



INITIAL SET UP:

1. Once you get your unit home, plug in the power cord to a wall outlet & HDMI cord into an open HDMI port usually on the back of your television.
 - If possible, it is highly recommended that you connect an ethernet (Cat 6) cable from your router to the back of the unit. If not possible due to the distance, you will go into the settings from the device's main home page and choose the Network & Internet settings.
 - This should show your available networks. Choose the one you wish to connect to by Wi-Fi and enter your password. You should get a message that says "Connected Successfully" once entered.
2. Next, you will want to go into the Salvation TV App  and enter your Username and Password(s) for your service if not already entered.

USERNAME:		LIVE TV PASSWORD:	
		VOD / MOVIES PASSWORD:	

- In the Original version, use the ACCOUNT button in the bottom left corner of the app main screen to switch back and forth between Live TV Panel and VOD/Series Panel.
- In the Premium version you just need to choose Live or Movies from the first screen.
You will have an additional entry for "ANY NAME" which means what it says, you can put anything in this field, but must enter something. Under ordinary circumstances this should just be a one-time entry needed, but not a bad idea to keep this info below if needed for future reference.



EASY TO USE FEATURES:

1. Favorites Sections

In order to add items to your Favorites section in Salvation TV you will highlight the channel, movie, or series you wish to add and hold or long press the OK button.

- In the Original version a small yellow star will appear, when changing sections, the app will default to your Favorites in each.
- In the Premium version a drop-down list will appear where you can select "Add to Favorites" which will add them to that category.

2. Recording Live Tv

To record live shows on Salvation TV you will need to change the setting for the Player on Live TV from the EXO or Built-In Player to the VLC Player.

- In the Original version, go to the Live TV channel you wish to record and click the left mouse button again when in full screen mode. Some icons will come up in the bottom right including one for CC (Closed Captioning). The one that looks like a small solid circle with another circle around it is the record button. When you press it, you will see a red button in the upper right of the screen indicating that you are now recording. On the Original version you cannot change the channel without losing everything you recorded on the first channel. You may also notice that sometimes the picture quality is pixelated while watching live but the recorded copy will come out with much higher quality. The video you just recorded will be available there to Play or Delete.
- In the Premium version you will get a drop-down box that says start recording. Once you select that option it will take you to another screen where you will select the duration you wish to record for. To view what has been recorded you will go back to the main screen for either Salvation Live and press the button in the upper right that looks like a video recorder and says REC on it. The video you just recorded will be available there to Play or Delete.



Here are some other comparisons between the two versions of Salvation TV:

Original Version (XCIPTV)	Premium Version (Smarters)
Ability to update to newest version in Settings > App > Check Update	Must use Filelinked app to update to newest version (Code: 86383077)
VLC Player is set as the default for Movies & Series, & Built-In for Live TV	VLC Player must be added in Settings > External Players, then Player Selection
Cannot pause live TV & cannot record one channel while watching another	Can pause Live TV & can record one channel while watching another
Must change Live TV to VLC Player to be able to record	Must change Live TV to VLC Player to be able to record
Can search all channels, shows, and movies from that category main screen	Need to click into "All" category to search all channels, shows, and movies
Important notifications from staff are scrolled across the bottom of the screen when tuned to a program	Important notifications from staff are only available by clicking on Bell icon on home screen
To navigate between Live channels and VOD/Movies need to click on Account at the bottom left and change panels	To navigate between Live channels and VOD/Movies, back up to the screen that shows Live TV and Movies and select

BILLING:

To pay for your monthly Salvation TV (or other services) you will want to visit our website www.streamersusa.com, then choose the logo, and number of months of service for the service you wish to purchase. Usually either one, three, or six.

Add to your cart and enter the requested username info, then check out with either PayPal or as a PayPal guest with a credit card.

If you prefer you can mail a check indicating your Username and how long you would like to extend your account to our address:

Streamers Technologies LTD.

Po Box 35498

Canton Ohio, 44735



TROUBLESHOOTING:

Internet Speed

If you are experiencing buffering, or lips out of sync with dialogue, or volume issues in Salvation TV you will want to check and make sure it is not just one channel, but all of them. If all channels are having issues, then you will want to check if you are getting enough Internet speed. From the main home screen, go to Apps then Speed Test and click the “GO” button in the center of the screen. Ideally you will have a minimum of 30-50 Mbps Download Speed. Faster speed will generally provide better results. If your download speed is less than this, then you will want to try and improve your situation either by connecting an ethernet cord directly to your router, or purchasing a mesh router system which will have satellite routers that you can place near your televisions and connect directly there by ethernet. We recommend the Eero system from Amazon, or the Orbi system by Netgear, but as long as the satellites to the unit have an ethernet port, there are numerous other brands that should serve the same purpose. The speed issue can also be that, either you are just not getting enough speed from your supplier to begin with, or you have an outdated modem or router, or it is simply too far away from the unit you are trying to connect to via Wi-Fi.

Updating Salvation Tv

Once you have ruled out speed as the root cause of your issues, the next step would be to make sure your Salvation TV app is updated properly. From the Salvation TV main page (where you see the squares in the middle with LIVE TV and TV GUIDE or, VOD and SERIES) look in the upper right corner of the screen for an icon that says “Update” and press. If you do not see the “update” icon you can also achieve this by going into the settings on that same page and click on the icon there that says Update Contents then click on Update All. This should happen automatically, when you toggle between Live TV and VOD/Series or when you shut off the box and turn it back on, but if it is not happening automatically, sometimes you may need to do it manually to get things back in sync. In that same settings area, you may want to check the Player setting. The default setting should have the Live TV set to the Exo Player, and the VOD and Series both set to the VLC Player. If these are set incorrectly this is often an issue for playing VOD or Series selections. Occasionally, you may also find a particular movie or show that will play better with the Exo Player. Normally we do not suggest changing this unless you are having an issue playing something in VOD or Series other than just to give it a try with the other player, then remember to switch it back to the default setting when you’re done.

Another suggestion we have seen which you may want to try is unplugging everything for five minutes including the unit, the modem, and the router and then plugging them back in to reset.

If you have tried and exhausted all of these solutions and are still experiencing issues, it is time to reset the app. It may seem like a lot of steps, but Salvation TV recommends this process as weekly routine maintenance. This almost always clears the issues, but involves having to re-enter your username and password for the Salvation TV App as well as having to reset any favorites you may have chosen. From the unit’s main home page go into settings, then apps, and choose the Salvation TV App. Click on Clear Cache and OK, the Clear Data, and OK. You can then return to the Salvation TV App and re-enter your username and password and it should look like it did the first time you ever used it. Issues should now be resolved and you can begin resetting your Favorites as you go.

OTHER FREE APPS FOR VOD

If you cannot find the show or movie you are searching for in Salvation TV's VOD section, you will want to search on the other free apps on your device's home page including **Bee TV, CyberFlix, Cinema HD, etc.** You can click the menu section in the upper left with the three vertical lines to choose between movies and TV shows. You can also use the magnifying glass to enter the name of a show or movie to search for. Once you press PLAY on a movie or episode of a show you will get a list of streams available to choose from. It is recommended that you do not choose those that are higher up on the list as they are usually organized by size of the file. Especially if you are on Wi-Fi or a slower internet connection, the larger files will likely be too great in size for the speed of your Internet. If you are having issues with finding quality streams on these VOD apps, there are services which you will see if you go into the settings for each of them. The only service we have tried is Real-Debrid, which works on all of the apps highlighted above, and you can get directly from their website at www.real-debrid.com.

- Sign up for an account
- Go to Premium Offers
- Select number of months to order
- Make Payment (approximately \$3 per month) billed in Euros
- Using the newly acquired user name & password, enter it in settings in each app
- You will now notice different colored streams with the reference (DEB)
- Generally, this will give you more quantity and quality of streams from each service

TIPS AND HINTS

- If the edges of apps are not fitting correctly on the screen, go to the home page then settings and choose Device Preferences, then Display and lower the screen percentage until it fits correctly. Most TV's are fine at about 95%.
- Make sure to remove the USB dongle from the battery compartment in the back of the keyboard remote and plug into USB in the box to make it operate with the unit.
- If the keyboard remote is not connecting to the box correctly and there is a blinking light, remove the dongle from the box and power on the remote. Hold down the Fn and F1 buttons simultaneously and there should be either a red or blue light blinking a little faster on the remote. Push the dongle back into the USB port on the box while the light is blinking and it should connect to the dongle and start operating properly again.
- If you are having trouble fully charging the keyboard remote, the most likely cause is that the battery has become loose in the back compartment which can happen even with the back panel securely fastened.
- Fn and F2 buttons when pushed at the same time on the Keyboard Remote will make it light up in a dark room. The more you use the light the more frequently you will need to charge the battery.
- The smaller remote that comes with the box requires two AAA batteries which are not included.
- Generally, you should not expect to be able to play 4K or 3D movies unless you have extremely high internet speed. Otherwise it is more than likely that those files will contain more data than your speed will be able to process fast enough for them to play properly in the case of the 4K movies, and the 3D movies will also likely require that you have a 3D television.
- From time to time the IPTV services perform routine maintenance which may cause brief outages, or they may change what programming is available. These changes are out of our control.



- Fn** **0 F11** Maximize current page **Fn** **Enter** [Task Manager] shortcut
- Fn** **~ F12** Open development tools **Fn** **...** Adjust mouse sensitivity
- Fn** **Alt** Turn on/off touchpad **Fn** **[RF** *Used during factory reset process to pairing. See product description for more details
- Win** [Start / Menu] bar