

HOW FAST WORKS



Call via FAST answered by a Call Officer who will search for child/family on our system and take some initial details

If the child/family has an Early Help Worker, the call will be passed through to that team.

If the child/family don't have an Early Help Worker, the call will be passed through to the FAST team who can have a conversation and chat through any issues with the caller.
The FAST team will discuss the situation and agree what happens next.

The family will be supported by our Early Help Service and an Early Help Assessment will be completed by an Early Help Worker

The family can be better supported by a social worker and the CHAT (Children's Help and Advice Team) will arrange for a child and family assessment to be completed

The family don't need additional support. Advice on accessing general support in Sefton will be provided