

BOW User Rights & Controls - Delete Account Request

Depending on your location, you may have the following rights regarding your personal data:

Right	How to Exercise
Access — request a copy of your mobile app data	Email admin@msiqa.com — raw data effort will be shared upon request and proceed to deliver data on user consent.
Correction — update inaccurate data	In-App via Profile settings, or contact support
Deletion — request account and data erasure	In-App Account Deletion or email admin@msiqa.com
Portability — receive your data in a portable format	Email admin@msiqa.com with subject "Data Export Request" - export in a portable format and coordination effort will be shared upon request and proceed to deliver data on user consent.
Restriction — limit how we use your data	Contact admin@msiqa.com , as mentioned no PII captured in BOW and not sharing PII data to third party
Withdraw consent — at any time	Cancel subscription and delete account; AI processing uses anonymized data only
Complaint — lodge a complaint with a regulator	US users: FTC. India users: MeitY. EU users: your national DPA
Community Chat Group	Based on premium level, be part of a community chat group. Remove or restrict access if misuse or abuse or personal advertising or marketing in the BOW community group or foul language or target any other users or verbal assault.

Minors (Users aged 14–17)

BOW is designed to serve users aged 14 and above. Users aged 14–17 must have parental or guardian consent to use the App and create an account. Parents or guardians may contact admin@msiqa.com to review, request modification of, or delete data associated with a minor's account. BOW does not knowingly collect data from children under 14. If we become aware that a user is under 14, the account will be suspended and data deleted promptly.

All Users aged 18 and above - Delete account request

If you would like to delete your account and all associated data for our mobile application, you can submit a request by sending an email from your registered account email address to our support team at admin@msiqa.com with the subject line "Account Deletion Request".

Once your request is received and verified, we will permanently delete your user profile and associated personal data from our servers within 7 to 30 business days. Please note that some information may be retained if required by law or for legitimate business record-keeping purposes.