

# — INTEG — NEWS

## ANNIVERSARIES



Shawna Gilmore, Baylor, 1 yr  
Alisha Griffin, Corp, 1 yr

Cecil Veselka, Corp, 26 yrs  
Kimberly Fisher, Speight, 9 yrs

Blas Loredo, Speight, 3 yrs  
Fabian Loredo, Speight, 3 yrs

Marisela Quezada, Speight, 3 yrs

## BIRTHDAYS



Molly Barton, Bryan, 7/1  
Mike Seward, 7/6  
Andrew West, Corp, 7/10

Jeff Lathern, Corp, 7/10  
Justin Montemayor, Austin, 7/12  
John Cornelia, Austin, 7/13

Leslie Mills, Corp, 7/13  
Bryan Cisneros, Austin, 7/15  
Tom Barfield, Speight, 7/18

Izzy Vera, Corp, 7/20  
Norris Carnes, Bryan, 7/22  
Shawna Gilmore, Baylor, 7/24

## JULY MOMENTS



**Shyian Tovar** really stepped up and worked on fulfilling Miracle Ear orders while I was out. She worked with me over the phone for several days, asking all the questions and doing the job the right way to ensure the customer received what they were used to getting. Great job Shyian! - *Loretta Welch*

**Matt Marshall** and **Jesse Nobles** seriously helped with a promo order that caused some frustration on the customer side and our side that almost led the customer to give up on the order. The vendor kicked back the customer files four times due to low resolution artwork and the customer became frustrated after so much back and forth. I went to Matt for advice and he got in touch with the customer to see if he could resolve the situation. He got with Jesse, and they had the artwork improved the next morning that the vendor approved with no issues. They definitely deserve some appreciation after helping out with a promo order that did not involve them. - *Leeana Martinez*

We had a software fault in our NetSort system on the MLOCR machine which caused a delay with us uploading our documentation to the USPS dashboard. **Waylon Jennings** was in contact with the BlueCrest techs for a solution to the problem. The techs tried several times to resolve the issue, but failed to find a solution. Waylon figured it out and fixed the issue himself. I appreciate Waylon's diligence in resolving this issue, which could have resulted in a huge fine from the USPS. - *Brandon Biggs*

## IN THE SPOTLIGHT



The winning design for the Integ Way t-shirt contest was submitted by **ZANE DARR**. Way to go Zane! He was awarded \$250! - *Jeff Lathern*



## HR NEWS



**WELCOME TO THE INTEG FAMILY:**  
*Lia Myers, Accounts Payable, Corp*



**Got an idea to improve how we work at Integ?**

We want to hear it! Whether it's big or small, every suggestions counts.

**Submit your idea and get entered into our monthly drawing for \$100.**



**YOUR VOICE**

**YOUR IMPACT**

Scan the QR Code or visit [www.TheIntegWay.com](http://www.TheIntegWay.com)

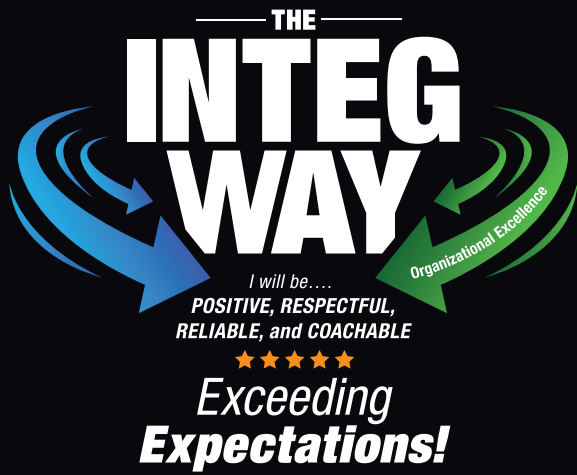


**integ**  
TheIntegWay.com

**RECOGNITION DATES:**

**WACO: Tuesday, July 29**

**BRYAN: Wednesday, July 30**



## What is “THE INTEG WAY”?

“The Integ Way” is a mindset or culture that focuses on the client experience through organizational excellence. We will strive to exceed the expectations of our clients, employees, owners, and community!

## What is ORGANIZATIONAL EXCELLENCE?

Organizational excellence is the promotion of continuous flow of value to the client and to Integ.

**INTEG BUCKS** are available to any employee that is recognized for going **ABOVE & BEYOND** while exhibiting the **INTEG WAY!**

- Any employee can nominate a fellow employee for recognition.
- Integ Way Committee member will approve the nomination, award the Integ Bucks and recognize employee.

Each **INTEG BUCK** is worth **\$10** and can be **REDEEMED** as follows:

- \$10 to be used toward your Integ apparel order
- \$10 Gift Card  
(H-E-B, Wal-Mart, Chic-Fil-A, McDonalds, Sonic, Starbucks)
- \$10 Cash (must hold until December to redeem)

**A drawing will be held at the end of each quarter and all Integ moment recipients for that quarter have a chance to win a \$150 gift card!**



[TheIntegWay.com](http://TheIntegWay.com)

**SCAN TO NOMINATE YOUR CO-WORKER!**



### **INTEG WAY Committee Members:**

#### **AUSTIN**

Cooper Anderton  
Kaye DeGuzman  
Jackson Halliwell  
Shaun Gardiner

#### **BRYAN**

Molly Barton  
Larry Baughman  
Matt Marshall

#### **BAYLOR**

Jessie Souza

#### **CORPORATE**

Barbara Roscher  
Izzy Vera  
Andrew West

#### **SPEIGHT**

Kim Fisher

#### **WATERBOY**

Melissa Davis

#### **CHAIRMAN**

Jeff Lathern

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