

Great Crosby Catholic Primary School



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Headteacher Mrs L Morton

LM/sm

7th October 2024

School Gateway app – New Number and Update

Dear Parents/carers,

The number you use to send and receive text messages i.e. absence messages through School Gateway will be changing from 01513293818 to **07507282314** on 11th October. Please delete the old number out of your contacts and use this new one.

Also, to make payment options easier to understand, School Gateway have informed us they have updated the name of 'Bank Transfer' to 'One-click payments'.

Some of you may already be using this functionality, but in order to see these changes you will need to download the latest version of the School Gateway App from your App/Play store. Once you have updated the app, you will be able to see the new One-click payments button which has replaced the Bank Transfer button at checkout. You do not need to register again - all your log in details will remain unchanged, you only need to download the latest version of the app.

Is it essential you sign up to School Gateway or you will miss out on important information for your child/children.

Help on downloading the app and accessing School Gateway can be found here:

https://support.parentpaygroup.com/hc/engb/article_attachments/16165364792465/School_Gateway_Access_Guide-Updated.pdf

Thank you for your ongoing support,

Mrs Morton