

Feeg's Propane Ltd

Box 189

Didsbury, AB T0M 0W0

Phone: (403) 335-3477

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www.feegspropane.ca

Re: Setting up a New Account

Thank you for your interest in allowing Feeg's Propane to provide propane services for you and your property.

To help us complete your account set up process in a timely manner, we ask that you please provide us with a completed, signed account application form. This will ensure that we have the proper details and information to provide the best service possible.

Please complete the application form and return it either by email or fax at:

Email: feegspropaneltd@hotmail.com

Fax: (403) 335-3453

You can be assured that any information collected from this form will be received in confidence.

If you have any questions or concerns, please don't hesitate to call or email our office, and we will be happy to discuss any further details.

Thank you,

Feeg's Propane Ltd.

Contact Information

Customer Contact Information			
Name		Attention to (if necessary)	
Mailing Address	City	Province	Postal Code
Cell Phone Number	Home or Business Phone Number	Any Additional Contact Information (eg. Anyone else who will be ordering propane, paying the account, etc.)	
Email Address	<input type="checkbox"/> Yes, I would like to receive invoices, statements, and other marketing via email.		

Credit Reference required if you do not wish to make payment in advance for propane deliveries.

Credit Reference – Check which option you would prefer				
<input type="checkbox"/>	Credit Card Authorization	We will keep your credit card on file and run a one-time, initial pre-authorization where your credit card company will put a hold of a specified amount according to your propane tank size on your credit card for 3 – 5 business days at which time the hold will be removed. If the account is in arrears, if possible, the credit card on file will be used to settle any outstanding amounts.		
<input type="checkbox"/>	Credit Reference Check	Have a minimum of 3 businesses whom you have or have had credit with, send us a credit reference letter summarizing your credit history with them. We do have forms available upon request.		
<input type="checkbox"/>	Pre-Payment	If you choose not to supply us with credit information, you may select the "Pre-Payment" option. By selecting this option you agree to <u>pre-pay</u> for each propane delivery (by cash, debit, credit card, or online) before propane can be delivered to your tank.		
If you choose the Credit Card Authorization: Please provide us with a Visa/MasterCard number to perform the pre-authorization. This is not a charge on your credit card, nor will it be a payment toward any account balances.				
Credit Card (Visa or MC)	Credit card number	Expiry Date	CSV # (3 Digit Code)	Authorized Amount / Auth. # (office use) /

Credit Operating Agreement

It is agreed between the parties to this agreement as of the date first herein written that Feeg's Propane Ltd. will sell and deliver propane products, as agreed to by the personal applicant herein mentioned. With an approved credit reference, the applicant agrees to pay all charges within 30 days of the invoice date, including but not limited to, service or late payment charges, delivery and pick up charges, permit fees and charges. In the event the applicant's account is in arrears, any future purchases will be declined until the account is cleared. Balance due is payable upon receipt. For accounts past due over 30 days interest charged will be 24% per annum.

Signature _____ Date _____

Applicant Name (Please Print) _____

INTERNAL USE ONLY			
Account Approved by:	A/R Limit	Account #	Date:

Service Information

Physical Location of Propane Tank(s)– Only what applies to your location is needed	
Legal Land Description (LSD)	Street Address if in Town
Rural Address	Property Description + Directions if Necessary
Gate Access	
Property is Gated: <input type="checkbox"/> Yes <input type="checkbox"/> No	<div>If Yes</div> <div>I will provide Feeg's Propane with: <input type="checkbox"/> Key <input type="checkbox"/> Card <input type="checkbox"/> Code <input type="checkbox"/> Other</div> <div><input type="checkbox"/> I will be home or leave the gate unlocked on the day of deliveries</div>

Current Status of Propane Tank

Tank Size: _____ (i.e. 420 lb, 250 Gal, 500 Gal, 1000 Gal)

Do you own the tank? ☐ Yes ☐ No Is it a Feeg's rental tank? ☐ Yes ☐ No Current Percentage: _____

Purpose for Propane: _____ Last Propane Delivery Date: _____

Delivery Schedule Options (choose one): ☐ **Order Only** ☐ **Free Fill**

- **Order Only:** the customer contacts Feeg's Propane to order propane. We recommend ordering when there is 25% of propane left in the tank. It is the customer's responsible to order before the tank reaches empty.
- **Free Fill:** we will put you onto a delivery schedule so that we can fill your tank automatically. The customer is still required to monitor the gauge on the tank and contact us if it reaches 25%. It is the customer's responsibility to ensure the tank does not reach empty. To maintain this status, your account must stay current and we must have access to your property if it is gated. Please contact our office for further information.

If you are Renting the Property

Landowner Information	
Landowner Name	Landowner Phone Number
Landowner Mailing Address	Landowner Email Address

Referral Info

How did you hear about Feeg's Propane?
<input type="checkbox"/> An existing customer
<input type="checkbox"/> Seeing one of our trucks on the road
<input type="checkbox"/> Our website/internet search
<input type="checkbox"/> Social Media
<input type="checkbox"/> Advertisement/Signage
<input type="checkbox"/> Other: _____

Payment Options

Please indicate which payment option is your preference

- ☐ **Online Banking** – Using your account number, you can set us up in your online banking as a Bill Payee.
- ☐ **E-Transfer** – E-Transfers can be sent to feegspropaneltd@hotmail.com. Please include Account Number in comment section.
- ☐ **Credit Card** – Either manual or automatic payments can be set up. **An additional 2 cents/liter is added to propane sales.**
- ☐ **Cheque** – Cheques can be mailed, hand delivered to Feeg's Propane, or left with the driver at the time of delivery.
- ☐ **Debit** – payable at the Feeg's Propane office in Didsbury, AB.
- ☐ **Cash** – payable at the Feeg's Propane office in Didsbury, AB.

Credit Card Authorization Form

To be completed if you want Feeg's Propane to automatically process payments on your Credit Card whenever a sale is made.

Please complete all fields. You may cancel this authorization at any time by contacting us. This authorization will remain in effect until cancelled.

Credit Card Information	
Card Type:	<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard
Card Holder Name (as shown on card):	
Card Number:	
Expiry Date:	CSV Number (3 digit pin on back of card):
Cardholder Postal Code:	

I, _____, authorize FEEG'S PROPANE LTD to charge the credit card listed above for any charges associated with my bulk account. I understand that this information will be saved to file for future transactions on my account, and that it is my responsible to ensure it is accurate and up to date.

Customer Signature

Date