 - Reduced power or drivetrain issues
- **If a driver encounters these issues** or notices the axle hub bolt missing, do not operate the vehicle. Complete the Driver's Vehicle Defect Report (DVDR) 34-093-200, and report to your Supervisor.



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- Review the vehicle pre-trip inspection [video tutorial](#). This video will be made available on iTV as well.

Employee and Family Assistance Program

The Employee and Family Assistance Program is free and available 24-7 for you and your family at: 1-866-565-4903.