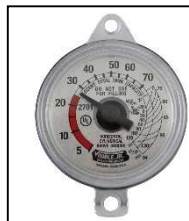


Ordering Propane

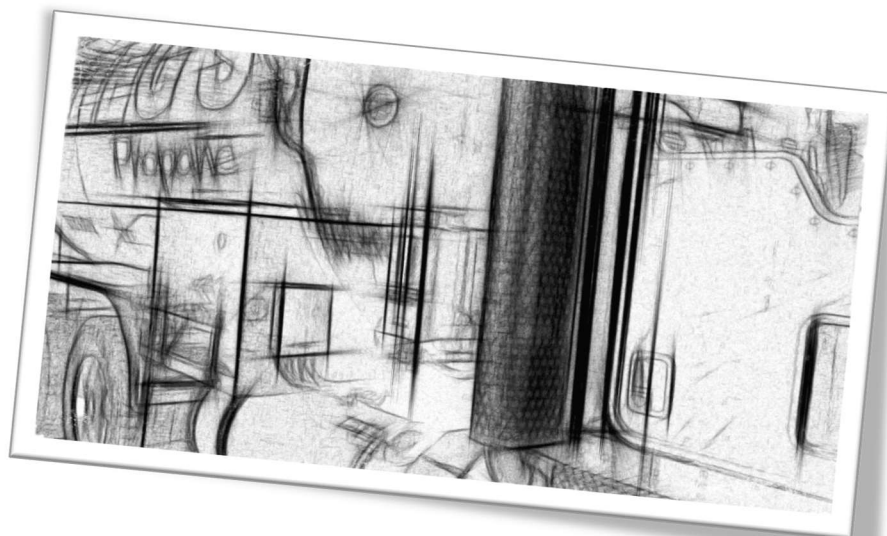
Our deliveries work on a route type system. This means that as requests for propane come in, they are placed within their specific delivery area, and once there are enough orders that have been placed within any given area, a route is created to deliver propane to those customers.

The efficiency that these routes create allows us to keep our prices low and eliminates the need to charge additional trucking fees. However, when deliveries are required sooner than when a route is ready (eg. a tank runs out of propane), additional trucking fees may be added in order to cover the extra costs needed to make that specific delivery.

This is why it is important that the tank propane level is monitored on a regular basis.



Tank percentage gauges typically read from 5% to 95%. Tanks are only permitted to be filled up to 80-85%, and once the gauge reaches 5%, they are no longer very accurate.



To ensure timely, and efficient deliveries, Feeg's Propane requests that customers order propane when the tank percentage level is at approximately 20-30%. If the percentage is lower, it is difficult to guarantee a propane delivery before the tank runs empty. If the tank percentage is higher, there may simply be a longer wait time between ordering propane and the time of actual delivery.

The goal of Feeg's Propane is to keep the customer's propane costs as low as possible, and is able to accomplish this with the help of timely ordering, in order to facilitate efficient, cost-effective deliveries.

ORDERING INFORMATION

To place an order for propane, please either call our office or send us an email with your Account Name, and the percentage that your tank is at. We will then create an order for you that will be placed in the next available route for your area. Deliveries should typically take place within five business days of ordering.

Contact Information:

Phone: 403-335-3477

Email: feegspropaneltd@hotmail.com



Scheduled Deliveries

What are Scheduled Deliveries?

Instead of a customer needing to place an order for a delivery, as previously described, we estimate the approximate propane consumption and schedule a delivery to take place when we have estimated the tank will be around 20-30%. Therefore, deliveries will happen without the customer specifically requesting propane.

What are the benefits?

Scheduled deliveries benefit our customers in many different ways. They help us reduce our costs by improving efficiency even more so than with ordered deliveries, thereby ensuring that you will receive the lowest price possible for propane. It also gives peace of mind knowing that we will be keeping your tank full without you having to worry about it. You can leave on holidays in the middle of winter and know that you will not run out of propane.

What are the precautions?

There are several variables that affect how much propane each customer consumes, from the type of furnace that is installed, to how many showers a household has in a day. Therefore, we can only estimate your approximate propane level, and these estimations may sometimes be inaccurate. As a result, you do need to continue to monitor your propane level and call our office if you feel we may have miscalculated your next scheduled delivery.

RECEIVING SCHEDULED DELIVERIES

If you are interested in receiving Scheduled Deliveries, please call our office and we can discuss the details and determine if scheduled deliveries are a viable option for you. From there we just ask that you keep your account up to date and notify us of any changes that might affect the rate of your propane consumption.

Contact Information:

Phone: 403-335-3477

Email: feegspropaneltd@hotmail.com