



Audience: All employees

NEW GROWTH INITIATIVE: Home Pickup service is expanding

Canadians across the country can now schedule a pickup for their returns and outgoing packages directly from their home.

Tell me more

- With Home Pickup, eligible consumers can use Canada Post app to have up to 3 items picked up directly from their home for a flat fee of \$3.50 plus tax.
- The service is now available to 8.6 million households across the country.
- Home Pickup offers our customers more convenience and makes us a bigger player in the Returns market. It also positions us well with returns coming out of this week's Amazon Prime Day event.

Growing the business

- Returns is a growing segment within our Parcels business and has the potential to generate significant new revenue.
- Over the next few months, we'll tell you about more innovative services we've designed to simplify the consumer experience, compete hard for returns business and solidify Canada Post as the partner of choice for commercial customers.

Learn more at canadapost.ca/homepickup.